

**Escambia County Community Survey
On Service, Image and Quality of Life**

Fielded

12/10/2008 - 1/2/2009

Data Collection

By



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Escambia County Community Survey Fall/2008 Rev10*

Intro: May I speak to [32][33]? (If not available ask, “Do you reside at this address? If “yes” proceed, otherwise schedule a call back.) (Goes to Intro2.)

Intro2: Hello, my name is [11] and I am calling on behalf of the Escambia County Office of Public Information & Communications to ask your opinion about the services and programs provided by the County. This is an opportunity for you to help the County improve its services to you. We are not selling anything, and your individual answers will be completely confidential. Can you help me out? (RA NOTE: Rhetorical question! If they refuse, say “It only takes about ten minutes and this might be your only opportunity to participate and say how you feel.” If they still say “NO,” disposition the call as “RS,” Refused Survey.)

{34} Qualifier1. Do you live within the limits of Escambia County? (Y/N) (If “yes” goes to Qualifier2; if “no” goes to Q34.) (Builder’s note: required field; if ISNULL does NOT proceed.) **qualifier_1**

{35} Qualifier2. Are you or any member of your immediate family employed by Escambia County? (Y/N) (If “yes” goes to Q35; if “no” goes to Q1.) (Builder’s note: required field; if ISNULL does NOT proceed.) **qualifier_2**

General Questions about key County services:

{48} Q1. On a scale from one to five, with 5 being “Very SATISFIED,” and 1 being “Very DISsatisfied” how would you rate your level of satisfaction with LIVING in Escambia County? (Avg 1-5.)(If <= 2, goes to Q1x; if >=3, goes to Q2; if ISNULL, goes to Q2.) **avg1**

{119-126} Q1x. Please explain why you are dissatisfied or why you rated as you did. (Comment8) (Goes to Q2.) **comm1-comm8**

{49} Q2. On a scale of one to five, with 5 being VERY GOOD and1 being VERY POOR, how would you rate the QUALITY OF LIFE in your neighborhood? (Avg 1-5) (If <= 2, goes to Q2x; if >=3, goes to Q3.) **avg2**

{127-134} Q2x. Please explain why you feel that the quality of life is poor, or why you rated as you did. (Comment8) (Goes to Q3.) **comm9-comm16**

{50} Q3. Using that same scale, how would you rate Escambia County government in terms of responsiveness to complaints? (Avg 1-5) (If <= 2, goes to Q3x; if >=3, goes to Q4; if ISNULL, goes to Q4.) **avg3**

{135-138} Q3x. Please explain why you feel that the responsiveness to complaints is poor, or why you rated as you did. (Comment4) (Goes to Q4.) **comm17-comm20**

{51} Q4. How would you rate the professionalism of Escambia County government employees using the scale of 1-5, with 5 being the best? (Avg 1-5) (If <= 2, goes to Q4x; if >=3, goes to Q5; if ISNULL goes to ScreenQ5.) avg4

{139-142} Q4x. Please explain why you feel that the professionalism of Escambia County government employees is poor, or why you rated as you did. (Comment4) (Goes to ScreenQ5.) comm21-comm24

Specific County Services:

ScreenQ5. Now I'll state a series of County facilities and infrastructure. Please rate your level of satisfaction for each using a scale of 1 to 5 with 5 being the best (Goes to Q5x):

ScreenQ5x. (Average 1-5) (Note: leave blank if "Don't know" or "No opinion.") (Goes to ScreenQ6.)

{52}	Q5a.	Fire Protection Services	avg5
{53}	Q5b.	Streets (ease of travel by car)	avg6
{54}	Q5c.	Emergency Medical Services(Ambulance)	avg7
{55}	Q5d.	Stormwater/Drainage	avg8
{56}	Q5e.	Boat Launch Facilities	avg9
{57}	Q5f.	Parks and Recreation facilities	avg10
{58}	Q5g.	Public Beach Accesses	avg11
{59}	Q5h.	Street maintenance	avg12
{60}	Q5i.	Mosquito Control	avg13
{61}	Q5j.	Public Transportation (Bus/ECAT)	avg14
{62}	Q5k.	Library Services	avg15
{63}	Q5l.	Recreational programming	avg16
{64}	Q5m.	County website	avg17

{65} Q6. Please rate your level of satisfaction with Escambia County's sheriff services? (Avg 1-5) (If NOTNULL, goes to Q6x; if ISNULL goes to ScreenQ7.) avg18

{143-146} Q6x. Why do you feel that way? (Comment4) (Goes to Q7.) comm25-comm28

{38} Q7. Do you feel speeding/traffic violations are regularly enforced in Escambia? (Y/N) (Goes to Q8.) yn1

{66} Q8. Using our 1 to 5 scale, please rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing? (Avg 1-5) (Goes to Q8x.) avg19

{147-150} Q8x. Why do you feel that way? (Comment4) (Goes to Q9.) comm29-comm32

{104} Q9. Where do you get MOST of your information about Escambia County? (Lookup) (RA NOTE: It is OK to read choices.) (Requires hlp_mostinfo2, which has two columns: numerical_code (smallint)

& description (char 40).) (If “Other – specify” goes to Q9x; if ISNULL or 1-7 goes to Q10.)

quest_1_look

1. County website
2. The Commissioner’s District newsletter
3. Word of mouth
4. Board of Commissioner’s meetings
5. Escambia Library
6. Local Newspapers
7. Local TV/Radio
8. Other – specify

{151} Q9x. Specify “other” source of information about Escambia County: (Comment1) (Goes to Q10.)
comm33

{39} Q10. Have you ever applied for a building permit or had a building inspected by the County’s Building Department? (Y/N) (If “yes” goes to Q11; if ISNULL, or “no” goes to Q12.) yn2

{67} Q11. Please rate your level of satisfaction with the County’s Building Department on our 1-5 scale? (Avg 1-5) (Goes to Q12.) (RA NOTE: Leave blank if “Don’t Know” or “refused to answer.”) avg20

{68} Q12. On a scale from one to five, with 5 being “Very SATISFIED,” and 1 being “Very DISsatisfied” how satisfied are you with COUNTY CODE ENFORCEMENT in your neighborhood? (Avg 1-5) (Leave blank if no response.) (Goes to ScreenQ13.) avg21

ScreenQ13. We’re going to change it up a bit now. I ‘m going to read you 6 code violations, and I want you to rank order them in their order of importance or concern to you, with 1 being the most important code violation to enforce and 6 being the least important code violation to enforce. Each concern will be given a number from 1 to 6, and there can be no duplicate numbers. Take your time; I’ll be happy to repeat them as necessary and help you keep track of them as you order them: (If Q13g is “NOTNULL” Goes to Q13x; if Q13g is “ISNULL” goes to Q15.)

- | | | |
|------|---|-------|
| {69} | Q13a. Bulk Trash in Swale or Right of Way | avg22 |
| {70} | Q13b. Work done without permits | avg23 |
| {71} | Q13c. Overgrown Lawns | avg24 |
| {72} | Q13d. Junk Cars or Boats | avg25 |
| {73} | Q13e. House in disrepair (needs painting, etc.) | avg26 |
| {74} | Q13f. Roaming Animals | avg27 |
| {75} | Q13g. Other | avg28 |

{152} Q13x. Specify “Other” code violation. (Comment1) (Leave blank if no response.) (Goes to Q15.)
comm34

How concerned are you with any of the following issues:

{76} Q14. NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE. (Avg) (Goes to Q15.) avg29

{77} Q15. How would you rate your level of satisfaction with the County's response in preparation of and in response to hurricanes? (Avg 1-5) (RA NOTE: Leave blank if no response.) (If NOTNULL goes to Q15x; if ISNULL goes to Q16.) avg30

{153-156} Q15x. Why do you feel that way? (Comment4) (Goes to Q16.) comm35-comm38

Economic Development

Q16. How important is it to you that the county government be involved in each of the following, as each attribute relates to leadership and direction, with 5 being VERY IMPORTANT and 1 being NOT IMPORTANT AT ALL? (Average 1-5) (Leave blank if no response.) (Goes to Q16x.)

As it relates to providing leadership and direction, how important is it that county government be involved in:

- | | | |
|------|---|-------|
| {78} | Q16a. Economic Development | avg31 |
| {79} | Q16b. Bringing good jobs to Escambia County | avg32 |
| {80} | Q16c. Converting homes to alternative power sources | avg33 |
| {81} | Q16d. Providing services to needy individuals or families | avg34 |
| {82} | Q16e. Protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition | avg35 |
| {83} | Q16f. Agricultural lands and family farm protection. | avg36 |
| {84} | Q16g. Assistance to qualified 1st time homeowners | avg37 |

{157-160} Q16x. Do you have any comments regarding why you rated the importance as you did? (Comment4) (Goes to Q17.) comm39-comm42

Q17. Now, think about those same attributes and tell me how well you think county government has PERFORMED on each one, on a scale from 1 to 5 with 5 meaning EXCEPTIONAL PERFORMANCE and 1 meaning PERFORMANCE NEEDS IMPROVEMENT. (Average 1-5) (Leave blank if no response.) (Goes to Q17x.)

Please rate the county government's level of performance on:

- | | | |
|------|---|-------|
| {85} | Q17a. Economic Development | avg38 |
| {86} | Q17b. Bringing good jobs to Escambia County | avg39 |
| {87} | Q17c. Converting homes to alternative power sources | avg40 |
| {88} | Q17d. Providing services to needy individuals or families | avg41 |
| {89} | Q17e. Protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition | avg42 |
| {90} | Q17f. Agricultural lands and family farm protection. | avg43 |
| {91} | Q17g. Assistance to qualified 1st time homeowners | avg44 |

{161-164} Q17x. Do you have any comments regarding why you rated the county's performance as you did? (Comment4) (Goes to Q18.) comm43-comm46

Q18. How willing are you to allow the county's government to devote economic resources to the following economic development efforts, on a scale of 1 to 5 with 5 being VERY WILLING and 1 being NOT AT ALL WILLING? (RA NOTE: Move immediately to next screen & leave blank if "no response.") (Goes to Q18a)

Q18a. Please rate how willing you are to allow the county to devote economic resources to: (Average 1-5) (Leave blank if no response.) (Goes to Q18x.)

{92} Q18a. Provide tax credits to employers who expand their workforce avg45

{93} Q18b. Provide free or reduced prices on infrastructure to business willing to relocate in the county. avg36

{94} Q18c. Reclaiming dilapidated areas for economic development avg47

{95} Q18d. Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources avg48

{96} Q18e. Provide monies or free land avg49

{97} Q18f. Incentives to businesses opening or moving to priority locations such as commerce parks and designated redevelopment areas. avg50

{165-168} Q18x. Do you have any comments regarding your willingness (or unwillingness) to allow the county to devote money to economic development efforts? (Comment4) (Goes to Q19.) comm47-comm50

Future Planning and Expectations

{169-171} Q19. Name the top 3 things you would like to see in Escambia County in the next five years. (Comment3) (Goes to Q20.) (Note: Allow the respondent to think. Only give examples if they need clarification.)(for example, recycling, community centers, sidewalks, streetlights, etc. PLEASE only put one item per field, and list only the item, not a complete sentence!) comm51-comm53

{172-175} Q20. Are there any existing County services that you would recommend the County discontinue? (Comment4) (Goes to Q21.) comm54-comm57

{176-179} Q21. Are there services, which the County currently does not provide, that you would recommend implementing? (Comment4) (Goes to Q22.) comm58-comm61

{105} Q22. Which of the following do you believe is the most important challenge facing Escambia? (Lookup) (Note: It is OK to read choices.) (Requires hlp_impchall.) (If "Other – specify" goes

to Q22x; if anything else, including “ISNULL,” goes to Q23.)

quest_2_look

- 1.) managing growth
- 2.) transportation
- 3.) building and maintaining a sense of community
- 4.) attracting jobs and economic development
- 5.)affordable housing
- 6.) access to waterways
- 7.) Other – specify

{180} Q22x. Specify “Other” (Comment1) (Leave blank if no response.) (Goes to Q23.) comm62

Overall Satisfaction Rating

{98} Q23. Returning to our scale from one to five, with 5 being “Very SATISFIED,” and 1 being “Very DISSatisfied” how satisfied are you with the OVERALL QUALITY of the job that the County is doing? (Avg 1-5)(Leave blank if no response.) (Goes to Q24.) avg51

Specific Demographics

{99} Q24. How many years have you lived in Escambia? (Avg. Integer response.) (Goes to Q26.) avg52

{40} Q25. NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR Y/N (Goes to Q26.) yn3

{106} Q26. Do you own or rent your residence? (Lookup) (Requires help table hlp_ownrent.) (Builder’s note: required field; NULLs not allowed.) (Goes to Q28.)

Own Rent Refused to answer

quest_3_look

{107} Q27. NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE. (Lookup) (Requires help table hlp_typeres.) (Builder’s note: required field; NULLs not allowed.) (If “Other – specify” goes to Q24x; if anything else goes to Q28.) quest_4_look

House Condo Townhouse Apartment Other – specify Refused to answer

{108} Q27x. NOTE: THIS QUESTION SPACE IS RESERVED FOR 1 ADDITIONAL QUESTION. IT SHOULD NOT BE ASKED! IT HAS BEEN BRANCHED AROUND BUT THE SCREEN REMAINS FOR FUTURE USE Lookup value for choice question. (Goes to Q28.) quest_5_look

Standard Demographics

{109} Q28. Because this is pure research, I need to ask you some demographic questions to ensure that we speak with a broad range of respondents. Remember, all of your answers are confidential. Which of the

following age ranges do you fall into? (Lookup) (Requires use of hlp_agerange) (Builder's note: required field; NULLs not allowed.) (Note: OK to read choices.) (Goes to Q29.) [quest_6_look](#)

1. Under 18
2. 18-25
3. 26-35
4. 36-45
5. 46-55
6. 56-65
7. Over 65
8. Refused to answer

{110} Q29. What is the highest degree or level of school you have completed? (Lookup) (Requires use of help table hlp_educat) (Builder's note: required field; NULLs not allowed.) (RA NOTE: Aided response ok here. Ask the respondent to stop you when you get to the choice that best describes them, then hit "choose" and read the choices in order from the dropdown screen.) (Goes to Q30.) [quest_7_look](#)

- | | |
|---|--------------------------|
| 1. None | 10. 1 yr college or less |
| 2. Nursery school - 4 th | 11. 1+yr college no degr |
| 3. 5 th or 6 th grade | 12. Associate degree |
| 4. 7 th or 8 th grade | 13. Bachelor's degree |
| 5. 9 th grade | 14. Master's degree |
| 6. 10 th grade | 15. Professional degree |
| 7. 11 th grade | 16. Doctorate degree |
| 8. 12 th , No Diploma | 17. Don't Know |
| 9. High School Graduate | 18. Refused to answer |

{111} Q30. What is your present marital status? (Lookup) (Requires use of help table hlp_marital) (Builder's note: required field; NULLs not allowed.) (Goes to Q30a.) [quest_8_look](#)

(NOTE: Aided response - It is ok to read the choices to the respondent.)

- | | |
|------------------|----------------------|
| 1. Now married | 5. Separated |
| 2. Divorced | 6. Don't know |
| 3. Never married | 7. Refused to answer |
| 4. Widowed | |

{112} Q30a. Which of the following ethnic groups best describes your race? (Lookup) (Requires use of hlp_race2) (Builder's note: required field; NULLs not allowed.) (RA Note: OK to read choices.) (Goes to Q31.) [quest_9_look](#)

- | | | | |
|---------------------------|---------------------------|--------------------|----------------------|
| 1. African American/Black | 2. Asian/Pacific Islander | 3. Hispanic/Latino | 4. Native American |
| 5. Caucasian/White | 6. Other | 7. Don't know | 8. Refused to answer |

{113} Q31. Please tell me when I read the category that best describes your total household income before taxes last year: (Lookup) (Requires use of help table hlp_income_census) (Builder's note: required field; NULLs not allowed.) (Goes to Q32.) [quest_10_look](#)

- | | |
|------------------------|--------------------------|
| 1. Under \$10,000 | 7. \$75,000 - \$99,999 |
| 2. \$10,000 - \$14,999 | 8. \$100,000 - \$149,999 |
| 3. \$15,000 - \$24,999 | 9. \$150,000 - \$199,999 |
| 4. \$25,000 - \$34,999 | 10. \$200,000 or more |
| 5. \$35,000 - \$49,999 | 11. Don't know |
| 6. \$50,000 - \$74,999 | 12. Refused to answer |

{114} Q32. (NOTE: record Respondent's gender. It is NOT necessary to ask a question here! "Unknown" means that YOU couldn't tell without asking the respondent and possibly insulting them!) (Lookup) (Requires use of help table hlp_gender1) (Builder's note: required field; NULLs not allowed.) (Goes to Q33.) quest_11_look

M=Male F=Female U=Unknown

{181-188} Q33. Do you have any additional comments? (Comment8) (Goes to CDS) comm63-comm70

Q34. I'm sorry but we are only surveying residents who live within the Escambia County Limits. Thank you very much for your time. (Out of Survey – Limit termination statuses on this screen to only include system defaults and "NQ.") (RA NOTE: Terminate call using the status of NQ – "NOT QUALIFIED!")

Q35. I'm sorry but we are only surveying residents who are not employed by, or who do not have immediate family employed by Escambia County. Thank you very much for your time. (Out of Survey – Limit termination statuses on this screen to only include system defaults and "NQ.") (RA NOTE: Terminate call using the status of NQ – "NOT QUALIFIED!")

CDS (Standard Call Disposition Screen) Thank you very much for your time and your input! I appreciate your participation. (Note: Terminate the call using a status of "S" Survey Taken.)

* Rev10 is a "cleaned up" version of Rev9 which contained multiple highlights in several colors as a "working copy" during TLG programming. This final version contains yellow highlights to accent the Economic Development section which was newly-added for 2008's survey. Several "placeholder" questions are also highlighted to make it easier for the reader to see where skip patterns caused a break in the numbering sequence for the data collected.

Means for Selected Variables in 2007 and 2008	2007 Mean	2008 Mean	diff
Q1: How would you rate your level of satisfaction with living in Escambia County?	3.73	3.71	
Q2: How would you rate the quality of life in your neighborhood?	3.97	4.06	
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	3.01	3.13	
Q4: How would you rate the professionalism of Escambia County Government?	3.66	3.61	
Q5a: Rate your level of satisfaction with fire protection services	4.56	4.48	
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	3.26	3.41	**
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	4.49	4.43	
Q5d: Rate your level of satisfaction with stormwater/drainage	3.39	3.54	*
Q5e: Rate your level of satisfaction with boat launch facilities	3.66	3.51	
Q5f: Rate your level of satisfaction with parks and recreation facilities	3.70	3.65	
Q5g: Rate your level of satisfaction with public beach accesses	3.61	3.82	*
Q5h: Rate your level of satisfaction with street maintenance	3.23	3.22	
Q5i: Rate your level of satisfaction with mosquito control	3.17	3.27	
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	3.15	3.31	
Q5k: Rate your level of satisfaction with library services	3.97	4.00	
Q5l: Rate your level of satisfaction with recreational programming	3.61	3.54	
Q5m: Rate your level of satisfaction with County website	3.98	3.81	*
Q6: Rate your level of satisfaction with Escambia County's sheriff services	3.75	3.77	
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	3.35	3.45	
Q11: Rate your level of satisfaction with the County's Building Department	3.76	3.85	
Q12: Rate your level of satisfaction with County code enforcement	3.69	3.71	
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	4.24	4.42	***
Q16a: How important is it that County government be involved in economic development?	n.a.	4.53	
Q16b: How important is it that County government be involved in bringing good jobs to Escambia County?	n.a.	4.72	

Q16c: How important is it that County government be involved in converting homes to alternative power sources?	n.a.	3.48
Q16d: How important is it that County government be involved in providing services to needy individuals or families?	n.a.	4.11
Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?	n.a.	4.24
Q16f: How important is it that County government be involved in agricultural lands and family farm protection?	n.a.	4.09
Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?	n.a.	3.58
Q17a: Please rate the County's level of performance on economic development	n.a.	2.54
Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County	n.a.	2.23
Q17c: Please rate the County's level of performance on converting homes to alternative power sources	n.a.	2.15
Q17d: Please rate the County's level of performance on providing services to needy individuals or families	n.a.	3.11
Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition	n.a.	3.28
Q17f: Please rate the County's level of performance on agricultural lands and family farm protection	n.a.	3.18
Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners	n.a.	3.08
Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce	n.a.	4.03
Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County	n.a.	3.98
Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development	n.a.	4.08
Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources	n.a.	3.69

Q18e: Rate your willingness for County government to devote economic resources to provide monies or free land	n.a.	2.99
Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and designated redevelopment areas	n.a.	3.78
Q23: How satisfied are you with the overall quality of the job that the County is doing?	3.61	3.34 ***

Q1: How would you rate your level of satisfaction with living in Escambia County?				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	16	3.2	3.2
	Somewhat dissatisfied	48	9.5	12.6
	Neutral	144	28.5	41.1
	Somewhat satisfied	146	28.9	70
	Very satisfied	152	30	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	Very dissatisfied	27	5.1	5.1
	Somewhat dissatisfied	32	6	11
	Neutral	150	28.1	39.1
	Somewhat satisfied	183	34.3	73.4
	Very satisfied	142	26.6	100
	Total	534	100	
	Missing	4		
	Total	538		

Q2: How would you rate the quality of life in your neighborhood?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	14	2.8	2.8
	Somewhat poor	35	6.9	9.7
	Neutral	91	18	27.7
	Somewhat good	175	34.7	62.4
	Very good	190	37.6	100
	Total	505	100	
	Missing	2		
	Total	507		
2008	Very poor	16	3	3
	Somewhat poor	20	3.7	6.7
	Neutral	89	16.6	23.3
	Somewhat good	203	37.9	61.2
	Very good	208	38.8	100
	Total	536	100	
	Missing	2		
	Total	538		

Q3: How would you rate Escambia County government in terms of responsiveness to complaints?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	49	13.1	13.1
	Somewhat poor	69	18.4	31.5
	Neutral	128	34.1	65.6
	Somewhat good	89	23.7	89.3
	Very good	40	10.7	100
	Total	375	100	
	Missing	132		
	Total	507		
2008	Very poor	30	9.8	9.8
	Somewhat poor	52	16.9	26.7
	Neutral	107	34.9	61.6
	Somewhat good	83	27	88.6
	Very good	35	11.4	100
	Total	307	100	
	Missing	231		
	Total	538		

Q4: How would you rate the professionalism of Escambia County Government?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	14	3.2	3.2
	Somewhat poor	32	7.3	10.5
	Neutral	143	32.5	43
	Somewhat good	151	34.3	77.3
	Very good	100	22.7	100
	Total	440	100	
	Missing	67		
	Total	507		
2008	Very poor	20	4.3	4.3
	Somewhat poor	43	9.2	13.5
	Neutral	134	28.6	42.1
	Somewhat good	172	36.8	78.8
	Very good	99	21.2	100
	Total	468	100	
	Missing	70		
	Total	538		

Q5a: Rate your level of satisfaction with fire protection services				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	3	0.7	0.7
	Somewhat dissatisfied	8	1.9	2.6
	Neutral	18	4.3	7
	Somewhat satisfied	110	26.4	33.4
	Very satisfied	277	66.6	100
	Total	416	100	
	Missing	91		
	Total	507		
2008	Very dissatisfied	5	1.1	1.1
	Somewhat dissatisfied	8	1.7	2.8
	Neutral	33	7.1	9.9
	Somewhat satisfied	130	28	37.8
	Very satisfied	289	62.2	100
	Total	465	100	
	Missing	73		
	Total	538		

Q5b: Rate your level of satisfaction with streets (ease of travel by car)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	38	7.7	7.7
	Somewhat dissatisfied	86	17.3	25
	Neutral	166	33.5	58.5
	Somewhat satisfied	123	24.8	83.3
	Very satisfied	83	16.7	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	26	4.9	4.9
	Somewhat dissatisfied	82	15.3	20.1
	Neutral	164	30.6	50.7
	Somewhat satisfied	174	32.5	83.2
	Very satisfied	90	16.8	100
	Total	536	100	
	Missing	2		
	Total	538		

Q5c: Rate your level of satisfaction with emergency medical services (ambulance)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	5	1.3	1.3
	Somewhat dissatisfied	2	0.5	1.8
	Neutral	27	7	8.8
	Somewhat satisfied	119	30.7	39.4
	Very satisfied	235	60.6	100
	Total	388	100	
	Missing	119		
	Total	507		
2008	Very dissatisfied	11	2.4	2.4
	Somewhat dissatisfied	5	1.1	3.6
	Neutral	23	5.1	8.7
	Somewhat satisfied	152	33.8	42.4
	Very satisfied	259	57.6	100
	Total	450	100	
	Missing	88		
	Total	538		

Q5d: Rate your level of satisfaction with stormwater/drainage				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	52	11.1	11.1
	Somewhat dissatisfied	58	12.3	23.4
	Neutral	120	25.5	48.9
	Somewhat satisfied	133	28.3	77.2
	Very satisfied	107	22.8	100
	Total	470	100	
	Missing	37		
	Total	507		
2008	Very dissatisfied	34	6.6	6.6
	Somewhat dissatisfied	56	10.9	17.5
	Neutral	141	27.4	44.9
	Somewhat satisfied	166	32.2	77.1
	Very satisfied	118	22.9	100
	Total	515	100	
	Missing	23		
	Total	538		

Q5e: Rate your level of satisfaction with boat launch facilities				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	23	10.3	10.3
	Somewhat dissatisfied	13	5.8	16.1
	Neutral	50	22.4	38.6
	Somewhat satisfied	68	30.5	69.1
	Very satisfied	69	30.9	100
	Total	223	100	
	Missing	284		
	Total	507		
2008	Very dissatisfied	12	5.1	5.1
	Somewhat dissatisfied	32	13.6	18.6
	Neutral	62	26.3	44.9
	Somewhat satisfied	83	35.2	80.1
	Very satisfied	47	19.9	100
	Total	236	100	
	Missing	302		
	Total	538		

Q5f: Rate your level of satisfaction with parks and recreation facilities				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	16	3.8	3.8
	Somewhat dissatisfied	32	7.6	11.4
	Neutral	108	25.7	37.1
	Somewhat satisfied	168	40	77.1
	Very satisfied	96	22.9	100
	Total	420	100	
	Missing	87		
	Total	507		
2008	Very dissatisfied	24	5.2	5.2
	Somewhat dissatisfied	44	9.5	14.8
	Neutral	117	25.4	40.1
	Somewhat satisfied	162	35.1	75.3
	Very satisfied	114	24.7	100
	Total	461	100	
	Missing	77		
	Total	538		

Q5g: Rate your level of satisfaction with public beach accesses				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	25	6	6
	Somewhat dissatisfied	53	12.7	18.7
	Neutral	98	23.4	42.1
	Somewhat satisfied	126	30.1	72.2
	Very satisfied	116	27.8	100
	Total	418	100	
	Missing	89		
	Total	507		
2008	Very dissatisfied	20	4.4	4.4
	Somewhat dissatisfied	34	7.5	12
	Neutral	102	22.6	34.6
	Somewhat satisfied	146	32.4	67
	Very satisfied	149	33	100
	Total	451	100	
	Missing	87		
	Total	538		

Q5h: Rate your level of satisfaction with street maintenance				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	39	7.9	7.9
	Somewhat dissatisfied	79	15.9	23.8
	Neutral	167	33.7	57.5
	Somewhat satisfied	149	30	87.5
	Very satisfied	62	12.5	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	41	7.8	7.8
	Somewhat dissatisfied	86	16.3	24.1
	Neutral	189	35.9	60
	Somewhat satisfied	138	26.2	86.1
	Very satisfied	73	13.9	100
	Total	527	100	
	Missing	11		
	Total	538		

Q5i: Rate your level of satisfaction with mosquito control				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	77	16.1	16.1
	Somewhat dissatisfied	57	11.9	28.1
	Neutral	125	26.2	54.3
	Somewhat satisfied	143	30	84.3
	Very satisfied	75	15.7	100
	Total	477	100	
	Missing	30		
	Total	507		
2008	Very dissatisfied	69	13.8	13.8
	Somewhat dissatisfied	59	11.8	25.6
	Neutral	133	26.6	52.2
	Somewhat satisfied	147	29.4	81.6
	Very satisfied	92	18.4	100
	Total	500	100	
	Missing	38		
	Total	538		

Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	13.4	13.4
	Somewhat dissatisfied	48	18.3	31.7
	Neutral	72	27.5	59.2
	Somewhat satisfied	58	22.1	81.3
	Very satisfied	49	18.7	100
	Total	262	100	
	Missing	245		
	Total	507		
2008	Very dissatisfied	33	11.5	11.5
	Somewhat dissatisfied	42	14.6	26.1
	Neutral	77	26.8	53
	Somewhat satisfied	73	25.4	78.4
	Very satisfied	62	21.6	100
	Total	287	100	
	Missing	251		
	Total	538		

Q5k: Rate your level of satisfaction with library services				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	22	5.8	5.8
	Somewhat dissatisfied	24	6.3	12.2
	Neutral	50	13.2	25.4
	Somewhat satisfied	131	34.7	60.1
	Very satisfied	151	39.9	100
	Total	378	100	
	Missing	129		
	Total	507		
2008	Very dissatisfied	11	2.6	2.6
	Somewhat dissatisfied	32	7.6	10.2
	Neutral	78	18.4	28.6
	Somewhat satisfied	129	30.5	59.1
	Very satisfied	173	40.9	100
	Total	423	100	
	Missing	115		
	Total	538		

Q5l: Rate your level of satisfaction with recreational programming				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	23	7.2	7.2
	Somewhat dissatisfied	22	6.9	14.1
	Neutral	89	27.8	41.9
	Somewhat satisfied	110	34.4	76.3
	Very satisfied	76	23.8	100
	Total	320	100	
	Missing	187		
	Total	507		
2008	Very dissatisfied	23	6.8	6.8
	Somewhat dissatisfied	38	11.2	17.9
	Neutral	85	25	42.9
	Somewhat satisfied	121	35.6	78.5
	Very satisfied	73	21.5	100
	Total	340	100	
	Missing	198		
	Total	538		

Q5m: Rate your level of satisfaction with County website				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	2	0.9	0.9
	Somewhat dissatisfied	12	5.7	6.6
	Neutral	45	21.3	28
	Somewhat satisfied	81	38.4	66.4
	Very satisfied	71	33.6	100
	Total	211	100	
	Missing	296		
	Total	507		
2008	Very dissatisfied	9	3.3	3.3
	Somewhat dissatisfied	16	5.9	9.3
	Neutral	68	25.2	34.4
	Somewhat satisfied	101	37.4	71.9
	Very satisfied	76	28.1	100
	Total	270	100	
	Missing	268		
	Total	538		

Q6: Rate your level of satisfaction with Escambia County's sheriff services				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	7.7	7.7
	Somewhat dissatisfied	36	8	15.7
	Neutral	82	18.1	33.8
	Somewhat satisfied	153	33.8	67.7
	Very satisfied	146	32.3	100
	Total	452	100	
	Missing	55		
	Total	507		
2008	Very dissatisfied	23	4.7	4.7
	Somewhat dissatisfied	38	7.7	12.4
	Neutral	107	21.8	34.2
	Somewhat satisfied	183	37.3	71.5
	Very satisfied	140	28.5	100
	Total	491	100	
	Missing	47		
	Total	538		

Q7: Do you feel speeding/traffic violations are regularly enforced in Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	No	222	45.3	45.3
	Yes	268	54.7	100
	Total	490	100	
	Missing	17		
	Total	507		
2008	No	191	37.7	37.7
	Yes	315	62.3	100
	Total	506	100	
	Missing	32		
	Total	538		

Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	7.2	7.2
	Somewhat dissatisfied	66	13.6	20.8
	Neutral	165	34	54.7
	Somewhat satisfied	134	27.6	82.3
	Very satisfied	86	17.7	100
	Total	486	100	
	Missing	21		
	Total	507		
2008	Very dissatisfied	31	6.1	6.1
	Somewhat dissatisfied	65	12.7	18.8
	Neutral	155	30.3	49.1
	Somewhat satisfied	163	31.9	81
	Very satisfied	97	19	100
	Total	511	100	
	Missing	27		
	Total	538		

Q9: Where do you get most of your information about Escambia County?				
Year		Frequency	Percent	Cumulative Percent
2007	County website	24	4.7	4.7
	The Commissioner's District newsletter	5	1	5.7
	Word of mouth	32	6.3	12.1
	Escambia Library	1	0.2	12.3
	Local newspapers	211	41.7	54
	Local TV/radio	216	42.7	96.6
	Other	17	3.4	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	County website	39	7.3	7.3
	The Commissioner's District newsletter	10	1.9	9.1
	Word of mouth	40	7.5	16.6
	Board of Commissioner's meetings	3	0.6	17.2
	Escambia Library	1	0.2	17.4
	Local newspapers	211	39.4	56.7
	Local TV/radio	202	37.7	94.4
	Other	30	5.6	100
	Total	536	100	
	Missing	2		
	Total	538		

Q10: Have you ever applied for a building permit or had a building inspected by the County's Building Department?				
Year		Frequency	Percent	Cumulative Percent
2007	No	316	62.5	62.5
	Yes	190	37.5	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	No	325	61.3	61.3
	Yes	205	38.7	100
	Total	530	100	
	Missing	8		
	Total	538		

Q11: Rate your level of satisfaction with the County's Building Department				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	13	7.2	7.2
	Somewhat dissatisfied	20	11	18.2
	Neutral	28	15.5	33.7
	Somewhat satisfied	56	30.9	64.6
	Very satisfied	64	35.4	100
	Total	181	100	
	Missing	326		
	Total	507		
2008	Very dissatisfied	13	6.6	6.6
	Somewhat dissatisfied	13	6.6	13.2
	Neutral	39	19.8	33
	Somewhat satisfied	57	28.9	61.9
	Very satisfied	75	38.1	100
	Total	197	100	
	Missing	341		
	Total	538		

Q12: Rate your level of satisfaction with County code enforcement				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	33	7.7	7.7
	Somewhat dissatisfied	36	8.4	16.1
	Neutral	89	20.8	36.9
	Somewhat satisfied	142	33.2	70.1
	Very satisfied	128	29.9	100
	Total	428	100	
	Missing	79		
	Total	507		
2008	Very dissatisfied	38	8.8	8.8
	Somewhat dissatisfied	44	10.2	19
	Neutral	78	18.1	37.1
	Somewhat satisfied	118	27.4	64.5
	Very satisfied	153	35.5	100
	Total	431	100	
	Missing	107		
	Total	538		

Q13a: Code violation rank order: Bulk trash in swale or right of way				
Year		Frequency	Percent	Cumulative Percent
2007	first	129	29.4	29.4
	second	82	18.7	48.1
	third	69	15.7	63.8
	fourth	61	13.9	77.7
	fifth	45	10.3	87.9
	sixth	53	12.1	100
	Total	439	100	
	Missing	68		
Total	507			
2008	first	122	26.1	26.1
	second	88	18.8	44.9
	third	84	17.9	62.8
	fourth	79	16.9	79.7
	fifth	51	10.9	90.6
	sixth	44	9.4	100
	Total	468	100	
	Missing	70		
Total	538			

Q13b: Code violation rank order: Work done without permits				
Year		Frequency	Percent	Cumulative Percent
2007	first	40	9.5	9.5
	second	45	10.7	20.3
	third	37	8.8	29.1
	fourth	58	13.8	43
	fifth	109	26	69
	sixth	130	31	100
	Total	419	100	
	Missing	88		
Total	507			
2008	first	23	5.1	5.1
	second	35	7.7	12.8
	third	43	9.5	22.3
	fourth	79	17.4	39.7
	fifth	106	23.4	63.1
	sixth	167	36.9	100
	Total	453	100	
	Missing	85		
Total	538			

Q13c: Code violation rank order: Overgrown lawns				
Year		Frequency	Percent	Cumulative Percent
2007	first	28	6.5	6.5
	second	76	17.5	24
	third	93	21.4	45.4
	fourth	90	20.7	66.1
	fifth	78	18	84.1
	sixth	69	15.9	100
	Total	434	100	
	Missing	73		
	Total	507		
2008	first	23	5	5
	second	67	14.4	19.4
	third	80	17.2	36.6
	fourth	101	21.8	58.4
	fifth	108	23.3	81.7
	sixth	85	18.3	100
	Total	464	100	
	Missing	74		
	Total	538		

Q13d: Code violation rank order: Junk car or boats				
Year		Frequency	Percent	Cumulative Percent
2007	first	73	16.9	16.9
	second	90	20.9	37.8
	third	106	24.6	62.4
	fourth	89	20.6	83.1
	fifth	47	10.9	94
	sixth	26	6	100
	Total	431	100	
	Missing	76		
	Total	507		
2008	first	93	20	20
	second	107	23	42.9
	third	105	22.5	65.5
	fourth	79	17	82.4
	fifth	52	11.2	93.6
	sixth	30	6.4	100
	Total	466	100	
	Missing	72		
	Total	538		

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)				
Year		Frequency	Percent	Cumulative Percent
2007	first	94	21.9	21.9
	second	89	20.7	42.6
	third	72	16.7	59.3
	fourth	79	18.4	77.7
	fifth	67	15.6	93.3
	sixth	29	6.7	100
	Total	430	100	
	Missing	77		
	Total	507		
2008	first	121	26.1	26.1
	second	104	22.4	48.5
	third	97	20.9	69.4
	fourth	68	14.7	84.1
	fifth	46	9.9	94
	sixth	28	6	100
	Total	464	100	
	Missing	74		
	Total	538		

Q13g: Code violation rank order: Roaming animals				
Year		Frequency	Percent	Cumulative Percent
2007	first	98	22.5	22.5
	second	54	12.4	34.9
	third	54	12.4	47.4
	fourth	45	10.3	57.7
	fifth	71	16.3	74
	sixth	113	26	100
	Total	435	100	
	Missing	72		
	Total	507		
2008	first	3	50	50
	third	1	16.7	66.7
	fifth	1	16.7	83.3
	sixth	1	16.7	100
	Total	6	100	
	Missing	532		
	Total	538		

Q13f: Code violation rank order: Other				
Year		Frequency	Percent	Cumulative Percent
2007	first	11	73.3	73.3
	second	2	13.3	86.7
	third	2	13.3	100
	Total	15	100	
	Missing	492		
	Total	507		
2008	first	105	22.6	22.6
	second	75	16.1	38.7
	third	49	10.5	49.2
	fourth	52	11.2	60.4
	fifth	88	18.9	79.4
	sixth	96	20.6	100
	Total	465	100	
	Missing	73		
	Total	538		

Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	12	2.5	2.5
	Somewhat dissatisfied	10	2.1	4.6
	Neutral	54	11.4	16
	Somewhat satisfied	174	36.6	52.6
	Very satisfied	225	47.4	100
	Total	475	100	
	Missing	32		
	Total	507		
2008	Very dissatisfied	6	1.2	1.2
	Somewhat dissatisfied	10	2	3.2
	Neutral	50	9.9	13.1
	Somewhat satisfied	140	27.7	40.8
	Very satisfied	299	59.2	100
	Total	505	100	
	Missing	33		
	Total	538		

Q16a: How important is it that County government be involved in economic development?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	11	2.1	2.1
	Somewhat unimportant	6	1.2	3.3
	Neutral	48	9.3	12.6
	Somewhat important	82	15.9	28.5
	Very important	369	71.5	100
	Total	516	100	
	Missing	22		
	Total	538		

Q16b: How important is it that County government be involved in bringing good jobs to Escambia				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	9	1.7	1.7
	Somewhat unimportant	4	0.8	2.5
	Neutral	17	3.2	5.7
	Somewhat important	64	12.1	17.7
	Very important	436	82.3	100
	Total	530	100	
	Missing	8		
	Total	538		

Q16c: How important is it that County government be involved in converting homes to alternative power sources?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	58	12	12
	Somewhat unimportant	63	13	24.9
	Neutral	108	22.3	47.2
	Somewhat important	101	20.8	68
	Very important	155	32	100
	Total	485	100	
	Missing	53		
	Total	538		

Q16d: How important is it that County government be involved in providing services to needy individuals or families?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	14	2.7	2.7
	Somewhat unimportant	27	5.2	8
	Neutral	92	17.9	25.8
	Somewhat important	138	26.8	52.6
	Very important	244	47.4	100
	Total	515	100	
	Missing	23		
	Total	538		

Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	15	2.9	2.9
	Somewhat unimportant	26	5	7.9
	Neutral	72	13.9	21.8
	Somewhat important	113	21.8	43.6
	Very important	292	56.4	100
	Total	518	100	
	Missing	20		
Total		538		

Q16f: How important is it that County government be involved in agricultural lands and family farm protection?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	17	3.5	3.5
	Somewhat unimportant	22	4.6	8.1
	Neutral	84	17.5	25.7
	Somewhat important	132	27.6	53.2
	Very important	224	46.8	100
	Total	479	100	
	Missing	59		
Total		538		

Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	64	12.9	12.9
	Somewhat unimportant	58	11.6	24.5
	Neutral	83	16.7	41.2
	Somewhat important	113	22.7	63.9
	Very important	180	36.1	100
	Total	498	100	
	Missing	40		
Total		538		

Q17a: Please rate the County's level of performance on economic development				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	123	25.3	25.3
	Somewhat needing improvement	99	20.4	45.7
	Neutral	173	35.6	81.3
	Somewhat good performance	61	12.6	93.8
	Exceptional performance	30	6.2	100
	Total	486	100	
	Missing	52		
	Total	538		

Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	157	32.5	32.5
	Somewhat needing improvement	130	26.9	59.4
	Neutral	140	29	88.4
	Somewhat good performance	38	7.9	96.3
	Exceptional performance	18	3.7	100
	Total	483	100	
	Missing	55		
	Total	538		

Q17c: Please rate the County's level of performance on converting homes to alternative power				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	129	37	37
	Somewhat needing improvement	95	27.2	64.2
	Neutral	86	24.6	88.8
	Somewhat good performance	21	6	94.8
	Exceptional performance	18	5.2	100
	Total	349	100	
	Missing	189		
	Total	538		

Q17d: Please rate the County's level of performance on providing services to needy individuals or				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	43	10.1	10.1
	Somewhat needing improvement	65	15.3	25.4
	Neutral	168	39.5	64.9
	Somewhat good performance	102	24	88.9
	Exceptional performance	47	11.1	100
	Total	425	100	
	Missing	113		
	Total	538		

Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	37	8.8	8.8
	Somewhat needing improvement	56	13.3	22
	Neutral	140	33.2	55.2
	Somewhat good performance	130	30.8	86
	Exceptional performance	59	14	100
	Total	422	100	
	Missing	116		
		Total	538	

Q17f: Please rate the County's level of performance on agricultural lands and family farm				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	30	9.6	9.6
	Somewhat needing improvement	39	12.5	22.1
	Neutral	124	39.7	61.9
	Somewhat good performance	82	26.3	88.1
	Exceptional performance	37	11.9	100
	Total	312	100	
	Missing	226		
	Total	538		

Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	45	14.5	14.5
	Somewhat needing improvement	43	13.8	28.3
	Neutral	112	36	64.3
	Somewhat good performance	63	20.3	84.6
	Exceptional performance	48	15.4	100
	Total	311	100	
	Missing	227		
	Total	538		

Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	20	4	4
	Somewhat unwilling	30	6	10.1
	Neutral	78	15.7	25.8
	Somewhat willing	155	31.3	57.1
	Very willing	213	42.9	100
	Total	496	100	
	Missing	42		
	Total	538		

Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	16	3.2	3.2
	Somewhat unwilling	24	4.9	8.1
	Neutral	112	22.7	30.8
	Somewhat willing	145	29.4	60.2
	Very willing	196	39.8	100
	Total	493	100	
	Missing	45		
	Total	538		

Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	19	3.9	3.9
	Somewhat unwilling	23	4.7	8.6
	Neutral	82	16.8	25.5
	Somewhat willing	141	29	54.4
	Very willing	222	45.6	100
	Total	487	100	
	Missing	51		
	Total	538		

Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	57	12.5	12.5
	Somewhat unwilling	27	5.9	18.4
	Neutral	84	18.4	36.8
	Somewhat willing	119	26.1	62.9
	Very willing	169	37.1	100
	Total	456	100	
	Missing	82		
	Total	538		

Q18e: Rate your willingness for County government to devote economic resources to provide				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	109	25.1	25.1
	Somewhat unwilling	49	11.3	36.4
	Neutral	99	22.8	59.2
	Somewhat willing	91	21	80.2
	Very willing	86	19.8	100
	Total	434	100	
	Missing	104		
Total	538			

Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and designated redevelopment areas				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	25	5.2	5.2
	Somewhat unwilling	33	6.8	12
	Neutral	118	24.5	36.5
	Somewhat willing	151	31.3	67.8
	Very willing	155	32.2	100
	Total	482	100	
	Missing	56		
Total	538			

Q22: Which of the following do you believe is the most important challenge facing Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	Managing growth	78	15.7	15.7
	Transportation	32	6.4	22.1
	Building and maintaining a sense of community	23	4.6	26.7
	Attracting jobs and economic development	226	45.4	72.1
	Affordable housing	89	17.9	90
	Access to waterways	3	0.6	90.6
	Other	47	9.4	100
	Total	498	100	
	Missing	9		
	Total	507		
2008	Managing growth	29	5.7	5.7
	Transportation	27	5.3	11
	Building and maintaining a sense of community	25	4.9	15.9
	Attracting jobs and economic development	368	72.4	88.4
	Affordable housing	38	7.5	95.9
	Access to waterways	8	1.6	97.4
	Other	13	2.6	100
	Total	508	100	
	Missing	30		
	Total	538		

Q23: How satisfied are you with the overall quality of the job that the County is doing?				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	8	1.6	1.6
	Somewhat dissatisfied	34	6.9	8.5
	Neutral	166	33.5	41.9
	Somewhat satisfied	224	45.2	87.1
	Very satisfied	64	12.9	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	27	5.4	5.4
	Somewhat dissatisfied	45	9	14.5
	Neutral	199	40	54.4
	Somewhat satisfied	185	37.1	91.6
	Very satisfied	42	8.4	100
	Total	498	100	
	Missing	40		
	Total	538		

Q24: How many years have you lived in Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	0 - 2	45	8.9	8.9
	3 - 6	62	12.3	21.3
	7 - 10	44	8.7	30
	11 - 20	99	19.7	49.7
	21 - 40	116	23.1	72.8
	More than 40	137	27.2	100
	Total	503	100	
	Missing	4		
	Total	507		
2008	0 - 2	41	7.9	7.9
	3 - 6	69	13.4	21.3
	7 - 10	55	10.7	32
	11 - 20	93	18	50
	21 - 40	139	26.9	76.9
	More than 40	119	23.1	100
	Total	516	100	
	Missing	22		
	Total	538		

Q26: Do you own or rent your residence?				
Year		Frequency	Percent	Cumulative Percent
2007	Own	416	82.1	82.1
	Rent	84	16.6	98.6
	Refused to answer	7	1.4	100
	Total	507	100	
2008	Own	418	78	78
	Rent	95	17.7	95.7
	Refused to answer	23	4.3	100
	Total	536	100	
	Missing	2		
	Total	538		

Q28: Which of the following age ranges do you fall into?				
Year		Frequency	Percent	Cumulative Percent
2007	18-25	32	6.3	6.3
	26-35	38	7.5	13.8
	36-45	52	10.3	24.1
	46-55	78	15.4	39.4
	56-65	114	22.5	61.9
	Over 65	181	35.7	97.6
	Refused to answer	12	2.4	100
	Total	507	100	
2008		1	0.2	0.2
	18-25	33	6.1	6.3
	26-35	48	8.9	15.2
	36-45	74	13.8	29
	46-55	99	18.4	47.4
	56-65	102	19	66.4
	Over 65	161	29.9	96.3
	Refused to answer	19	3.5	99.8
	Under 18	1	0.2	100
	Total	538	100	

Q29: What is the highest degree or level of school you have completed?				
Year		Frequency	Percent	Cumulative Percent
2007	Less than high school	44	8.7	8.7
	High school diploma or GED	118	23.3	32
	Some college or AA degree	180	35.5	67.5
	College degree or higher	160	31.6	99
	Refused to answer	5	1	100
	Total	507	100	
2008	Less than high school	22	4.1	4.1
	High school diploma or GED	117	21.8	25.9
	Some college or AA degree	185	34.5	60.3
	College degree or higher	189	35.2	95.5
	Don't know	1	0.2	95.7
	Refused to answer	23	4.3	100
	Total	537	100	
	Missing	1		
Total	538			

Q30: What is your present marital status?				
Year		Frequency	Percent	Cumulative Percent
2007	Now married	318	62.7	62.7
	Divorced	50	9.9	72.6
	Never married	65	12.8	85.4
	Widowed	59	11.6	97
	Separated	6	1.2	98.2
	Don't know	1	0.2	98.4
	Refused to answer	8	1.6	100
	Total	507	100	
2008	Now married	318	59.2	59.2
	Divorced	60	11.2	70.4
	Never married	71	13.2	83.6
	Widowed	56	10.4	94
	Separated	5	0.9	95
	Don't know	4	0.7	95.7
	Refused to answer	23	4.3	100
	Total	537	100	
	Missing	1		
	Total	538		

Q30a: Which of the following ethnic groups best describes your race?				
Year		Frequency	Percent	Cumulative Percent
2007	African American/Black	58	11.4	11.4
	Asian/Pacific Islander	7	1.4	12.8
	Hispanic/Latino	3	0.6	13.4
	Native American	13	2.6	16
	Caucasian/White	399	78.7	94.7
	Other	14	2.8	97.4
	Don't know	2	0.4	97.8
	Refused to answer	11	2.2	100
	Total	507	100	
2008	African American/Black	69	12.8	12.8
	Asian/Pacific Islander	11	2	14.9
	Hispanic/Latino	10	1.9	16.8
	Native American	11	2	18.8
	Caucasian/White	410	76.4	95.2
	Other	9	1.7	96.8
	Don't know	2	0.4	97.2
	Refused to answer	15	2.8	100
	Total	537	100	
	Missing	1		
Total	538			

Q31: Which category best describes your total household income?				
Year		Frequency	Percent	Cumulative Percent
2007	Under \$10,000	28	5.5	5.5
	\$10,000 - \$14,999	22	4.3	9.9
	\$15,000 - \$24,999	33	6.5	16.4
	\$25,000 - \$34,999	60	11.9	28.3
	\$35,000 - \$49,999	77	15.2	43.5
	\$50,000 - \$74,999	72	14.2	57.7
	\$75,000 - \$99,999	51	10.1	67.8
	\$100,000 - \$149,999	35	6.9	74.7
	\$150,000 - \$199,999	7	1.4	76.1
	\$200,000 or more	5	1	77.1
	Don't know	37	7.3	84.4
	Refused to answer	79	15.6	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	Under \$10,000	21	3.9	3.9
	\$10,000 - \$14,999	21	3.9	7.8
	\$15,000 - \$24,999	35	6.5	14.3
	\$25,000 - \$34,999	54	10.1	24.4
	\$35,000 - \$49,999	75	14	38.4
	\$50,000 - \$74,999	85	15.8	54.2
	\$75,000 - \$99,999	62	11.5	65.7
	\$100,000 - \$149,999	42	7.8	73.6
	\$150,000 - \$199,999	16	3	76.5
	\$200,000 or more	8	1.5	78
	Don't know	22	4.1	82.1
	Refused to answer	96	17.9	100
	Total	537	100	
	Missing	1		
	Total	538		

Gender				
Year		Frequency	Percent	Cumulative Percent
2007	Female	304	60	60
	Male	203	40	100
	Total	507	100	
2008	Female	272	50.7	50.7
	Male	265	49.3	100
	Total	537	100	
	Missing	1		
	Total	538		

**Escambia County Community Survey
On Service, Image and Quality of Life
Verbatim Comments**

Fielded

12/10/2008 - 1/2/2009

Data Collection

By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Note: Each response in the verbatim comment section is sequentially numbered for discussion.

Q1X. PLEASE EXPLAIN WHY YOU ARE DISSATISFIED OR WHY YOU RATED YOUR LEVEL OF SATISFACTION AS YOU DID WITH LIVING IN ESCAMBIA.

Q1x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q1. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

1. Q1 Rating: 1. I'm tired of Florida, and the taxes.
2. Q1 Rating: 1. The pay is very poor, benefits are poor. Over worked and under paid.
3. Q1 Rating: 1. When you go downtown traffic is out of control. Our streets are dirty. We don't have local services that are approachable and our economy is pretty bad.
4. Q1 Rating: 1. They have no short or long range plan for the county. They are always behind and trying to play catch-up.
5. Q1 Rating: 1. All it is, is crime & drug deals.
6. Q1 Rating: 1. It has not responded to the needs of the resident.
7. Q1 Rating: 1. There is nothing to do in this county.
8. Q1 Rating: 1. I am unemployed. There is no jobs. The neighborhood is not being kept up.
9. Q1 Rating: 1. "I came here in 1970 and anytime I leave here and come back even after one day I feel a heavy weight on my shoulders. I can't put my finger on one thing but I just don't feel completely happy."
10. Q1 Rating: 1. I call them to send someone to dig the ditch behind my yard and they won't do it. The water has no where to run to.
11. Q1 Rating: 1. The crime rate here is alarming. I moved from Atlanta to Pensacola due to crime. I never saw drugs until I moved here. I am thinking about moving, because it is horrifying here. I went from a big city to a small city thinking it would
12. Q1 Rating: 1. Housing availability and price range, including rentals.
13. Q1 Rating: 1. My bank account has gone bad because I've had so many insurances that it just broke me!
14. Q1 Rating: 1. Not enough jobs.

15. Q1 Rating: 1. They don't do their job, and when they DO do it... they do it the wrong way. The sheriff's dept. thinks we're crazy, but they're the crazy ones! They justify beating people up and even killing them!
16. Q1 Rating: 1. Nothing really to do anymore.
17. Q1 Rating: 1. Poorly managed, bad roads, no jobs.
18. Q1 Rating: 1. I rated as a 1 because the property I have has dropped from 1.2 million to 500k as liberal politicians have taxed beach property.'
19. Q1 Rating: 1. Lacks opportunities for disabled. Living standards are low. Need for recycling. Roads in bad condition. Road guards cause more trouble than help.
20. Q1 Rating: 1. "I feel that it's dirty in my area, everywhere in Escambia county, in fact we're ready to move."
21. Q1 Rating: 1. "I'd rate it a one, just recently. I got hurt on my job about a year ago. I can't get any help from the county for the life of me. I can't even get food stamps. I'd always given to the community!"
22. Q1 Rating: 1. The overall pay is wretched. There are not enough job opportunities. My adult children have to go out of town to work.
23. Q1 Rating: 1. I'm very dissatisfied with the property taxes on my property.
24. Q1 Rating: 1. Opportunities are limited.
25. Q1 Rating: 2. The public education services here are not good enough.
26. Q1 Rating: 2. Too much light.
27. Q1 Rating: 2. Because we came here and my wife cannot find a job out here. It makes it very tough. I am in the military, but there is not enough industry here. If you are not in the military it tough.
28. Q1 Rating: 2. The infrastructure as compared to other places lived. Property taxes are too high for average income. Very few neighborhood parks or sidewalks.
29. Q1 Rating: 2. 'The lack of progress.'
30. Q1 Rating: 2. There is not much to do in this area for recreation. Not much industry.
31. Q1 Rating: 2. I thought this was going to be my retirement home, but it's not because of how the lack of big commerce is. The employment that does exist here does not support the people who live here.

32. Q1 Rating: 2. "I think we need to get more employment in Pensacola to help support the residents so they don't have to go elsewhere."
33. Q1 Rating: 2. I think our school system is pretty bad and bottom of the barrel in the state. I like that we are starting to recycle.
34. Q1 Rating: 2. 'I moved here in 2001 and have seen nothing but corruption. I live on Perdido key and money is spent everywhere except where I live.'
35. Q1 Rating: 2. I am appalled at the code enforcement in the county.
36. Q1 Rating: 2. I believe Escambia County is underdeveloped. The movements for development in the area are way too slow. The city should support the arts more.
37. Q1 Rating: 2. I think the county commissioners are all crooked. They don't do anything unless it benefits them personally.
38. Q1 Rating: 2. There's too much prostitution, crime, & drugs here in Brownsville. There needs to be a lot more law enforcement here.
39. Q1 Rating: 2. People throw trash out, no pride in community
40. Q1 Rating: 2. A lot of changes could be made to improve things. Everything has been done the same way for so long, & there's never anything being done differently to improve the way that things are going to be done for individuals that have problems
41. Q1 Rating: 2. We're way behind the times. We're just now getting into recycling. The school system is horrible.
42. Q1 Rating: 2. Escambia County officials don't seem to know what they are doing. Zoning is a big issue.
43. Q1 Rating: 2. Lack of cultural opportunities. Lack of recreational opportunities. Poor public schools. Bad air quality.
44. Q1 Rating: 2. No jobs.
45. Q1 Rating: 2. There is someone in my sub-division running an automotive garage out of their home garage. It is noisy and unattractive. The county should have some way to regulate these activities or enforce any current laws that do regulate this.
46. Q1 Rating: 2. I'm a young professional, and the city and county do not seem to be interested in making the community more attractive. There seems to be a constant fight."

47. Q1 Rating: 2. I just think there is a lot of room for improvement. I'm very pro-consolidation. I think there's a lot of duplication in services. I also think there are too many artificial boundaries between different departments. I think things c

48. Q1 Rating: 2. It's kind of complicated. It's just my overall opinion. One thing, is that I tried to make it a point to make something known about World Ford, & I tried to talk to the Editor, but he refused to put the story in the paper! I was try

49. Q1 Rating: 2. The lack of economic opportunities, and the lack of bringing in new businesses.

50. Q1 Rating: 2. I think the local politicians have a lot of self interest and are not concerned with the whole county. The services only benefit certain people.

51. Q1 Rating: 2. It sucks at life out here. There is job unemployment. It's really bad.

52. Q1 Rating: 2. I'm dissatisfied with the county commission, in its entirety.

53. Q1 Rating: 2. Anyone coming into this town on Hwy 29, whether it's to set up a business, or live, the trashy look of it would turn them off. I think this town needs some real cleaning up.

54. Q1 Rating: 2. The trash pick-up situation is difficult. They just informed me it will be reduced to once a week, cost 1.50 less, but 3.00 more if I add another bin. The telephone system is so poor that I use my cell phone and a VOIP phone only.

Q2X. PLEASE EXPLAIN WHY YOU FEEL THAT THE QUALITY OF LIFE IS POOR, OR WHY YOU RATED AS YOU DID.

Q2x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q2. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

55. Q2 Rating: 1. Things could be much nicer

56. Q2 Rating: 1. 'We have a drug house right across the street. If you had asked me this question 4 years ago, I would have rated it with a 5.'

57. Q2 Rating: 1. The speedway allows the high school children to creates problems. Throw things from their vehicles out the window.

58. Q2 Rating: 1. A lot of crime.

59. Q2 Rating: 1. "There could be a lot of improvements made around here and I would like to see good things happen soon. I've lived in this community for over 10 years now and we're just now getting sewer system hook ups. I would like more to happen much more quickly."

60. Q2 Rating: 1. Because of the activities that go on in regards to drugs being sold.

61. Q2 Rating: 1. The traffic is very bad in front of my house.

62. Q2 Rating: 1. Living in Atlanta I was not afraid to leave my house. I cannot even let my kids go outside of the house here, and they are grown. My grandkids can not play in the yard. You have people selling drugs right down the street. You call the police and they do nothing. You stop at a stop sign and you have people coming up to your car and trying to sell drugs when your trying to get somewhere.

63. Q2 Rating: 1. Drugs, bums, etc.

64. Q2 Rating: 1. I live in the Mayfair subdivision. I have lived here for over 40 years. It used to be military and a quiet neighborhood. Now, there are drug deals going down on every corner, every day. Rarely do we see any police in the area. There have been times when the police have been called and 1 hour to 1 hour and forty-five minutes is the response time.

65. Q2 Rating: 1. I am in a drug infested neighborhood, with a 4-year old I'm trying to raise.

66. Q2 Rating: 1. I live in the ghetto, to many gang bangers and drug dealers.

67. Q2 Rating: 1. I want too move. There is a lot of drugs. Surrounding property is looking terrible.

68. Q2 Rating: 1. Trash
69. Q2 Rating: 1. Due to the tremendous drop in real estate value and sleepless nights.'
70. Q2 Rating: 1. 'I live in a rural area in Molino that is not densely populated. I feel we are neglected & our tax dollars s/b more useful. I was glad to see that recycling has been implemented out here. I live on a dirt road & for 3 to 5 years we have been promised that it would be paved. The last I heard this was in the planning stages, which could take another 5 years.'
71. Q2 Rating: 2. It is a bad part of town and it's trashy.
72. Q2 Rating: 2. ECUA tore up all our yards to lay down some pipes. They took photos and said everything would be put back the same. I had 2 trucks of good top soil laid on my yard. They came took my soil and replaced it with some sand and rocks. They caused erosion in the ground with the work they did and now I have holes in my yard. I called & complained & they were supposed to fix it they made it worse.
73. Q2 Rating: 2. Crime is increasing. Someone was stabbed and killed in the neighborhood last week.
74. Q2 Rating: 2. Our neighborhood has just gone down the drain, & we have lived here for about 45 years. The upkeep & people aren't as nice.
75. Q2 Rating: 2. Because of the crime and drugs, also the condition of litter. On the west side of town.
76. Q2 Rating: 2. They economy is really messed up right now.
77. Q2 Rating: 2. We have a lot of run down property in the neighbor hood and a shut down gas station with bad activity going on.
78. Q2 Rating: 2. "I live in a cul-de-sac and there's only ten homes here. There are two renters on both sides of me and they're loud from 6 am to 11 pm. Things are just hectic around here. There's even drug dealers in my neighborhood."
79. Q2 Rating: 2. I don't like the people in my neighborhood. The homeowner's association doesn't know what they are doing.
80. Q2 Rating: 2. "I live in Brownsville and that tells it all. It needs improvement for sure."
81. Q2 Rating: 2. Community needs to be cleaned up and drugs are getting worse.
82. Q2 Rating: 2. "I rate it a 2 because of lots of drug dealers in my neighborhood, quality of people and trash around my neighborhood."

83. Q2 Rating: 2. "There is so much drug activity in my neighborhood, homes around my area are in very bad shape and the county just needs to get more involved and help us."

84. Q2 Rating: 2. Crime level

85. Q2 Rating: 2. I think my neighborhood can basically do more for the community, as far as progressive education for kids and recreation. I think MOST areas in the county lack that.

86. Q2 Rating: 2. The contaminated soil and water. as well as distressed homes still standing unattended.

87. Q2 Rating: 2. "I feel like Brownsville needs more lighting, sidewalks need improvements, code enforcement, & garbage pickup."

88. Q2 Rating: 2. It needs to be cleaned up with better people.

89. Q2 Rating: 2. The economic challenges that occur to families in Escambia county.

90. Q2 Rating: 2. "There are low rent people here, no neighborhood watch, etc."

Q3X. PLEASE EXPLAIN WHY YOU FEEL THAT THE RESPONSIVENESS TO COMPLAINTS IS POOR, OR WHY YOU RATED AS YOU DID.

Q3x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q3. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

91. Q3 Rating: 1. Nothing changes in Pensacola.
92. Q3 Rating: 1. When you call the commissioner you don't ever get a straight answer. Or it seems like they don't know.
93. Q3 Rating: 1. Had issue needed from former commissioner, but he wouldn't help.
94. Q3 Rating: 1. They don't respond to my concerns.
95. Q3 Rating: 1. I think the county commissioners do a poor job of serving.
96. Q3 Rating: 1. I do not see the county do anything, anywhere, not with the roads, they are horrible, even dangerous.
97. Q3 Rating: 1. Nobody did anything. My yard used to be pretty, they were supposed to bring top soil and brought me rocks and sand instead. I am 70 and have to replace it and do the work myself now.
98. Q3 Rating: 1. 'We have complained. They own the canal where we live and they won't clean it up.'
99. Q3 Rating: 1. they are not attempting to meet the needs of the people.
100. Q3 Rating: 1. I have made several complaints over the years to the police, the commissioner, etc. and I have not heard anything. Sometimes they don't even show up to the meetings.
101. Q3 Rating: 1. They don't respond to complaints. They go along with what they were originally going to do regardless of anyone's input or complaints.
102. Q3 Rating: 1. When you call the sheriff it takes them a while to get here. In the time they take someone could have been killed.
103. Q3 Rating: 1. "I just don't feel like they're very responsive to my needs like other cities."
104. Q3 Rating: 1. If they had a road that went out to the schools there would not be a lot of cars turning around in front of my house.

105. Q3 Rating: 1. I have stopped calling the cops because of their attitudes and what they think their responsibilities cover.
106. Q3 Rating: 1. They don't listen to the citizens
107. Q3 Rating: 1. I think they make a lot of promises but there is not follow through.
108. Q3 Rating: 1. I got a lot of bills and they're not helping me pay them...like the hospital.
109. Q3 Rating: 1. We have had problems with a lady that owns a rental home in the back of us. She doesn't take care of her house and she has rats. It's a mess because she doesn't do anything to keep it up to date.
110. Q3 Rating: 1. They don't listen or care.
111. Q3 Rating: 1. I'm going to say very slow.
112. Q3 Rating: 1. 'I have made several complaints, and it doesn't seem like anyone cares.'
113. Q3 Rating: 1. Just poorly managed.
114. Q3 Rating: 1. I think a lot of work still needs to be done. The leaders need to be forthright, and honest. His leaving before he could vote, shows duplicity. He had a moral obligation. The new mayor condoned it.
115. Q3 Rating: 1. The poor response that the county has given to the conditions in the jail and poor response to the homelessness in the county.
116. Q3 Rating: 1. 'I was given a traffic ticket on the new beach highway and they said I was in a worker zone when you could not tell who was a worker. The officer refused to budget on it.'
117. Q3 Rating: 1. We have called on several different issues and we have never heard anything back.
118. Q3 Rating: 1. No matter which office you call, nobody takes responsibility for any problem you call on.
119. Q3 Rating: 1. Whenever I have an issue, I don't get any help. Nobody calls me back.
120. Q3 Rating: 1. I would rate it a zero, because I don't like them. They're worthless. I know my rep at ECUA, and that's the only one I'm satisfied with. I'm esp. dissatisfied with law enforcement.
121. Q3 Rating: 2. My only concern is with Animal Control. Me and several of my neighbors complained about the same issue and there seemed to be a definite lack of response.

122. Q3 Rating: 2. I don't think they respond very well to the general public.
123. Q3 Rating: 2. I'm in an older house. Rented houses and yards mean there is poorer upkeep.
124. Q3 Rating: 2. When contacted commissioner via email he called me a whiner.
125. Q3 Rating: 2. "They put down new asphalt and they didn't put it down properly and now it's uneven . I've called several times about it."
126. Q3 Rating: 2. I've known people who have complained and unless it was a police matter, got very little response.
127. Q3 Rating: 2. They don't seem to take the action they should take.
128. Q3 Rating: 2. I just feel like they do not listen to what the people really want. They seem to be stuck in the past and not willing to make changes. Hopefully the new members will do better.
129. Q3 Rating: 2. They have very little response to complaints.
130. Q3 Rating: 2. I think we have had lots of complaints about terrible things and no response with regards to trashy building and places.
131. Q3 Rating: 2. We live in Perdido Key. The roads are terrible. The libraries are horrible.
132. Q3 Rating: 2. 'We have written and called and they never return our calls or answer our letters.'
133. Q3 Rating: 2. Complaints are all the same and nothing as been done in response to the complaints.
134. Q3 Rating: 2. I have been to county commissioner meetings and tried to address issues with minimal results on a variety of issues.
135. Q3 Rating: 2. The police come out and do not believe us. We have had domestic violence out here where my domestic partner was being beaten and the police would not do anything.
136. Q3 Rating: 2. The roads are horrible, I travel on Sorrento Rd. & it is dangerous because of the way they have been patched. I have seen head on collisions & people drive off the road to drive on the smooth part.
137. Q3 Rating: 2. They are really slow to respond to issues in our community, after hurricane Ivan. Code enforcement just came out to make them clean up after 4 years. There is still debris on the lots & work needed.

138. Q3 Rating: 2. What I have read in the papers leads me to believe that they are slow to get to crime in certain areas as well as code enforcement. They are also slow to support development.
139. Q3 Rating: 2. They are more interested in the tourists on the beach than the local residents.
140. Q3 Rating: 2. I think they are slow to react, at least where I live.
141. Q3 Rating: 2. We have tried several times to call Code Enforcement men out here and they have never shown up.
142. Q3 Rating: 2. I do not think they are that efficient at handling complaints.
143. Q3 Rating: 2. That's just my opinion based on personal opinion. We've filed a petition for speed bumps, but they did the survey on a holiday weekend...not a true reflection.
144. Q3 Rating: 2. For years I have had problems with the county and getting responses from them. I have several cases with them. It seems everything with them works against you.
145. Q3 Rating: 2. I see people get the runaround too often. It seems the county responds to feelings rather than facts on many occasions.
146. Q3 Rating: 2. There are a lot of things people complain about, but nothing gets done. They just seem to want to help each other and forget about everyone else.
147. Q3 Rating: 2. I think that when complaints are done, there's no type of responsiveness & immediate action...even for things like potholes that only get fixed 2 mo. after they're reported.
148. Q3 Rating: 2. They're slow at doing things.
149. Q3 Rating: 2. I just think that they have a long history of being not very responsive to much of anything.
150. Q3 Rating: 2. My neighbors need to mow their grass. I think enforcement of the code is poor.
151. Q3 Rating: 2. From what I see in the media, it's poor.
152. Q3 Rating: 2. The commissioners seem to vote based on their own personal values, rather than what the voters want.
153. Q3 Rating: 2. I inquired to the police department about the Brady Act and you would have thought I asked about the Brady Bunch! They didn't know anything.
154. Q3 Rating: 2. I am just very disappointed with what I see on the news and read about in the paper.

155. Q3 Rating: 2. We have made several complaints to animal control but it had to take a pit bull attacking another dog for them to respond.

156. Q3 Rating: 2. I'm gonna say very slow.

157. Q3 Rating: 2. It doesn't seem like they listen to anyone's complaints. The people complain and the complaints are just set aside.

158. Q3 Rating: 2. There is no efficient way to complain, so it would have to be a two.

159. Q3 Rating: 2. "From the officials I've tried to reach, you can't ever get in touch with them; Jim Paul."

160. Q3 Rating: 2. "I had a problem w/the road in front of my house & didn't receive satisfactory response."

161. Q3 Rating: 2. They gave me a permit for me to build this house, then they wanted to build a freeway through it.

162. Q3 Rating: 2. We live in the north end of the county. We don't get much in the way of services. We're like the step-children. Because we live in a rural area, we're not heard as much as the rest of the county.

163. Q3 Rating: 2. I don't think they are responsible to the people as a whole. People aren't getting potholes fixed when asked, as example. It's a 'good old boys club' that doesn't serve the people.

164. Q3 Rating: 2. Based on what I've read and what I've heard on the TV, I just don't think they are too responsive to anyone's complaints but their own.

165. Q3 Rating: 2. 'The sheriff made promises to clear out the drug dealers in this area & this promise was not kept. My husband donated 1K to his election fund. '

Q4X. PLEASE EXPLAIN WHY YOU FEEL THAT THE PROFESSIONALISM OF ESCAMBIA COUNTY GOVERNMENT EMPLOYEES IS POOR, OR WHY YOU RATED AS YOU DID.

Q4x comments are sorted from lowest to highest by the numerical rating the respondent gave in Q4. Respondents were only asked this open-ended question if they gave a rating of ≤ 2 .

166. Q4 Rating: 1. Need to have the employees work more and don't need as many vehicles.

167. Q4 Rating: 1. They need new places.

168. Q4 Rating: 1. They raise the property taxes to high, poor people cannot afford it. They need to bring the assessment down. My taxes have not gone down.

169. Q4 Rating: 1. It seems like they are running a circus. They don't have a clue.

170. Q4 Rating: 1. 'I just don't think any of them are very professional.'

171. Q4 Rating: 1. The associations within the government don't have the legal power or the authoritative jurisdiction to do anything. They could care less about the people in the immediate area.

172. Q4 Rating: 1. "I feel like some employees treat people in a professional and polite manner and others don't."

173. Q4 Rating: 1. They act like they are superior....example is the Clerks office.

174. Q4 Rating: 1. You have a salaried employee that falsified his resume and will not and cannot be taken off of the payroll. His name is Mr. Newsome. We took it all the way to the State. They couldn't do anything.

175. Q4 Rating: 1. Law enforcement tries to arrest people, but they are out of the court house in 10 minutes! I don't think the judges are doing their job properly.

176. Q4 Rating: 1. It's like if you have a complaint, they're slow to respond.

177. Q4 Rating: 1. Unless you are born here or work for them it seems nothing gets done when you have an issue. Even the employees know they are in the wrong and they can't get it done. You have to know someone.

178. Q4 Rating: 1. Property appraiser issue with VAB hearings. They don't seem to follow Fla. statutes when assessment values are challenged. My rights were violated and I felt I never received justification

179. Q4 Rating: 1. Felt my criminal record was unjustifiable

180. Q4 Rating: 1. To much negative coming from county government.
181. Q4 Rating: 1. 'I feel that customer service is lacking. The council members don't take care of things of they should take care of.'
182. Q4 Rating: 1. 'Because of the ticket I was given.'
183. Q4 Rating: 1. They are rude and not attentive to the needs of the people.
184. Q4 Rating: 1. 'I believe there is much corruption with elected officials.'
185. Q4 Rating: 2. this is the 21st century and they are still dealing with the good ole boy network. They are living in the past
186. Q4 Rating: 2. I feel that they seem to meander and don't do what they always talk about doing. They lack focus.
187. Q4 Rating: 2. I mow all of the ditches in my neighborhood myself for the last 12 years and the county has been here twice in that time. When it rains the water runs back onto my property.
188. Q4 Rating: 2. I don't think that they pay much attention to the opinion of the residents. For instance, the Janet Holley matter and the Maritime Park are issues.
189. Q4 Rating: 2. 'When you go to these places, they are either on the phone and don't acknowledge you, or they are dressed inappropriately.'
190. Q4 Rating: 2. They are the god ole boys, they do what they want to do.
191. Q4 Rating: 2. 'After Ivan, it was frustrating. It seemed that they didn't know what they were doing.'
192. Q4 Rating: 2. They don't take their responsibilities serious at all.
193. Q4 Rating: 2. I don't feel they show the interest in complaints. I don't appreciate their attitudes about individual issues. They do not act professional in that regard.
194. Q4 Rating: 2. From what I've read in the paper.
195. Q4 Rating: 2. Non professionalism by county employee's.
196. Q4 Rating: 2. When the commissioners were trying to make Perdido Key more developed. I was there for the meeting and they lied to the DCA about the units being built.

197. Q4 Rating: 2. I feel like it is a bunch of good old boys network. And Escambia county needs to move past that. I disagree with the commissioners, I want to have trust in my elected officials.

198. Q4 Rating: 2. I think they are a bunch of crooks

199. Q4 Rating: 2. There is just a lot of corruption in the county government.

200. Q4 Rating: 2. "People I've dealt with just don't seem very professional because of certain remarks and comments they make."

201. Q4 Rating: 2. The County government and I don't see eye-to-eye on politics, particularly regarding big business. I feel they want to discourage big business coming in and cater to the tourists.

202. Q4 Rating: 2. They're not very professional. They seem to be behind the times, as opposed to California, where I lived for 30 years. They do some stupid things.

203. Q4 Rating: 2. I just feel that way because it's always been like that!

204. Q4 Rating: 2. The election of officers is always in a mess. Everything in politics seems to be tainted. Process seems crooked.

205. Q4 Rating: 2. 'I feel the people aren't the main focus. It's more less like, I make 100K yr., forget everyone else. The citizens become on the back burner.'

206. Q4 Rating: 2. I don't have much contact.

207. Q4 Rating: 2. Because you can't get anything done around here. It's not just the Commissioner, it's all the way down the line. We have very poor economic development.

208. Q4 Rating: 2. The government employees I've encountered, I would give a '5', elected officials, a '2'. Willie Jr., Mr. Sampson, Mr. Pate and W.D. Childers have disappointed me, as has the 'cold storage' issue.

209. Q4 Rating: 2. I rated it a "2" because I was rating the County Commissioners.

210. Q4 Rating: 2. During the encounters I have had with workers at the ECUA, I was not too thrilled; they were not favorable meetings. I don't agree with their logic. Individual judgments reflect administration

211. Q4 Rating: 2. "Everything around town is built around people that have money. I'm not happy with the things that have been going on around here."

212. Q4 Rating: 2. I've had experience with one branch that it was as if they were dismissing me. That is not a good feeling, I felt I had a valid issue.

213. Q4 Rating: 2. It's a reflection of leadership.
214. Q4 Rating: 2. Again, there's a lack of response when we call. When we have conditions that need to be seen, they don't respond as quickly as we think they should.
215. Q4 Rating: 2. I think there's a lot of bickering and undecided, going back-and-forth between Commissioners and they are not able to come to a decision or agree on anything to move our county along.
216. Q4 Rating: 2. When I've gone into the offices, such as the judicial center, there were a lot of employees standing around when there were long lines. There was smoking just outside the entrances.
217. Q4 Rating: 2. I feel that the people in charge in Escambia don't treat the public with respect and dignity. I feel like we should get more respect from them when we have needs.
218. Q4 Rating: 2. Because they do such a bad job of topping off roads. We only see the Sheriff's Dept. when we call them.
219. Q4 Rating: 2. "Half of them don't know what they're doing and if you ask them something they don't have an answer for me."
220. Q4 Rating: 2. Just look at what has happened. We have one in prison. One committed suicide. And that's just the commissioners. The downtown group is worse. This town is run by a bunch of crooks. You can quote me.
221. Q4 Rating: 2. The management does not think things out well. They are 'hayseeds' and 'hicks'. They are only interested in furthering their own ends and not in the people who live there.

**Q6X. WHY DO YOU FEEL THAT WAY?
(REGARDING THE WAY THEY RATED ESCAMBIA COUNTY'S SHERIFF
SERVICES.)**

Q6x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q6. All respondents were asked this open-ended question, regardless of rating given.

222. Q6 Rating: 1. They had 4 or 5 police units and a helicopter directing traffic at some event. I thought it was a bit much.

223. Q6 Rating: 1. 'I'm glad McNesby is out. I feel they could do more. My husband had a stereo stolen out of his truck and they didn't do anything except take the report.'

224. Q6 Rating: 1. If you have family in the department you can get yourself out of trouble. My daughter was beaten and raped twice by her boyfriend and he had family in the department who made it all disappear twice.

225. Q6 Rating: 1. The way the sheriff handled hurricane Ivan. He did a bad job and gave poor leadership.

226. Q6 Rating: 1. Inappropriate use of force! They still use the Good Ole' Boy system of favoritism. You know the thin blue line.

227. Q6 Rating: 1. "I'm just not happy with McNesby. I also feel like they talk down to me."

228. Q6 Rating: 1. The crime is horrible and not much is being done about it.

229. Q6 Rating: 1. They don't do their jobs. I am seeing crime increasing.

230. Q6 Rating: 1. I called them about prostitution on the streets because I don't want my daughter to see that, but they seem to think EVERYBODY does it down here, & they don't do anything about it.

231. Q6 Rating: 1. My conviction was unjust.

232. Q6 Rating: 1. "I feel like the Escambia Sheriff's Office is crooked. I don't trust any of them.'

233. Q6 Rating: 1. Because they do bad stuff.

234. Q6 Rating: 1. They're racist, fascist, bigots.

235. Q6 Rating: 1. Not well informed about laws. Good and work hard, but not trained on law.

236. Q6 Rating: 1. Far too many people and vehicles. Budget too large.

237. Q6 Rating: 1. 'A lower income black officer gave a white resident who lives in Portofino for going over 6 mph over limit in a construction zone when there were no workers present.'
238. Q6 Rating: 1. I think the past administrators were over spending and not putting the money where it needed to go.
239. Q6 Rating: 1. I called for them the day after Ivan because it sounded like my neighbor was killing his wife. They never showed up so I had to run him off. They didn't even follow-up. It seemed life or death.
240. Q6 Rating: 1. Just look at the crime rate. Yesterday there was a shooting in a main intersection, Fairfield and Pace, six blocks from the sheriff's office.
241. Q6 Rating: 1. Not enough man power.
242. Q6 Rating: 1. The sheriff is a good old boy. We need some people who are educated. All the men in blue and green who go out to protect us are sorely underpaid.
243. Q6 Rating: 2. We've had to call them before, & they didn't seem very helpful...also, it seems like our crime level keeps going up.
244. Q6 Rating: 2. They could have cut their spending and budget. Everyone needs to down size.
245. Q6 Rating: 2. current political atmosphere and hopefully it will change under the new administration.
246. Q6 Rating: 2. 'I seem a lot of violence and they could do a better job than what they are doing.'
247. Q6 Rating: 2. They seemed locked in the past not making the changes that need correcting.
248. Q6 Rating: 2. I'm not satisfied with the sheriff's office; I don't know what's going to happen next year. When you report something, they say it's not their responsibility.
249. Q6 Rating: 2. Bad cops.
250. Q6 Rating: 2. I haven't heard anything good about them.
251. Q6 Rating: 2. Being a gay person I don't wear it on my sleeve, but once they find out they treat us differently. They make us feel like a minority.
252. Q6 Rating: 2. I've driven by Subway and seen 3 cop cars there eating lunch when we only have 3 cars that patrol this area. I think there is lack of supervision & professionalism. They could take turns for lunch.

253. Q6 Rating: 2. I believe their response time in my personal situations is slow. I am not satisfied with the previous sheriff.
254. Q6 Rating: 2. They have banged on the door in the middle of the night with the wrong address.
255. Q6 Rating: 2. I've called the sheriffs department twice on fireworks and received no response.
256. Q6 Rating: 2. I think the officers are not polite. They are rude and over bearing. They are not very professional. I have seen far better then the ones here.
257. Q6 Rating: 2. I feel the response time is poor and I don't understand how I can walk or drive around this neighborhood and see blatant drug dealing and the sheriff's department can't see it or deal with it.
258. Q6 Rating: 2. I haven't had any pleasant experiences with them.
259. Q6 Rating: 2. "The last time I reported someone breaking into my home the police arrested him for something he was already charged for and they never charged him for breaking into my home."
260. Q6 Rating: 2. We've had complaints & sometimes they come out, & sometimes they blow us off like what we're talking about is no big deal. It's like they don't want to bother with us & McNesby too.
261. Q6 Rating: 2. After calling them, they take a long time to respond.
262. Q6 Rating: 2. Ran undesirables from one area to another.
263. Q6 Rating: 2. Slow response time.
264. Q6 Rating: 2. 'Primarily, the budget has never been clear. There have been some issues with inmates dying.'
265. Q6 Rating: 2. I don't have any real knowledge of them, except when they shoot people.
266. Q6 Rating: 2. I think that countywide, they don't exhibit a great deal of professionalism.
267. Q6 Rating: 2. There seems to be a good ol boy network here. They have a lot of problems with their jails.
268. Q6 Rating: 2. They were inconsiderate, overbearing and hostile when dealing with my teenage children, especially my daughter. Until I could pick her up, they would not let her cover up. She waited in her bikini!

269. Q6 Rating: 2. The poor relationship with the sheriff and the community at large. Especially with the issues with the mentally ill and the homeless.
270. Q6 Rating: 2. It is too inconsistent. They don't seem to have much presence on the road. Too much speeding and danger in intersections by running of red lights, even deliberately.
271. Q6 Rating: 2. "Because of the way they treat us, very rude."
272. Q6 Rating: 2. Not very fond of their attitude.
273. Q6 Rating: 2. 'I think the previous sheriff, McNesby, I'm not too happy w/the way he's handled things in the past.'
274. Q6 Rating: 2. "I feel that a lot of them are pompous and arrogant and have too much power under their belts. I also don't feel that they are helpful to the community when you really need them."
275. Q6 Rating: 2. They provide poor service.
276. Q6 Rating: 2. They don't ride the streets or come through the neighborhoods. That's why I voted for a new Sheriff!
277. Q6 Rating: 3. They don't do anything on this side of town (West side)
278. Q6 Rating: 3. I had a person turn around in my driveway with a home improvement truck and hit my garage, but the sheriff's office said they couldn't do anything because it was out-of-state.
279. Q6 Rating: 3. I think they are mean to people. I think they handle crime just fine. I don't feel threatened. I think they step on people.
280. Q6 Rating: 3. Just some experience with different deputies, that were not positive.
281. Q6 Rating: 3. I've had personal experience with people I was with or myself where I or they were not treated fairly.
282. Q6 Rating: 3. You never see any 'cops' anywhere.
283. Q6 Rating: 3. They've always come when we've needed them. Sometimes it's been delayed. Once my son reported a theft from a car. They came but they did not believe him, until someone else came forward.
284. Q6 Rating: 3. There are too many things that they can get more publicity out of then doing what they should be doing.

285. Q6 Rating: 3. They are very visible in the community.
286. Q6 Rating: 3. Some of the problems I have seen and heard.
287. Q6 Rating: 3. The way they handled the robbery at my mother's home. No one was ever caught. They would not dust for fingerprints. It was ridiculous. They had no follow up.
288. Q6 Rating: 3. 'My sister had a problem with one of the officer's when she had a complaint.'
289. Q6 Rating: 3. 'Some of the new officers are arrogant and snotty.'
290. Q6 Rating: 3. "They put speed bumps out here and he told me the reason they put the bumps down is because the county Sheriff would not patrol this area and give tickets to speeders."
291. Q6 Rating: 3. 'I've seen them sit and do nothing when someone has ran a light or stop sign.'
292. Q6 Rating: 3. The sheriff services seemed to operate in an unprofessional manner that I am not accustomed to.
293. Q6 Rating: 3. Lack of patrols in the neighborhoods. You seem them on the highway, but courtesy runs through the neighborhoods is non-existent and would be a great deterrent to crime.
294. Q6 Rating: 3. The cops fly up and down the road and they turn their sirens on to run a light then turn them off. It is quite disturbing.
295. Q6 Rating: 3. I don't know. It just seems like there's more violent crime than there used to be. I'm sure that reflects more on the community than on them, however.
296. Q6 Rating: 3. "I've lived in this neighborhood for many years and I've had bicycles stolen several times. The police were able to get the bikes back but the people were never charged."
297. Q6 Rating: 3. I think it can be improved.
298. Q6 Rating: 3. 'Let's just put it this way, I'm giving them a 3 because of the good old boy network.'
299. Q6 Rating: 3. You never see them around.
300. Q6 Rating: 3. 'They were not very helpful after Ivan.'
301. Q6 Rating: 3. When I call and something happens they need to take you more seriously.
302. Q6 Rating: 3. They do not have enough officers on the road and they should be more educated in what they are doing.

303. Q6 Rating: 3. They seem to have a good system, but look out fro each other. Some power trip a lot.

304. Q6 Rating: 3. "I haven't had much contact with them but from what I've found is some of the personnel are not qualified."

305. Q6 Rating: 3. I own property and used them for evictions. When I call nothing happens immediately it takes a while for them to follow back.

306. Q6 Rating: 3. I'm tired of the good old boy mentality. I'm glad that David Morgan will be sheriff.

307. Q6 Rating: 3. The few I have encountered have not been friendly.

308. Q6 Rating: 3. I don't see the sheriff a lot where I live.

309. Q6 Rating: 3. Some of them have a poor attitude when you want information. They act like they don't want to be there. I do not get total satisfaction when I want information.

310. Q6 Rating: 3. They go through our neighborhood on a regular basis, so I feel that they keep an eye on things.

311. Q6 Rating: 3. I'm surprised that if you have an accident on a county street (Old Palafox), that the State police have to be the ones to investigate.

312. Q6 Rating: 3. They actually do their job, but sometimes the way they go about their job is overkill...using 8 cops when you really need only 3, for example.

313. Q6 Rating: 3. "I feel like they do their job every now and then."

314. Q6 Rating: 3. I live within the city limits.

315. Q6 Rating: 3. I don't know. It's been my experience that with some officers, the mentality is not good. I got pulled over because of my exhaust, but Harley Davidson's go buy untouched.

316. Q6 Rating: 3. I get the impression it is us against them. They do not seem apart of the county. I think most people who work for the county it's like an us or them mentality with the citizens.

317. Q6 Rating: 3. Response not as good as it should be.

318. Q6 Rating: 3. I don't like some of the things I see them do.

319. Q6 Rating: 3. Two times to deal with them. Bad attitudes, not concerned.

320. Q6 Rating: 3. 'Our vehicle's was broken into by our neighbors; two weeks later they questioned our neighbors, that was too late.'
321. Q6 Rating: 3. They are too many changes being made and there is not enough improvement being made.
322. Q6 Rating: 3. Feel they didn't use money wisely.
323. Q6 Rating: 3. I haven't used them for an emergency, but I see them come by my street occasionally but just when they are responding to a call.
324. Q6 Rating: 3. Some laws are not enforced.
325. Q6 Rating: 3. I am more familiar with their actual services and I think their responsiveness needs improvement, and their crime solving.
326. Q6 Rating: 3. I just think it's an average sheriff's department and hopefully the new sheriff will clean up the department a little. I think that's why everyone voted McNesby out.
327. Q6 Rating: 3. McNesby didn't clean up Brownsville
328. Q6 Rating: 3. Their response to calls. They somewhat harass people, too.
329. Q6 Rating: 3. Things that I have heard from other people and other situations that were not good on the Sheriff's end.
330. Q6 Rating: 3. Could use improvement.
331. Q6 Rating: 3. 'Unfortunately we've called the dept., because of the prostitutes on Cervantes & it took forever to get anyone to respond.'
332. Q6 Rating: 3. We have so much crime.
333. Q6 Rating: 3. That's kind of average. We'll wait & see about the new people, but the old people had too many people doing paperwork & not enough on the roads.
334. Q6 Rating: 3. I don't really have any dealings with them, but just from what I see in the paper & some of the horrible things that go on, I think they could do a better job.
335. Q6 Rating: 3. There's a lot of in-fighting. It seems very disorganized, and good-ol-boy-ish.
336. Q6 Rating: 3. It can be better. I think it's been very troubled, as of late.
337. Q6 Rating: 3. 'They did a lot of closing down precincts, which were badly needed. They didn't even ask the people's opinion.'

338. Q6 Rating: 3. They have ignored gang activity.
339. Q6 Rating: 3. Slow to respond during vehicle accident but fast on 911 services.
340. Q6 Rating: 3. Regarding the sheriff's office, there were a few things that were disturbing to me.
341. Q6 Rating: 3. I've called there before to ask questions, for things that I can't get an answer to anywhere else. But it seems when you complain, they don't take it seriously.
342. Q6 Rating: 3. I've never had to use them.
343. Q6 Rating: 3. A lot of mentally ill people seem to have died in the county jail system, resulting in a lot of lawsuits, costing us a lot of money.
344. Q6 Rating: 3. I've never really cared for McNesby because of the way he did or didn't do things.
345. Q6 Rating: 3. They're getting better, with the new Sheriff. I'm opposed to their closing the little offices. They could combine them with the fire departments. There are too many chiefs, & not enough Indians.
346. Q6 Rating: 3. "A friend of mine was in a situation, it was corruption"
347. Q6 Rating: 3. There was an incident where the cops were called & they took over 1/2 hour to arrive! It was a domestic disturbance.
348. Q6 Rating: 3. Just because of all the things that have happened and excessive force cases.
349. Q6 Rating: 3. I feel that sometimes they may exercise their rights beyond their limits, or supersede what is necessary to do, for small events. Perhaps better training. But it's not all bad.
350. Q6 Rating: 3. In our neighborhood, we have had some vandalism and law enforcement is 'catch as catch can'. We don't often see them in our neighborhood, unless we call.
351. Q6 Rating: 3. 'I live in the city so I have not used them, but the police do a good job.'
352. Q6 Rating: 3. 'Some time ago I called & wanted to make a report & they said they were busy, took my number & they would me back. I didn't even get a call back.'
353. Q6 Rating: 3. I'm hoping it will improve with the new Sheriff. Response time has not been good.
354. Q6 Rating: 3. 'Out with the good ol' boy network, in with the new.'
355. Q6 Rating: 3. They could do better, and handle things in a more professional way.

356. Q6 Rating: 3. 'Response time.'
357. Q6 Rating: 3. We are hoping that it will be better with the new Sheriff.
358. Q6 Rating: 3. 'We live in a back area & we rarely see any sheriff patrols coming through here.'
359. Q6 Rating: 3. 'There is still so much nepotism & 'the good ole boy network.'
360. Q6 Rating: 3. I don't see them around too much.
361. Q6 Rating: 3. They will not call gangs, "gangs".
362. Q6 Rating: 3. "I was not happy with the integrity of the Sheriff's department."
363. Q6 Rating: 3. We don't have much dealing with the sheriff's department way up here.
364. Q6 Rating: 3. The present sheriff has done the best he could but I am looking forward to new sheriff to do even better. But, I have basically been satisfied with what the present sheriff has done.
365. Q6 Rating: 3. "I feel like the state police is better county."
366. Q6 Rating: 3. They closed my branch in Ensley.
367. Q6 Rating: 4. I don't have any personal dealings with them, but I don't think that they are the best they can be.
368. Q6 Rating: 4. I have not heard anything negative about the department. I feel if I needed them, they would be here.
369. Q6 Rating: 4. Haven't used that much. They seem to be around and do their jobs.
370. Q6 Rating: 4. I think they do a good job. I know a lot of them.
371. Q6 Rating: 4. My experience has always been positive with them.
372. Q6 Rating: 4. We see the deputies fairly regularly, so they are obviously doing their jobs.
373. Q6 Rating: 4. I'm not crazy about cops, but they seem to be doing well.
374. Q6 Rating: 4. Too many shootings.

375. Q6 Rating: 4. "I'm happy with the Sheriff's and Deputies but I think the 911 operator's aren't very professional and I think they need more training what to say to the public during times of need."
376. Q6 Rating: 4. 'It's just the way I feel.'
377. Q6 Rating: 4. I think over all it is pretty good.
378. Q6 Rating: 4. They are doing pretty good considering the size of Escambia co.
379. Q6 Rating: 4. "When I had to use their services they were here promptly and were very professional when solving problems I had."
380. Q6 Rating: 4. I don't hear much bad stuff about them.
381. Q6 Rating: 4. 'Overall, I guess they do a pretty good job.'
382. Q6 Rating: 4. 'I think they do a pretty good job.'
383. Q6 Rating: 4. 'They have a pretty good response time when there is a problem.'
384. Q6 Rating: 4. I think some responses could be better.
385. Q6 Rating: 4. Sometime they come to wrong house.
386. Q6 Rating: 4. "From what I've heard and seen they seem very quick to respond to emergencies."
387. Q6 Rating: 4. "There's been a lot of crimes going on around here lately and I feel that they have handled each situation to the best of their ability."
388. Q6 Rating: 4. We went to the Law Enforcement Academy & worked with them & they were very professional.
389. Q6 Rating: 4. Haven't had anything I can complain about.
390. Q6 Rating: 4. Read about lots of arrests so must be doing something right. Will await the results of new Sheriff
391. Q6 Rating: 4. I know a few of the officers and how they conduct themselves.
392. Q6 Rating: 4. I never had any problems with them and anytime I requested their assistance they responded quickly
393. Q6 Rating: 4. I think they are pretty good but there is always room for improvement.

394. Q6 Rating: 4. "I haven't had any major problems that effect me but I'm happy with their services."
395. Q6 Rating: 4. I don't think anything is perfect.
396. Q6 Rating: 4. Just from what I have heard in the area.
397. Q6 Rating: 4. I'm content.
398. Q6 Rating: 4. With the resources they have, I think they're doing a good job, with patrolling and managing crime. They seem to be fighting it pretty well.
399. Q6 Rating: 4. I haven't needed them for help.
400. Q6 Rating: 4. I've had no problems with them.
401. Q6 Rating: 4. They're not perfect.
402. Q6 Rating: 4. I haven't had much dealings with them but I know the protection is there.
403. Q6 Rating: 4. There very responsive.
404. Q6 Rating: 4. I have had pretty good response time from the sheriffs office.
405. Q6 Rating: 4. My general reaction is that they are very visible in the communities at large.
406. Q6 Rating: 4. to my observation they are visible in the community.
407. Q6 Rating: 4. they are quick to respond to a situation.
408. Q6 Rating: 4. Any time I have had issues they have always come & acted in a professional manor and responded quickly and well.
409. Q6 Rating: 4. I've never had a problem with any of them.
410. Q6 Rating: 4. They are usually quick if we call.
411. Q6 Rating: 4. Everybody needs to improve.
412. Q6 Rating: 4. From what I've read in the paper.
413. Q6 Rating: 4. I haven't had any dealings with them, but I was really impressed with when Ivan hit and I was just really impressed with the sheriff and the organization. It left an impression on me.

414. Q6 Rating: 4. "Whenever I've seen them at any number of events I feel like they handle themselves with the utmost professionalism and respect and I think they do a good job."
415. Q6 Rating: 4. There is room for improvement, they have their ups and downs just like everyone else.
416. Q6 Rating: 4. I haven't had any issues with them.
417. Q6 Rating: 4. Seems they are doing a pretty good job. Cleaned up Brownsville area pretty good.
418. Q6 Rating: 4. I see them patrolling the areas so looks like they are doing what they should.
419. Q6 Rating: 4. They seem to be very good about responding when we call them, and getting here fast.
420. Q6 Rating: 4. I haven't had any contact with the law.
421. Q6 Rating: 4. When we have needed them they have always shown up.
422. Q6 Rating: 4. When I call them, they come A.S.A.P. and are just really helpful. Sometimes though, I feel that some of them need to have a little more compassion.
423. Q6 Rating: 4. They patrol the area well and they respond when needed in a acceptable timeframe.
424. Q6 Rating: 4. The contact that I have had with them they seem to respond quickly and willing to work with you.
425. Q6 Rating: 4. 'I think they do a good job.'
426. Q6 Rating: 4. They're pretty hampered, but I think that they do real good.
427. Q6 Rating: 4. I think it's satisfactory, but not tops.
428. Q6 Rating: 4. "I think they do well at most things but need to do some work in other areas."
429. Q6 Rating: 4. "When I've needed them, they're right on time."
430. Q6 Rating: 4. "Once, the police had their guns drawn, and they were about to go into the villas along side me. I feel that they should have said something, so I don't feel that that was professional."
431. Q6 Rating: 4. Public transportation needs to utilize smaller vehicles like trolleys.

432. Q6 Rating: 4. Break-in with vehicle. Good response.
433. Q6 Rating: 4. "I think they could get more attached to the community, better communication with the people & community."
434. Q6 Rating: 4. I have had some cases when there has been some deputies that had no idea what they were talking about. They just didn't know the law.
435. Q6 Rating: 4. Responded in a timely fashion.
436. Q6 Rating: 4. They need more deputies.
437. Q6 Rating: 4. Response time.
438. Q6 Rating: 4. Whenever I have called they have always come out; I have never had any problems with them not coming.
439. Q6 Rating: 4. I'm not going to say 5 because I think they're fair.
440. Q6 Rating: 4. Not quick enough to respond.
441. Q6 Rating: 4. Could use improvement but doing for the resources they have available.
442. Q6 Rating: 4. The treatment of family members could have been better.
443. Q6 Rating: 4. New sheriff elected. Wish they would slim down.
444. Q6 Rating: 4. They don't take actions on everything you think they need to take action on.
445. Q6 Rating: 4. 'I feel they get a lot of flack, but they do a good job.'
446. Q6 Rating: 4. I don't see any problem. I think they're doing their job all right.
447. Q6 Rating: 4. I've never really had a whole lot of dealings with them, but they seem to do a pretty good job.
448. Q6 Rating: 4. Good department but short-handed. Crime rate is shooting sky high. Needs to be pro-active, not re-active.
449. Q6 Rating: 4. Good response time.
450. Q6 Rating: 4. I've got no issue with the sheriff office.
451. Q6 Rating: 4. I think they've done a remarkable job.
452. Q6 Rating: 4. I am hoping for an improvement with the new Sheriff.

453. Q6 Rating: 4. 'I think they do a good job, but there is always room for improvement.'
454. Q6 Rating: 4. "I think that they could do better."
455. Q6 Rating: 4. Anytime I've needed them for anything, they've been ready to assist.
456. Q6 Rating: 4. Anytime I've had to call them, they've been very, very good about responding.
457. Q6 Rating: 4. I think they do a pretty decent job.
458. Q6 Rating: 4. I'm satisfied with them, but there's always room for improvement.
459. Q6 Rating: 4. Any contact I've had with them has been positive, up to this point. I'm concerned about the new sheriff.
460. Q6 Rating: 4. I see them patrolling, and I feel safe here.
461. Q6 Rating: 4. I had to call them once and they were really quick and efficient.
462. Q6 Rating: 4. I think they're doing the best they can.
463. Q6 Rating: 4. "They do a good job."
464. Q6 Rating: 4. I've never had them out, but they seem to do a pretty good job, considering the manpower they have & the area they have to cover.
465. Q6 Rating: 4. I've never had a bad experience with the sheriff's office.
466. Q6 Rating: 4. They help my daughter out after Ivan with a crook.
467. Q6 Rating: 4. "I haven't needed the Sheriff services but from what I've seen I think they do a good job."
468. Q6 Rating: 4. I feel the area is generally safe.
469. Q6 Rating: 4. Any public official should set an example for others to follow. Hunting without permits sets a bad example.
470. Q6 Rating: 4. There have been so many scandals about them. I don't know if they are true or untrue. If they swear in to do what they're supposed to do, they should do it. They are pretty prompt.
471. Q6 Rating: 4. I don't think they are as professional as they should be. I think they get paid more.

472. Q6 Rating: 4. They have a done a good job.
473. Q6 Rating: 4. I've had some false alarms with the system in my home, and the time frame for the sheriff to respond has been fairly quick.--There's a shortage in No. Escambia of people to enforce the law.
474. Q6 Rating: 4. I think he's done a pretty good job.
475. Q6 Rating: 4. I have no real problems with them.
476. Q6 Rating: 4. I think they do a good job. If you need them, they are quick to respond.
477. Q6 Rating: 4. We have had a purse-snatching and an incident in our neighborhood, both of which they responded very quickly to. I was very satisfied with that.
478. Q6 Rating: 4. In the past years we've lived here, when we have had to ask for help, they have been very good.
479. Q6 Rating: 4. I live in a rural area, and when we've needed them in the past, it usually takes them 10 to 15 minutes to come out.
480. Q6 Rating: 4. I feel that they are overworked for the number of officers. When I have needed their assistance, they have been there for me but were a little slow responding, through no fault of their own.
481. Q6 Rating: 4. I've had to call them several times about the noise ordinance, or barking dogs and they've been very responsive.
482. Q6 Rating: 4. It seems to be working ok, as far as my needs are.
483. Q6 Rating: 4. Ron McNesby did a good job. I didn't rate it a 5 because nothing is perfect.
484. Q6 Rating: 4. I am a little uncomfortable of some of the things he decided to do after he was put in office. He did a lot of things he's done he said he would not do.
485. Q6 Rating: 4. I think there's been an improvement in the services, compared to previous years.
486. Q6 Rating: 4. 'They have been there when I needed them but there is always room for improvement.'
487. Q6 Rating: 4. Everything I need they have done.
488. Q6 Rating: 4. 'I haven't used them but I feel if I needed them, they would be there for me.'

489. Q6 Rating: 4. 'There is always room for improvement. Overall they are doing pretty good.'
490. Q6 Rating: 4. They have been very responsive and handled matters very professionally, even with the silly complaints.
491. Q6 Rating: 5. Worked with the Sheriff office before
492. Q6 Rating: 5. They had good response time when my wife needed help when I was away from home.
493. Q6 Rating: 5. I guess they're patrolling the streets. I don't have a problem with this county.
494. Q6 Rating: 5. very polite, courteous and professional in handling conflict.
495. Q6 Rating: 5. I retired from the Sheriff's office.
496. Q6 Rating: 5. I have never had any problems with them. My neighborhood seems safe, so they are doing a good job.
497. Q6 Rating: 5. When I need them, they are there.
498. Q6 Rating: 5. "I've noticed there were vehicles being broken into and I've noticed a very quick response from the local police."
499. Q6 Rating: 5. They are very good at their job.
500. Q6 Rating: 5. When I had a problem with my son, they were very cooperative and very nice.
501. Q6 Rating: 5. They are always around when you need them, and they respond quickly, and are friendly.
502. Q6 Rating: 5. Every time something happens I always see a big presence. I think the system is good.
503. Q6 Rating: 5. I never had to call them. From what I know they do a good job.
504. Q6 Rating: 5. It seems to be safe town with no major crimes in our area.
505. Q6 Rating: 5. I have never had a problem with them but from observation they seem to be doing a good job.
506. Q6 Rating: 5. They are very courteous and helpful to the community at large.
507. Q6 Rating: 5. 'Every time I've spoken with them they were always professional. I've never had a problem with them.'

508. Q6 Rating: 5. I know several of the employees and have had good dealings.
509. Q6 Rating: 5. "Anytime there's ever been a problem they always came out right away and have been very helpful."
510. Q6 Rating: 5. Think they do a good job.
511. Q6 Rating: 5. We've had a couple of incidents and the deputy who came out followed up nicely and treated me well.
512. Q6 Rating: 5. Any time I've called them with a problem, they show up in a timely fashion.
513. Q6 Rating: 5. They came out to check on us because my silent alarm went off, so they respond.
514. Q6 Rating: 5. 'I've always had a good response from them and there hasn't been any criminal activity in my area, and I attribute that to their department doing their job.'
515. Q6 Rating: 5. They come to my job at Waffle Job if something goes wrong. They're quick to help.
516. Q6 Rating: 5. 'I just think there is a minimum of crime and when there is a problem, they are quick to respond.'
517. Q6 Rating: 5. When I have had to call they responded in a timely manner to handle the issue at hand.
518. Q6 Rating: 5. I haven't had any problems and crime is nil here. I feel like I could leave my doors and windows unlocked.
519. Q6 Rating: 5. The sheriffs office seems to be a professional organization.
520. Q6 Rating: 5. We've had responses every time we have needed one in our neighborhood. They also patrol in our gated community.
521. Q6 Rating: 5. Cops are always there and respond well. Also, they don't treat you like a criminal.
522. Q6 Rating: 5. They have always come and responded within 7 to 10 minutes.
523. Q6 Rating: 5. They seem to have a presence where I live, we have not encountered any crime in my area.
524. Q6 Rating: 5. They actually responded to our call for assistance in regards to a recovery of stolen property.

525. Q6 Rating: 5. What I know about them comes from the newspaper, I have no personal experience in dealing with them.
526. Q6 Rating: 5. They usually do what they should be doing.
527. Q6 Rating: 5. Anytime I have needed them they have been to my home with in 10 minutes.
528. Q6 Rating: 5. "I've had to call them before and their response time was prompt. They were very informative and helpful."
529. Q6 Rating: 5. I haven't have any problems with them, but the only positive thing I have actually seen is the election of the new sheriff, Dave Morgan.
530. Q6 Rating: 5. They have been very accommodating to me. They took the data I provided and responded without intimidation tactics.
531. Q6 Rating: 5. Other people have called them and had good response.
532. Q6 Rating: 5. "Anytime I need them they're always there. They do a great job."
533. Q6 Rating: 5. 'On things that they can take care of, they are very good. I have pit bull 2 doors down and they let the dog out and it has threatened me and the sheriff can not do anything.'
534. Q6 Rating: 5. When I call, they come.
535. Q6 Rating: 5. 'I've never had a problem but they seem to do a good job.'
536. Q6 Rating: 5. They are always patrolling the area. I have spoken with them and they are polite and always there when you need them.
537. Q6 Rating: 5. WE have no crime in my neighborhood. They patrol often.
538. Q6 Rating: 5. I feel the new sheriff, with a lot of experience, is going to help a lot. The good old boy administration will finally be gone.
539. Q6 Rating: 5. They come right away when you call them.
540. Q6 Rating: 5. "From what I've heard from others they respond promptly."
541. Q6 Rating: 5. They came when we needed them.
542. Q6 Rating: 5. A few times we have had to call them we have had very good service, nothing to complain about.

543. Q6 Rating: 5. I see them patrol my neighborhood. When ever I have had to call them they come out, no problem.
544. Q6 Rating: 5. In my neighborhood I see deputies and helicopters patrolling regularly, even though my neighborhood is not really a high-crime area. They do a great job with the resources they have available.
545. Q6 Rating: 5. Work at marina and they help out when needed.
546. Q6 Rating: 5. 'I had some issues with my neighbors and they responded right away.'
547. Q6 Rating: 5. I only had one interaction with them. It was when my wife died. They handled it very well, they were professional.
548. Q6 Rating: 5. I think they try to do the best they can with what they have.
549. Q6 Rating: 5. Each week, I have to call the sheriff's office from my workplace, and they always respond quickly, and are eager to help. They're very professional.
550. Q6 Rating: 5. "I've never had any problems with them and from what I've heard they've done a great job."
551. Q6 Rating: 5. They're very nice. I have an alarm in the house & when it goes off, they hear!
552. Q6 Rating: 5. I haven't had any problems with them.
553. Q6 Rating: 5. They do what they are suppose to do and I never have a problem with them. Whenever I call them they usually do come and check out whatever case there is in my neighborhood.
554. Q6 Rating: 5. I have had to call them several times with people playing music too loud. They come out as soon as I call them and are very prompt.
555. Q6 Rating: 5. 'I feel they do a good job.'
556. Q6 Rating: 5. Thought we had a gun stolen. We were mistaken. Contacted Sheriff office and they were very helpful.
557. Q6 Rating: 5. No help with robberies
558. Q6 Rating: 5. They have always been right here when I've needed them and called them.
559. Q6 Rating: 5. Always on time and courteous.
560. Q6 Rating: 5. I feel this way because of word of mouth.

561. Q6 Rating: 5. Do a great job.
562. Q6 Rating: 5. They do a good job.
563. Q6 Rating: 5. I'm prejudiced about that because I'm a volunteer at the Sheriff's Department.
564. Q6 Rating: 5. They always come when I need them.
565. Q6 Rating: 5. They do a pretty good job out here. We do not have crime here.
566. Q6 Rating: 5. Deputy lives in area
567. Q6 Rating: 5. On one occasion, I called and when they came out, they were very considerate of the situation, and investigated it properly.
568. Q6 Rating: 5. I don't have any complaints about them. They seem to have a good handle on crime here.
569. Q6 Rating: 5. There's a lot of things going on everywhere. With the influx from New Orleans and the entire country, they MIGHT get away with something once, but they'll definitely get them the second time.
570. Q6 Rating: 5. They respond to any complaint well, they're trying to hold the crime rate down. I think they're doing a good job.
571. Q6 Rating: 5. Good response and courteous.
572. Q6 Rating: 5. Limited experience but always good response.
573. Q6 Rating: 5. Good response time.
574. Q6 Rating: 5. I think they do very well.
575. Q6 Rating: 5. I know a deputy, and with the change of command coming, I think they'll continue in a good way, and maybe improve.
576. Q6 Rating: 5. "I have had to use them in the past and I thought that they are noble people."
577. Q6 Rating: 5. "I think that they have done a fine job."
578. Q6 Rating: 5. The law enforcement that I work with are top notch and they pay attention to the public.
579. Q6 Rating: 5. Once I got in an altercation, and the officer was good about testifying for us.

580. Q6 Rating: 5. "I had to call them twice and they were here within a few minutes so I'm happy with their services."

581. Q6 Rating: 5. Good response

582. Q6 Rating: 5. 'If you call, they come.'

583. Q6 Rating: 5. The sheriff dept. seems to respond promptly, and they seem nice.

584. Q6 Rating: 5. They are there when you need them. We've had to call them out here and they took care of the situation swiftly and expediently with the Baldwin County Police department and rid the partying.

585. Q6 Rating: 5. I am very happy with all of them. They seem to be great.

586. Q6 Rating: 5. I think they do a good job. They still have some work to do, but I think they're working on it.

587. Q6 Rating: 5. 'Whatever contacts I've had with the sheriff's department they have been very helpful.'

588. Q6 Rating: 5. I got pulled over by a really nice cop one time. He gave me a ticket, but he was really nice.

589. Q6 Rating: 5. Every time we've needed them, they've been right here. I have no complaints. They are very courteous when you have to deal with them.

590. Q6 Rating: 5. If you call them, they come right on out, and check to see what it is.

591. Q6 Rating: 5. They are pretty good at doing there job.

592. Q6 Rating: 5. I have never had any reason not to. Every time I have had any thing to do with them with security systems and what not, they have been out here.

593. Q6 Rating: 5. We have a pretty safe neighborhood here and law enforcement does come by here. I don't think they have enough law enforcement in the north end of the county.

594. Q6 Rating: 5. When ever I have had an issue they have been quick to respond.

595. Q6 Rating: 5. My husband was in law enforcement for 35 years & I watch it closely. I also think they do well with what we have.

**Q8X. WHY DO YOU FEEL THAT WAY?
(REGARDING RATING THE COUNTY'S EFFORTS TO KEEP CITIZENS
INFORMED.)**

Q8x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q8. All respondents were asked this open-ended question, regardless of rating given.

596. Q8 Rating: 1. They really don't tell me anything. They're not communicating with me.
597. Q8 Rating: 1. I don't believe the county is upfront or progressive. For the size of the county, they do not seem to care to be progressive.
598. Q8 Rating: 1. I don't know what the county is doing. I don't keep up with it.
599. Q8 Rating: 1. 'I don't they do a good job of that at all.'
600. Q8 Rating: 1. 'They don't inform us on what they are doing as far as repairs, etc. You hear about it later.'
601. Q8 Rating: 1. They just try to hide so many things what they are doing. You only find out after the decision has already been made. They are secretive. I feel the News Journal is influenced by the county.
602. Q8 Rating: 1. I don't get any information on what they are doing.
603. Q8 Rating: 1. I never know what they are doing.
604. Q8 Rating: 1. they don't really publicize their policies.
605. Q8 Rating: 1. I read in the paper about the land in Cantonment the sheriff had wanted to buy that the new sheriff canceled. When we find out it has already been said and done. It is not monitored well at all.
606. Q8 Rating: 1. There was a water pipe that was broken and we told by the news in the night time that the water needed to be boiled because it may be contaminated after we used it all day.
607. Q8 Rating: 1. Informed only after they have decided on what to do, or we are informed of their fighting over issues.
608. Q8 Rating: 1. You never know what they are doing until it is election time, and then they only tell you a some of what is going on. We heard about the vote for public defender when it was on the ballot.
609. Q8 Rating: 1. By the time the residents have input, the decision has already been made.

610. Q8 Rating: 1. "I don't hear any thing about the County unless we are having a hurricane."
611. Q8 Rating: 1. I don't ever know what they do!!
612. Q8 Rating: 1. I just don't hear much about it at all.
613. Q8 Rating: 1. We don't have very much communication from anyone from the county. We have to get all of our information from the Pensacola News Journal.
614. Q8 Rating: 1. There isn't much discussion until a decision is made, by a small number of people, and the rest of us are left behind.
615. Q8 Rating: 1. I don't think that they inform us of everything that is going on, the way it should be.
616. Q8 Rating: 1. 'I have no clue what they are doing.'
617. Q8 Rating: 1. Feel surprised when I hear things that are going on.
618. Q8 Rating: 1. I don't feel when the county wants something done that they don't let it out to the people in a timely fashion.
619. Q8 Rating: 1. When I read the newspaper there are articles about people not being aware of decisions being made with out the public knowledge.
620. Q8 Rating: 1. There is NO effort by the county to inform the citizens and the public about what it's doing. We find out AFTER the fact.
621. Q8 Rating: 1. You never hear about what is going on. When Janet Holley retired, you didn't know it until two weeks after. Not even the newspaper knew it.
622. Q8 Rating: 1. 'Before we moved, our local representative kept us very well informed. Since we have moved, the local representative does nothing to keep us informed.'
623. Q8 Rating: 1. They just don't ever do anything! They meet & then they don't put out what they're going to do. They're just using our money as a pension.
624. Q8 Rating: 1. I don't think we're informed, at all.
625. Q8 Rating: 1. I never know what's going to happen, until it happens and I receive a letter in the mail saying they've done it.
626. Q8 Rating: 2. they need to do more mailings and not count on the county website to disburse the information.
627. Q8 Rating: 2. I feel that I have to hunt for information.

628. Q8 Rating: 2. I don't really know what they're doing. It just seems so closed, to me.
629. Q8 Rating: 2. I don't think there's a great effort to get information to people on what's happening unless the media picks it up.
630. Q8 Rating: 2. I usually find out about things after the fact. Meetings need to be better and more widely publicized. We should know about issues they are going to vote on, before and not afterward.
631. Q8 Rating: 2. I hear very little about what the county is doing.
632. Q8 Rating: 2. Lack of communication.
633. Q8 Rating: 2. 'There is a lot of council meetings that we don't know about unless we hear about it from a neighbor.'
634. Q8 Rating: 2. 'We don't get any information where I live unless we actively seek it out.'
635. Q8 Rating: 2. "You really don't hear too much about what's going on around here."
636. Q8 Rating: 2. 'I feel that are a lot of issues that are not brought up until the meeting. They need to let us know these things in advance.'
637. Q8 Rating: 2. I don't feel they let us know what they are doing.
638. Q8 Rating: 2. I feel that I am not informed.
639. Q8 Rating: 2. They do not inform us.
640. Q8 Rating: 2. 'I don't hear much about anything they are doing.'
641. Q8 Rating: 2. I get e mails about the city, but I don't live in the city, and I don't receive anything regarding the County and what they are doing or not doing.'
642. Q8 Rating: 2. They do not provide enough information until the decision is already made.
643. Q8 Rating: 2. They don't publish an agenda in enough time for residents to respond.
644. Q8 Rating: 2. They tell half truth, but not the whole truth.
645. Q8 Rating: 2. I don't feel enough in-depth information is given out in my community that helps me to be more informed.
646. Q8 Rating: 2. We are supposed to have the sunshine policy and effect but I don't think it's working.

647. Q8 Rating: 2. I live on Perdido Key, and it feels like being the step child of Escambia county, although we are a large tax base.
648. Q8 Rating: 2. I read in the newspaper, but that is the only real communication I get other than rumors.
649. Q8 Rating: 2. By the time it gets to me, the public, the deal is already done.
650. Q8 Rating: 2. They always give the information a day too late.
651. Q8 Rating: 2. I don't know what's going on unless I buy a newspaper, or look at a cable TV station.
652. Q8 Rating: 2. Other than what I hear on the news, I really don't know. I don't receive any mail explaining what they do.
653. Q8 Rating: 2. lack of letting everyone know what's going on
654. Q8 Rating: 2. You rarely hear of anything happening in the community unless you hear it on the news. Usually, it's negative.
655. Q8 Rating: 2. I don't think they inform me of anything besides newspaper. They need to improve on different ways to inform people.
656. Q8 Rating: 2. Lots of things go on behind closed doors.
657. Q8 Rating: 2. I don't ever know what they're doing.
658. Q8 Rating: 2. Except during election time, I never hear about anything.
659. Q8 Rating: 2. There's no updates even on the website! You have to pray that things come on the news, & that may be a week after the occurrence.
660. Q8 Rating: 2. It seems the only thing we ever hear is the bad stuff we hear on the evening news. We never hear about what they are doing until something is wrong. We don't hear what they are doing before.
661. Q8 Rating: 2. Information never seems to be fully disclosed. I have a low trust factor.
662. Q8 Rating: 2. 'I feel like they hold the county board mtgs. when citizens can't attend, such as one or the other family member is at work for instance.'
663. Q8 Rating: 2. That's not a strong point. You don't get much info from our reps. It's only the positive stuff, when they DO inform us.

664. Q8 Rating: 2. Not sure they know what they need to inform residents about.
665. Q8 Rating: 2. The only thing I ever see is a newsletter from the local commissioner, rarely. It's mostly a 'pat on their back.'
666. Q8 Rating: 2. "I have know clue what the county is doing and I rarely see any information about the county any where."
667. Q8 Rating: 2. There have been too many deals between too many people who know each other. It's like a "good old boy" network.
668. Q8 Rating: 2. I never know what they are doing and I keep well informed by reading the paper and going online.
669. Q8 Rating: 2. I didn't know until Mr. McLaughlin came back, that it cost 10K to send him to Charm School, for example! I didn't know about the 11 million police training academy, either.
670. Q8 Rating: 2. When they brought the land deal before the Commission with the 'Willie J' affair, I feel they pushed it through too fast, before anybody really knew what was going on.
671. Q8 Rating: 2. I don't ever hear anything.
672. Q8 Rating: 2. I feel there is a lot of corruption going on behind the scenes, that people don't know about.
673. Q8 Rating: 2. I feel ill-informed. I have no idea about the county's current programs to improve services.
674. Q8 Rating: 2. You don't really know what's going on until it happens.
675. Q8 Rating: 2. I get the newsletter, but if someone didn't watch the news, they wouldn't know. My county newsletter comes quarterly.
676. Q8 Rating: 2. you hardly ever hear anything.
677. Q8 Rating: 2. I usually find things out after the fact.
678. Q8 Rating: 2. 'I never know what's going on until after the fact'
679. Q8 Rating: 2. Because they make some decisions that people in the county should know about, but most of the time you don't hear about it until it comes on the news. If they're gonna do something, tell us.

680. Q8 Rating: 2. Other than what we read and see on the news and TV they don't really keep us informed any other way about what the county is doing, except for our commissioner sending a newsletter for his district.
681. Q8 Rating: 3. I feel like they do an average job.
682. Q8 Rating: 3. Some things we don't find out until after the fact.
683. Q8 Rating: 3. The only information I ever get is through the News Journal.
684. Q8 Rating: 3. other than the newspaper, I don't really don't know what is going on in the county. I didn't know there was a website. No county publication.
685. Q8 Rating: 3. There are things that go on that you don't know about.
686. Q8 Rating: 3. If you don't get a newspaper & you're not on the internet all the time, you don't know anything. They don't tell it on the TV.
687. Q8 Rating: 3. I don't hear much until they've already passed.
688. Q8 Rating: 3. I would like to see more information. Right now it is not too much but not too little.
689. Q8 Rating: 3. I feel like I have to search for information if I want to know what is going on in my area.
690. Q8 Rating: 3. Sometimes things are done without our knowledge, and I think we should know when something's happening.
691. Q8 Rating: 3. They do what they want to do.
692. Q8 Rating: 3. It is always enforced before we really know what is going on.
693. Q8 Rating: 3. They could let people know a little more about what they are doing.
694. Q8 Rating: 3. I feel they aren't doing enough.
695. Q8 Rating: 3. The county does a descent job of keeping it's residents informed.
696. Q8 Rating: 3. We get most our info from the newspaper. The county doesn't seem to provide much of that type of information.
697. Q8 Rating: 3. "Sometimes they do well and other times the information they give us is very limited."
698. Q8 Rating: 3. Hard time finding out what the updated procedures are.

699. Q8 Rating: 3. 'Every now and then I hear what is going on.'
700. Q8 Rating: 3. 'I see stuff in the papers, but if you miss the paper, you may not know about it.'
701. Q8 Rating: 3. I don't think they have been trying to keep us informed at all.
702. Q8 Rating: 3. They can send out a flyer regularly.
703. Q8 Rating: 3. That's middle of the road. I get postcards every so often.
704. Q8 Rating: 3. " I think they give the public opportunities to listen in on their meetings. I think they keep people well informed."
705. Q8 Rating: 3. Occasionally we'll get some mail. I don't get the paper, so I really don't know what the county does .
706. Q8 Rating: 3. I get info from newspaper.
707. Q8 Rating: 3. I see things in the weekender and in the paper.
708. Q8 Rating: 3. 'They need to do more to get the word out.'
709. Q8 Rating: 3. I don't really hear much.
710. Q8 Rating: 3. We never received any mailings from the county. We get all our info from the Pensacola News Journal.
711. Q8 Rating: 3. They don't let the public know anything, unless you ask them.
712. Q8 Rating: 3. What goes on at the board meetings, doesn't always get out into the public.
713. Q8 Rating: 3. It has gotten better since Valentino came into office. They are more informative.
714. Q8 Rating: 3. They do pretty good but there is more they could tell.
715. Q8 Rating: 3. We don't really get any information on what is going on in the county unless you watch the news.
716. Q8 Rating: 3. The local media really does that job for them in my opinion.
717. Q8 Rating: 3. I don't think the politicians are putting it out the way they should. They should be letting us know what is going on what they are voting on. It is like a big secret.

718. Q8 Rating: 3. The only things I see are in the paper.
719. Q8 Rating: 3. I have known situations when friends of mine have not been aware of zoning changes.
720. Q8 Rating: 3. The Maritime Park should be half built by now. There are many things the county should have done by now.
721. Q8 Rating: 3. "I don't feel like there's a lot of information being put out and I Feel that they should have more going around because we as the citizens are paying for it."
722. Q8 Rating: 3. They hide public notices in the ads in the paper instead of the front of the paper. It should be more noticeable.
723. Q8 Rating: 3. "It seems like when you hear about things going on those things are either already happening or you just notice something different."
724. Q8 Rating: 3. They don't seem to advertise much of what they are doing.
725. Q8 Rating: 3. I don't think the county has a viable outlet other than the PSA.
726. Q8 Rating: 3. "I don't feel like they go out of their way to inform the residents of Escambia because you have to go looking in order to find certain information ."
727. Q8 Rating: 3. I see some things happen that we were not told about or are not aware of. Things changing or do not happen as fast as they say they are going to, especially with parks.
728. Q8 Rating: 3. I never know what is happening in the county.
729. Q8 Rating: 3. 'Some things happen and we are not always told what is going on.'
730. Q8 Rating: 3. I think there is a lot of behind the door politics going on. I do not think we are informed of all the services we are offered.
731. Q8 Rating: 3. If something is going on the local papers or news would have something but you don't know about it until after it is happening.
732. Q8 Rating: 3. The papers doesn't keep us well informed
733. Q8 Rating: 3. I do not see much information from them.
734. Q8 Rating: 3. I read the newspaper and see that but I don't know how else they could tell us. I guess they are doing a satisfactory job.
735. Q8 Rating: 3. They have the TV program & I think they do a fairly decent job.

736. Q8 Rating: 3. Because of the taxes paid, I feel that a simple newsletter could be sent out for those of us who do not read local newspapers, watch local TV news or have vehicles to attend county meetings.
737. Q8 Rating: 3. Every once in a while, I will hear what is going on in the county, but it is always a month or so past. It is like the information is delayed.
738. Q8 Rating: 3. 'They are doing an average job.'
739. Q8 Rating: 3. When something happens in the county, particularly involving schools or the public in general, they get the word out. I'm not sure about the other aspects being covered.
740. Q8 Rating: 3. I think there needs to be more public service announcements.
741. Q8 Rating: 3. I think sometimes they feel we do not have to be told what is going on. They only tell us what they want us to know.
742. Q8 Rating: 3. I haven't heard anything; I'm very unaware.
743. Q8 Rating: 3. If you actually go to the paper & BLAB TV, you can see stuff.
744. Q8 Rating: 3. Other than a few minor sections in the paper, you don't really hear a lot. They don't talk a lot about it on Channel 3 News, either. It's like they're always trying to hide something.
745. Q8 Rating: 3. I feel like there's not really a good way of knowing what's going on, unless you're involved in it.
746. Q8 Rating: 3. I don't feel that they inform in a timely manner. I would like to see more accountability of our City Council and County Commissioners and better ease of access to why they vote the way they do.
747. Q8 Rating: 3. Most of the information you get is from the TV, not too much from the newspaper. When we do get it I call it history since it's old news.
748. Q8 Rating: 3. I think that we basically rely on the newspaper to get most of our information and you can't really do that to get right information.
749. Q8 Rating: 3. I don't know until I hear it on television.
750. Q8 Rating: 3. I feel they could get the information out a lot better to the public.
751. Q8 Rating: 3. I never hear of anything that is going on or what they are doing unless I read it in the newspaper and I only get the newspaper once a week.
752. Q8 Rating: 3. 'I'm not completely in agreement with a lot of the commissioners.'

753. Q8 Rating: 3. I moved to Orlando in 1970, and I watched them go through what we are going through with growth. Our county commissioners are not educated. We need a professional county manager.

754. Q8 Rating: 3. because it seems like they are having a closed session.

755. Q8 Rating: 3. I can't think of anything right off hand that has gone on that I don't think we were informed about.

756. Q8 Rating: 3. I watch the news, but really don't get much information about the county that way. I really don't know HOW to get information about the county.

757. Q8 Rating: 3. Last minute notification.

758. Q8 Rating: 3. I just don't hear much.

759. Q8 Rating: 3. 'It's not the most open gov't in a town I've ever lived in. You have to rely on the mail, paper, etc. The district I'm in, Robinson, is doing good in keeping the citizens informed.'

760. Q8 Rating: 3. 'They need a public access TV channels that people can call in to the station with questions.'

761. Q8 Rating: 3. I see a lot of coverage in the New Journal.

762. Q8 Rating: 3. I haven't gotten a lot of information from the county.

763. Q8 Rating: 3. Whenever there's a storm, or anything, I watch news from out-of-state.

764. Q8 Rating: 3. Things change all the time and it's hard to know what's going on.

765. Q8 Rating: 3. I get a lot of my info through going to Chamber events. I've never gotten anything from the county by email or mail. Those are two ways they could do better.

766. Q8 Rating: 3. 'I would say that most ways I get informed is through billboards, etc. As far as television, it's from Mobile.'

767. Q8 Rating: 3. I don't hear a lot about anything.

768. Q8 Rating: 3. I guess there could be more information.

769. Q8 Rating: 3. It would improve through the use of blab TV.

770. Q8 Rating: 3. I'm not a very well informed individual, about what the county is doing.

771. Q8 Rating: 3. "Half the time we don't see anything in the paper or hear anything on the radio about the meetings that are going on."
772. Q8 Rating: 3. "The only time I know anything is if I read the paper."
773. Q8 Rating: 3. I don't even know what the county is up to.
774. Q8 Rating: 3. I feel that most of the information comes from 'watch-dog' groups and not the county or its limited publications.
775. Q8 Rating: 3. These secret deals come out in the paper; it's not county information. I'm thinking of the huge big property purchased during Childers' time.
776. Q8 Rating: 3. I like that they show the meeting on TV.
777. Q8 Rating: 3. I think they ought to send out more fliers and newsletters. I think Dave Murzin is the only one who does that on any regular basis.
778. Q8 Rating: 3. I don't think they really listen.
779. Q8 Rating: 3. see things happen that you never new about.
780. Q8 Rating: 3. I get the paper, but the people who do not would not know anything, unless they saw the TV news. The average person wouldn't know, I think that may be the county's fault.
781. Q8 Rating: 3. It doesn't seem that I know what is going on, unless there's a big crisis. They don't go out of their way to let me know anything.
782. Q8 Rating: 3. 'The information in the newspaper gets poorer all the time. I don't access the county website, so I don't know how much information in contained therein.'
783. Q8 Rating: 3. I don't really know what is going on, but that may be because I don't keep up on it.
784. Q8 Rating: 3. "I just feel that there could be some improvement."
785. Q8 Rating: 3. They do a pretty good job of letting us know with the newspaper and their meetings. Their County Commission meetings are pretty informative if you watch them on BLAB.
786. Q8 Rating: 3. "Past experience shows more of the deals that were done between the commissioners were happening under the table and out of the public's view."
787. Q8 Rating: 3. I feel that if asked to name any of the county commissioners, I wouldn't be able to because they are never in the public eye. The only way to know anything is to read the newspaper.

788. Q8 Rating: 3. Regarding managing waste, they change the dates and the hours of the transfer stations (where you take your garbage) and don't let us know.
789. Q8 Rating: 3. 'I do not feel they do a good job of getting the word out.'
790. Q8 Rating: 3. I feel there could be a little more communication because that is probably an average number.
791. Q8 Rating: 3. The only information you get is from the news papers and it's very brief.
792. Q8 Rating: 3. I just don't feel that there is enough communication between government official and citizens of Escambia County.
793. Q8 Rating: 3. I feel like we're never told anything, until it's already going on. But I don't watch the news.
794. Q8 Rating: 4. Most of what I find out is by reading the newspaper.
795. Q8 Rating: 4. I read the PNJ and there is a lot of information about what is going on.
796. Q8 Rating: 4. I watch the local news and from what I see on television and what I get in the mail from my commissioner and from the News Journal, I feel pretty well informed.
797. Q8 Rating: 4. I think they do a good job through local media and website.
798. Q8 Rating: 4. I think that they need to be more public and announce things more ahead of schedule, rather than last minute.
799. Q8 Rating: 4. "
800. Q8 Rating: 4. I get more news from channel 15(Alabama) then I do from channel 3(Escambia).
801. Q8 Rating: 4. They keep you up to date on the news pretty well.
802. Q8 Rating: 4. "I think they do a good job of keeping people informed because they write about things they're thinking of doing in the local paper as well as broadcast it on television."
803. Q8 Rating: 4. they try to stay in touch with the community as a whole.
804. Q8 Rating: 4. They do publicize what's going on.
805. Q8 Rating: 4. 'No reason, I just do.'
806. Q8 Rating: 4. Could do a better job.

807. Q8 Rating: 4. They keep us informed.
808. Q8 Rating: 4. "There's always information available on TV and in the newspapers."
809. Q8 Rating: 4. I don't think they do as much public notice as they should or explain well what's going on.
810. Q8 Rating: 4. Just judging by what we read in the paper and so forth.
811. Q8 Rating: 4. I hear announcements when needed.
812. Q8 Rating: 4. they try to keep us informed
813. Q8 Rating: 4. "I see things on the news and in the paper so I feel well informed."
814. Q8 Rating: 4. I think they do a pretty good job of letting us know what is going on and what they have planned.
815. Q8 Rating: 4. I think they generally get the information out in a positive way.
816. Q8 Rating: 4. I read the paper a lot and have spoken with people.
817. Q8 Rating: 4. "I see things in the newspaper everyday so I feel that if you want to know what's going on it could be right at your finger tips."
818. Q8 Rating: 4. I think they do a pretty good job, but maybe they could do more to keep us informed.
819. Q8 Rating: 4. I don't have any great surprises when things happen.
820. Q8 Rating: 4. They do a pretty good job, but could be better.
821. Q8 Rating: 4. I don't ever get informed about anything unless I read it in the newspaper. They do what they want to do.
822. Q8 Rating: 4. They do send out memos and things telling me what is going on.
823. Q8 Rating: 4. 'I do feel there is good literature and other ways that they get the word out.'
824. Q8 Rating: 4. I think there can be more publicity in the papers about what is going on.
825. Q8 Rating: 4. They are late in telling us what is going on. It is decided and then 30 days later we hear about it.
826. Q8 Rating: 4. I feel very informed whether it is the government or just media coverage.

827. Q8 Rating: 4. We are pretty well informed by mail and the media. Our trash days were changing to one day a week & they told us a month in advance.

828. Q8 Rating: 4. Gene Valentino had done a great job on keeping us informed of what is going on.

829. Q8 Rating: 4. "I like the fact that they have information readily available to county residents."

830. Q8 Rating: 4. A lot of time you see things on TV. I am pretty satisfied with what I have been told so far.

831. Q8 Rating: 4. 'They do get the word out.'

832. Q8 Rating: 4. I see signs of things happening and flyers and so forth.

833. Q8 Rating: 4. They post notices for meetings, I have met with county commissioners before. They are very open.

834. Q8 Rating: 4. I watch the news and read the newspaper but I just don't think the county advertises what they are going to do very well and could improve on that a little better.

835. Q8 Rating: 4. I think a lot of the more important issues get lost.

836. Q8 Rating: 4. The media keeps up updated with current events.

837. Q8 Rating: 4. 'I go on line and I read the papers and I feel they get the word out.'

838. Q8 Rating: 4. "I feel like they really put forth a lot of effort to inform the public of everything that's happening around us by publishing information in the local newspapers."

839. Q8 Rating: 4. Because I don't know anything about what's happening around here unless somebody tells me.

840. Q8 Rating: 4. I'm pretty aware of everything going on in the county.

841. Q8 Rating: 4. I feel like they keep us pretty informed through the TV & the newspaper.

842. Q8 Rating: 4. "I feel like they make an effort to make information available to the public."

843. Q8 Rating: 4. "I don't really know what they're doing unless I hear about it from my family."

844. Q8 Rating: 4. There is probably not enough vocal information given to the citizens as there should be.

845. Q8 Rating: 4. "They send news letters and are on television and radio to let citizens know what is going on."
846. Q8 Rating: 4. Usually, the information is available.
847. Q8 Rating: 4. Could do a better job.
848. Q8 Rating: 4. Other people keep me informed.
849. Q8 Rating: 4. I am mainly basing it on the community TV program, and the media outlet.
850. Q8 Rating: 4. Usually see information in paper.
851. Q8 Rating: 4. Because the way that the public is kept informed is really by newspaper or something like that, or the news media.
852. Q8 Rating: 4. They try to keep folks informed, but people aren't paying attention. They don't seem to be getting it.
853. Q8 Rating: 4. They don't inform until election time.
854. Q8 Rating: 4. County Commissioner lives near mother and we attend meetings and flyers are received in mail.
855. Q8 Rating: 4. I think the newspaper is covering what the county is doing all right. I don't think anybody is trying to hide anything.
856. Q8 Rating: 4. I see most of what's going on in the news, & on the News Journal website.
857. Q8 Rating: 4. You can go on the internet and find out news at any time.
858. Q8 Rating: 4. I think they do a decent job, especially on the radio, of letting us know when there's something going on.
859. Q8 Rating: 4. It could be better. It's not perfect.
860. Q8 Rating: 4. They do a good job informing us but they don't listen to our opinion.
861. Q8 Rating: 4. We see good information in News Journal.
862. Q8 Rating: 4. I think it's up to the citizens to stay informed.
863. Q8 Rating: 4. "I would like to hear more for them."

864. Q8 Rating: 4. "Since i am in the military, I would like to be informed more by mail. I don't get much in the mail about Escambia."
865. Q8 Rating: 4. I think there's plenty of information on TV, newspaper and internet.
866. Q8 Rating: 4. Things are in the paper and occasionally you get things in the mail about what they are doing, so that's pretty good.
867. Q8 Rating: 4. I seem to be able to keep up with them without much effort.
868. Q8 Rating: 4. I think by large, that they go into the sunshine law and we get newspapers and they send out a lot of newsletters from the county commissions.
869. Q8 Rating: 4. They have different avenues of communication with the people. We can watch the meetings, they do send newsletters and we do have the newspapers for information.
870. Q8 Rating: 4. They seem to try, but they don't always make it.
871. Q8 Rating: 4. "Information is available in the paper which I feel is adequate."
872. Q8 Rating: 4. 'I think they do a good job.'
873. Q8 Rating: 4. I am pretty active in community and I am not aware of all the counties dealings to a certain point.
874. Q8 Rating: 4. There are lot of things I don't know about, until after the fact.
875. Q8 Rating: 4. Commissioner White, in our area, sends out a regular newsletter keeping us informed about the county.
876. Q8 Rating: 4. I don't get the newspaper, my friend who reads it tells me the news.
877. Q8 Rating: 4. I think they've done a good job on televising and publicizing and starting the website. If people want to be informed, they can.
878. Q8 Rating: 4. I don't get the paper all the time, and I'm not always able to understand what they're saying on TV news about the county. Sometimes they sound kind of vague.
879. Q8 Rating: 4. Not quite as sneaky the city.
880. Q8 Rating: 4. I think they put out plenty of information.
881. Q8 Rating: 4. I feel that I'm reasonably well informed. I get most of my news through WCOA and Channel 3.

882. Q8 Rating: 4. They hold public meetings, it's in the newspaper, and there is TV filming of them.
883. Q8 Rating: 4. I watch the local news and read the newspapers. I'm not happy with the county or city commissioners and what they are doing but I do think they keep people informed.
884. Q8 Rating: 4. Again, nothing is perfect.
885. Q8 Rating: 4. They do some pretty good press releases. If you make contact with the county they keep you up to date. I do not hesitate to call and ask questions.
886. Q8 Rating: 4. I watch TV & I read the newspaper and through them , I can keep abreast of what's going on.
887. Q8 Rating: 4. I don't get out enough to really judge this, but I do read about it in the newspaper and see on TV about what they are doing.
888. Q8 Rating: 4. 'They are doing a good job, but there is always room for improvement.'
889. Q8 Rating: 5. Every time I need to find out anything I can
890. Q8 Rating: 5. I have never run into a problem with them before.
891. Q8 Rating: 5. They do a pretty good job of keeping us informed.
892. Q8 Rating: 5. I get posted on the internet.
893. Q8 Rating: 5. They have a website with info.
894. Q8 Rating: 5. It is usually on the news or they send you a newsletter.
895. Q8 Rating: 5. very informational through the media
896. Q8 Rating: 5. They are very good at informing the residents of any important issues.
897. Q8 Rating: 5. 'If I'm not being informed, I don't know about it. I think I'm aware of everything that is being done.'
898. Q8 Rating: 5. the media stays on top of the county news.
899. Q8 Rating: 5. 'I think they get the message out.'
900. Q8 Rating: 5. I go to a lot of the meetings, so I'm well informed.
901. Q8 Rating: 5. they keep us informed.

902. Q8 Rating: 5. They're always talking about everything through the news media. I don't feel like there are any secrets, or anything.
903. Q8 Rating: 5. I've seen signs when they are working on streets. Also information on TV.
904. Q8 Rating: 5. In a little place like this, they really keep us informed about everything, even little things.
905. Q8 Rating: 5. between the website and the media we seem to be well informed.
906. Q8 Rating: 5. easy to find in the local paper what the county is doing.
907. Q8 Rating: 5. I hear what I want to hear.
908. Q8 Rating: 5. They seem to keep us very informed about things.
909. Q8 Rating: 5. They are always making sure they are on TV a lot. They have information on Blab. They come to our neighborhood watch meetings on things we need to know about.
910. Q8 Rating: 5. The websites and other services provide most of that information.
911. Q8 Rating: 5. I think we are pretty well informed according to the newspaper.
912. Q8 Rating: 5. Our commissioner has meetings and provides us with all the information we need. They let us know about all the hidden agenda activities taking place.
913. Q8 Rating: 5. "I think they do a great job of keeping people informed."
914. Q8 Rating: 5. There is always information out there.
915. Q8 Rating: 5. 'If there is anything going on, they seem to be able to get the word out.'
916. Q8 Rating: 5. 'They do a great job of getting the word out.'
917. Q8 Rating: 5. I watch the news and can keep up with a lot of stuff.
918. Q8 Rating: 5. They are very informative.
919. Q8 Rating: 5. "I'm satisfied with the information that they provide for us."
920. Q8 Rating: 5. "I'm on the board of our Condo Association and I constantly get emails about important information which I can pass along to others."
921. Q8 Rating: 5. The meetings are reported in the newspapers or on TV and if you wanted to attend you could.

922. Q8 Rating: 5. They always put out the newsletter. During the storm season, they do a good job working with the media to keep us informed about what's going on. They also send out the quarterly reports.
923. Q8 Rating: 5. Word of mouth, newspaper, always include County activities
924. Q8 Rating: 5. I think there are notices and it's so much better than in other places.
925. Q8 Rating: 5. "I feel that they make information available to the citizens."
926. Q8 Rating: 5. "I feel like they do a good job when it comes to putting information out there for the public."
927. Q8 Rating: 5. I get my news from the paper about the county.
928. Q8 Rating: 5. "I've never had any problem getting information about what's going on in the county."
929. Q8 Rating: 5. If we don't know what is going then we would be lost.
930. Q8 Rating: 5. "I listen to the news to find out what's happening, so I feel like they are doing a good job."
931. Q8 Rating: 5. "I get flyers. I think that they are doing a good job."
932. Q8 Rating: 5. I get mail and other information.
933. Q8 Rating: 5. I feel the information is out there if the people want to find it or bother to look for it.
934. Q8 Rating: 5. Always announced and on television.
935. Q8 Rating: 5. They are really good. I get their newsletters and they keep us informed.
936. Q8 Rating: 5. Get information in mail. Very satisfied.
937. Q8 Rating: 5. Doing the best they can
938. Q8 Rating: 5. They always let me know what is going on.
939. Q8 Rating: 5. they are very thorough in getting information out to the public
940. Q8 Rating: 5. They do a good job, through the media and TV.
941. Q8 Rating: 5. There is a lot of information in the newspaper, and they guide people to their website.

942. Q8 Rating: 5. I feel well informed.
943. Q8 Rating: 5. County works with media to keep information flowing.
944. Q8 Rating: 5. Good exposure in New Journal and other media.
945. Q8 Rating: 5. I believe that their meetings are open and people are allowed to go down from time to time and voice their opinions. The public makes an effort and the county isn't secretive about it.
946. Q8 Rating: 5. I think the county and the sheriff's office go above and beyond in keeping the public informed.
947. Q8 Rating: 5. 'The local news really keeps me up to date.'
948. Q8 Rating: 5. When there are any problems, they let you know.
949. Q8 Rating: 5. I know they have 2 public access channels.
950. Q8 Rating: 5. People can read the paper, or watch the news, to get information.
951. Q8 Rating: 5. 'The newsletter from Kevin White is very useful & informative. The local newspapers & TV stations also keep us informed.'
952. Q8 Rating: 5. Anytime they do anything the news keeps us updated and lets us know what's going on.
953. Q8 Rating: 5. They advertise things they're doing on television all the time.
954. Q8 Rating: 5. I feel like I am up to date and aware of changes, and issues going on in the county.
955. Q8 Rating: 5. The newspaper and TV information is good.
956. Q8 Rating: . 'I just don't have an opinion on that.'
957. Q8 Rating: . I don't actually know what is going on in the county.
958. Q8 Rating: . I have no opinion, because I don't know of anything of that nature.
959. Q8 Rating: . I don't know what they are doing, so I don't know if I'm being informed.
960. Q8 Rating: . I don't know much about what they're doing.

Q9X. SPECIFY “OTHER” SOURCE OF INFORMATION ABOUT ESCAMBIA COUNTY:

Q9x comments are not sorted because all have a “rating” of “8”. Respondents were only asked this open-ended question if on Q9 they said “other” as their main source of info.

- 961. Q9 Rating: 8 ("other"). Flyers, voter pamphlets and news letters
- 962. Q9 Rating: 8 ("other"). Pensacola News Journal and the Internet
- 963. Q9 Rating: 8 ("other"). News about Pensacola on Channel 15 (Alabama)
- 964. Q9 Rating: 8 ("other"). word of mouth and sometimes from the news media
- 965. Q9 Rating: 8 ("other"). internet
- 966. Q9 Rating: 8 ("other"). my wife
- 967. Q9 Rating: 8 ("other"). Internet forums on the web
- 968. Q9 Rating: 8 ("other"). AARP
- 969. Q9 Rating: 8 ("other"). Internet & news media
- 970. Q9 Rating: 8 ("other"). Newspaper, radio and TV
- 971. Q9 Rating: 8 ("other"). Different websites, but not the County site.
- 972. Q9 Rating: 8 ("other"). Board meetings, TV and paper
- 973. Q9 Rating: 8 ("other"). personal interface
- 974. Q9 Rating: 8 ("other"). Pensacola Junior College
- 975. Q9 Rating: 8 ("other"). mail and website
- 976. Q9 Rating: 8 ("other"). From the web and other media
- 977. Q9 Rating: 8 ("other"). If they mail me something or just from being here
- 978. Q9 Rating: 8 ("other"). newspapers, television and the Internet (all 3)
- 979. Q9 Rating: 8 ("other"). The mail.
- 980. Q9 Rating: 8 ("other"). All the above, except the library.

981. Q9 Rating: 8 ("other"). TV, newsletter and the website all three are used
982. Q9 Rating: 8 ("other"). Internet
983. Q9 Rating: 8 ("other"). By using some of the county's services.
984. Q9 Rating: 8 ("other"). Internet
985. Q9 Rating: 8 ("other"). both newspapers and television
986. Q9 Rating: 8 ("other"). sometimes the newspaper but mostly the Internet
987. Q9 Rating: 8 ("other"). website www.NorthEscambia.com
988. Q9 Rating: 8 ("other"). newspapers and radio
989. Q9 Rating: 8 ("other"). Internet inquiries.
990. Q9 Rating: 8 ("other"). Internet generally

Q13X. SPECIFY “OTHER” CODE VIOLATIONS RANK-ORDERED IN ESCAMBIA COUNTY:

Q13x comments are sorted from lowest to highest by the 1-6 numerical ranking the respondent gave in Q13. Respondents were only asked this open-ended question if they said “other” as one of their rankings.

991. Q13f Rating for "other": 1. County maintenance on our public road ways

992. Q13f Rating for "other": 1. Noise at late hours.

993. Q13f Rating for "other": 3. Fix roads

994. Q13f Rating for "other": 6. Right of way maintenance

995. Q13f Rating for "other": . We need sidewalks.

**Q15X. WHY DO YOU FEEL THAT WAY?
(REGARDING THE COUNTY'S PREPARATION OF AND RESPONSE TO
HURRICANES.)**

Q15x comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q15. All respondents were asked this open-ended question, regardless of rating given.

996. Q15 Rating: 1. 'The major issue was that living on Perdido Key, we were not allowed back to our property for a month after the storm. They had already inspected the bridges, but still would not let us back on.'

997. Q15 Rating: 1. They have a response team but the last hurricane we had they did what they needed to prepare. But it had been so long since the last one that they seemed lax and not really prepared for Ivan.

998. Q15 Rating: 1. Poor preparation for supplies, lack of safety in the buildings used as shelters and poor communication to the community.

999. Q15 Rating: 1. 'Terrible response and they didn't do anything. It took forever to get back on the beach.'

1000. Q15 Rating: 1. I got absolutely no help from anyone after Ivan. Only FEMA was willing to give me money to rebuild.

1001. Q15 Rating: 1. I arrived here just before Hurricane Dennis and all I know that they did, was provide sandbags. At the beaches, I saw no foresight displayed and only devastation. A few fences would've helped.

1002. Q15 Rating: 2. Just getting things is difficult before and after a hurricane.

1003. Q15 Rating: 2. After Ivan it was a mess and took a long time to get straightened out.

1004. Q15 Rating: 2. They seem to care more about the beach and the tourist dollars than people living within the county.

1005. Q15 Rating: 2. Completely unprepared for Ivan, it was amazing that they accomplished what they did considering their usual unpreparedness for the situation.

1006. Q15 Rating: 2. Traffic issues, notification, mandatory evacuation too late.

1007. Q15 Rating: 2. People with insurance are penalized compared with those without any. Insurance company response slow.

1008. Q15 Rating: 2. I don't think that we're prepared enough by the news, or the county.

1009. Q15 Rating: 2. I feel that we are slow for hurricane relief.
1010. Q15 Rating: 2. "We were way out in Cantonment, & we were the last to find out what to do."
1011. Q15 Rating: 2. They have a great plan, but no idea on how to make the plan work. They have no leadership.
1012. Q15 Rating: 3. Each time we get one (a storm) I usually get my electricity back before most other people. I live on the highway.
1013. Q15 Rating: 3. I think everyone needs better goals.
1014. Q15 Rating: 3. They seem to do a good job but there is always room for improvement.
1015. Q15 Rating: 3. They invested in an operation center on 'W' street they don't always execute plans so well, but preparations are taken care of well.
1016. Q15 Rating: 3. Better than in the past.
1017. Q15 Rating: 3. "No one is ever 100 percent prepared for the damage and destruction hurricanes cause."
1018. Q15 Rating: 3. "In my area the cleanup went pretty well.
1019. Q15 Rating: 3. 'They are informative, but not really up to date or quick enough in response.'
1020. Q15 Rating: 3. They can do more as far as evacuating from Perdido Key with one bridge and the limited road.
1021. Q15 Rating: 3. Since Ivan, we really hadn't had any bad storms. I know they think they're prepared, but their system hasn't really been tested since then.
1022. Q15 Rating: 3. I leave home when things get bad and I hope you do what is needed.
1023. Q15 Rating: 3. They don't do enough. They can do more.
1024. Q15 Rating: 3. There is a lot to be done and they are not doing it yet.
1025. Q15 Rating: 3. I don't feel they get they information out in time to us.
1026. Q15 Rating: 3. I think there is always room for improvement.
1027. Q15 Rating: 3. The do a good job preparing and not so much in the aftermath of the hurricanes. I live in Perdido Key and wasn't allowed out to my home for 2 weeks after Ivan.

1028. Q15 Rating: 3. The amount of time we spent in line for supplies.
1029. Q15 Rating: 3. 'They seem to do a adequate job of getting the word out.'
1030. Q15 Rating: 3. I haven't been here through a major hurricane.
1031. Q15 Rating: 3. During Ivan it was difficult to get back on the key. In the last few storms they seem to have been more responsive.
1032. Q15 Rating: 3. I don't remember the county's involvement specifically . I remember the Red Cross and local churches helping out.
1033. Q15 Rating: 3. They really don't tell you much, until the storm is right up on you.
1034. Q15 Rating: 3. In our area, North of Hwy 29, we always have a slow response. They don't bring out meals, for example because we're not in the 'disaster area', & I thought that was really stupid!
1035. Q15 Rating: 3. 'Some times they are slow in keeping us informed or getting information.'
1036. Q15 Rating: 3. Usually there is not enough time to get the elderly and homeless people out of the community. Also, they usually don't know where to go so they come to the hospital.
1037. Q15 Rating: 3. During Hurricane Ivan, I don't think they knew up from down. Nobody knew if they could return to their homes or not. The cleanup effort was pretty good, but communication was a 3 for sure.
1038. Q15 Rating: 3. I have not seen a great deal of response from them. They do not seem to ever say what they are doing. I do not think they do enough for the evacuation process.
1039. Q15 Rating: 3. They do about the best they can do under the circumstances.
1040. Q15 Rating: 3. According to the paper the county tries to do their part, it's the people who don't do their part.
1041. Q15 Rating: 3. 'I've know about the possible hurricanes, but I know some people who weren't informed & they were not able to get out on time.'
1042. Q15 Rating: 3. "I think they could have more relief for the after of the storm. They do a good job getting ready for it, but afterwards needs some help. We still haven't rebuilt a lot."
1043. Q15 Rating: 3. I don't remember seeing any county vehicles in the area after a hurricane, other than a sheriff's vehicle.

1044. Q15 Rating: 3. The nature of a disaster is that you are pretty much "on your own" after a disaster. I'm not sure what they could do to change that.

1045. Q15 Rating: 3. There's room for improvement. We have chronic areas that flood & drainage is a number one priority.

1046. Q15 Rating: 3. I live out in the northern part of the County. During Ivan, the ice ran out. I don't think they were ready overall, for the devastation of Opal and Erin, at first, but they got better.

1047. Q15 Rating: 3. During Ivan, there wasn't much preparation & Dennis either.

1048. Q15 Rating: 3. I think it's been pretty good and everything, just when we had all of our storms a while ago we were kind of on our own. We just had limited resources to help the citizens.

1049. Q15 Rating: 3. It seems that there were more out of state crews working to get us back up after Ivan then there were local crews.

1050. Q15 Rating: 3. The debris pick-up after Dennis was not bad. It was better than I expected.

1051. Q15 Rating: 3. Problems during Ivan, took to long to get people where they need to be.

1052. Q15 Rating: 3. The one thing they dealt with badly, was the disposing of trash last time. Burning the trash resulted in poor air quality. Other than that, I felt they did a good job.

1053. Q15 Rating: 3. "They still haven't finished the interstate and if something catastrophic happened nobody would be able to get out of here, and I think they've had so much time to get it done."

1054. Q15 Rating: 3. I live in the most northern part of the county, and we're the last ones to get any kind of service. But I understand that.

1055. Q15 Rating: 4. They've tried to revamp and strengthen the emergency management dept. and get more response teams to act faster since Ivan.

1056. Q15 Rating: 4. They have made improvements.

1057. Q15 Rating: 4. I think they do a good job of keeping the public informed and ordering evacuations in a timely manner.

1058. Q15 Rating: 4. County has done a good job of keeping us informed.

1059. Q15 Rating: 4. all the training that we've had. at least we're smart enough not to build underwater.

1060. Q15 Rating: 4. They are usually pretty well 'ahead of the game' with their planning and getting information out.
1061. Q15 Rating: 4. 'I very satisfied with the way everything was handled.'
1062. Q15 Rating: 4. I have been with out power for 9 to 14 days and nothing happens.
1063. Q15 Rating: 4. There is always room for improvement, but they do a great job informing people.
1064. Q15 Rating: 4. they did good during Ivan.
1065. Q15 Rating: 4. 'I heard they did a good job.'
1066. Q15 Rating: 4. 'Overall, I think they responded well, and got the word out.'
1067. Q15 Rating: 4. I felt they did a great job with Hurricane Ivan, from getting the word out, and then after the storm, cleaning the streets and having the guard here to give out water, etc.'
1068. Q15 Rating: 4. Stuck in home for two weeks.
1069. Q15 Rating: 4. I think they do a good job.
1070. Q15 Rating: 4. We moved here right after Ivan, but it seems to me that there's a lot or awareness & suggestions put out on how to be prepared. I work with the DOT & I know how they work during the storms.
1071. Q15 Rating: 4. 'There was a great emergency response after the hurricane.'
1072. Q15 Rating: 4. I think they really make a genuine effort to get things organized and put together. Nothing can be 100% but they do a good job.
1073. Q15 Rating: 4. After Ivan, I think they respond quickly.
1074. Q15 Rating: 4. There was pretty good information coming from the media outlets.
1075. Q15 Rating: 4. "I think they do a great job of informing residents of what's to come."
1076. Q15 Rating: 4. They seem to have a good response to the danger.
1077. Q15 Rating: 4. They keep us informed and they do a good job all around of letting us know what is available after the storms and having shelters for us.
1078. Q15 Rating: 4. They do a good job.
1079. Q15 Rating: 4. They are very informative since Ivan.

1080. Q15 Rating: 4. Every time we have had a hurricane, there has always been someone out here helping us clean up.

1081. Q15 Rating: 4. The last hurricane the county helped out a lot.

1082. Q15 Rating: 4. 'I think that all in all they got the word out in plenty of time, stayed involved and were on top of things after the storm.'

1083. Q15 Rating: 4. I feel I live in the beach area and they usually get busy telling us when and how to evacuate. They do a good job with shelters and blocking roads off that have been damaged.

1084. Q15 Rating: 4. We were well aware days in advance during Ivan and even more in Dennis.

1085. Q15 Rating: 4. They seem to do a good job.

1086. Q15 Rating: 4. They did everything as far as the check list and warning people and did everything they could to get people out of here.

1087. Q15 Rating: 4. "In the past they were very knowledgeable of what was going on and how to handle things."

1088. Q15 Rating: 4. I think they do what they can but I think they can do a little more.

1089. Q15 Rating: 4. "From what I've heard people haven't had any problems with the county's response and they seem to be very pleased."

1090. Q15 Rating: 4. They do about all they can but there is room for improvement. Seems they announce what they should.

1091. Q15 Rating: 4. 'Overall, I think they do the best they can with the sources they have.'

1092. Q15 Rating: 4. Nobody's perfect.

1093. Q15 Rating: 4. I think they do an adequate job.

1094. Q15 Rating: 4. 'They did a good job.'

1095. Q15 Rating: 4. As far as I know everything is handled real well.

1096. Q15 Rating: 4. I think they do a pretty good job in the last couple years.

1097. Q15 Rating: 4. I think they have done a really good job with getting everything ready and people prepared. They know what to do and how to do it.

1098. Q15 Rating: 4. We lived through Ivan here & I think that they did a good job cleaning the streets & cleaning up.

1099. Q15 Rating: 4. I feel that in June, they hype it up like crazy. Maybe that's important to make people aware, but it's very repetitive. If it's a very mild season, why do they have to sensationalize it.

1100. Q15 Rating: 4. We were pretty informed when Ike came through, & there were plenty of shelters to go to.

1101. Q15 Rating: 4. To me it was pretty good, but it was also a catastrophe at the same time. I wish help services would be faster.

1102. Q15 Rating: 4. 'I think they give enough warning and did a good job afterwards.'

1103. Q15 Rating: 4. "I think they've been very alert and informative when the hurricanes take place."

1104. Q15 Rating: 4. They're always there. They may be a day or two behind, but they're always there.

1105. Q15 Rating: 4. I think they could do a little more in response.

1106. Q15 Rating: 4. I think they need to get to the people to notify them as quickly as possible that the hurricane is coming and where.

1107. Q15 Rating: 4. "I feel like they were well prepared and did their best."

1108. Q15 Rating: 4. "I think they did a very good job when hurricane Ivan hit."

1109. Q15 Rating: 4. They're actually pretty good, I guess. They have a bunch of disaster units & all kinds of plans & materials to be prepared.

1110. Q15 Rating: 4. "They do a pretty good job of responding and keeping people informed."

1111. Q15 Rating: 4. Very informed and response time was good.

1112. Q15 Rating: 4. They came out and cleaned up the debris and put on our blue roofs quickly after Ivan.

1113. Q15 Rating: 4. During Ivan, I thought they responded quite well.

1114. Q15 Rating: 4. I don't think the electricity comes back fast enough, but cell phones help us to get through.

1115. Q15 Rating: 4. They are doing good and trying hard to improve.
1116. Q15 Rating: 4. They responded good when we had the hurricanes and they came out and checked to make sure everybody was okay. Also, they provided food for people who needed it.
1117. Q15 Rating: 4. "Always room for improvement; we've been through a lot of hurricane."
1118. Q15 Rating: 4. I think they do a pretty good job & every year they learn more about preventative procedures & precautions.
1119. Q15 Rating: 4. They did the best they could with what they had to work with.
1120. Q15 Rating: 4. There seem to be plenty of shelters and all.
1121. Q15 Rating: 4. The reimbursements for one thing, & the trash pick-up. Some of the other counties weren't as quick or smart (like Santa Rosa).
1122. Q15 Rating: 4. They really do a good job. I think they did a fabulous job after Ivan!
1123. Q15 Rating: 4. I lived through Ivan. I thought they did a very good job, cleaning the streets. I was able to have FEMA come in and give me a blue roof. The county did as well as could be expected.
1124. Q15 Rating: 4. They try and do a decent job. People just don't pay attention, to their recommendations. There's only so much a county can do.
1125. Q15 Rating: 4. I always find them to be a bit more 'alarmist' than they need to be. They shouldn't scare people.
1126. Q15 Rating: 4. It could be better. But I work with a state agency and we know where we fell short, and I think we've made improvements.
1127. Q15 Rating: 4. I had no troubles.
1128. Q15 Rating: 4. Can always improve but did a good job.
1129. Q15 Rating: 4. Good preparation and shelters.
1130. Q15 Rating: 4. Their response to removing trash and limbs has been speedy, or as best as can be expected.
1131. Q15 Rating: 4. We've been through many hurricanes. Basically, satisfactory, but there was lack of communication between responding agencies.
1132. Q15 Rating: 4. Things seemed to get up and running relatively quickly after Ivan, considering the amount of damage that there was.

1133. Q15 Rating: 4. They seemed to do pretty good at keeping people aware of what they should do, and where they should go.
1134. Q15 Rating: 4. 'We're plenty prepared w/warnings from newspaper, hurricane relief, etc.'
1135. Q15 Rating: 4. After Dennis, we had our electricity turned on at the appropriate time, and clean-up was handled well.
1136. Q15 Rating: 4. I think they provide a lot of shelters, a lot of information on TV about what to do and a lot of information about where to go.
1137. Q15 Rating: 4. I know they worked hard, but it took them a long time to get the beach back, and especially the yards, when homes were under construction.
1138. Q15 Rating: 4. The last time, I think they did pretty good when Ivan hit. Everybody was together helping everybody & we all made it through together.
1139. Q15 Rating: 4. We have lived here through four hurricanes and I feel that through emergency management, forewarning and citizens helping out, we have done pretty well.
1140. Q15 Rating: 4. They seem to run around and try to do something, as much as they can, not like New Orleans.
1141. Q15 Rating: 4. 'They did a very good job of cleaning up and getting ready.'
1142. Q15 Rating: 4. 'I think they forget us and I'm still waiting to get hurricane shutters.'
1143. Q15 Rating: 4. I feel their response has been good, including debris cleanup.
1144. Q15 Rating: 4. There are some things they could do better. (Citizen declined to specify.)
1145. Q15 Rating: 4. I think they've come a long way. I do feel that people need to take care of themselves, too.
1146. Q15 Rating: 4. I think they did an adequate job.
1147. Q15 Rating: 4. Personally, we really didn't need the county as much as others did.
1148. Q15 Rating: 4. Got the word out, but just a failure for people to respond.
1149. Q15 Rating: 4. I've seen their presence immediately following a storm, checking on things in the neighborhood. The Sheriff's Department, especially.
1150. Q15 Rating: 4. I think they do a good job, seem to be on top of it and get out a lot of information. Especially with Ivan, they were very good.

1151. Q15 Rating: 4. See comments at end of survey.
1152. Q15 Rating: 4. There's no perfection anywhere. They have been good, but there's a lot of room for improvement.
1153. Q15 Rating: 4. "When you're going through what we went through it was nice to have them provide water, tarps, and other necessities."
1154. Q15 Rating: 4. They do the best they can, under the circumstances . We're getting better, because we learn as we go along.
1155. Q15 Rating: 4. They have done a good job they could be better. By and large things are done well.
1156. Q15 Rating: 4. The last time we had a major hurricane, I think they did an excellent job in communicating needs for the community.
1157. Q15 Rating: 4. Again, there is room for improvement but overall they do a good job.'
1158. Q15 Rating: 4. 'Overall, they did a very good job. I think people need to take more responsibility to take care of themselves.'
1159. Q15 Rating: 4. 'They were satisfactory in cleaning up after the hurricane.'
1160. Q15 Rating: 5. I think they do a good job of informing everybody & making emergency plans.
1161. Q15 Rating: 5. I think they did a wonderful job, especially during Hurricane Ivan.
1162. Q15 Rating: 5. I think they did well Ivan.
1163. Q15 Rating: 5. We get publications as well as the media informs us on updates on bad weather occurring.
1164. Q15 Rating: 5. Because they keep you alert. We've gone through so many hurricanes, everybody pretty much knows what to do. It's always on the TV. Traffic is pretty organized, leaving here.
1165. Q15 Rating: 5. I've been here through the most recent hurricanes, and I feel they've done the best they can with limited resources.
1166. Q15 Rating: 5. They stay on top of it and handle it around here. They are handling it!
1167. Q15 Rating: 5. After Ivan, it's been good. But before that, it was just Channel 3 saying stock up on canned goods and board up windows. Now, the county is taking it seriously.

1168. Q15 Rating: 5. they do a very good job of informing the public the dangers associated with hurricane.
1169. Q15 Rating: 5. I think they have handled the storms very well. They have given plenty of notice and help.
1170. Q15 Rating: 5. I am aware of the effort made with the website and published information.
1171. Q15 Rating: 5. After Ivan, I don't know if it was the county, or FEMA, but there were plenty of materials, supplies and food and water for the public. So that was good.
1172. Q15 Rating: 5. Doing really well with that. They work their butts off.
1173. Q15 Rating: 5. I was here for Ivan and Dennis, and I think they were pretty accurate.
1174. Q15 Rating: 5. "Everything was set up very well and it was well organized. I felt like they knew what they were doing."
1175. Q15 Rating: 5. They were there when I needed them.
1176. Q15 Rating: 5. In Ivan they were real good.
1177. Q15 Rating: 5. The next day, they started cleaning up, with FEMA.
1178. Q15 Rating: 5. They keep you up to date, and with today's weather they know enough ahead to let you know when to leave so you don't get stuck.
1179. Q15 Rating: 5. "They seem to be ready well before hurricane season and they seem to be well trained."
1180. Q15 Rating: 5. I thought they were prepared and on the job after the hurricane.
1181. Q15 Rating: 5. The inform everybody of what is going on in respects to this.
1182. Q15 Rating: 5. Do a good about getting the word out to the county
1183. Q15 Rating: 5. "I think they do a good job because it seems that they were well prepared to handle that situation."
1184. Q15 Rating: 5. they keep the community well informed and have a good preparation plan in place.
1185. Q15 Rating: 5. "They are pretty good with getting people out of town and also at getting the word out."

1186. Q15 Rating: 5. I think they were nice in providing things needed during Ivan.
1187. Q15 Rating: 5. they are pretty fast in getting the information needed out to the community.
1188. Q15 Rating: 5. They keep the community updated on the latest hurricane info around the clock.
1189. Q15 Rating: 5. 'I would say because they were on the tv and radio giving out information all the time.'
1190. Q15 Rating: 5. Safety is my profession.
1191. Q15 Rating: 5. 'I was amazed at how well things were done. They did an excellent job of clearing the streets, getting power back on, etc.'
1192. Q15 Rating: 5. 'I think they are the best in the country and did a wonderful job before and after Ivan.'
1193. Q15 Rating: 5. 'I had a very traumatic time right before Ivan arrived, and they helped me out considerably.'
1194. Q15 Rating: 5. I think they get the word out very good through various media outlets.
1195. Q15 Rating: 5. I used to work with them and know of their dedication.
1196. Q15 Rating: 5. I think they are a lot more responsive since Ivan.
1197. Q15 Rating: 5. "I was here during Ivan and as soon as the roads were clear they were out working hard to restore the power for us."
1198. Q15 Rating: 5. "Did a great job at informing everyone before and after. they did an excellent job."
1199. Q15 Rating: 5. I never had a problem with them responding to me on issues. They picked up our trash in plenty of time & our adjuster came in plenty of time too.
1200. Q15 Rating: 5. "They've gone through so much and done so much. They really stayed on top of things and I think they did an excellent job."
1201. Q15 Rating: 5. Given the past history of the last few years whereas Pensacola has been hit more severely, I think it's gotten everybody's attention.
1202. Q15 Rating: 5. They do the best they can, they were on alert 24 hrs.
1203. Q15 Rating: 5. They are good and make notices on radio.

1204. Q15 Rating: 5. 'We were here for Ivan and Dennis and everyone worked together, and I thought the county responded well before and after the fact.'

1205. Q15 Rating: 5. I think they do a good job

1206. Q15 Rating: 5. 'They did a great job. They warned us before and did a great job afterwards.'

1207. Q15 Rating: 5. 'Experience.'

1208. Q15 Rating: 5. they really push to let us know what is going on

1209. Q15 Rating: 5. They do a great job getting out the alerts and being sure the supplies are there, before and after.

1210. Q15 Rating: 5. I think they have done a real good job. They are very responsive on everything.

1211. Q15 Rating: 5. It just came to my mind. I don't have any particular reason.

1212. Q15 Rating: 5. The county is well prepared for such incidents.

1213. Q15 Rating: 5. Every time there's a hurricane around here, you are well notified and prepared. If you don't evacuate when they tell you to...shame on you!

1214. Q15 Rating: 5. We were given quite a bit of information on the news and signs for evacuation routes.

1215. Q15 Rating: 5. They are right on top of everything when hurricanes hit.

1216. Q15 Rating: 5. I went through Ivan and the county worked together

1217. Q15 Rating: 5. "I was here during Ivan and feel that there were plenty of people here to respond and take action to make everything more safe for everyone."

1218. Q15 Rating: 5. I've never been here for a hurricane, but they always seem to get out the information during hurricane season.

1219. Q15 Rating: 5. They have done a lot of education. During Ivan it was overwhelming. Now I think they are better armed of what a hurricane will demand.

1220. Q15 Rating: 5. They were very informative for Ivan.

1221. Q15 Rating: 5. Escambia County has been pretty good on that.

1222. Q15 Rating: 5. With Ivan and other hurricanes they did a pretty good job.
1223. Q15 Rating: 5. Hurricane Ivan wrecked my home. The county got people to move my dead trees and clear my yard so I could get into my home. They also cleaned the streets to get to my home.
1224. Q15 Rating: 5. They come through the neighborhood with a speaker and tell us we have to get out. They even knock on doors.
1225. Q15 Rating: 5. They have always taken early precautions before the storms. They have done well after to help with food and shelter for those who need it.
1226. Q15 Rating: 5. We get adequate warning and instruction on the size of the storm and evacuation. As well as the clean up efforts are very efficient.
1227. Q15 Rating: 5. 'I think with Hurricane Ivan they did a great job of getting the word out and keeping us up to date. After the storm, they did their bests to clear the streets. I was impressed with them then.'
1228. Q15 Rating: 5. They always informs us early on
1229. Q15 Rating: 5. The sheriffs dept and the media make sure the public is aware of the situation and takes appropriate action to ensure public safety.
1230. Q15 Rating: 5. General observation tells me the county does great job getting the information out to the public in a timely fashion.
1231. Q15 Rating: 5. I think they did the best to their ability with what they have to work with.
1232. Q15 Rating: 5. They publish everything ahead of time, they are very responsive.
1233. Q15 Rating: 5. I have been through many and they seem to tell us what we need to know.
1234. Q15 Rating: 5. I had never been through a hurricane and when we lost power they were there on the spot trying to get the power back. I think they are pretty good.
1235. Q15 Rating: 5. we have been very well informed and kept updated on the situations at hand.
1236. Q15 Rating: 5. I think the county works well with FEMA.
1237. Q15 Rating: 5. They seem to do a good job.
1238. Q15 Rating: 5. "I think it's excellent and sometimes a little too much but overall I'm very happy with them."

1239. Q15 Rating: 5. They have made every effort to help us with everything going on and did the best they could.

1240. Q15 Rating: 5. They let us know well in advance.

1241. Q15 Rating: 5. "They are informative of what to do, how to do it and what to be prepared for."

1242. Q15 Rating: 5. I think they have learned through experience from past hurricanes and let us know what is essential for preparation.

1243. Q15 Rating: 5. "I feel that they're responsive and informative."

1244. Q15 Rating: 5. "We had plenty of help during those rough times. We never went without water and they supplied food to us."

1245. Q15 Rating: 5. They do what they're supposed to do.

1246. Q15 Rating: 5. "They got the word out way before it got bad."

1247. Q15 Rating: 5. I am very alert in regards to keeping up with what is going on

1248. Q15 Rating: 5. They are always here and helpful. They tell you when you need to mandatory evacuate.

1249. Q15 Rating: 5. They do a good job informing.

1250. Q15 Rating: 5. "I think they're great but I think they need to have more places for pets to go."

1251. Q15 Rating: 5. I think they give us sufficient warning.

1252. Q15 Rating: 5. "We experienced a hurricane and we were well informed about when to evacuate and they did things very efficiently. They handled things very well."

1253. Q15 Rating: 5. You don't feel it is their responsibility.

1254. Q15 Rating: 5. Every time we have a hurricane I leave town but when I get back everything is in full force. Doing what they can to get back on track.

1255. Q15 Rating: 5. They were well prepared this time. Everything went along smoothly. Right after the storm there was clean up all over the city.

1256. Q15 Rating: 5. I had to leave for 6 months and they came out and cleaned up our neighborhood. I think they did a good job for what they had to work with. I live on water and had flooding.

1257. Q15 Rating: 5. They're doing an excellent job.
1258. Q15 Rating: 5. They do a fantastic job of making sure everybody is informed, especially through Hurricane Ivan.
1259. Q15 Rating: 5. We learned from mistakes and understand what it takes to be prepared.
1260. Q15 Rating: 5. I thought they did very good with Ivan. Just how they got the meals and ice available to people & how they responded to all the 911 calls & did the most important things 1st. They did great!
1261. Q15 Rating: 5. My experience with them is that if there are any emergencies or anything pertaining hurricanes they are very quick with their response.
1262. Q15 Rating: 5. They keep me well informed on what's going on.
1263. Q15 Rating: 5. 'Again, we know immediately what is happening and it seems they did a very good job after Ivan.'
1264. Q15 Rating: 5. Each time there has been a hurricane, they have been quick to get out information, man the emergency lines and tell us where we can get supplies.
1265. Q15 Rating: 5. The info. that comes out through the internet & radio is just great! You've got more than enough time to prepare, if you can read.
1266. Q15 Rating: 5. I think they do such a good job, that they overdo it sometimes. But that's okay.
1267. Q15 Rating: 5. "I've been through many hurricanes and I feel that they've always responded quickly and did all they could to help."
1268. Q15 Rating: 5. They really helped the people out this time.
1269. Q15 Rating: 5. I feel the county prepares well for hurricanes.
1270. Q15 Rating: 5. I feel like they've kept us very well informed & are very well prepared.
1271. Q15 Rating: 5. "When hurricane Ivan hit they came to our rescue and I feel that they reacted very quickly."
1272. Q15 Rating: 5. I see & read in the paper about them helping a lot of people...on TV too.
1273. Q15 Rating: 5. Just the lessons learned over the years. Since before Katrina & New Orleans, I feel they've done a good job. Jeb Bush kind of 'led the charge'.

1274. Q15 Rating: 5. "I think they do the best they can with what they have."
1275. Q15 Rating: 5. They always keep everything up to date & let us know about everything that is going on.
1276. Q15 Rating: 5. They keep us informed with the TV & radios. Also, how long you have to evacuate or how long it will be until the hurricane gets here.
1277. Q15 Rating: 5. "I believe that they do a good job notifying us before time, and they do a good job of helping us clean up after the storm, especially after Ivan."
1278. Q15 Rating: 5. "After Ivan, they did a good job of cleaning up."
1279. Q15 Rating: 5. The county seems to learn from previous mistakes when it comes to hurricanes.
1280. Q15 Rating: 5. We had a hurricane hit and there were trees knocked down everywhere and there was a lot of damage and they took care of it right away.
1281. Q15 Rating: 5. Great response after learning experience with Ivan.
1282. Q15 Rating: 5. They worked their 'tushes' off! Everybody works together.
1283. Q15 Rating: 5. They are always here quickly and on top of it.
1284. Q15 Rating: 5. Good response time.
1285. Q15 Rating: 5. Keep us well informed.
1286. Q15 Rating: 5. 'I feel like they're on top of everything with this. I always feel informed & have plenty of time to prepare.'
1287. Q15 Rating: 5. Timely and informative.
1288. Q15 Rating: 5. I think they do a great job! Once they find out about what is going on they really keep us informed and don't hesitate.
1289. Q15 Rating: 5. Kept us informed during Ivan.
1290. Q15 Rating: 5. I had to deal with that myself, and I know just how frustrating it was. They just had a really great operation and handled things very well.
1291. Q15 Rating: 5. "I think that we have had so many hurricanes that we pretty much know how to handle them."
1292. Q15 Rating: 5. I think that they did what all they can do. They act very efficiently.

1293. Q15 Rating: 5. We came out good.
1294. Q15 Rating: 5. They responded quickly.
1295. Q15 Rating: 5. I know how much effort they put into it. They plan well and take it seriously.
1296. Q15 Rating: 5. I think they really try to improve and work hard to keep everybody informed and make changes. They are really working on it.
1297. Q15 Rating: 5. I have been through several, so I'm well informed.
1298. Q15 Rating: 5. Things went smoothly during last hurricane.
1299. Q15 Rating: 5. They let you know as soon as possible & that's a very important thing.
1300. Q15 Rating: 5. I've been around the Sheriff's Dept. & been to preparation classes & they seem to be doing a good job at informing people.
1301. Q15 Rating: 5. Very responsive in a short period of time
1302. Q15 Rating: 5. All the hurricanes I've been through, we know a day ahead of time, so we can get prepared for it.
1303. Q15 Rating: 5. They get you prepared and keep you informed
1304. Q15 Rating: 5. I was very impressed through Ivan. They did a great job.
1305. Q15 Rating: 5. So far, we have had no tragedies.
1306. Q15 Rating: 5. they are pretty thorough on getting the info out on tracking hurricanes
1307. Q15 Rating: 5. We get plenty of warnings.
1308. Q15 Rating: 5. 'I think they've done a great job of being up to date, via news, shelters, etc. They've never had a lacking for those things. Clean up went very good also!'
1309. Q15 Rating: 5. Needs were met by County and showed concern.
1310. Q15 Rating: 5. When the hurricanes come they always hurry as soon as they can and get us ready for them and tell us what move we should make. They really keep us informed.
1311. Q15 Rating: 5. give good information to the public

1312. Q15 Rating: 5. 'The news informs us so much now. Our sheriffs dept., police dept., are on top of it 24/7; they give it their all. I'd give the highest 'at a boy' there is!'
1313. Q15 Rating: 5. I think they do a good job. They were right on the situation, and they were well-trained to take care of problems, as expediently as possible.
1314. Q15 Rating: 5. I think everything was handled after Ivan as well as it could have been. No problems with water & phones, electricity turned on quickly, & trash picked up in a timely manner.
1315. Q15 Rating: 5. They have done very good.
1316. Q15 Rating: 5. Did good job of informing, but it is really up to the individual to act upon it.
1317. Q15 Rating: 5. Did very well during the last storm.
1318. Q15 Rating: 5. I have no complaints.
1319. Q15 Rating: 5. Good organization of services.
1320. Q15 Rating: 5. They kept us well informed.
1321. Q15 Rating: 5. Good response. Plenty of notice is given.
1322. Q15 Rating: 5. There's only so much you can do, when dealing with the problems of nature. But they provide shelters, and tell people to get out. With me, they've been very polite.
1323. Q15 Rating: 5. "I think that that County is doing a good job when the hurricanes come. We are prepared for what is to come."
1324. Q15 Rating: 5. "I thought that they were well planned and had good evacuation plans that helped. I also thought that they provided plenty of shelter."
1325. Q15 Rating: 5. I think they do a wonderful job.
1326. Q15 Rating: 5. I don't see any problem with that; they give us plenty of notice.
1327. Q15 Rating: 5. They do an excellent job with the preparation team and get the word out quickly, as to what we can expect, and who needs to evacuate. They make their FEMA applications early.
1328. Q15 Rating: 5. I would give them a '10', if it went that high. I don't see how they could do anything better. Give them a big gold star!

1329. Q15 Rating: 5. Compared to the storms I went through in Key West, the shelters here are opened early. Law enforcement officers go out quickly, and they open the airport quickly.
1330. Q15 Rating: 5. They always keep us well informed.
1331. Q15 Rating: 5. Always been warned in time and had no problems.
1332. Q15 Rating: 5. They warned us & let us know when it was coming.
1333. Q15 Rating: 5. "They've done a fantastic job in this area!"
1334. Q15 Rating: 5. I feel that they adequately inform and prepare us.
1335. Q15 Rating: 5. I've only been here 3 seasons, so I don't know if there was much preparation or not.
1336. Q15 Rating: 5. In my home area of Mackey Cove, a hurricane-prone area, I was impressed with their response.
1337. Q15 Rating: 5. "We never had any problems and didn't need any help from the county."
1338. Q15 Rating: 5. They do a fairly good job and keep us informed as soon as possible.
1339. Q15 Rating: 5. "They do a pretty good job."
1340. Q15 Rating: 5. "They seem to get information out quickly and let you know about shelters to go to."
1341. Q15 Rating: 5. "I'm satisfied with the warnings they give on TV. I feel I'm well informed. A newsletter is given in my apts."
1342. Q15 Rating: 5. I work at the base, and all the information they put out is great for them and everybody else.
1343. Q15 Rating: 5. The pre and post information was very good. There was an appropriate response to the needs afterward.
1344. Q15 Rating: 5. I feel we were kept well informed. The centers were open well in advance. Nobody could say the county didn't prepare well and well in advance so people knew that they had options.
1345. Q15 Rating: 5. Compared to other areas, we seem to be more on the ball, and ready ahead of time. They've done a good job of planning for it.
1346. Q15 Rating: 5. Escambia County is one of the best prepared around. We have what we need right away. It is excellent.

1347. Q15 Rating: 5. They do a good job.
1348. Q15 Rating: 5. We were all educated during Erin and Opal. And after Ivan, I think the county is a lot more prepared. As soon as I have knowledge of a storm, the county is on top of it.
1349. Q15 Rating: 5. I think they've done pretty good with it.
1350. Q15 Rating: 5. Everyone did a very good job in keeping all of us prepared for it, with the knowledge of where the storm was, and what to expect.
1351. Q15 Rating: 5. Everything I needed at the time, I got access to, including my place, and water and power, with no problem.
1352. Q15 Rating: 5. They've been prepared, maybe not before Ivan, but after Ivan. They've been working pretty hard.
1353. Q15 Rating: 5. 'I do feel that the evacuation route is still inadequate.'
1354. Q15 Rating: 5. They go out of their way, to make sure people are evacuated, and protected.
1355. Q15 Rating: 5. 'We get good information on what we need to do in response to a threatened hurricane.'
1356. Q15 Rating: 5. I think they do a good job.
1357. Q15 Rating: 5. I lived through Ivan and rode it out here. They gave us adequate warning to evacuate, and kept everyone well-informed.
1358. Q15 Rating: 5. I think they've done an excellent job in the past. They kept us well-informed about the power outage and got us back on as fast as they could.
1359. Q15 Rating: 5. I think overtime with the past hurricanes, that they have definitely improved on keeping us informed and have done the best they can.
1360. Q15 Rating: 5. They try to get the roadways open up again after the storms.
1361. Q15 Rating: 5. They're pretty organized, with the new Emergency Center & some of the preparation work I've seen done.
1362. Q15 Rating: 5. They have handled the hurricanes we've had as well as anybody could.
1363. Q15 Rating: 5. Their response has been excellent.

1364. Q15 Rating: 5. I mostly hear all of the information on television and they do a good job there. The problem is the people that don't listen to the advisories.

1365. Q15 Rating: 5. I am actually a part of that.

1366. Q15 Rating: 5. When we had a storm my place was taken care of by my church so I can evacuate.

1367. Q15 Rating: 5. "They do everything they can and I have no complaints except they just don't have enough people to help."

1368. Q15 Rating: 5. I think they did a good job for Ivan, I since I worked at the operation center, I saw things first hand.

1369. Q15 Rating: 5. I think due to recent storms lots of lessons have been learned and they are very pro-active.

1370. Q15 Rating: 5. I was very well treated and taken care of from the county in response to hurricane Ivan.

1371. Q15 Rating: 5. In preparation, I think it's pretty good. They make sure you're informed. But afterward, it took one to two years to clean up. Alabama had theirs cleaned up right away.

1372. Q15 Rating: 5. It seems they have done a good job handling the few storms I have been through.

1373. Q15 Rating: 5. Jeb Bush was awesome and just had everything planned out. We just have a good system for hurricanes in Florida.

1374. Q15 Rating: 5. This is my first hurricane season here. I thought they did a pretty good job of keeping us informed, and getting the news out.

Q16X. DO YOU HAVE ANY COMMENTS REGARDING WHY YOU RATED THE (ECONOMIC DEVELOPMENT) IMPORTANCE AS YOU DID?

Question 16 contained multiple attributes for which the respondent rated the importance (to them) of each. The follow-up comment question was asked in "general" to streamline the survey, realizing that most respondents would comment on the attributes/issues they feel strongly about.

1375. Q16a-g: I think the government's most important job is to bring in new jobs.

1376. Q16a-g: I think is important for everyone and not just me

1377. Q16a-g: If more than time is spent on bring in good jobs and industry into Escambia County that would decrease the need to provide all these other services.

1378. Q16a-g: Just how I felt. Promoting industry is very important.

1379. Q16a-g: I think the county has a lot of people in the city and need to help these people who need heat and fans for the elderly.

1380. Q16a-g: Economic development: they don't do it. They don't plan.

1381. Q16a-g: Because we are letting good qualified persons leave Escambia co. due to lack of opportunity.

1382. Q16a-g: I think every one of these issues is a sound judgment call.

1383. Q16a-g: Some of these are Federal or State and should not be County.

1384. Q16a-g: The wages here are too low. It is hard to people here to survive. It's difficult to have a middle class family without good jobs.

1385. Q16a-g: There are some areas in the county that are very important to maintain. These areas make Pensacola what it is. To neglect that would be the city's undoing.

1386. Q16a-g: "Looking back from my experience those would be the things most important to people's well being. "

1387. Q16a-g: We need jobs brought into Pensacola. Also, new young families need help with buying their first. All the jobs are going to Alabama and Escambia County isn't doing anything about it.

1388. Q16a-g: I think they are all important for everybody to succeed.

1389. Q16a-g: I think that better supervision is necessary in the assistance given to needy homes and families and as to who is receiving the assistance.
1390. Q16a-g: I rated them using my personal beliefs.
1391. Q16a-g: Protecting our drinking water and our environment. bringing industry into Escambia Co
1392. Q16a-g: I feel people should help themselves out, not the government.
1393. Q16a-g: "I think the public should be ready to buy a home on their and I don't the government should have to intervene."
1394. Q16a-g: The one ratings are because the government should not be involved in those areas.'
1395. Q16a-g: I believe the government has to responsible for those persons who are less fortunate to a certain extent.
1396. Q16a-g: 'I'm a small government type of person and I don't think they need to be totally involved in everything.'
1397. Q16a-g: 'I feel they need to help the younger people get into a home.'
1398. Q16a-g: The County should get short and long range goals together and stick with the plan to have this county grow and prosper. They should utilize the money they have for the basics. ex: school roads.
1399. Q16a-g: I think they need to do a lot more in all areas.'
1400. Q16a-g: I'm not a fan of big government.
1401. Q16a-g: 'I think it is important they be involved in those areas.'
1402. Q16a-g: 'I'm looking for a job and I can't find one.'
1403. Q16a-g: They are all important. The need more help for elderly. They need a program to help elderly keep their yards up.
1404. Q16a-g: "They need to be stricter when it comes to helping needy families because I think they're too lenient when it comes to giving money away."
1405. Q16a-g: It's not the county's business when I buy a home to get involved in it.
1406. Q16a-g: That's just my priorities & where I think government should be involved in & not involved in regarding our personal lives.

1407. Q16a-g: Home buyers should be a little bit more responsible on their own without the county having to get involved.
1408. Q16a-g: economy is rough, people need a start. If the govt can help they should.
1409. Q16a-g: 'I'm in the swimming pool industry, and all those things would in turn help my business.'
1410. Q16a-g: The things that actually impact people directly are important to the growth of Escambia County.
1411. Q16a-g: The council should be actively pursuing business to come to Escambia co.
1412. Q16a-g: What kind of assistance to first time homeowners? Why, I don't think so. Who's going to pay for that? Where is govt. going to get the money
1413. Q16a-g: There are certain things that individuals should take care of themselves. I believe in "small" government.
1414. Q16a-g: Just from what I have heard and seen.
1415. Q16a-g: I think the county should bring more jobs to the county and a sense of progress to the county.
1416. Q16a-g: They all seem important.
1417. Q16a-g: The quality of our drinking water has slipped
1418. Q16a-g: In regards to the homeowners, someone gave them a lot of assistance and now here they are with their hands out because they can't afford what they got.
1419. Q16a-g: They should help needy people a lot, but only for people that really need it.
1420. Q16a-g: I think they should all go green & regulate people who give us our source of energy.
1421. Q16a-g: There are some things they should be involved in and others should take care of their own personal problems.
1422. Q16a-g: I think the number 1 priority is getting industry into Escambia co.
1423. Q16a-g: 'If someone wants alternative energy, they can pay for it themselves. Also, you have to draw the line when helping others and if a homeowner is qualified, they do not need the county's help.'

1424. Q16a-g: 'I just don't think the County needs to be involved in the areas where I rated it a 1.'

1425. Q16a-g: I think the government should be involved in the big stuff like the environment and things that individuals can't do themselves like bringing jobs to the county.

1426. Q16a-g: Its important issues that they are failing on.

1427. Q16a-g: In order to create a better environment for the future of Escambia Co. there are things that need to be addressed and improved upon.

1428. Q16a-g: I believe our county has to be what gives our area the boost. They have the contacts and the out reach to organizations and companies that can be brought to our county.

1429. Q16a-g: Buying your 1st home is important and realtors know we are excited and they don't give all the information you need.

1430. Q16a-g: They seem to have different rules that apply to different people when it comes to the wetlands. I feel it's a favored system by certain developers. There is no fair system.

1431. Q16a-g: I think these things are really important for the community. In regards to the environment they have issues with the paper mill and chemical companies with polluting the bay that need to be addressed.

1432. Q16a-g: I don't think it is our government's problem to jump in when someone is trying to buy a home. If you want a home you work and save your money and go to a bank.

1433. Q16a-g: The government should stay out of helping people get in their own home.

1434. Q16a-g: I am not sure it is the county's responsibilities to be involved in some of those things.

1435. Q16a-g: Everyone should have the same opportunity buying homes 1st time or not.

1436. Q16a-g: 'That is the only way that you will get people to get a fair deal. We need someone of prominence to get things done.'

1437. Q16a-g: We would be lost if no one knew what was going on.

1438. Q16a-g: 'I feel they should take care of the truly needy families. Why protect the wetlands and not take care of the people.'

1439. Q16a-g: 'If someone is qualified for a home, then why would they need county assistance?'

1440. Q16a-g: I think these things are needed. I have experience in some of these things.

1441. Q16a-g: I think big government destroys societies instead of growing. The bigger the government - the bigger the waste. It is disheartening to pay so much in taxes and see the waste.

1442. Q16a-g: I am a republican.

1443. Q16a-g: The County can't do everything. I don't know if they can help homeowners if they don't have the money to buy a house.

1444. Q16a-g: I think they are all important

1445. Q16a-g: The economic situation, if related to tourism, will be the demise of the area. We should look more towards industry.

1446. Q16a-g: Every thing is important and needs to be overseen.

1447. Q16a-g: There are just some things that I don't think government should be involved in, or only involved in a little bit.

1448. Q16a-g: I think people need the help. The county is right here, as opposed to state govt.

1449. Q16a-g: All equally important issues

1450. Q16a-g: I feel that it is necessary to have programs that benefit families and persons in need.

1451. Q16a-g: I think the county needs to stay out of people's business when it comes to buying homes.'

1452. Q16a-g: I feel that if the economy is good and we have a good supply of jobs, all these other things will fall into place naturally.

1453. Q16a-g: I am in my 50's and had to save money for my first home. I wasn't able to get assistance and I think people should have to work for it.

1454. Q16a-g: I think that helping other people get a home is great, especially in FL where there are so many vacant homes.

1455. Q16a-g: Because every one of them seemed very important.

1456. Q16a-g: Because I think the county plays an important part in each of there. That's why we pay tax dollars.

1457. Q16a-g: I read, & I'm handicapped, and when I need help they've always helped me. I call Marie Young, or Ronnie Thompson.

1458. Q16a-g: Like for the house...I think the government should help, but not force the house to be that way.
1459. Q16a-g: "I think that these are the right things to do."
1460. Q16a-g: "There is always room for improvement."
1461. Q16a-g: My background is social work. There are persons who are trying to get started, and the government assisting is often a huge help to them. These are people who want to support themselves.
1462. Q16a-g: If we develop the economy and maintain and diversify our resources, everything else will fall in place.
1463. Q16a-g: Middle class seems to get left out of programs.
1464. Q16a-g: "I had assistance from the county for being a first time homeowner, and I was very pleased with the help that I received."
1465. Q16a-g: I think that for this list of things that we shouldn't rely on the government for these things but their assistance is nice.
1466. Q16a-g: People should be able to work harder for own home.
1467. Q16a-g: I think that the only way our community is going to get stronger is if we promote jobs and make it easier for people to raise families in the community.
1468. Q16a-g: They need to bring jobs for the handicapped, especially those that cannot read and write.
1469. Q16a-g: With the 1st time homeowners, my daughter just purchased a home and got a grant. I don't know if the county helped with that but it really helped her.
1470. Q16a-g: All of those are important for growth & for improvement in all living conditions.
1471. Q16a-g: As long as they don't go overboard, example is the beach mouse.
1472. Q16a-g: We lack good leadership in this town. The people on council are not educated as to what other counties are doing around the globe. They need to see how others are solving their problems.
1473. Q16a-g: We need houses for needy people, especially those getting out of jail.
1474. Q16a-g: I think Pensacola is in desperate shape for getting economic development in this area. We have tremendous poverty in this area. Everyone needs to work together.

1475. Q16a-g: 'As far as 1st time homeowners, if they can't do it themselves, they shouldn't be in the need of help.'

1476. Q16a-g: Times are hard and people need help. The community is obligated to help where they can.

1477. Q16a-g: 'I'd like to say Escambia co. elected officials should put the citizens 1st; they're who elected these officials. The people of the county are the most important thing out there.'

1478. Q16a-g: You asked me if they were important to me or not, and they are.

1479. Q16a-g: Not really. It's just my opinion of how involved they should or should not be various things.

1480. Q16a-g: The bay, since I got here, has gotten very nasty. It used to be nice. The pollution is dangerous and a health hazard.

1481. Q16a-g: There are some needy or disabled people here, but there are some who I feel could pull themselves up by their bootstraps.

1482. Q16a-g: I don't think they have the power to control a lot of these things.

1483. Q16a-g: I feel that protecting wetlands, drinking water and environmentally sensitive lands is not mutually exclusive. I'm all for good drinking water, but stay out of wetlands, etc. issues.

1484. Q16a-g: I think they need to bring new business and provide good jobs, and I think large businesses like Dunkin Donuts who are willing to locate here, shows our community has something to offer.

1485. Q16a-g: "I think that they are all important and that the County should start doing things to better improve like working hard on those subjects."

1486. Q16a-g: "I think that building a better economy is the most important thing we need to work on then we can worry about the smaller stuff."

1487. Q16a-g: Based on my experience and observation, nobody is satisfied with the actions of the County Commission.

1488. Q16a-g: "I think that all of those things are very important to the citizens of Escambia and I think all those things should be a priority for the County."

1489. Q16a-g: I think every one of these is very important.

1490. Q16a-g: Bringing good jobs here should be at the top of the list. People graduate from college here, and they have to leave the area. They can hardly make a living, anymore.
1491. Q16a-g: I think that their business is government and that the things that are rated low is the business of banks, lending institutions, HUD and FEMA.
1492. Q16a-g: I just think that our local government has a lot to learn. I think Escambia For All (group of businessmen) has the right idea in consolidation.
1493. Q16a-g: The government gets involved in too much.
1494. Q16a-g: I just think that they should be involved in all these areas. I think it's very important for the people & everybody involved.
1495. Q16a-g: I think that the citizens need to take a lot of the responsibility for these things and that the government doesn't have to have a huge responsibility in many of these matters.
1496. Q16a-g: There are just some things that are too big for the county to handle. They need to be handled by state & federal agencies, like the EPA for wetlands.
1497. Q16a-g: Just my personal feelings about issues.
1498. Q16a-g: I just don't think that in the case of the ones I rated 3, they should be the county's responsibility. I'm not a tree hugger.
1499. Q16a-g: I feel the housing improvement is one of the hallmarks of improving a community's social life.
1500. Q16a-g: I think certain things, security and protection, are the primary goal of government. Secondary, would be job and economic goals.
1501. Q16a-g: I think that if people can't afford a house, they should wait. Only in certain instances should the government ever be involved.
1502. Q16a-g: The reason I rate things as I do, is because I'm retired, and I don't have much dealings with these like I used to. They don't affect me. We should help the needy, but with restrictions.
1503. Q16a-g: They make too much over the wetlands, but we need good drinking water. They should not pay people NOT to farm. The roads in the country need to be kept better. They are crumbling.
1504. Q16a-g: The homeowner issue is a private sector area, and the govt. should not be involved in that.

1505. Q16a-g: Regarding helping needy people, I am for it, but assistance is abused and it should be watched and monitored more carefully.
1506. Q16a-g: When it comes to protecting the environment and such, the individual has less power and responsibility than the County does.
1507. Q16a-g: I think they go too far in protection of wetlands, as opposed to private property.
1508. Q16a-g: They need to do more to protect farms and farm families, before they're taxed right out of existence.
1509. Q16a-g: I would favor the county being helpful to first time home-buyers, with whatever way they could get them into a home, for example, using Habitat for Humanity.
1510. Q16a-g: They need to bring good jobs here, forget about all this Green crap, and get people working.
1511. Q16a-g: they should have a hand in all of them.
1512. Q16a-g: 'On providing assistance to needy families. I feel the recipients should be required to perform some service & not just sitting on their front porches.'
1513. Q16a-g: "It's frustrating that half of my property is considered wetlands, so I can't do anything with it but yet the county won't do anything with it either."
1514. Q16a-g: I think that the county needs to grow and to do that we need to attract more companies into the area, and that means doing something about economic growth.
1515. Q16a-g: I just think that the county & their officials should help everybody they can because that's why we pay our taxes.
1516. Q16a-g: I think the primary job of the county is to 'grow' the economy.
1517. Q16a-g: I don't think anybody should have tax payers assistance to get on with life. That is what you work for.
1518. Q16a-g: There are other agencies that protect the land that are federal and state. As far as homeowners there are other services besides county. The help with businesses would put us better off.
1519. Q16a-g: I do a lot of walking in the neighborhood, & I see a lot of things so the ratings I gave are from my point of view.
1520. Q16a-g: 'Yes, we need to help the real needy but there are those that are just lazy, and those we do not need to help.'

1521. Q16a-g: 'I'm more for small government and don't think they need to be in involved with everything.'

1522. Q16a-g: I think they are all important.

1523. Q16a-g: The government should stay out of these things.

1524. Q16a-g: 'I just don't think government needs to be involved in private affairs.'

1525. Q16a-g: Many of these have nothing to do with government. The government should not be involved with social engineering.

Q17X. DO YOU HAVE ANY COMMENTS REGARDING WHY YOU RATED THE COUNTY'S (ECONOMIC DEVELOPMENT) PERFORMANCE AS YOU DID?

Question 17 contained multiple attributes for which the respondent rated the County's performance of each. The follow-up comment question was asked in "general" to streamline the survey, realizing that most respondents would comment on the attributes/issues they feel strongly about.

1526. Q17a-g: I think Escambia County is way behind the rest of Florida, and we are losing some of our population because of it.

1527. Q17a-g: Just my views.

1528. Q17a-g: I've seen things they could have helped people with that they haven't, especially elderly people.

1529. Q17a-g: There are no jobs in this county. Affordable housing goes hand in hand with that.

1530. Q17a-g: Young people having hard times qualifying for homes. Retired people have all the resources. Letting major companies leave the area without interference from the local government.

1531. Q17a-g: I think they let politics get involved too much in these issues. They don't seem concerned about being progressive and bringing in jobs.

1532. Q17a-g: They need to take control of traffic and killings. I don't feel safe any more and people need to slow down. I don't know where they can get the money to do this but they need to find it.

1533. Q17a-g: I think that everything needs a little more work.

1534. Q17a-g: I think there needs to be more programs for young first-time homeowners and first-time home buyers.

1535. Q17a-g: It just depends, where and how much, resources are being used.

1536. Q17a-g: I have not been impressed with this county. When you think Pensacola you think it is a great place to live. But the companies here are closing left and right. The pay scale is poor here as well.

1537. Q17a-g: "Everything boils down to politicians and funding we have available."

1538. Q17a-g: Same as my previous answer.

1539. Q17a-g: 'I didn't rate some of those because I don't know how they are doing in a lot of those areas.'

1540. Q17a-g: things I gave high ratings they are doing pretty good at and the lower ratings indicate needs improvement.

1541. Q17a-g: 'If they want to take away my electricity and provide solar power without charging me, I would not mind that. I think the government for the most part should not help people buy a house.'

1542. Q17a-g: 'I didn't rate some of them because I have no idea how they are doing in those areas.'

1543. Q17a-g: 'I'm not sure how they are doing with protecting the wetlands, etc.'

1544. Q17a-g: 'They need to find a way to attract jobs to the county. Young people will leave if they don't. Mobile and Panama City are doing a lot better than we are.'

1545. Q17a-g: I don't feel it is Escambia County's job to bring in jobs and economic development.

1546. Q17a-g: 'They need to do a better job in all those areas.'

1547. Q17a-g: 'I don't see anything that they are doing.'

1548. Q17a-g: I don't remember the county doing ANYTHING for me when I bought my home. There was NO assistance!

1549. Q17a-g: It's just based on what I know they've done, or haven't done. All the skipped ones are things I don't know about.

1550. Q17a-g: 'I don't see them doing anything as far as getting jobs here, etc.'

1551. Q17a-g: 'I was one of these qualified first time home owners that was helped by one of their agencies.'

1552. Q17a-g: 'I don't think they are doing a good job with the drinking water. I'm not sure if it is safe to drink. I'm tired of buying bottled water.'

1553. Q17a-g: They seem to be very backward in trying to bring new jobs and businesses in. They seem to be very stuck in doing things the way they have been and afraid to change the status quo.

1554. Q17a-g: When I bought my first home I received no help they said we made too much money to get help with anything.

1555. Q17a-g: I don't know anyone who was helped with first time home-buying.
1556. Q17a-g: From what I have seen they seem to care a lot about the environment, which is nice.
1557. Q17a-g: I have no idea how the county has performed, because I am military.
1558. Q17a-g: There seems to be a good old boy network in the county government here. It doesn't seem to be very progressive.
1559. Q17a-g: They put more emphasis on things I do not find important.
1560. Q17a-g: I haven't seen what I would expect out of a county government in this area.
1561. Q17a-g: I think we need jobs in this area badly.
1562. Q17a-g: 'I really am not sure of the job they are doing in most of those areas.'
1563. Q17a-g: No comments
1564. Q17a-g: 'I didn't rate some of those because I have no idea how they are doing in those areas.'
1565. Q17a-g: They put more emphasis on areas that aren't beneficial to the residents of Escambia Co in terms of economic development.
1566. Q17a-g: I think sometimes they are very astute to what is going on and other times they are lacking in knowledge of what is going on. They need to get out and about more often.
1567. Q17a-g: Since I have been living here I have seen the progression and dedication to improve the quality of life in Escambia Co.
1568. Q17a-g: They need to help home owners. It seems people are losing there homes.
1569. Q17a-g: Some of it I have knowledge in and some things I not which is why I rated it the way I did.
1570. Q17a-g: I think we need to come into the 20th century.
1571. Q17a-g: The 1st time homeowners I know say they are satisfied and things have gone well. It has been a much easier process then they expected.
1572. Q17a-g: Overall, I'm generally dissatisfied.
1573. Q17a-g: Just because we would like them to be good does not mean they are.

1574. Q17a-g: Certain commissioners appear to be really negative about the economic development, but certain commissioners deserve a pat on the back.
1575. Q17a-g: 'Where I rated the 3 it was because improvement needs to be done in all those areas.'
1576. Q17a-g: 'They need to check on our elderly, and I have no idea if they are doing that.'
1577. Q17a-g: I don't think they are very forward thinking on getting jobs here. We keep losing jobs left and right and they do nothing about it.
1578. Q17a-g: "I don't think Escambia County has the funds to do most of those things anyhow."
1579. Q17a-g: I think they are better, we have better commissioners. I have more confidence in the new sheriff. I think the current commissioners we have now are better then we had in the past.
1580. Q17a-g: Many of the commissioners have not performed to the standards I would expect.
1581. Q17a-g: Their agenda is different then mine. We need to be more blue color oriented. We do not need to base our work force on tourism.
1582. Q17a-g: I think there is always room for improvement.
1583. Q17a-g: Just from my observations and reading the newspaper & watching the news; the information available to me.
1584. Q17a-g: It seems like every time a good economic situation comes along, it is sent to Mobile or elsewhere.
1585. Q17a-g: They have to quit fighting among each other and get down to business.
1586. Q17a-g: I think on getting better jobs, the county is more worried about making money through taxes instead of giving tax breaks to companies to convince them to move in here.
1587. Q17a-g: They want holding ponds, yet vacant property with pools get their attention because they are worried about mosquitoes. They are biased on the side of developers and not with protecting citizens.
1588. Q17a-g: A few areas they could step up, but all in all a good job.
1589. Q17a-g: I rated them as I did to give them room to grow and improve.
1590. Q17a-g: I live in part of the county which has wetlands and they do a great job make sure it is protected.'

1591. Q17a-g: The assistance for needy families seems like it is harder to get assistance if you are not a minority.
1592. Q17a-g: I think if they were more involved, more would be done.
1593. Q17a-g: A lot of it is just that I haven't seen the county doing anything on the lower ones.
1594. Q17a-g: Because that's the way things are.
1595. Q17a-g: Any time you call on some of them, they're there to help.
1596. Q17a-g: Some of them, I don't really know if they've done anything. I do know that regarding wetlands, they have protected some of them & the water supply.
1597. Q17a-g: That is my opinion on the county from what I have seen.
1598. Q17a-g: "It's good but needs improvement."
1599. Q17a-g: As far as giving assistance to first time homeowners, I'm afraid they are not strict enough.
1600. Q17a-g: They do not know how to work as a group for the betterment of the county. Each has their own agenda and they do not how to work together as a team. They each have their own agendas.
1601. Q17a-g: We can do better considering economic development, but they are trying to work on it.
1602. Q17a-g: I think the most important thing is to bring jobs and improve on economic development.
1603. Q17a-g: I don't think that the county government has been aggressive enough and have really focused on what the people in the community really need.
1604. Q17a-g: I don't think the first time home owner's help is advertised enough. I think I figured out about it through a bank.
1605. Q17a-g: There's always room for improvement.
1606. Q17a-g: On the economic thing, they seem to be scared to bring industry in, so we're not doing too well. That was BEFORE this national economic catastrophe, too.
1607. Q17a-g: Water recharge is extremely important, and it must happen quickly.

1608. Q17a-g: I don't feel they are doing enough. They seem to spend a great deal of time on petty problems and don't seem to see the big picture.

1609. Q17a-g: I have seen a lot in housing where assistance has been great.

1610. Q17a-g: No, I just don't think they're doing anything at all in those areas I rated low. Because of these neglects in getting jobs, Pensacola has turned into the minimum wage capital of the world!

1611. Q17a-g: I think a lot could be done to get more jobs in Pensacola. The economy always seems to be in a struggling mode.

1612. Q17a-g: Economically, our young people can't survive here past the age of 20. They have to leave in order to get a life. We are losing and have lost a LOT of great talent.

1613. Q17a-g: 'The county is absent about what they're doing. Their meetings are too short, don't give the people time enough to make it to the mtgs., and all us registered voters are just about left out!'

1614. Q17a-g: County shouldn't get involved with homeownership

1615. Q17a-g: I think they've gone a little overboard on Q16e.

1616. Q17a-g: I am an independent 'cuss' and I don't like government involvement, period.

1617. Q17a-g: "I just think that the County has different priorities then what I think should be done."

1618. Q17a-g: "I think that every county could try harder."

1619. Q17a-g: We all know they do nothing to get good jobs in here. They can't get outsiders to come here to work, because of the pay. If they do, they tell them they're overqualified.

1620. Q17a-g: I don't feel the county should be involved with converting homes to alt power, helping needy families, or first time homeowners.

1621. Q17a-g: They don't seem to be very open to having outside people come in, to show how to bring commerce here. Their growth seems stagnant. They seem to do everything they can to prevent growth.

1622. Q17a-g: We need to keep our waterways clean. We need to get involved with alternative energy while it's still cheap, not later when the costs will go up.

1623. Q17a-g: They haven't done anything for the county in years. They haven't brought us business or jobs. We have one of the best natural ports, which they want to shut down instead of enhancing it.

1624. Q17a-g: I have only lived here a short time, and am not that familiar with what the county has been doing.

1625. Q17a-g: I think, back to my earlier comments, that there are too many chiefs & not enough Indians. They need more people on the streets. The government is bloated with bureaucrats.

1626. Q17a-g: I really don't know what they did.

1627. Q17a-g: I just think that they should do better & be more involved.

1628. Q17a-g: Escambia County is the poorest county in the state. Attracting more jobs and economic growth could enhance the housing and stimulate the economy.

1629. Q17a-g: They spend too much time talking, arguing, & not getting anyplace. I used to go to the meetings, & they were absolutely AWFUL! I wanted to just scream, some times.

1630. Q17a-g: The ones I passed on, I don't think the county should be involved in.

1631. Q17a-g: The County doesn't seem to have made the progress that other areas I've lived in have made in terms of economic growth and job creation.

1632. Q17a-g: We've let all these people buy these houses that they couldn't afford, which are now in foreclosure.

1633. Q17a-g: People are not able to get loans and I don't know about some of the others because I've heard nothing about them.

1634. Q17a-g: The County tends to get involved too much in the individual contact and not the big picture. They worry about the trees and not the forest.

1635. Q17a-g: On the wetland question, the county does just the opposite. They do not protect the wetland. It all depends on what the builder wants. The land is the last priority.

1636. Q17a-g: As far as farms, this should be more determined by the individual landowners, and not have the govt. involved.

1637. Q17a-g: I'm glad they are getting the water plants straightened out.

1638. Q17a-g: I've been in the mortgage business, and I know some of the programs for first-time home buyers here have been sparse.

1639. Q17a-g: The County helped me with getting into my home.

1640. Q17a-g: The things I didn't rate are not important to me, or, I don't know enough details about the question to answer. They need to do everything they can to give tax breaks to get companies here.

1641. Q17a-g: 'I'm disturbed by the fact that we are losing jobs because of the local attitudes. Communities around us are attracting jobs & Escambia County seems hostile to new businesses.'

1642. Q17a-g: I don't think they've brought industries into the area like Mobile has done.

1643. Q17a-g: 'I feel more could be done to bring jobs to our county. More importance should be stressed about economic development.'

1644. Q17a-g: I think there are things they need to do to help people qualify for home loans.

1645. Q17a-g: I think that their building codes lack a lot. If you've got the money you can get what you want.

1646. Q17a-g: I think they haven't reached out to other companies.

1647. Q17a-g: I think there is too much government, and too many people relying on the government for handouts, instead of doing for themselves.

1648. Q17a-g: I think the average homeowner does not have enough knowledge from a day to day living. We just aren't educated on all of these issues and involved in them.

1649. Q17a-g: That's just the way I believe. With the money those big shots are earning, I think they should spend more time out working than sitting down there in their offices.

1650. Q17a-g: There is so much disagreement in the county meetings that they just look at their own opinions on what is done for the county.

1651. Q17a-g: I think the county sometimes is a little blind. It would be nice to have nice paying jobs. They have had layoffs in my area and these people need work.

1652. Q17a-g: I feel as though there could be some improvement.

1653. Q17a-g: As a whole and as a poor county, I feel they do pretty good. I haven't heard of them bringing new jobs to the county, so I rated them poorly.

1654. Q17a-g: 'They were marked that way because they are not doing an exceptional job, and they are not getting things done.'

1655. Q17a-g: I think there is room for improvement.

1656. Q17a-g: My son was helped by the county for being a first time homeowner and we appreciated it very much.

1657. Q17a-g: Don't you think we're repeating ourselves

1658. Q17a-g: Lack of communication because I've no idea what they've done.

Q18X. DO YOU HAVE ANY COMMENTS REGARDING YOUR WILLINGNESS (OR UNWILLINGNESS) TO ALLOW THE COUNTY TO DEVOTE MONEY TO ECONOMIC DEVELOPMENT EFFORTS?

Question 18 contained multiple attributes for which the respondents rated their willingness (or unwillingness) to allow the County's to spend money for each. The follow-up comment question was asked in "general" to streamline the survey, realizing that most respondents would comment on the attributes/issues they feel strongly about.

1659. Q18a-f: I think that they should provide businesses incentives to move into areas that need to be redeveloped.

1660. Q18a-f: Seems to be done Alabama and around states and seems to work

1661. Q18a-f: They should do this more.

1662. Q18a-f: I don't think they should be involved, unless they are not hurting someone else.

1663. Q18a-f: They need to get out of the Dark Ages. We're sitting on a toxic waste site here. They need to do something with that port, and stop worrying about the old buildings downtown.

1664. Q18a-f: It definitely needs to be done before things get really bad.

1665. Q18a-f: I think it is important for our city to be aware of the opportunities to improve upon ourselves.

1666. Q18a-f: We are not allowing enough tax cuts to businesses so they are going to Mobile.

1667. Q18a-f: I don't agree with the Maritime Park because I feel it is a complete waste of money. We definitely need more corporate businesses brought in, especially in the Pensacola area.

1668. Q18a-f: As long as all these programs are monitored. If it isn't working don't do it. Try anything once just not twice if it doesn't work.

1669. Q18a-f: "We need new people in office to take care of the problems around here."

1670. Q18a-f: If a local business was moving I would see less need to provide for that, but if an outside company was to commit to Escambia I would approve of monies being used to attract that business.

1671. Q18a-f: 'I'm not quite sure why they would provide free land to anyone.'

1672. Q18a-f: If they give businesses a tax break, that's good. If they don't, people will get laid off.

1673. Q18a-f: I'd have to know more about the redevelopment areas.
1674. Q18a-f: 'If we can get people here that will provide jobs or stimulate the economy, they need to do it.'
1675. Q18a-f: Just help the people who need it.
1676. Q18a-f: I don't drive and had to leave my job in a commerce park because they eliminated the bus stop. They need public transportation to these areas to make them effective and useful.
1677. Q18a-f: 'I do not think the county necessarily has to be involved to those areas where I rated it with a lower than average rating.'
1678. Q18a-f: They need to bring in business so they need to make concessions to attract businesses.
1679. Q18a-f: Give a little money now to get more businesses here taxes will go down. More jobs, more people working less crime everybody wins.
1680. Q18a-f: I approve of it, I think the county would be remiss if they didn't. Anyway you can get new business and improve the quality of life here they will make money on it.
1681. Q18a-f: They need to draw in some factories, or other businesses to increase employment.
1682. Q18a-f: All those sound good, except the environment is compromised by bringing economic business here sometimes from there pollution.
1683. Q18a-f: I think the county should worry about the people first then the businesses.
1684. Q18a-f: 'I don't think they need to give incentives to get people here. If our taxes are not going to be used or raised, then I don't have a problem with helping. The state controls the water, etc.'
1685. Q18a-f: 'County giving incentives and tax breaks is a good way of helping with jobs.'
1686. Q18a-f: I am willing to contribute as a tax payer to those items mentioned.
1687. Q18a-f: Keeping the military satisfied is a good idea and protecting picture plants and mice is not.
1688. Q18a-f: As long as it adds to the economy of the county and brings our standards up I think it is fine. If it is just to line someone's pockets then it is no good.
1689. Q18a-f: I just think we should.

1690. Q18a-f: We have a lot of vacant shopping centers that be used .
1691. Q18a-f: I think it is very much needed.
1692. Q18a-f: I think there has to be a plan then it implemented and then regulated.
1693. Q18a-f: They could be more astute in the economic development. It is basic economics.
1694. Q18a-f: I think we are going to get in trouble again. We got in trouble when Mr. Flowers took on a TX company to do recycling and they took the money and left. So the county was out the money.
1695. Q18a-f: I would rather have the money go elsewhere unless it will provide jobs.
1696. Q18a-f: "I'm just upset because they tore down San Carlos Hotel. I'm just upset with most of the things they do."
1697. Q18a-f: Anything we can do to increase the economy of this county should be explored.
1698. Q18a-f: Free land allows the government to take land that people have worked for. We can always use more jobs.
1699. Q18a-f: It depends on whose pockets the money is going to. We see so much wrong doing in government with giving out money. The county is a much smaller scale but it still happens like in big government.
1700. Q18a-f: 'Why should we provide tax credits, they should want to come in.'
1701. Q18a-f: Hurry up and do it so more people have jobs.
1702. Q18a-f: I'm strongly in favor of it.
1703. Q18a-f: I agree with doing that.
1704. Q18a-f: "We don't have any money here to make any changes for the better."
1705. Q18a-f: I think it is very important because you are not giving money away. You are investing, and economic development is important. Manufacturing jobs are important. We need blue collar jobs in the area.
1706. Q18a-f: I believe our county is headed in the wrong direction. Everyone is growing around us. We are stagnant.
1707. Q18a-f: Provide monies or free land didn't make much sense, because there weren't really perimeters on it.

1708. Q18a-f: It depends on the location they are talking about.
1709. Q18a-f: Need to maintain balance between mom and pop businesses and corporate.
1710. Q18a-f: I think giving free land should be done on a case-by-case basis. Small business loans would be better in my opinion than just giving away money and land.
1711. Q18a-f: They do not listen to the citizens input with reference to the safety of the citizens, additional traffic additions in the area and the overcrowding of the residential areas.
1712. Q18a-f: I think it is important to get new business to relocate to the area.
1713. Q18a-f: I think you have to be so careful where you put your money. I would like to know more about their intentions.
1714. Q18a-f: It's just a win-win for the county & some of it needs to be done & you can't lose. It's the county's ability to make money, even though it has to spend it.
1715. Q18a-f: If they can afford it, it's ok.
1716. Q18a-f: I'm willing to as long as it helps the people to have a better county to live in.
1717. Q18a-f: I think it would be good for the county to invest in redoing dilapidated areas.
1718. Q18a-f: I think the county shouldn't devote money without tax payers voting on something by mail first.
1719. Q18a-f: Anything to help more people get more jobs.
1720. Q18a-f: If they could learn how to do it, then I would be willing to let them do it. Again, they don't work together as a team.
1721. Q18a-f: "I don't feel like we should give our money to business that could afford to buy land here just so that they would relocate here."
1722. Q18a-f: I think that if we encourage too many people to move from the city to the county it would be hurting us. We need to be one unified government.
1723. Q18a-f: Tax dollars are going to be involved and go up anyway.
1724. Q18a-f: They need to give incentives to get some projects in that would hire people. They should give tax credits to try to lure them in.
1725. Q18a-f: As long as they do it in an open way and follow the Sunshine Law.

1726. Q18a-f: I think they should, definitely.
1727. Q18a-f: I hope they do.
1728. Q18a-f: County needs to devote monies to teacher salaries.
1729. Q18a-f: I'm willing for them to do that & I suggest that they go to AL and find out why they're getting all the jobs that we're not. They have space stuff & auto factories because we don't give any breaks.
1730. Q18a-f: I think they should allocate some finances toward economic development, with reservations on what type of industry they want to attract.
1731. Q18a-f: Overall, it depends on what type of development they're talking about. If it's high-tech, high paying jobs, I'm in favor of it. If it's call center jobs or minimum wage things, I'm not.
1732. Q18a-f: Whatever they can do to bring businesses in is fine. Something really needs to be done because there aren't nearly enough high paying jobs in this area.
1733. Q18a-f: No matter what, Pensacola needs more development. Take the 'elitism' off of downtown Pensacola. They are keeping downtown from growing.
1734. Q18a-f: I would need to know more, before rating some of these.
1735. Q18a-f: Needs work on revamping areas.
1736. Q18a-f: Depends on what areas and type of business.
1737. Q18a-f: I don't think ad valorem taxes should be used to buy land for these purposes; that should be done by zoning and ordinances.
1738. Q18a-f: I think the county needs to coordinate with the city, and stop doing things like this as individual bureaucracies.
1739. Q18a-f: On the last issue, I don't think that it's an issue as to where they relocate as long as it's zoned for it and legal for them to be there.
1740. Q18a-f: I've seen what happened in the past. When they built the auditorium on the Palafox Pier and the Civic Center, government failed miserably and businessmen should handle business matters.
1741. Q18a-f: I think the only way to promote the economy, is for the county to provide money.
1742. Q18a-f: "I think that it would be a good way to build up our economy."

1743. Q18a-f: "I think all those are important in order to improve our county. I am willing for those things to take action. I think all would be very effective."

1744. Q18a-f: "I am will to do what ever it takes to keep Escambia a thriving county."

1745. Q18a-f: I wish something could be done.

1746. Q18a-f: I'd just like to see some of them happen.

1747. Q18a-f: You lost me on the ad valorum question.

1748. Q18a-f: We need to develop the means to allow dilapidated areas to be used for development, and attract commerce here.

1749. Q18a-f: They ought to give businesses incentives for resources to help spark the economy.

1750. Q18a-f: We are behind the curve a little, compared to other metro areas along the Gulf Coast. Mobile is attracting big names and big money, and so is Destin. Escambia has the lowest income per capita.

1751. Q18a-f: As long as they don't continue to direct it to the same people, such as McQueen (Airport Hilton), it's okay.

1752. Q18a-f: I'm not willing to have the county devote money to prevent encroachment on military installations, but am willing to have them devote money to protect our natural resources.

1753. Q18a-f: I just think they need to use some common sense in who they're dealing with, all the way back to W.D. and Willie. It's discouraging to see a government that doesn't operate in a common sense manner.

1754. Q18a-f: Question is too vague. How do I know if I want them spending money if I don't know what it is for.

1755. Q18a-f: I wish they would just bring in more business.

1756. Q18a-f: 'They can't do anything and the county does not have to be involved everything.'

1757. Q18a-f: 'Very willing to do this. I think we should raise taxes to do this!'

1758. Q18a-f: "I think it's very important and we need new jobs here. I think the wages are terrible."

1759. Q18a-f: I'm all for economic redevelopment.

1760. Q18a-f: I'm in the military. My wife is a professional. The professional pay in Escambia is much lower than other areas, which makes it difficult to make progress.

1761. Q18a-f: I very willing to have money invested, when it's successfully invested. I'm concerned that money is invested without a return.

1762. Q18a-f: I am willing to help temporarily but not necessarily permanently. If business can't do it with a little start-up help and keep it going on their own, the government should step out.

1763. Q18a-f: I'd like to see more economic development in the poorer side of town, more to the homeless and more to hurricane preparation.

1764. Q18a-f: I believe tax incentives are a good way to encourage business to come here, but I'm not in favor of 'gung-ho' allowing any and all, until we look like Atlanta.

1765. Q18a-f: There are more things they could do to bring more industry here. They need to work better with other adjoining govts, to the east and west, to help each other.

1766. Q18a-f: I don't think they do enough to attract business. The county is so 'cheap'!

1767. Q18a-f: I am all for better jobs.

1768. Q18a-f: They need to assess the environmental impact of land developing.

1769. Q18a-f: I'm very antsy about allowing the county free rein with tax money. In the past, I haven't seen them do anything credible with it.

1770. Q18a-f: If the incentive is providing tax breaks, I would be in favor of it. For example, not charging heavy taxes for businesses relocating here.

1771. Q18a-f: They need to attract business here, and defer their taxes. We're losing commerce to Mobile County and Alabama. They're booming, and we're shrinking.

1772. Q18a-f: as long as they are not over stepping their bounds.

1773. Q18a-f: 'Whatever we can do to attract jobs to this area would only increase revenue for Escambia County.'

1774. Q18a-f: Businesses relocating 'within' the county was not what I meant, businesses coming into the county should get financial consideration.

1775. Q18a-f: I think they should allot people incentives to come here. People will choose other places to go because other people are willing to do and this county has lost out because we aren't.

1776. Q18a-f: I think if Escambia County wants to be competitive with other areas, and I don't think we are, then we need to offer reasonable packages to entice businesses to come here.

1777. Q18a-f: This is how people function, by being in sync with their government.

1778. Q18a-f: I think it would be well spent tax money. It would definitely be re-cooped and more people working good jobs.

1779. Q18a-f: I think using common sense, they need to make sure what they are funding or giving away.

1780. Q18a-f: I am strictly opposed to cutting school teachers and education funds and resources to fund something like Maritime Park, where people don't have the money to spend there.

1781. Q18a-f: The question regarding ad valorem, etc. I can't answer because parts of that question I feel the county should be involved and the other, I don't. It's not worded very well.'

1782. Q18a-f: Citizen did not answer questions.

1783. Q18a-f: Taxes I'll go along with, but giving them 'freebies', I'll not go along with.

Q19. NAME THE TOP 3 THINGS YOU WOULD LIKE TO SEE IN ESCAMBIA COUNTY IN THE NEXT FIVE YEARS.

Q19 comments are not sorted because all respondents were given the opportunity to list 3 items. Many respondents did not provide all 3 items; in these cases the place holders are retained but no comments appear.

1784. Top 3 things: 1) waterfront park 2) bring in large manufacturer 3) more parks

1785. Top 3 things: 1) Economic Growth 2) More stable jobs 3) Cleanup of city

1786. Top 3 things: 1) More business moving in 2) More cooperation between county commissioners 3) More jobs

1787. Top 3 things: 1) more jobs 2) better roads 3) more streetlights

1788. Top 3 things: 1) More jobs 2) More Industry 3) Poker room at the dog track

1789. Top 3 things: 1) zoning 2) increased hurricane preparedness 3)

1790. Top 3 things: 1) Major company pollution cleaned up by the company 2) Skilled level job oppts brought to the area 3) Better infrastructure to Perdido Key

1791. Top 3 things: 1) Increase jobs 2) Public transportation improvement 3) Decreased Government jobs.

1792. Top 3 things: 1) sidewalks 2) have septic users switch to city system 3) stop rezoning of schools for the rich

1793. Top 3 things: 1) Costco 2) More attractions along waterfront for tourism 3) Roads/Traffic signals improvement

1794. Top 3 things: 1) new schools 2) more parks 3) recycling

1795. Top 3 things: 1) education system improved, teacher raises 2) bring higher paying jobs into the county 3) residential zoning done a little better

1796. Top 3 things: 1) more and better jobs 2) affordable housing for elderly and disabled 3) demolition of old buildings and clean up

1797. Top 3 things: 1) More work opportunities 2) Better pay 3) Less taxes

1798. Top 3 things: 1) Additional business development to bring more jobs 2) County/city government work more closely together 3)

1799. Top 3 things: 1) economic growth 2) Career development, and incentives 3) Stimulate Real Estate market
1800. Top 3 things: 1) More opportunities for the younger population 2) Better public transportation 3) More progressive leaders
1801. Top 3 things: 1) create new jobs 2) new industry 3) better job of managing street construction
1802. Top 3 things: 1) More bike paths on highways 2) More boat ramps 3) Increase economic development
1803. Top 3 things: 1) more jobs 2) more assistance for disabled citizens 3) recycling program
1804. Top 3 things: 1) Better jobs 2) Better education 3) Better recreational facilities for everyone
1805. Top 3 things: 1) willingness to try alternative fuel sources 2) Upgrades to our public parks 3) More libraries
1806. Top 3 things: 1) More jobs. 2) Better paying jobs. 3) Better schools.
1807. Top 3 things: 1) Cleaned up. 2) Improved traffic. 3) Better schools.
1808. Top 3 things: 1) More infrastructure 2) Lift the dwelling cap on Perdido Key 3) More information on county available
1809. Top 3 things: 1) More tech jobs 2) More recreational parks 3) More health-related jobs
1810. Top 3 things: 1) more businesses moving here 2) better and more widespread public transportation 3)
1811. Top 3 things: 1) Quit building up around my house out here 2) 3)
1812. Top 3 things: 1) Recycling 2) Better Education 3) Street lights
1813. Top 3 things: 1) Repaired streets. 2) Less sex offenders. 3) Help the poor that can't help themselves.
1814. Top 3 things: 1) More Businesses 2) Larger Companies 3) Casinos
1815. Top 3 things: 1) more jobs 2) beach road to Fort Pickens 3) recycling
1816. Top 3 things: 1) More jobs 2) Clean up the landscapes a little 3)

1817. Top 3 things: 1) Better education 2) Big business 3) Sidewalks
1818. Top 3 things: 1) Maintenance and widening of roads 2) Keep things more clean 3) Mobile home ordinances to prevent ugliness
1819. Top 3 things: 1) Jobs 2) Higher paying wages 3) Boom in economy
1820. Top 3 things: 1) High paying jobs 2) Decrease housing market 3) Low crime rate
1821. Top 3 things: 1) Buildings 2) lower property tax 3) No more increase of taxes
1822. Top 3 things: 1) More jobs 2) Better drainage system 3) More roads implemented
1823. Top 3 things: 1) Enforcing bicycles off the roads. 2) More jobs. 3) Fixing red lights that work improperly.
1824. Top 3 things: 1) senior citizens rights protected 2) better paying jobs 3) Better oversight of children's services
1825. Top 3 things: 1) Redevelopment of the waterfront property 2) UWF Football Team 3) alternative emergency exit hurricane routes
1826. Top 3 things: 1) Free trash services 2) Better recycling 3) Better locations for sidewalks
1827. Top 3 things: 1) Recycling 2) Better Libraries 3) More police officers
1828. Top 3 things: 1) More jobs 2) Better roads interstate 3)
1829. Top 3 things: 1) alternative energy 2) mandatory recycling 3) more citizen input
1830. Top 3 things: 1) Maritime park 2) Library system improved 3) Emphasis on education
1831. Top 3 things: 1) more jobs 2) more assistance to needy individuals and families 3)
1832. Top 3 things: 1) higher paying jobs 2) more jobs 3) better road maintenance
1833. Top 3 things: 1) cost of living increases 2) Enforcing Pan handling laws 3)
1834. Top 3 things: 1) Better transportation for the elderly. 2) 3)
1835. Top 3 things: 1) Sewer system 2) road and drainage improvement 3) Security
1836. Top 3 things: 1) 'Higher paying technical jobs. 2) 'Tax breaks incentives to bring in good jobs.' 3)

1837. Top 3 things: 1) 'A cruise ship would be ideal.' 2) 'Clean up the county by getting rid of eye sores. 3) 'Higher pay for our teachers.'

1838. Top 3 things: 1) Better schools.(Fix the administration) 2) Better roads. 3) More clean up in the county.

1839. Top 3 things: 1) 'More boat launch facilities.' 2) 'The Maritime be completed.' 3) 'More recreational facilities for the kids.'

1840. Top 3 things: 1) Lower property taxes. 2) Better roads 3) More sidewalks to encourage outdoor activities

1841. Top 3 things: 1) More buses. 2) More tax dollars to education. 3)

1842. Top 3 things: 1) 'Sports complex finished in my area.' 2) 'Fix the potholes.' 3) 'More beach access.'

1843. Top 3 things: 1) Develop downtown area 2) Family designed entertainment 3)

1844. Top 3 things: 1) More businesses 2) More law enforcement 3) Better transportation

1845. Top 3 things: 1) More employment opportunities 2) Recycling 3) Community outreach programs

1846. Top 3 things: 1) Casino 2) 3)

1847. Top 3 things: 1) More jobs 2) Recreational programs and facilities 3) Street lights

1848. Top 3 things: 1) Traffic lights need to be synchronized and repaired 2) More effort into street maintenance 3) Save the dog tracks

1849. Top 3 things: 1) Higher paying jobs 2) Stricter law enforcement 3) Honesty and ethics in all politicians

1850. Top 3 things: 1) county leaders not trying to pad their own pocket 2) improve the school districts, like Santa Rosa did 3) give volunteer firemen some benefits-health maybe

1851. Top 3 things: 1) I want to see more Businesses 2) Enhance the local parks for the public 3) Keep the roads the way they are now

1852. Top 3 things: 1) sidewalks 2) tennis courts on West side of county 3) Blue Angel 4-laned

1853. Top 3 things: 1) revitalization of downtown area 2) better traffic control 3) more employment

1854. Top 3 things: 1) 'More jobs.' 2) County funding to return to our ballparks.' 3) 'A high school for the west side.'

1855. Top 3 things: 1) better paying jobs 2) More habitat for humanity programs 3) more money for social programs to help people

1856. Top 3 things: 1) More industry and jobs 2) higher wages 3)

1857. Top 3 things: 1) 'More economic growth.' 2) 'Preservation of beaches and wetlands.' 3) 'Expansion of the recycling program.'

1858. Top 3 things: 1) Maritime Park 2) Jobs 3) Finish freeway

1859. Top 3 things: 1) more jobs 2) 3)

1860. Top 3 things: 1) Better industry 2) More recreation 3) Road improvements

1861. Top 3 things: 1) 'Clean up neighborhoods of drugs.' 2) 'Get rid of the prostitutes.' 3) 'Watch out for the drunken drivers.'

1862. Top 3 things: 1) More shopping malls 2) improved highways and roads 3) transportation

1863. Top 3 things: 1) more jobs 2) bring more business for economic reasons & jobs 3)

1864. Top 3 things: 1) Adapt big city attitudes to lure big business here 2) A better sense of community, not 'separateness'. 3) More aggressive push to develop downtown Pensacola

1865. Top 3 things: 1) Recycling. 2) 3)

1866. Top 3 things: 1) development of the park downtown 2) industry being brought into the county 3) Park maintenance for the children

1867. Top 3 things: 1) More employment 2) Maritime park done 3) Cleaning up the dilapidated areas

1868. Top 3 things: 1) Expand airport and bring in big airlines. 2) Need some major league sport(s) in the area. 3) Jobs. Really need to bring in some business.

1869. Top 3 things: 1) More jobs 2) Better roads 3) More jobs

1870. Top 3 things: 1) more jobs 2) sidewalks 3) speed bumps

1871. Top 3 things: 1) hurricane damaged areas fixed up 2) 3)

1872. Top 3 things: 1) economic growth 2) more jobs 3) roads improved & traffic lights better improved

1873. Top 3 things: 1) More jobs 2) Industrial companies 3)

1874. Top 3 things: 1) put a curb on ECUA 2) 3)

1875. Top 3 things: 1) Recycling 2) Jobs 3) Medical center

1876. Top 3 things: 1) Bike riding lanes constructed. 2) Stricter waste removal codes 3) Economic development

1877. Top 3 things: 1) Recycling 2) 3)

1878. Top 3 things: 1) Increase security 2) Better zoning 3) More employment opportunities

1879. Top 3 things: 1) Better schools. 2) Better pay for teachers. 3) Better job opportunities.

1880. Top 3 things: 1) More restaurants 2) Better road repair 3) Develop west side of county

1881. Top 3 things: 1) Jobs 2) Maritime park 3) new Treatment plan in operation

1882. Top 3 things: 1) more high paying jobs 2) 3)

1883. Top 3 things: 1) jobs 2) home repairs after hurricanes 3) more programs to help in the bldg repairs

1884. Top 3 things: 1) economic development 2) greater planning for zoning and planning 3) moving forward

1885. Top 3 things: 1) Better roads. 2) Better delegated law enforcement. 3) More sidewalks.

1886. Top 3 things: 1) More economic growth 2) Recycling 3) Big brother Big sister facilities

1887. Top 3 things: 1) More development on the West side. 2) Repair of dilapidated houses. 3) Better enforcement of traffic laws.

1888. Top 3 things: 1) better jobs 2) better economy 3) more help with poor & homeless

1889. Top 3 things: 1) Major employer drawn here due to our port 2) Better transportation to give access everywhere 3) Protecting our waterfront & homes from storms

1890. Top 3 things: 1) Aggressive curbside recycling program 2) More work on streets; traffic enforcement 3) Economic development
1891. Top 3 things: 1) Schools better 2) roads 3) Good library system
1892. Top 3 things: 1) Better economy. 2) More help to buy homes. 3)
1893. Top 3 things: 1) More jobs. 2) More animal control. 3) More emergency help.
1894. Top 3 things: 1) Better zoning. 2) Better protection of natural resources 3) Aggressive leadership of providing alternative res.
1895. Top 3 things: 1) More jobs. 2) Less crack heads. 3) More growth & economic businesses.
1896. Top 3 things: 1) The city cleaned up 2) Jobs 3) recycling
1897. Top 3 things: 1) More jobs. 2) Recycling. 3) More street lights.
1898. Top 3 things: 1) Clean up streets better. 2) Keep animals off streets. 3) Improve job situation.
1899. Top 3 things: 1) Road improvement 2) Traffic signals that are timed evenly 3) More patrolling by police at larger intersections
1900. Top 3 things: 1) Lower class citizens getting more help 2) restrictions on waste a company can put out 3) I think struggling Americans should get a bail out
1901. Top 3 things: 1) increase jobs 2) more businesses 3)
1902. Top 3 things: 1) 'Repair and improve the roads.' 2) 'Drainage along the roadways kept clear.' 3) 'Better street lighting.'
1903. Top 3 things: 1) better drainage system 2) stop building the eco friendly building 3) road improvement
1904. Top 3 things: 1) waterfront property developed 2) Perdido bay cleaned up 3) manage traffic better
1905. Top 3 things: 1) 'Quicker ways to get us back home after a storm.' 2) 'Road improvements.' 3) 'Sidewalks.'
1906. Top 3 things: 1) 'A better planning of the road system.' 2) 'Clean up the right of ways.' 3) 'Traffic lights synchronized.'
1907. Top 3 things: 1) Jobs 2) Electrical transmission lines underground 3)

1908. Top 3 things: 1) More businesses 2) 3)
1909. Top 3 things: 1) Improve highways. 2) More speed bumps in subdivisions. 3) Better drainage.
1910. Top 3 things: 1) good paying jobs 2) expanding the county roads 3) improved educational institutions
1911. Top 3 things: 1) More work force 2) Newer companies 3) More assistance to the elderly
1912. Top 3 things: 1) improved roads 2) reconstruction of dilapidated areas 3) improved public school system
1913. Top 3 things: 1) More recreational activities. 2) Recycling. 3) Alternative power sources.
1914. Top 3 things: 1) Better roads 2) More job opportunities 3) Better code enforcement
1915. Top 3 things: 1) Water and Drainage in Myrtle Grove 2) Being hooked to main sewer system 3) clean up the roads
1916. Top 3 things: 1) More businesses, on Navy Blvd and in Warrenton 2) Clean up the area 3) More restaurants by NAS & Corey Station
1917. Top 3 things: 1) better roads 2) downtown improvements 3) protection for agriculture and farmlands
1918. Top 3 things: 1) Roads repaired 2) 3)
1919. Top 3 things: 1) more jobs 2) better roads 3) a change in the sheriff's department
1920. Top 3 things: 1) Cruise industry come here, we have a port here 2) airport needs to be up graded, it is minimal 3) parks and recreation & High school on west side.
1921. Top 3 things: 1) beginning of Maritime Park 2) more aggressive behavior in soliciting business 3) getting the county represented by the state
1922. Top 3 things: 1) The water plant fixed up and situated 2) The roads repaired properly, Davis Hwy especially 3) Jail house built bigger & less truancy in schools
1923. Top 3 things: 1) Maritime Park finished 2) more boat launch areas in the county with no fees 3) more heavy industry
1924. Top 3 things: 1) More restaurants in Perdido. 2) More clean-ups. 3)

1925. Top 3 things: 1) Nuclear power 2) Cleaned up Law Enforcement 3) Better public transportation system
1926. Top 3 things: 1) Recycling 2) Alternative energy 3) clean environment
1927. Top 3 things: 1) Completed Maritime Park. 2) Implement the Perdido Key Plan form 1992 3) Improve the amenities to all the county.
1928. Top 3 things: 1) more road improvements 2) more businesses on the southwest side 3) sidewalks on the southwest side
1929. Top 3 things: 1) Clean up the west side of town 2) More help for battered women 3) Health insurance for adults and children
1930. Top 3 things: 1) Bicycle path on Gulf Beach Highway. 2) Greater effort for resolving pot-holes. 3) Double lane Sorrento Road.
1931. Top 3 things: 1) More development. (Tourist friendly) 2) Synchronizing traffic lights. 3) Improved school system.
1932. Top 3 things: 1) More employment opportunities 2) Street lights 3)
1933. Top 3 things: 1) do something about homes in disrepair 2) better protection for animals 3)
1934. Top 3 things: 1) Streetlights. 2) Sidewalks. 3) Bringing in more industry.
1935. Top 3 things: 1) Recycling 2) Recreational parks 3) More Events at the Civic Center
1936. Top 3 things: 1) Clean up the city. 2) More jobs. 3) More street lights.
1937. Top 3 things: 1) stronger law enforcement 2) economic development i.e. Maritime Park 3) continued efforts to build parks in neighborhoods
1938. Top 3 things: 1) Community Centers 2) Tighter law enforcement 3) More veterans facilities
1939. Top 3 things: 1) Lower medical costs 2) More employment 3) More low income housing
1940. Top 3 things: 1) Professional ball park, football or baseball 2) A real race track, like NASCAR 3) Bigger recreational things
1941. Top 3 things: 1) street maintenance on highway 90 2) recycling 3)

1942. Top 3 things: 1) 'Improve the roads.' 2) 'A mass transit system.' 3)
1943. Top 3 things: 1) More jobs 2) More help people who are poor & not working 3)
1944. Top 3 things: 1) more jobs 2) maintain the roads 3)
1945. Top 3 things: 1) Fixing the roads. 2) Widen the roads, like Sorrento and GB Highway. 3) Better care of the elderly.
1946. Top 3 things: 1) more attention to Perdido Key 2) more effort towards parks and recreation 3) encouragement for business development downtown
1947. Top 3 things: 1) Pave the roads like Sorrento Parkway. 2) 3)
1948. Top 3 things: 1) Jobs 2) Housing opportunities 3)
1949. Top 3 things: 1) More mass transit 2) Charging areas for electric cars 3)
1950. Top 3 things: 1) Greater visibility of law enforcement. 2) More economic development. 3) Providing training for those economic development
1951. Top 3 things: 1) Do something about the old deserted buildings. 2) Improve the downtown library. 3) I think the park downtown should start being built
1952. Top 3 things: 1) More Employment 2) Better Schools 3) Better county services
1953. Top 3 things: 1) International airport serving Mobile & Pensacola 2) A commercial port on the eastern shore of NAS 3) Industrial parks for manufacturing industries
1954. Top 3 things: 1) mandatory recycling 2) job acquisition 3) reduction of taxes
1955. Top 3 things: 1) Recycling 2) Street lights 3) Community Centers
1956. Top 3 things: 1) Jobs 2) Jobs 3) Jobs
1957. Top 3 things: 1) The crime rate reduced 2) More jobs in the area 3)
1958. Top 3 things: 1) More recreation, like swimming therapy 2) 3)
1959. Top 3 things: 1) More industrial work that pays a living wage 2) Dilapidated housing repaired or demolished 3) Better control of our traffic system
1960. Top 3 things: 1) Martine park 2) More business 3) Older areas cleaned up
1961. Top 3 things: 1) More jobs 2) Better streets 3) recycling

1962. Top 3 things: 1) Better roads 2) Helping bring business with decent wages 3) Free medical clinic for the poor
1963. Top 3 things: 1) Traffic control. 2) Better library facilities. 3) Roads needs improvement.
1964. Top 3 things: 1) increased industry 2) less focus on tourism 3) more protection of wetlands regardless of money
1965. Top 3 things: 1) More jobs 2) Jobs not related to the military 3) Widening the roads for hurricane evacuations
1966. Top 3 things: 1) Increased law enforcement. 2) Better housing and variable housing options. 3) Increase lighting and sidewalks.
1967. Top 3 things: 1) improve the roads 2) improve the parks 3)
1968. Top 3 things: 1) Recycling 2) 3)
1969. Top 3 things: 1) use the Port of Pensacola to make more money 2) Community Maritime Park 3) stopping red-light runners with cameras/tickets
1970. Top 3 things: 1) Mr. Kerr and Mr. Newsome fired. 2) Investigation by State Atty. of County Offices. 3) Existing 'Comprehensive Plans' to be honored.
1971. Top 3 things: 1) downtown development 2) control of crime 3) expedience on road projects
1972. Top 3 things: 1) more technical jobs 2) better law enforcement 3)
1973. Top 3 things: 1) More jobs. 2) Pollution taking care of. No more pollution. 3) Lower taxes.
1974. Top 3 things: 1) Economic growth. 2) Improve roads. 3) Public Transportation.
1975. Top 3 things: 1) A better heath care system 2) Qualified teachers 3) Land acquisitions for housing/business
1976. Top 3 things: 1) More good restaurants. 2) More public beach areas. 3)
1977. Top 3 things: 1) More jobs 2) Renovate the county's run-down areas. 3) More road repairs faster
1978. Top 3 things: 1) Provide more jobs. 2) Sidewalks in the area. 3) Stop the nepotism.
1979. Top 3 things: 1) Easy Road access 2) More sea walls 3) Less housing developments

1980. Top 3 things: 1) Public transportation 2) More jobs 3) Recycling
1981. Top 3 things: 1) Merger of the city and county. 2) Get Maritime Park project off the ground. 3) All out effort to get jobs in OUR county.
1982. Top 3 things: 1) maritime park developed 2) more animal control in Navy Point 3)
1983. Top 3 things: 1) redevelopment of slums 2) lowering of taxes on hurricane insurance 3) figure out what to do with empty buildings
1984. Top 3 things: 1) More commitment to economic development 2) General cleanup of streets/environment 3)
1985. Top 3 things: 1) Better streets 2) Cleaning the bad neighborhoods up 3) More security or police protection
1986. Top 3 things: 1) Unemployment rate go down 2) Higher paying jobs 3) Tourism to pick up
1987. Top 3 things: 1) Better roads 2) More economic opportunities 3) Better education
1988. Top 3 things: 1) People with jobs 2) Old folks being taken care of 3)
1989. Top 3 things: 1) A new library at the main branch 2) Diversity of entertainment 3) More job opportunities beyond call centers
1990. Top 3 things: 1) Better roads 2) More job opportunities 3) More sidewalks
1991. Top 3 things: 1) government spending under control 2) government officials being held accountable 3) recycling
1992. Top 3 things: 1) more jobs 2) more evacuation exits on the Interstate 3) provide more housing for lower income people
1993. Top 3 things: 1) More patrolling by the police 2) Better crime investigations 3) Cleaner environment
1994. Top 3 things: 1) decent housing for everybody 2) things for the kids to do to keep them safe 3)
1995. Top 3 things: 1) More Jobs 2) Better wages 3) Better traffic movement
1996. Top 3 things: 1) sidewalks 2) parks 3) street lights
1997. Top 3 things: 1) More jobs 2) Better public transportation 3)

1998. Top 3 things: 1) Better traffic control 2) More street lights 3) More sidewalks
1999. Top 3 things: 1) more alternative energy being used 2) tax credits for same 3)
2000. Top 3 things: 1) A hospital in Century, closest one is Pace 2) For Escambia to have it's own Chamber of Commerce 3) Better democratic job at electing officials
2001. Top 3 things: 1) Clean up & develop Brownsville area 2) Better streetlights 3) sewer service
2002. Top 3 things: 1) more businesses for our children 2) roads checked more for potholes 3) get started with recycling better (improve this)1
2003. Top 3 things: 1) Better wages. 2) More availability of jobs. 3) Reduce grocery prices.
2004. Top 3 things: 1) end the construction on the interstate 2) better school systems 3) more time w/neighborhood watch
2005. Top 3 things: 1) pay more in wages 2) better job 3) better street repair & improvement on them
2006. Top 3 things: 1) Less guns. 2) Less drugs. 3) Less crazy people.
2007. Top 3 things: 1) streetlights 2) better and safer parks 3) better sidewalks
2008. Top 3 things: 1) better use of the port./cruise line 2) revitalizing the downtown area. 3) bringing more national companies to our area.
2009. Top 3 things: 1) "We need more jobs coming in with better pay." 2) "We need more neighborhoods brought up to code." 3) "We need more schools, instead of closing them."
2010. Top 3 things: 1) traffic lights 2) calls regarding a deviant in the neighborhood 3)
2011. Top 3 things: 1) More jobs. 2) Provide tax dollars to education. 3) Several programs for seniors.
2012. Top 3 things: 1) better paying jobs 2) more jobs 3) better places to play basketball
2013. Top 3 things: 1) recycling 2) better jobs 3) more help for first time homeowners
2014. Top 3 things: 1) Windmills for electrical purposes. 2) Destroy dilapidated houses. 3) Improve safety in neighborhoods.
2015. Top 3 things: 1) more assisted living facilities for frail elderly 2) pay increases for teachers to improve schools 3) road improvement

2016. Top 3 things: 1) Better schools 2) More teachers 3) Better education opportunities, more jobs.
2017. Top 3 things: 1) I want the school buses BACK ON THE ROAD! 2) School buses for ALL children. 3) School bus service with proper crossing guards.
2018. Top 3 things: 1) Jobs. 2) Downtown improvement. 3) Growth in Port operations.
2019. Top 3 things: 1) Good paying jobs. 2) Better housing for low income people. 3) More recreation facilities.
2020. Top 3 things: 1) Cut Taxes especially to small businesses. 2) 3)
2021. Top 3 things: 1) Better control of school system and education. 2) Pay teachers better. 3) Long term business being brought to the county.
2022. Top 3 things: 1) Improve our parks. 2) Better recycling. 3) More affordable living.
2023. Top 3 things: 1) Enforce traffic laws. 2) Enforce litter. 3) Enforce vehicle pollution
2024. Top 3 things: 1) recycling 2) clean up the streets, trash, debris, yards, people 3) better patrol policeman
2025. Top 3 things: 1) Streetlights and sidewalks for safe walking. 2) Better and safer pedestrian crossings. 3)
2026. Top 3 things: 1) Better conduct in the area by community 2) 3)
2027. Top 3 things: 1) More higher paid jobs 2) Something done with downtown area; draw attention 3) more recycling
2028. Top 3 things: 1) Near shore reef development without Army Corp 2) 3)
2029. Top 3 things: 1) More businesses to come to the area. 2) More code enforcement in lower income areas. 3) Curbside recycling with different cans for each.
2030. Top 3 things: 1) Better paying businesses. 2) Increase Employment rate. 3) Better payment for school systems.
2031. Top 3 things: 1) recycling 2) 3)
2032. Top 3 things: 1) highway to connect I10 to hwy 65 2) family parks, amusement park 3) Improving UWF, making it an A1 school

2033. Top 3 things: 1) Technology park development 2) New property appraiser 3) More resources for library
2034. Top 3 things: 1) recycling 2) street walks 3) better sidewalks
2035. Top 3 things: 1) More senior citizens help 2) More businesses 3) Better schools
2036. Top 3 things: 1) More development of natural resources. 2) More activities for younger people. 3)
2037. Top 3 things: 1) Sidewalks 2) more lights 3) re-top the street
2038. Top 3 things: 1) Better economy 2) Better jobs 3) Better resources for convicted felons to find jobs
2039. Top 3 things: 1) Good people elected to make decisions for money. 2) Money handled better. 3) People in office that aren't so political.
2040. Top 3 things: 1) More jobs. 2) Help people establish/own homes 3)
2041. Top 3 things: 1) Finish road work. 2) Maintain streets better. 3) Keep trees.
2042. Top 3 things: 1) Better enforcement on traffic 2) cleaner streets 3) code enforcement
2043. Top 3 things: 1) More job opportunities. 2) 3)
2044. Top 3 things: 1) recycling 2) bike paths 3)
2045. Top 3 things: 1) Better Parks 2) Better Police 3)
2046. Top 3 things: 1) More non-construction jobs. 2) Do not spend monies on boat ramps. 3) Keep the county cleaner.
2047. Top 3 things: 1) Unified government. 2) A monorail system. 3) A reaching out program to individual neighbors.
2048. Top 3 things: 1) Sidewalks on N. Palafox area. 2) 3)
2049. Top 3 things: 1) Clean up 2) New businesses 3) Finish road work
2050. Top 3 things: 1) Improvement in roadways. 2) Improvement in our economic development. 3) Improvement in community development projects.
2051. Top 3 things: 1) More street lights. 2) Enforced speeding limits. 3) More zoning regulations.

2052. Top 3 things: 1) County cleaned up more. 2) Lower taxes. 3) Better law enforcement.
2053. Top 3 things: 1) Curb side recycling 2) 3)
2054. Top 3 things: 1) more patrol service by the police 2) better road condition 3)
2055. Top 3 things: 1) More money towards education 2) Tourist incentives 3) Community centers
2056. Top 3 things: 1) more industry 2) more jobs 3) higher wage scale compared to surrounding areas
2057. Top 3 things: 1) Community centers 2) Upgrade poverty areas 3) Increase jobs
2058. Top 3 things: 1) more industrial jobs brought into the area 2) take I-110 across Escambia Bay into Gulf Breeze 3) better signage on highways
2059. Top 3 things: 1) sidewalks 2) recycling 3) keep a bus schedule
2060. Top 3 things: 1) More jobs. 2) Better streets. 3) Better recreation parks.
2061. Top 3 things: 1) Improve downtown 2) Fix streets 3) Keep public access areas clean
2062. Top 3 things: 1) streetlights 2) sidewalks 3)
2063. Top 3 things: 1) better enforcement as far as police 2) traffic control/running lights/etc. 3)
2064. Top 3 things: 1) sidewalks 2) bike & walk 3) streetlight
2065. Top 3 things: 1) More jobs 2) Sidewalks 3)
2066. Top 3 things: 1) Revitalize University Mall area. 2) More community centers with educational resources. 3) Do something else with Maritime Park.
2067. Top 3 things: 1) better jobs 2) do more for the poor 3) help homeless people out
2068. Top 3 things: 1) We need to replace all governmental officials 2) 3)
2069. Top 3 things: 1) Road development 2) Educational programs 3) Economic real estate deliverance
2070. Top 3 things: 1) merge the county with the city 2) more urban renewal 3) developing jobs

2071. Top 3 things: 1) Having signs up for blind and handicapped. 2) Better transportation services. 3) Officers to help rather than be aggressive.
2072. Top 3 things: 1) Houses being sold 2) More jobs 3) More business
2073. Top 3 things: 1) High paying jobs 2) Improvement of education 3) Improvement in the roads and cleanliness of city
2074. Top 3 things: 1) Road construction finally finished 2) No Ballpark construction in a hurricane zone 3) a new fishing pier
2075. Top 3 things: 1) 10-20 year long range plan 2) More jobs. 3) School superintendent should be appointed position
2076. Top 3 things: 1) more jobs available in some way; minimum wage even 2) code enforcement in Escambia & better sidewalks 3) Jackson St. the trees are too overgrown
2077. Top 3 things: 1) Jobs 2) Housing opportunities 3) Educational Improvement
2078. Top 3 things: 1) New park developed downtown. 2) Economy to get better. 3) Families that in crisis to not go through papers.
2079. Top 3 things: 1) good industry 2) upgrade educational system 3)
2080. Top 3 things: 1) Better roads. 2) Better schools. 3) Better police patrol.
2081. Top 3 things: 1) our citizens taken care of better 2) our emergency response people get better benefits 3) better taking care of senior citizens
2082. Top 3 things: 1) More industry 2) Synchronize Street Lights 3) Do Something About Dilapidated Houses
2083. Top 3 things: 1) More business and jobs. 2) Develop downtown more. It's very underused. 3) Affordable housing.
2084. Top 3 things: 1) Upgrade some streets for more traffic 2) More jobs and clean industries 3) Help indigent people become viable citizens
2085. Top 3 things: 1) more jobs that pay 2X or 3X minimum wage 2) take more seriously traffic control enforcement 3) community centers & activities for young people
2086. Top 3 things: 1) more jobs 2) a better library system 3) recycling
2087. Top 3 things: 1) Building maritime park 2) Serious efforts to bring new industry 3)
2088. Top 3 things: 1) more jobs 2) redevelopment of a lot of areas that need repair 3)

2089. Top 3 things: 1) More consciousness about pollution (water & air). 2) More large 'green' industry. 3) Work on the racial segregation.
2090. Top 3 things: 1) More jobs 2) 3)
2091. Top 3 things: 1) Better schools. 2) More jobs. 3) Restore and beautify the county.
2092. Top 3 things: 1) More protection for air and water quality 2) Cleaning blighted areas 3)
2093. Top 3 things: 1) Downtown park site development 2) Water plant moved 3) Increase quantity of affordable housing
2094. Top 3 things: 1) More manpower on the streets from law enforcement. 2) More industry. 3) Environmental regulation/protection.
2095. Top 3 things: 1) more jobs 2) more road repair 3) more enforcement of speed limits
2096. Top 3 things: 1) keep the roads in decent operating order 2) intersections are very dangerous-improving those 3) keep the streets & roads clean
2097. Top 3 things: 1) Improve recycling program. 2) More bike and running areas. 3)
2098. Top 3 things: 1) Restrict beach development. 2) More park development. 3) Improve library system.
2099. Top 3 things: 1) more job development for our people & county 2) more affordable housing 3) control the traffic in some better way
2100. Top 3 things: 1) Consolidation between city and county. 2) Recycling for the city. 3) More bicycle paths.
2101. Top 3 things: 1) Make progress on road repair. 2) Clean up run down areas. 3) Confirm foreign workers are legal.
2102. Top 3 things: 1) better development as far as good jobs for people 2) Start on I10 to get out ASAP re: hurricanes 3) something done w/University Mall-development
2103. Top 3 things: 1) Sewer plant moved. 2) Maritime park completion. 3) More job opportunities.
2104. Top 3 things: 1) better lighting 2) better sidewalks 3)
2105. Top 3 things: 1) more incentives to bringing good jobs to Escambia 2) 3)

2106. Top 3 things: 1) High tech industry growth. 2) Better/More community centers. 3) Increased public transportation.
2107. Top 3 things: 1) Attract more industrial industries. 2) Maritime park. 3) Reclaim blight land and facilities for education.
2108. Top 3 things: 1) recycling 2) more land aside in it's natural state 3) investigate consolidation of city & county
2109. Top 3 things: 1) Waterfront development. 2) More commerce downtown. 3)
2110. Top 3 things: 1) Recycling. 2) More street lights. 3)
2111. Top 3 things: 1) recycling 2) better roads 3)
2112. Top 3 things: 1) Transparency of Government. 2) More economic development. 3) Synchronize traffic signals.
2113. Top 3 things: 1) better library system 2) better public transportation system 3) tree ordinance (don't plow down Oaks & such)
2114. Top 3 things: 1) Better traffic flow. 2) 3)
2115. Top 3 things: 1) More economic development. 2) More and better roads. 3)
2116. Top 3 things: 1) Economic Job Development 2) Programs to conserve water & soil 3) Assistance to public on how they spend the money
2117. Top 3 things: 1) Bring in more jobs. 2) Improved local streets. 3)
2118. Top 3 things: 1) Consolidated govt., not city and county 2) Manufacturing middle class job opportunities 3) Support for EMS, law enforcement and fire dept.
2119. Top 3 things: 1) Work with city to commercialize downtown 2) 3)
2120. Top 3 things: 1) Higher level of and better education. 2) More recreational opportunities, like bike paths. 3) Air quality improvement.
2121. Top 3 things: 1) More tax money to support libraries. 2) More deputies in the Sheriff's Department. 3)
2122. Top 3 things: 1) cruise ship 2) trains 3) build a new airport
2123. Top 3 things: 1) better jobs 2) more jobs. 3) tax breaks for first time homeowners
2124. Top 3 things: 1) Make sure older people can pay for medicine 2) 3)

2125. Top 3 things: 1) more jobs. 2) less construction on roadways. 3) keep youth activities alive to stay out of trouble
2126. Top 3 things: 1) Better paying jobs. 2) More jobs 3) affordable housing
2127. Top 3 things: 1) more downtown preservation 2) less development downtown and beach areas 3) more done on behalf of the unemployed and homeless
2128. Top 3 things: 1) Maritime Park minus baseball field 2) Move sewage treatment plant 3) Get rid of Port of Pensacola
2129. Top 3 things: 1) Have the county commissioners fired 2) Poker room operation at the Greyhound track 3) Bring in better paying and more jobs
2130. Top 3 things: 1) More libraries 2) traffic control 3) more development with EMT services
2131. Top 3 things: 1) Maritime Park 2) Cruise ship terminal 3) Revitalize historical areas
2132. Top 3 things: 1) sidewalks around schools 2) Better jobs 3) better security around schools
2133. Top 3 things: 1) Community Centers 2) Improve road maintenance 3) More streetlights
2134. Top 3 things: 1) More shopping centers 2) better streets 3) More Street lights
2135. Top 3 things: 1) Recycling 2) Community Centers 3) More Handicapped accesses
2136. Top 3 things: 1) Bringing in clean industry. 2) Just have a county government and not a city one. 3) Better and more libraries.
2137. Top 3 things: 1) Better Streets 2) Better Boat Launches 3) Better Beach Access
2138. Top 3 things: 1) Better zoning 2) Put a port, so much could be done 3) Clean up, tear down or enforce dilapidated homes
2139. Top 3 things: 1) More jobs 2) Better streets 3) Better health services
2140. Top 3 things: 1) More economic development. 2) More jobs. 3)
2141. Top 3 things: 1) Controlled growth 2) Better school partnerships in all schools 3)
2142. Top 3 things: 1) Streetlights 2) Sidewalks 3) Maintaining roads

2143. Top 3 things: 1) Emphasis on efficiency in road repair. 2) Residential and business curbside recycling. 3) Tax reductions.
2144. Top 3 things: 1) Good jobs, not in tourist or service industries. 2) Greater professionalism and transparency. 3)
2145. Top 3 things: 1) Jobs, jobs, jobs. 2) 3)
2146. Top 3 things: 1) Recycling 2) Maritime Park finished 3) Waterfront developed for commercial/tourism
2147. Top 3 things: 1) Curbside recycling. 2) The Trillium Park Project - do SOMETHING! 3) Road improvement.
2148. Top 3 things: 1) Recycling 2) Fishing regulations to be enforced 3) More approachable city govt (Pensacola.)
2149. Top 3 things: 1) Less attention to low paying tourist dollar jobs. 2) More attention to higher paying industrial jobs. 3) More beautification of Pensacola.
2150. Top 3 things: 1) more jobs 2) better schools 3) better roads
2151. Top 3 things: 1) recycling 2) bike paths would really help 3) keep taxes without going up
2152. Top 3 things: 1) land cleaned up 2) sidewalks 3)
2153. Top 3 things: 1) More libraries. 2) Curbside recycling, countywide. 3)
2154. Top 3 things: 1) Keep the Ice Pilots hockey team. 2) 3)
2155. Top 3 things: 1) Economic situation back in shape 2) 3)
2156. Top 3 things: 1) technology center built 2) maritime park built 3) traffic signal synchronization
2157. Top 3 things: 1) Sidewalks and streetlights. 2) Better employment opportunities. 3)
2158. Top 3 things: 1) Honest, conservative politicians in office. 2) Politicians who do what's right. 3)
2159. Top 3 things: 1) better schools, more money given 2) environmental standards 3) more regulations of P'Cola. Elect, not appoint
2160. Top 3 things: 1) drag strip in Pensacola 2) casinos 3)

2161. Top 3 things: 1) At the beach, approve quality business development 2) Programs to mitigate storm recovery 3) Bring jobs and economic development to the area
2162. Top 3 things: 1) Better businesses. 2) Better and more recycling. 3) Cleaner water.
2163. Top 3 things: 1) Economic development 2) Help with the poor 3) Incentives for bringing new businesses
2164. Top 3 things: 1) more governmental involvement 2) more funding for the police department 3) more & better jobs
2165. Top 3 things: 1) Better code enforcement in the neighborhoods. 2) Better up-keep of streets and roads. 3) Better economic development.
2166. Top 3 things: 1) We need honest new politicians. 2) We need to lower taxes. 3) They will need soup lines.
2167. Top 3 things: 1) neighborhood development in downtown Pensacola 2) continue cleanup in Brownsville 3) continue maintaining parks
2168. Top 3 things: 1) Education 2) Jobs 3)
2169. Top 3 things: 1) Sidewalks 2) Recycling 3)
2170. Top 3 things: 1) Be more imaginative with expanding our Port. 2) Add and improve our existing parks for children. 3) Better schools - build more and upgrade existing.
2171. Top 3 things: 1) recycling 2) community centers 3) larger public libraries
2172. Top 3 things: 1) Maritime Park 2) Pay to have the port moved away from downtown 3) Clean up the port so a cruise ship can dock there
2173. Top 3 things: 1) Blooming economy 2) more jobs for Pensacola citizens 3) Improved education - higher standards
2174. Top 3 things: 1) Improve traffic pattern 2) More high-tech businesses 3) More support for the military
2175. Top 3 things: 1) Coordinate timing the traffic lights. 2) To educate the public about using turn signals. 3) The county and city need to have recycling.
2176. Top 3 things: 1) maritime park done 2) better transportation 3) recycling
2177. Top 3 things: 1) Manufacturing Industry 2) County Roads 3) Sidewalks
2178. Top 3 things: 1) Better bus service 2) 3)

2179. Top 3 things: 1) community center 2) more recreations programs for youth 3) high paying jobs
2180. Top 3 things: 1) Fixing the roads more quickly. 2) Repairing potholes. 3)
2181. Top 3 things: 1) more libraries for the public's use 2) more sidewalks 3)
2182. Top 3 things: 1) Economic development & growth 2) high technical kinds of jobs 3) recycling & don't charge citizens
2183. Top 3 things: 1) Make it more of a destination w/mass transit 2) Increase port activity 3) Improvement in public schools
2184. Top 3 things: 1) Develop the waterfront area and get that going. 2) Unbiased, long-term road development projects. 3) Further development of UWS academically & sports.
2185. Top 3 things: 1) better paying jobs 2) cleanliness 3) better overall public safety
2186. Top 3 things: 1) more job 2) higher paying jobs 3) the interstate completed
2187. Top 3 things: 1) Residential curbside recycling. 2) 3)
2188. Top 3 things: 1) better jobs 2) better leadership 3) better colleges
2189. Top 3 things: 1) Mandatory curbside recycling for everyone. 2) Residential housing uniformity codes. 3)
2190. Top 3 things: 1) County shelter for disasters. 2) Better schools, education and school facilities. 3)
2191. Top 3 things: 1) A first-rate sports facility on Nine-Mile Rd 2) Better cooperation with PJC and UWF 3) More boat launches
2192. Top 3 things: 1) Jobs! 2) Better pay. 3) JOBS!
2193. Top 3 things: 1) A five-year-plan for assets and liabilities. 2) A five-year-plan for growth stimulation. 3) Accountability to the citizens.
2194. Top 3 things: 1) Combine city and county for one govt. 2) Better roads 3)
2195. Top 3 things: 1) More things for children to do. 2) Better principals, deans and counselors. 3)
2196. Top 3 things: 1) Economic growth 2) Lower cost government 3) Less government regulation

2197. Top 3 things: 1) More jobs. 2) Schools improved. 3) Better roads.
2198. Top 3 things: 1) Better schools. 2) Better and more concerned and educated teachers. 3) Better daycare services.
2199. Top 3 things: 1) Continuation of improving streets and traffic. 2) Water plant getting opened. 3) Storm runoff improvement.
2200. Top 3 things: 1) A new group of people in the government. 2) More industry. 3) Better flow of traffic. Time the signals.
2201. Top 3 things: 1) More stop signs 2) More red lights 3)
2202. Top 3 things: 1) Raise wages for teachers and law enforcement. 2) Offer incentives to businesses. 3) Widen certain roads.
2203. Top 3 things: 1) Better roads. 2) More recycling programs. 3) Better school programs.
2204. Top 3 things: 1) more jobs 2) emphasis on environmental issues 3) land developing restrictions
2205. Top 3 things: 1) More road improvement 2) Better sanitation of streets, litter 3) Code enforcement
2206. Top 3 things: 1) Better job bringing in new businesses. 2) Cruise line. 3) wider range in job opportunities.
2207. Top 3 things: 1) Cruise line. 2) Better jobs. 3) Better paying jobs.
2208. Top 3 things: 1) improve roads. 2) invest in economic development. 3) expansion of E-CAT.
2209. Top 3 things: 1) Bring some business into area, instead of leaving 2) Develop transportation system, or trolley 3) Tax incentives to people who bring business
2210. Top 3 things: 1) Growth in jobs 2) Program for first-time homebuyers 3)
2211. Top 3 things: 1) Better beach parking. 2) Better planning on road construction. 3) Maritime park/more activities downtown.
2212. Top 3 things: 1) better paying jobs. 2) get rid of tourism 3) cruise line
2213. Top 3 things: 1) Raise taxes other than on real property 2) Encourage businesses with high paying jobs 3)

2214. Top 3 things: 1) better pay for school teachers 2) better paying jobs 3) recycling
2215. Top 3 things: 1) Larger manufacturing 2) Complete water treatment plant 3)
2216. Top 3 things: 1) Better paying jobs. 2) recreational facilities. 3) Alternative power sources.
2217. Top 3 things: 1) streetlights 2) bring better job for students so they stay here 3) sidewalks
2218. Top 3 things: 1) improvement in roads 2) improvement in schools 3) improvement in business and growth
2219. Top 3 things: 1) better pay 2) more growth 3) more opportunities.
2220. Top 3 things: 1) like to see more & better job 2) Longleaf drive extended to Pinestead Rd. 3) On & off ramp off Beulah
2221. Top 3 things: 1) Road improvement 2) More jobs 3) Improvement to public transportation
2222. Top 3 things: 1) more parks and boat launches 2) more public beach access 3) Cruise ship
2223. Top 3 things: 1) Better jobs to keep youth here 2) Lower taxes 3) Better public transportation
2224. Top 3 things: 1) Consolidated government of the city and county. 2) Need to attract employers and industry. 3) Create/attract more higher-paying and skilled jobs
2225. Top 3 things: 1) Recycling 2) More policemen watching red lights being run 3)
2226. Top 3 things: 1) Recycling 2) Support schools better 3) Law enforcement to address gang activity
2227. Top 3 things: 1) Clean up and beautify the city and county. 2) Curbside recycling program. 3) Do something with Maritime Park, ONE WAY OR OTHER!
2228. Top 3 things: 1) More jobs & economic growth 2) Recycling 3) Provide skateboarding parks
2229. Top 3 things: 1) More sidewalks in Cantonment 2) New developments required to provide sidewalks 3)
2230. Top 3 things: 1) A major industry move into the area. 2) Consolidation and reduction of duplication of govt 3) Expansion of the tourist industry.

2231. Top 3 things: 1) Sidewalks 2) Streetlights 3) Alleviation of traffic in 9 mile road area
2232. Top 3 things: 1) New jobs and economic development. 2) Enforcement of the zoning laws and regulations. 3) Readiness of sheriff's department, fire and roads.
2233. Top 3 things: 1) Streetlights 2) More upkeep of roads 3) More law enforcement - patrolling
2234. Top 3 things: 1) No-kill zone for animals, no euthanizing 2) Fix roads 3)
2235. Top 3 things: 1) Maritime park 2) larger corporations 3) Cruise ships.
2236. Top 3 things: 1) more cleaning of the streets 2) 3)
2237. Top 3 things: 1) Better paying jobs. 2) less road construction 3) sidewalks.
2238. Top 3 things: 1) trash pickup twice a week instead of once 2) 3)
2239. Top 3 things: 1) Better paying jobs 2) community centers. 3) boat ramps on fresh water rivers.
2240. Top 3 things: 1) more family-oriented activities 2) more jobs brought into the area 3) better wages
2241. Top 3 things: 1) Growth to move north of 9 mile road 2) Incentives to help improve north end of the county 3) keep police/sheriff offices open for north end
2242. Top 3 things: 1) more accountability for County officials 2) better use of County economic resources 3) more development of the parks for the kids to play
2243. Top 3 things: 1) factory or big business come in to town. 2) Improve roads around 9 mile 3) Nice public library around the 9mile road area.
2244. Top 3 things: 1) Better roads 2) Improve traffic flow. 3) Build the park or get out of the park.
2245. Top 3 things: 1) New property appraiser 2) New tax collector 3) New clerk of courts
2246. Top 3 things: 1) More street lights 2) Clean up the county in general 3) Better roads
2247. Top 3 things: 1) more cultural arts growth (meaning things to do) 2) new jobs being brought to the area (big companies) 3) maritime park being built downtown
2248. Top 3 things: 1) More employers 2) Bay front development 3)

2249. Top 3 things: 1) Jobs 2) Roads better cared for 3) More information through media about the county
2250. Top 3 things: 1) recycling 2) Better jobs 3) better street maintenance
2251. Top 3 things: 1) road improvements 2) stop closing the schools in the north end 3) more efficient building codes in the north end
2252. Top 3 things: 1) economic development 2) better law enforcement 3) better public safety services
2253. Top 3 things: 1) county/city coordination 2) development of Port 3) development of water industries
2254. Top 3 things: 1) More industry 2) 3)
2255. Top 3 things: 1) More jobs 2) Dirt roads paved 3)
2256. Top 3 things: 1) more jobs 2) new industry 3) increased tourism
2257. Top 3 things: 1) dog park 2) street repairs 3) recycling
2258. Top 3 things: 1) Road Improvement. 2) More jobs. 3) Corporation for all commissioners.
2259. Top 3 things: 1) More jobs 2) Better pay 3) clean air
2260. Top 3 things: 1) Better Jobs 2) Better public transportation 3) More educational opportunities & libraries
2261. Top 3 things: 1) more jobs 2) limit building sub-divisions 3) road repairs
2262. Top 3 things: 1) jobs 2) streets 3) bulk trash picked up
2263. Top 3 things: 1) Better schools. 2) Better and safer school bus service. 3) Enduring, large businesses and jobs brought in.
2264. Top 3 things: 1) Sidewalks and safe jogging and bike paths. 8/10 ft 2) They need to attract outside industrial business. 3) Repair one road before they start another one.
2265. Top 3 things: 1) Increase job growth. 2) Property values within the housing market. 3) Education.
2266. Top 3 things: 1) recycling 2) street improvements 3) public transport. improv.
2267. Top 3 things: 1) Street walks 2) street lights 3)

2268. Top 3 things: 1) jobs 2) better roads 3)

2269. Top 3 things: 1) Improved economic development & more jobs 2) Assistance to the needy. 3) Improvement to public access to the beach.

2270. Top 3 things: 1) Develop Maritime Park. 2) Better traffic control. 3)

2271. Top 3 things: 1) Clean up the streets 2) Get educated people to run the county 3) Better traffic control

2272. Top 3 things: 1) Cleaned up common areas 2) Demolition of buildings that are run down 3) Better roads

2273. Top 3 things: 1) More jobs. 2) More cops on the streets in high crime areas. 3) More investment in the run down neighborhoods.

2274. Top 3 things: 1) road improvement 2) unused land development 3) recreation access

2275. Top 3 things: 1) An equitable private property taxation level. 2) 3)

2276. Top 3 things: 1) Sidewalks in the Olive Rd., and Nine Mile area 2) Better jobs 3) Cleaner streets

Q20. ARE THERE ANY EXISTING COUNTY SERVICES THAT YOU WOULD RECOMMEND THE COUNTY DISCONTINUE?

2277. Discontinue: I think that they could decrease code enforcement.

2278. Discontinue: Gas tax in our community because we don't get a bus.

2279. Discontinue: I don't think they should give any kind of economic supplementing to homebuyers. They need better paying jobs. People born and raised here can't buy a house earning eight dollars an hour.

2280. Discontinue: monies for free land

2281. Discontinue: Methadone Clinic

2282. Discontinue: "The sheriff's office should be in charge of code enforcement."

2283. Discontinue: Trolley cars.

2284. Discontinue: Transportation needs a lot of work. Add smaller economical buses."

2285. Discontinue: The medical system should be managed by itself. I would suspend the Maritime Park project. (It cost to much and takes to long and is a waste of our tax dollars.)

2286. Discontinue: Reduce garbage pick-up to 1X a week.

2287. Discontinue: 'I know of no services that we have where we live.'

2288. Discontinue: Public relations.

2289. Discontinue: More useful welfare benefits as opposed to providing things that are not necessary for living

2290. Discontinue: Bus transportation

2291. Discontinue: If Escambia County Transit System can't make money on their own, it should be disbanded and run by a private company.

2292. Discontinue: Welfare without accountability needs to stop. Too many people receive welfare and never get training to get off. Also, the money often doesn't get to the children.

2293. Discontinue: Evaluate child care and provide more monies to direct children services instead of administrative costs.

2294. Discontinue: City Council members should be paid according to the work they provide and according to their productivity.
2295. Discontinue: I think that they need to consider unified government and reduce duplication.
2296. Discontinue: Blood donation services
2297. Discontinue: Construction on waterfront with hurricane damage possible.
2298. Discontinue: 'I would cut off ECAT or limit it.'
2299. Discontinue: 'Some of the young adults recv. assistance, should get a job & stop spending the tax payers money.'
2300. Discontinue: Consolidate city and county services.
2301. Discontinue: Cut back on parks and recreation.
2302. Discontinue: I believe that due to the socio-economics of this area, the curbside recycling will become a burden on the taxpayer, and a waste of money.
2303. Discontinue: Once a week trash pickup is adequate.
2304. Discontinue: Port of Pensacola
2305. Discontinue: Transit service. Is it worth it, and how much does it cost us. How much do they use it
2306. Discontinue: ECAT Bus System. The Port of Pensacola was not developed adequately so it is worthless.
2307. Discontinue: Bus service.
2308. Discontinue: Anything to do with environmental concerns and anything that has to do with throwing good money after bad money, such as soccer fields, Civic Center, etc.
2309. Discontinue: "I'd like to see them do something regarding the building permits. The rules and cost are just absolutely ridiculous!"
2310. Discontinue: Cut all services except police and fire 40% and cut all county official salaries to one dollar.'
2311. Discontinue: Rogers Scott Civic Center on Summit Blvd.
2312. Discontinue: ECAT

2313. Discontinue: The 110 extension should never arise again.
2314. Discontinue: Go back to volunteer fire dept. but it's probably not practical now. This is now a real expensive service.
2315. Discontinue: The FCAT test, the state standardized test, the High School tests are too expensive and a waste of time. It's time we started to trust our teachers.
2316. Discontinue: Take the fluoride out of the water.
2317. Discontinue: Park violations need to be discontinued; it doesn't do any good.
2318. Discontinue: ECAT is a waste of money
2319. Discontinue: I'm not familiar with all of the social services they provide, but I'm sure they could make some reductions on some of them.
2320. Discontinue: Using the bus service to transport mothers & babies to Sid Nelson in Cantonment.'
2321. Discontinue: Anything dealing with the dog track. Public ownership of the Port instead of private ownership.
2322. Discontinue: 'Downsize public bus that runs from Pensacola to Century.'
2323. Discontinue: Animal control
2324. Discontinue: Less road construction.
2325. Discontinue: I don't feel that the schools need as many administrators, such as assistant-to-the-assistant principal, having 2 or 3 deans present on one campus and then having police officers there also.
2326. Discontinue: I do not want them to do garbage pickup in the north end of the county. I like Allied Waste much better, and the County should let them compete.
2327. Discontinue: "Being to political. "
2328. Discontinue: It is ridiculous to have big city buses when they could just have smaller buses. They said it didn't cost money but it did come from tax money somewhere.
2329. Discontinue: No

2330. Discontinue: Garbage trucks could run just once a week, instead of twice a week. That would save on gas and they could charge us less. They need to concentrate on the county as a whole and not just the south.

2331. Discontinue: I think the transit system would work pretty well, if we just got people to run it who know what they're doing. The govt. should stay out of it.

2332. Discontinue: If I knew of the county's services, I might know what to recommend discontinuation of.

2333. Discontinue: I don't think there needs to be two trash days.

Q21. ARE THERE ANY SERVICES THAT THE COUNTY DOES NOT CURRENTLY PROVIDE THAT YOU WOULD RECOMMEND THE COUNTY IMPLEMENT?

2334. Implement: recycling

2335. Implement: recycling

2336. Implement: Public transportation: there is none, per se. They have that little ECAT service, which doesn't cover anything.

2337. Implement: The cameras at stop light or major intersections that take picture when you run the light.

2338. Implement: The government has taken away the responsibility of the people. They have to many things going on as it is.

2339. Implement: Curb side recycling

2340. Implement: To recycle.

2341. Implement: Curbside recycling; More community centers for children; Better education.

2342. Implement: A better sanitation schedule

2343. Implement: 'More help for women and children, like daycare, and things like that.'

2344. Implement: Better recycling.

2345. Implement: "Expand their public transportation

2346. Implement: Recycling

2347. Implement: 'Implement funding for the recreational parks.'

2348. Implement: They need a better health care system for those without insurance.

2349. Implement: 'More support for the volunteer fire department, not necessarily just financial support. There seems to be a conflict between the paid and the volunteers, and they are all heroes.'

2350. Implement: Now sewage in my area yet.

2351. Implement: An economic safety-net for people who lose their jobs, homes, etc. They need long-term shelters. Emergency funds for seniors and others in trouble.

2352. Implement: Recycling but they have started those efforts.
2353. Implement: A subway or an above ground subway or 'train' that runs at all hours. That would cut down a LOT on DUIs in the area and ultimately save lives.
2354. Implement: More frequent pick up of bulk trash at no additional cost
2355. Implement: "Getting involved w/the community; skateboarding, & possibly building a concrete skateboard outdoor park."
2356. Implement: Expansion of the existing public transportation.
2357. Implement: Recycling needs to be much broader. The restrictions are ridiculous.
2358. Implement: 'They could work more to cut out welfare programs & put that ARE able to work.
2359. Implement: I would like to see the city and county combine, and do away with two governments.
2360. Implement: They need to pour back the taxes into the community such as roads, libraries, and things of these natures.
2361. Implement: Rehab for crack heads.
2362. Implement: improvement of the transportation system
2363. Implement: Glass needs to be added to the list of recyclable items.
2364. Implement: 'Maintenance of the canals. They take care of the canals in Pensacola, but not where i live.'
2365. Implement: Better public transportation
2366. Implement: Public transportation further south west.
2367. Implement: The County should implement surveys such as this with the citizens more often.
2368. Implement: "Bus services on the west side of town near Perdido."
2369. Implement: Something that would be easier for the county people, like me, to and exchange information.
2370. Implement: "Assisted living for low or no income."

2371. Implement: 'They need to get a bus system going to all areas and not just the main areas. There would be less cars on the streets.'
2372. Implement: Bike paths should be maintained much better. The paths in my area are consistently covered with sand.
2373. Implement: Mass transit and more eco-friendliness and alternative energy use.
2374. Implement: "We need more elderly care for our citizens."
2375. Implement: Clean the ditch behind my house
2376. Implement: Bus service, public transportation
2377. Implement: I believe that for welfare, people should have to take a drug test.
2378. Implement: Residential train system.
2379. Implement: Increase awareness on boating safety
2380. Implement: More public transportation.
2381. Implement: Better welfare assistance to those who really need it.
2382. Implement: We need to recycle.'
2383. Implement: "I would recommend more recycling."
2384. Implement: Taking care of old people & giving them homes.
2385. Implement: recycling
2386. Implement: recycling
2387. Implement: "Better recycling for one. They need to pick things up that people through out, etc."
2388. Implement: I would like to see more recycling efforts in Escambia County.
2389. Implement: Senior services & mental citizen services.
2390. Implement: We need more senior services in the community for low income people. These are people who worked hard in their lifetime.
2391. Implement: I would recommend, to save time and money, that people be required to put trash containers all on the same side of the street.

2392. Implement: Mosquito control.
2393. Implement: "I think the county should provide free STD testing."
2394. Implement: Better services for elderly.
2395. Implement: More libraries.
2396. Implement: "I think that they should have a better bus route."
2397. Implement: They need to have money set aside to encourage historic events so people can be attracted to the area.
2398. Implement: More youth recreation.
2399. Implement: Channel One - Food Bank (refer to Minnesota).
2400. Implement: Recycling
2401. Implement: Pick up trash.
2402. Implement: I would like to see them have more recycling projects.
2403. Implement: They used to provide stuff to put out for rat abatement, but they closed that down 3 years ago. I wish they would institute that again.
2404. Implement: Better assisted living programs.
2405. Implement: The county needs to change how they handle trash. This should be done by independent business.
2406. Implement: I'm blind with a guide dog, so we really need more easy access to buildings and around town.
2407. Implement: Recycling
2408. Implement: 'You shouldn't have to go all the way to 'L' St. to have change buses. You should be able to stay on the same bus the entire trip.'
2409. Implement: Curbside recycling for all businesses and homes. More trolley service to and from the beach, with later hours.
2410. Implement: Better recycling
2411. Implement: Recycling throughout county. At least drop sites.

2412. Implement: Implement more recycling programs.
2413. Implement: Expand recycling program.
2414. Implement: "I'd like to see more mosquito control, rats, and pest."
2415. Implement: "I'd like to see better recycling in Escambia!"
2416. Implement: "I'd like better bike paths, sidewalks, etc."
2417. Implement: Provide more community support for children with disabilities.
2418. Implement: "I would like to see the public access TV channel that would benefit the people in Escambia co."
2419. Implement: Curbside recycling for residential and business.
2420. Implement: Recycling
2421. Implement: There should be transportation for seniors, to get to the grocery and doctors.
2422. Implement: A county newsletter available via e-mail.
2423. Implement: Curbside recycling with a systematic method.
2424. Implement: Something to allow dog owners and their dogs, to feel welcomed, such as facilities and events, and clean-up facilities.
2425. Implement: Gambling casino.
2426. Implement: Do a better job at doing what they're supposed to do now.
2427. Implement: They need to focus on protection of citizens and community.
2428. Implement: I think they should recognize more things to do for disabled vets. They shouldn't have to pay for their license plates (Disabled Vet Plate).
2429. Implement: In-home recycling.
2430. Implement: Increased bus routes and homeless shelters.
2431. Implement: 'They need to do something about our energy situation.'
2432. Implement: Keep the roadsides cleaner. Keep the litter out, keep the neighborhoods cleaner and keep the debris out of our neighborhoods.

2433. Implement: More care for the elderly.
2434. Implement: Incentives for better energy systems
2435. Implement: 'Recycling.'
2436. Implement: Recycling and investing in areas of the community like the west side that needs help. They seem to ignore certain pockets of the county where the people are poor. Health care clinics would help.
2437. Implement: Greener county More recycling benefits to homeowners who go solar power incentives to get hybrid vehicles
2438. Implement: 'Getting the workers out to fix the potholes.'
2439. Implement: Countywide wireless internet service.
2440. Implement: Hurricane and tornado sirens in neighborhoods.
2441. Implement: More jobs.
2442. Implement: countywide recycling
2443. Implement: Recycling glass and plastic
2444. Implement: Separating trash from recyclables
2445. Implement: more youth sponsorship. More things for the kids to do.
2446. Implement: 'I'm in favor of less government, have more of the citizens involved & their saying. I'd like better code enforcement, they overstep their bound.'
2447. Implement: Curbside recycling services.
2448. Implement: 'Make Molina School that is due to be torn down a community center for everyone.'
2449. Implement: Cruise ships.
2450. Implement: I would love to see the Sheriff's Department start up a task force to eliminate the gang problems in Escambia County. ex: Use young cadets as under cover's to get the gangs figured out.
2451. Implement: "I would like to see them go back to full mosquito control."

2452. Implement: "I would like to see help older and teenagers instead of economical status, use social service measurement."

2453. Implement: No

2454. Implement: street lighting

2455. Implement: recycling

2456. Implement: Better code enforcements in neighborhoods.

Q22X. SPECIFY “OTHER” MOST IMPORTANT CHALLENGE FACING ESCAMBIA COUNTY:

Q22x comments are not sorted because all have a “rating” of “7”. Respondents were only asked this open-ended question if on Q22 they said “other” as their most important challenge.

- 2457. Q22 Specify for "other": 7. Maintenance of roads
- 2458. Q22 Specify for "other": 7. 'Fixing the roads and the lights.'
- 2459. Q22 Specify for "other": 7. Fix the roads, widen them, etc.
- 2460. Q22 Specify for "other": 7. Safe school transportation.
- 2461. Q22 Specify for "other": 7. High cost of insurance.
- 2462. Q22 Specify for "other": 7. ALL OF THE ABOVE!!!!
- 2463. Q22 Specify for "other": 7. Not to make any more rules they can't enforce.
- 2464. Q22 Specify for "other": 7. Fixing the roads and timing the traffic lights.
- 2465. Q22 Specify for "other": 7. Fix the roads and streets.
- 2466. Q22 Specify for "other": 7. Infrastructure, roads
- 2467. Q22 Specify for "other": 7. See comments at end of survey.
- 2468. Q22 Specify for "other": 7. Lower property taxes.
- 2469. Q22 Specify for "other": 7. Improve how the town looks to outsiders

Q33. DO YOU HAVE ANY ADDITIONAL COMMENTS?

Q33 comments are sorted from lowest to highest by the 1-5 numerical rating the respondent gave in Q23, "how satisfied are you with the OVERALL QUALITY of the job that the County is doing?" All respondents were asked this open-ended question, regardless of rating given.

A direct correlation between Q23 and Q33 is not established, as the "additional comment" question was not asked directly in conjunction with Q23; respondents were asked several demographic questions in between. The researchers merely organized the "wrap-up" comments in this fashion to allow the reader to observe any interesting patterns that might appear.

2470. Q23 Rating: 1. We need lower taxes especially after Hurricane Ivan. Make it where retired people can afford to come back and purchase homes.

2471. Q23 Rating: 1. I hope they take these surveys seriously and I would love to see the results of what they do with these responses.

2472. Q23 Rating: 1. They definitely have to improve transportation for those who don't drive or can no longer drive. They also have to extend the hours of public transportation greatly. They are more concerned with the businesses than the individual. If you don't own a home, a business or a car, they don't seem to be very concerned with you.

2473. Q23 Rating: 1. 'This survey was very good. I liked that I could comment on things.'

2474. Q23 Rating: 1. I am glad to see they are doing research like this It shows they care what we think as a community and I hope they really listen to our concerns.

2475. Q23 Rating: 1. "Before I go I'd just like to see Escambia County improve in all areas for my grandkids so they will stay here and live a happy life."

2476. Q23 Rating: 1. This is the most I have been asked about the county ever. I wish I could have rated everything 5's and good remarks. I did enjoy giving my input hopefully it will make some changes.

2477. Q23 Rating: 1. When they do these surveys, I think they should be asked to put their names on their survey. I think they should change it from confidential and let people be proud of how they feel. It makes it seem they need to be secretive about they feel or they could be recourse by the county. If people put their name on their surveys it gives them a real voice when they give your name.

2478. Q23 Rating: 1. I would like to see someone lead a charge, to get the fluoride OUT of the water.

2479. Q23 Rating: 1. It makes no sense that they don't have another spur of I-10 to Alabama from here. It should start in Santa Rosa County. They took the money and four-laned Route 113

after 29 North. They gave it to Alabama. They need to get people out of here before storms, and there's only one way north away from the coast. That to me is the biggest failure. And, they drag their feet on paving county streets

2480. Q23 Rating: 1. On Interstate 10 bridge, near where we live, there was a car going from lane to lane, with a young man's feet out the window. We followed them for 10 miles after I called the highway patrol. No body responded. They could have hurt somebody. Drivers here speed, and they cut you off. There's noise from loud radios in cars. Something needs to be done about these things.

2481. Q23 Rating: 2. Pensacola is a great place to live. We just need more incentive and growth.

2482. Q23 Rating: 2. "I would challenge the incoming government leaders to research surrounding areas(Mobile) to learn what they did to make positive changes. I was born and raised in Pensacola, I then left and came back after 20 years, however nothing changed."

2483. Q23 Rating: 2. I am really glad that you did this survey with me.

2484. Q23 Rating: 2. "They can't be doing that well as far as the county and their help. As far as job, the economy, and economic development, we are one of the poorest counties in America!"

2485. Q23 Rating: 2. I am one irate citizens about the lack of code enforcement here. They have officers out here putting tickets out but they are not cleaning anything up. The county looks trashy, and code enforcement is our only resource. The individual neighborhoods look bad and something needs to be done.

2486. Q23 Rating: 2. Get with the program with the roads. These roads have been destroyed after the hurricanes. They keep patching instead of replacing. The people are driving off the road to stay on smooth parts and its a hazard. I don't understand why they don't just fix it.

2487. Q23 Rating: 2. I hope the new county commissioners do a better job than what has previously been done.

2488. Q23 Rating: 2. "There's a necessity to actually talk with people because there's so many variables. The scale of 1 to 5 makes things difficult to answer. Why should I as a home owner and tax payer, pay for someone else's lack of stability."

2489. Q23 Rating: 2. They do NOT consider the SAFETY of the citizens a priority. They consider the tax base more important. There should be some kind of a relationship between the taxes and the month during the year that a rental house is occupied/ vacant, in this economic climate.

2490. Q23 Rating: 2. Get the treatment plant moved as soon as possible.

2491. Q23 Rating: 2. We need to merge the city and the county. We need leaders that are educated. The corruption in this county is notorious, and something MUST be done about it.
2492. Q23 Rating: 2. "I think there has to be something done about controlling our traffic. It's just getting worse & worse. There are many people on their cells, etc."
2493. Q23 Rating: 2. "I feel that the lack of jobs is hurting Escambia county so much. All of my kids, and my friends children, have had to move out of town due to not being able to find jobs; that a shame! I am sorry to say also, that I don't trust gov't officials. However, Janet Holley and that part, has greatly improved; they're doing a wonderful job."
2494. Q23 Rating: 2. I'd like to know what this study costs and who made the decision to make this study. Leadership should be able to make decisions without spending money on things that should be quite evident.
2495. Q23 Rating: 2. I was happy to participate!
2496. Q23 Rating: 2. "I am so unhappy with the county of Escambia, that we are ready to move. Things are dirty, not well maintained, and just overall poor!"
2497. Q23 Rating: 2. The city and county need to look into consolidating their governments. There are too many fragmented agencies, who don't cooperate with each other. They need to four-lane Blue Angel to Pine Forest Rd, Nine Mile to Pine Forest past 29, and Pine Forest from I-10 to Nine Mile and to West Roberts Rd, now, before costs rise from more congestion.
2498. Q23 Rating: 3. The school system is horrible. That is the main thing for me. They need to do something about the schools.
2499. Q23 Rating: 3. I am against any more taxes. They have taxed me enough. They have wasted enough of our tax money. We only have two areas here: tourism and military. If one takes a hit, or blows away, they raise our taxes.
2500. Q23 Rating: 3. That's why we have a county government, and vote certain people in, to protect property owners. I think more effort is being made in Pensacola, in the city. It seems like it's more important than the county. I live in an area of the county where it's hard to get out of my subdivision. Roads aren't wide enough. Nothing's been done to pave.
2501. Q23 Rating: 3. "I would like to see our government cleaned up and get all the corruption out of the government. I think our leaders need to be leaders and make decisions based on our county needs and not their pocket books."
2502. Q23 Rating: 3. 'I never had a building inspected but a lady who just moved to her home not so long ago, found out that her plumbing under the concrete of her home was not connected. Why didn't they tell her that? She is an elderly woman and it doesn't seem they were doing their job.'

2503. Q23 Rating: 3. 'I think they are building up the area, and they can't provide for the people already here.'

2504. Q23 Rating: 3. "Fix the Oak Valley Dr. roadway because it's uneven and we paid good money to have that done. Someone from the county even came out and said that he agreed it wasn't done correctly. I'd like to see them do something to fix that."

2505. Q23 Rating: 3. We like bicycling, there aren't enough sidewalks on the West side.

2506. Q23 Rating: 3. I would like to see more jobs. Those families that just stay home, and the government keeps supporting them...I don't like to see that.

2507. Q23 Rating: 3. My son needs speech therapy and through the school they do a pretty good job with it.

2508. Q23 Rating: 3. Try to get more business and industry into the county and don't be afraid to give a little tax benefit to get them here. To send the cops more on Hwy 98 between Blue Angel and Warrington for the speeders.

2509. Q23 Rating: 3. Until a year ago leadership has been terrible, but is getting better now. In this economic climate jobs are the 1st concern, but not at the expense of the environment. After jobs, a vision for the future needs to be implemented that protects and enhances the environment such as: better zoning and alternative energy resources especially solar power in 'The Sunshine State.'

2510. Q23 Rating: 3. I am glad the county is making an effort to get the citizens opinions about what is important to them.

2511. Q23 Rating: 3. The need to fix the roads.

2512. Q23 Rating: 3. The police force needs compassion and diversity. They also need education for the police force on minorities, like the gay race. They treat us like social pariahs. I have never been treated that way before until I got here.

2513. Q23 Rating: 3. There is a lack of vision for the future of this area. It seems as the county wants to keep it the same. If it is not broke let's not fix it. There is a lack of leadership. There needs to be expansion in Pensacola. It seems like it is business as usual.

2514. Q23 Rating: 3. Another additional code violation that should be enforced is the abandoned piers and docks from hurricane Ivan. Less government is the best government. County Commissioner is the best thing that has ever happened to Escambia County.

2515. Q23 Rating: 3. Keep the surveys coming. They are important, so we can voice our opinions as a community.

2516. Q23 Rating: 3. We need more officers on the road, and we need escape routes out of town when a hurricane is coming.'
2517. Q23 Rating: 3. I think the ECUA should have mandatory recycling. They do not make it easy for people to recycle. If one wants to recycle, they have to go out of their way to get to a drop off site.
2518. Q23 Rating: 3. I live with my sister. When I came here, it was really hard for me to find a job. So, I decided to go to school, and am in college now. I don't really hear much about efforts to change over the power to alternative energy sources. Not even to recycling. They could at least try to get people involved.
2519. Q23 Rating: 3. More integrity at the Board level.
2520. Q23 Rating: 3. I think we need to have better checks and balances insofar as the City and the County elected officials. They need much better accountability.
2521. Q23 Rating: 3. I like living here. However, we need to grow in more activities, but it is pretty hard to do that right now with how the economy is right now.
2522. Q23 Rating: 3. Save the land.
2523. Q23 Rating: 3. "I think we all have to work together. People seem to blame the county a lot for things, which it's not always the case. I think also, that we can help the needy, however, they really need to try very hard to help themselves as well & not depend so much on the county/government."
2524. Q23 Rating: 3. "Honestly, you made it very clear off the bat how important it is that my voice is heard. I am more than happy to have assisted you with any info. I would like to say that they did an outstanding job w/Operation Brownsville, however, it seems to have been forgotten. I know funding is hard, but it would be nice if these things could be looked at again. Overall, the county is doing a good job."
2525. Q23 Rating: 3. Bring in industry and increase tax base in order to help educational opportunities and job base.
2526. Q23 Rating: 3. Improving infrastructure like roads, utilities, sidewalks should be the priority. There should a promotion of technology by alternative energy companies.
2527. Q23 Rating: 3. The building dept. was a hassle. They weren't going to approve front steps, to get up to my house.
2528. Q23 Rating: 3. We lost a bunch of 'clean' jobs with the dog track card room issue. The county had a chance to create some new jobs and they voted it down. I feel the City Council and the County Commission is a duplication of cost. Having just one form of government could

eliminate some taxes. A garage is being run in our sub-division and the county is doing about it. It's noisy and unattractive.

2529. Q23 Rating: 3. They need to make things more profitable, to attract more professional people here, to live and work, as far as lifestyle. For example, if they allowed more liquor licenses downtown, people would be more interested in living here, and moving their businesses here. They need to allow bigger business to bid, and not take forever to make decisions. I'd like to see more libraries.

2530. Q23 Rating: 3. I am Indian from India. I don't see any of those code violations in my neighborhood. A balanced budget is the best, so without seeing the list, I'd say the county should offer services that it can afford, after weighing the costs. I want everything to succeed. I do not see good jobs coming here, only in hospitality, and medical.

2531. Q23 Rating: 3. I feel the county and military should be kept separate, and the county shouldn't encroach on them. I lived in Santa Rosa County before.

2532. Q23 Rating: 3. 'I feel the city and county should merge and have one administration.'

2533. Q23 Rating: 3. "I think that there should be mandatory recycling & public transportation should be more available. Also, they need to MOVE THE SEWAGE PLANT!!!!"

2534. Q23 Rating: 3. Regarding the 'Ad Valorum' question to protect land, I think there are a few competing things in there. Military land is usually federal, and wildlife can be owned by the state. The sources of funding are different. So I have an issue with that question.

2535. Q23 Rating: 3. All the fire department should be paid. Up the law enforcement and pay them better - bring them up to the NATIONAL average in pay. That would help the area grow. Finish the road construction projects they start. That would bring more jobs in. Get better parking areas for Pensacola Beach and the pier. Quit building and developing a BARRIER ISLAND that keeps needing to be rebuilt.

2536. Q23 Rating: 3. I think they need to continue to widen the roads, especially Route 99. My neighbor had his dog attacked, while it was on his own property, by a roaming animal.

2537. Q23 Rating: 3. I think the beach access could be improved. I know that people in my area (west part of county) do recycle. I think the recycling drop-off centers could be closer, instead of having to drive across town.

2538. Q23 Rating: 3. I think it is important to keep the County looking good for people coming through and attracting new people. Since it is a tourist area, you want to be sure they like what they see.

2539. Q23 Rating: 3. The County has a lack of vision. I get the impression that there people who want to keep the County small. They would rather be a 'big frog in a little pond'.

2540. Q23 Rating: 3. The amount of services where I live in Molino have been cut. There used to be a bus service out here. If someone didn't have a car, they couldn't get out of town. -- Our fire service is volunteer.-- People are leaving Molino in droves. The grocery store closed, and the owner set things up so that no one can move into that building for 2 to 3 years. --- The work on Hwy 29 has been nice.

2541. Q23 Rating: 3. I just think that they need to work on the roads. I seem to have to put my car in the shop at least every six months.

2542. Q23 Rating: 3. The county commissioners bring down the '5' I would give the county employees, so I have to give the "rate the govt employees" question a '3'.

2543. Q23 Rating: 3. Let Escambia grow... Pull your head out of your butts!!!!

2544. Q23 Rating: 3. "I'd like to see them upgrade travel, make it easier! Such as the on/off ramp in Beulah. Just look at how many deaths it took at Beulah & 9 mile road before they did something. I also feel that Santa Rosa & Baldwin county go far & above to get better jobs in their area. I feel like the county of Escambia sit on their hands a lot!"

2545. Q23 Rating: 3. The entrances to our cities and county are too "trashy". There is a lot of litter and they need to be beautified, more welcoming and make a better first impression.

2546. Q23 Rating: 3. I think the entire area needs more jobs. It would be easier to collect taxes from businesses to help the schools and infrastructure. I am from Molino in the northern part of the county and we have a lot of residential, but we need more economic development to balance it out. Managing growth is very important.

2547. Q23 Rating: 3. I just can't wait until David Morgan is put into office so he can clean up the Sheriff's Department.

2548. Q23 Rating: 3. Keep growing!

2549. Q23 Rating: 3. I would like to see the county tighten up on the services. They are very lax. Discipline is not handed out properly.

2550. Q23 Rating: 3. "I do think that the lack of jobs are really doing a number on our economy. I believe that Escambia needs to do something, business are closing left and right, and I find it really scary."

2551. Q23 Rating: 3. 'Hopefully we have honest people now and they will get things done.'

2552. Q23 Rating: 3. The ones I chose not to answer was because I have had no experience with those subject areas.

2553. Q23 Rating: 4. The only thing I'm mainly aggravated with is the school system. They rezoned all those people to go to different schools & then put all the tacky & low graded people

in our neighborhood, which would make them all Belleview students! The schools are just SHOT now. Thank goodness my son got in a lottery school, or we would have moved. He doesn't have the grades for a magnet school.

2554. Q23 Rating: 4. I think the county should provide help for the youth. They should give a work camp for kids who get in trouble. They also need help for the mental health issues. The youth also need help with representation when they do get in trouble with the law. The youth gets put in jail it does not help them and needs better schooling.

2555. Q23 Rating: 4. I think there is some frivolous spending that should be cut out.

2556. Q23 Rating: 4. 'I think the county needs to do more to get jobs, drugs off the streets, and make our neighborhoods safer.'

2557. Q23 Rating: 4. I have had a dead dog in a ditch by my house for over two weeks. I've called the county numerous times, and they always say they will call me back or take care of it. Nothing has been done, and I have not received a call.

2558. Q23 Rating: 4. "We love Escambia County and we hope to be here for a long time."

2559. Q23 Rating: 4. Garden Street really needs work it is filled with pot holes and they are fixing side streets and not the most important roads. On Navy Blvd. lights are ran all the time. I wish the police would patrol more there, especially by the school.

2560. Q23 Rating: 4. Clean up waterways. Utilize divers to clean shallows.

2561. Q23 Rating: 4. "I'm glad that the County is doing a survey."

2562. Q23 Rating: 4. Safe school buses! I'm 77 years old and due to traffic, I still have to take all my grand and great-grandchildren to school because they have removed so many buses. Even then, they had to cross busy Palafox Street to GET to the bus! It is now unsafe for them all.

2563. Q23 Rating: 4. "I'd like to see street improvements, no more condos going up, more access to accommodate all of the people that are already living here; to beaches, waterways, more highways. We need better jobs, not any more fast food restaurants. We need higher paying jobs/better job opportunities so we can make more money. As long as it benefits the people/county, I'm all for free land & monies!"

2564. Q23 Rating: 4. Help seniors with prescription coverage.

2565. Q23 Rating: 4. "I think that for the Trillium Project, instead of spending most of the money on the stadium, I think that need to improve the grassy areas, sitting areas, fishing wharfs and public bathrooms. I think that more people would benefit from those improvements more than a stadium."

2566. Q23 Rating: 4. "I like that we have the neighborhood watch in my area; it definitely helps keep us safer. I think there should be more help with food stamps for people that aren't doing well."

2567. Q23 Rating: 4. I hope they use this information.

2568. Q23 Rating: 4. Codes are built in to my deed in my neighborhood so we don't see problems here. But the county has some land on the back of my property, and they maintain it well. There is still a lot we could do, to attract more business here. We're losing industry to other states.

2569. Q23 Rating: 4. As far as traffic, there is still a lot of enforcement that needs to be done, to stop the speeding. There is room for improvement. There's a big problem here; they don't have enough jobs. They need new industry for our young people. I recommend they raise the fare for public transportation. With our economy, I don't see any way of paying for new services in the coming year.

2570. Q23 Rating: 4. Regarding county code enforcement, none of those on the 1-6 listing apply to me in my neighborhood. However, I have called to complain that people are not parking in correct places in the subdivision, and they have responded quickly.

2571. Q23 Rating: 4. I am concerned about the escalation in crime.

2572. Q23 Rating: 4. "I would like to see more access to waterways, that's a big job I'd like seen done."

2573. Q23 Rating: 4. "I think that we need more state of the art libraries, public libraries, anything to help the public get involved in any type of communication. I feel the need for public access TV channels, again, to keep citizens better informed."

2574. Q23 Rating: 4. I work at the Pensacola Regional Airport.

2575. Q23 Rating: 4. "It will be necessary to keep an eye on the pollution in Escambia county. It won't get any better I don't think. I've enjoyed giving my opinion very much!"

2576. Q23 Rating: 4. Instead of at the water, they could put a first rate sports stadium at Nine-Mile Rd. They've pushed all this development at the Maritime Park, but it doesn't make a lot of sense. They want to move the waste treatment plant to get it away from hurricanes, but yet they want to build this development right at the water. They razed the Municipal Auditorium for private lease.

2577. Q23 Rating: 4. I think the county trash pick-up is excellent. Regarding my particular neighborhood, I'm very dissatisfied with the homeowner's association's runaway fees.

2578. Q23 Rating: 4. I think that the county has the county buildings scattered too much. They need to combine locations.

2579. Q23 Rating: 4. 'I very much disapprove of Kevin White & the other 2 commissioners who voted against the Poker Roof at the Greyhound Park. This would have bought 150 jobs to the county.'

2580. Q23 Rating: 4. One time about 30 years ago, a building inspector came out, and he acted like he was above us, like he was wasting his time. He was short, and snappy with us. Animal control is important to me, because this week, one of my neighbor's dogs got loose, and came over and killed some of our chickens.

2581. Q23 Rating: 4. The only agency I've been disappointed in is the ECUA. It was clearly a case of dishonesty. I tried to talk with two board members, and didn't get a call back. I was charged for services not rendered. No one wants to do business with an agency that's blatantly crooked. They were wrong, and more interested in the money, than in ethics.

2582. Q23 Rating: 4. By and large the county has done a good job. A lot of times individuals in the county do special things and the commissioner tries to take credit. The county does need to try and develop neighborhoods more.

2583. Q23 Rating: 4. I am not too happy with the county spending money on something like Maritime Park at this time, in this economy. They should have other priorities. I'm also not too happy with them getting someone who was in bankruptcy for something else, to run it. The State is giving money for that, when the state is 'broke'. They should give it back to the State or give it to schools and law enforcement.

2584. Q23 Rating: 5. As a county we are steadily improving.

2585. Q23 Rating: 5. Regarding code violations, I really don't have those problems in my neighborhood, except for an empty building on Lloyd between C & D streets. A neighbor's tree-limb hangs over my house which will cause some damage. The insurance company will expect the limb to be trimmed. I've been getting a gas bill for six months, and haven't ordered it in 20 years. They're adding interest every month.

2586. Q23 Rating: 5. Everything seems to be going all right, as far as I can see, & I'm satisfied.

2587. Q23 Rating: 5. I do know that when we talk about neighborhoods. I am very pleased with my road. however, I do know that a few roads over, we have some problems. I would like for there to be a patrol car in our neighborhood just to watch out for our safety and to keep the neighborhood in a good state.

2588. Q23 Rating: 5. "I really feel like the county government is doing the very best they can at everything. I feel that the sheriffs department does a fine job, although I haven't dealt with them for many years. Overall, I've been happy with the county."

2589. Q23 Rating: 5. Small values are very lacking in our government.

2590. Q23 Rating: 5. I live in a gated community, and I don't have a lot of experience with trash or code violations. I thought the county did a good job after Ivan. I arrived here a few months after Ivan. Pensacola was a mess. Citizens have pulled themselves back up by their own bootstraps.

2591. Q23 Rating: 5. I think the newspaper keeps us well informed, about the county. The TV news keeps us informed about storms and what the county is doing about them. I am in a retirement home, and in a wheel- chair, and I don't get out much. So, some of these things, I don't know much about.

2592. Q23 Rating: 5. I live at Grand Oak Villas, and I'm well taken care of. I don't know about a lot of these things.

2593. Q23 Rating: . If they could pave the roads in our area and clean the drains in the county.

2594. Q23 Rating: . The call dropped half way through the survey.

2595. Q23 Rating: . Respondent lost call half way though the survey.

2596. Q23 Rating: . I'm sorry I couldn't answer some of your questions, but I am bedridden and I don't know a lot of what's going on in the county. I feel it is up the individual to stay informed.

2597. Q23 Rating: . I am very proud of the county for keeping up with the times.

2598. Q23 Rating: . I've known many, many people who have been harassed by the code enforcement. They are rude, unprofessional and there should be a better way of dealing with the public, especially in the country where these violations are no big deal. They need to be better trained on how to behave. Some of them are downright childish and mean. They are drunk with power.

2599. Q23 Rating: . "I just feel that the sheriffs department needs to improve on their response to complaints from people. I'm glad that this is confidential, but that is one thing that I especially think needs improvements!"

**Escambia County Community Survey
On Service, Image and Quality of Life
Methodology & PowerPoint Presentation**

Fielded

12/10/2008 - 1/2/2009

Data Collection

By



Tabulation and Analysis by
Rick Harper, Ph.D.

Project Development & Management by
Jeff Williams, M.B.A.

Methodology

The Escambia County Supervisor of Elections Office provided records separated by district of residents who were registered to vote. After removing records without phone numbers (and dupe numbers), 103,400 viable voter registration records remained. The records were randomized within each district, then entered into 5 separate campaigns to be called simultaneously using the same survey instrument. A minimum of 100 surveys per district were collected.

District:	1	2	3	4	5	Total
Viable records:	22385	22040	17223	21631	20121	103400
Surveys Taken:	104	118	105	107	104	538

Two qualifying questions were asked before proceeding with the survey:

qualifier_1 Do you live within the limits of Escambia County? (Y/N) (If “yes” goes to next Q on this screen; if “no” goes to Q31.) If Yes, continue, if NO, thank you and terminate survey.

qualifier_2 Are you or any member of your immediate family employed by Escambia County?? (Y/N) (If “yes” goes to Q32; if “no” goes to Q1.) If NO, continue, if YES, thank you and terminate survey.

In order to ensure candid responses from participants, TLG Marketing Research performed the Escambia County Community Survey as a "confidentiality ensured" telephone survey. Respondents were assured that their answers and open-ended comments were anonymous.

To preserve that confidentiality, five (5) columns have been removed from the data set contained in the raw data spreadsheet on the final deliverables CD disk. The 5 columns suppressed were:

sname
areacode & phone
address
first_name
last_name
VoterID.

Additionally, in the open-ended comments collected, proper names of respondents that appeared were deleted.

TLG Marketing Research has retained the source data set should it ever be required by court order.

All data supplied in this Excel spreadsheet is sufficient for any independent researcher to examine for verification purposes.

Overall, the 538 completed surveys contained in the raw data provide a 95% confidence level with a 4.22% +/- confidence interval.

Escambia County Operations Survey:

Presentation of Numerical Results

February 10, 2009

Rick Harper, Ph.D. / Jeff Williams, MBA

The logo consists of the letters 'TLG' in white, bold, sans-serif font, centered within a blue rectangular box with a horizontal gradient from light blue on the left to a darker blue on the right.

TLG

marketing **research**
WE LISTEN, YOU BENEFIT™

Escambia County Operations Survey

- Survey respondent names and phone numbers were drawn from a master list of Escambia County voters
- Surveys were taken by telephone between 12/10/08 and 1/2/09
- 538 completed responses ensured statistical validity of responses
- 41 questions with 5-point response scale permit comparison of average resident satisfaction/rating across issues
- 19 numerical questions generated other descriptive statistics
- Open-ended questions allowed resident to voice opinions regarding particular issues of interest – many pages of resident comments

23 questions used a 5-point response scale, answering either:

1 = Very dissatisfied, 5 = Very satisfied

1 = Very poor, 5 = Very good

1 = Very unwilling, 5 = Very willing

1 = Not important at all, 5 = Very important

1 = Performance needs improvement, 5 = Exceptional performance

The “mean of the means,” or the average response on the 5-point scale questions was **3.63**

The following slide reports the number of respondents answering each 5-point response scale question and the mean response values for each question.

Means for Selected Variables in 2007 and 2008	2007 Mean	2008 Mean	diff
Q1: How would you rate your level of satisfaction with living in Escambia County?	3.73	3.71	
Q2: How would you rate the quality of life in your neighborhood?	3.97	4.06	
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	3.01	3.13	
Q4: How would you rate the professionalism of Escambia County Government?	3.66	3.61	
Q5a: Rate your level of satisfaction with fire protection services	4.56	4.48	
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	3.26	3.41	**
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	4.49	4.43	
Q5d: Rate your level of satisfaction with stormwater/drainage	3.39	3.54	*
Q5e: Rate your level of satisfaction with boat launch facilities	3.66	3.51	
Q5f: Rate your level of satisfaction with parks and recreation facilities	3.70	3.65	
Q5g: Rate your level of satisfaction with public beach accesses	3.61	3.82	*
Q5h: Rate your level of satisfaction with street maintenance	3.23	3.22	
Q5i: Rate your level of satisfaction with mosquito control	3.17	3.27	
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	3.15	3.31	
Q5k: Rate your level of satisfaction with library services	3.97	4.00	
Q5l: Rate your level of satisfaction with recreational programming	3.61	3.54	
Q5m: Rate your level of satisfaction with County website	3.98	3.81	*
Q6: Rate your level of satisfaction with Escambia County's sheriff services	3.75	3.77	
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	3.35	3.45	
Q11: Rate your level of satisfaction with the County's Building Department	3.76	3.85	
Q12: Rate your level of satisfaction with County code enforcement	3.69	3.71	
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	4.24	4.42	***
Q16a: How important is it that County government be involved in economic development?	n.a.	4.53	
Q16b: How important is it that County government be involved in bringing good jobs to Escambia County?	n.a.	4.72	

Q16c: How important is it that County government be involved in converting homes to alternative power sources?	n.a.	3.48
Q16d: How important is it that County government be involved in providing services to needy individuals or families?	n.a.	4.11
Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?	n.a.	4.24
Q16f: How important is it that County government be involved in agricultural lands and family farm protection?	n.a.	4.09
Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?	n.a.	3.58
Q17a: Please rate the County's level of performance on economic development	n.a.	2.54
Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County	n.a.	2.23
Q17c: Please rate the County's level of performance on converting homes to alternative power sources	n.a.	2.15
Q17d: Please rate the County's level of performance on providing services to needy individuals or families	n.a.	3.11
Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition	n.a.	3.28
Q17f: Please rate the County's level of performance on agricultural lands and family farm protection	n.a.	3.18
Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners	n.a.	3.08
Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce	n.a.	4.03
Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County	n.a.	3.98
Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development	n.a.	4.08
Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources	n.a.	3.69

Q18e: Rate your willingness for County government to devote economic resources to provide monies or free land	n.a.	2.99
Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and designated redevelopment areas	n.a.	3.78
Q23: How satisfied are you with the overall quality of the job that the County is doing?	3.61	3.34 ***

We compared the mean response value for Question 23 (“How satisfied are you with the overall quality of the job that the County is doing?”).

There are not statistically significant differences in mean response values on this question for the following groups:

- Party affiliation (Republican versus Democrat)
- House district
- Senate district
- Age
- Gender
- Length of residence in Escambia County (in years)
- Ethnicity/race
- Educational attainment

There are statistically significant differences in mean satisfaction level (henceforth MSL) for Q23 (overall satisfaction) for the following types of respondents:

- Residents of District 3's MSL is 3.52
- Residents of other districts' MSL is 3.3

- Renters' MSL is 3.55
- Owners' MSL is 3.29

- Households reporting less than \$74,999 have an MSL of 3.42
- Households reporting more than \$75,000 have an MSL of 3.15

Group Statistics: Household Income > or < \$75k

	inc	N	Mean	
Q1: How would you rate your level of satisfaction with living in Escambia County?	< \$74,999	288	3.81	***
	> \$75,000	128	3.5	
Q2: How would you rate the quality of life in your neighborhood?	< \$74,999	290	3.99	**
	> \$75,000	128	4.21	
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	< \$74,999	172	3.25	**
	> \$75,000	72	2.92	
Q4: How would you rate the professionalism of Escambia County Government?	< \$74,999	252	3.65	
	> \$75,000	115	3.48	
Q5a: Rate your level of satisfaction with fire protection services	< \$74,999	257	4.55	**
	> \$75,000	110	4.34	
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	< \$74,999	290	3.49	***
	> \$75,000	128	3.19	
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	< \$74,999	255	4.46	*
	> \$75,000	102	4.27	
Q5d: Rate your level of satisfaction with stormwater/drainage	< \$74,999	276	3.58	
	> \$75,000	128	3.44	
Q5e: Rate your level of satisfaction with boat launch facilities	< \$74,999	124	3.51	
	> \$75,000	67	3.45	
Q5f: Rate your level of satisfaction with parks and recreation facilities	< \$74,999	253	3.64	
	> \$75,000	116	3.54	
Q5g: Rate your level of satisfaction with public beach accesses	< \$74,999	245	3.83	
	> \$75,000	120	3.67	
Q5h: Rate your level of satisfaction with street maintenance	< \$74,999	283	3.3	***
	> \$75,000	127	2.98	
Q5i: Rate your level of satisfaction with mosquito control	< \$74,999	271	3.22	
	> \$75,000	120	3.3	
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	< \$74,999	161	3.44	***
	> \$75,000	66	2.94	
Q5k: Rate your level of satisfaction with library services	< \$74,999	224	4.04	
	> \$75,000	105	3.9	

Group Statistics: Household Income > or < \$75k

Q5l: Rate your level of satisfaction with recreational programming	< \$74,999	188	3.62	*
	> \$75,000	87	3.33	
Q5m: Rate your level of satisfaction with County website	< \$74,999	148	3.85	
	> \$75,000	72	3.65	
Q6: Rate your level of satisfaction with Escambia County's sheriff services	< \$74,999	267	3.79	
	> \$75,000	117	3.67	
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	< \$74,999	281	3.51	
	> \$75,000	125	3.34	
Q11: Rate your level of satisfaction with the County's Building Department	< \$74,999	100	3.97	
	> \$75,000	52	3.58	
Q12: Rate your level of satisfaction with County code enforcement	< \$74,999	238	3.77	
	> \$75,000	100	3.63	
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	< \$74,999	278	4.45	
	> \$75,000	121	4.3	
Q16a: How important is it that County government be involved in economic development?	< \$74,999	282	4.52	
	> \$75,000	126	4.6	
Q16b: How important is it that County government be involved in bringing good jobs to Escambia County?	< \$74,999	289	4.76	
	> \$75,000	127	4.7	
Q16c: How important is it that County government be involved in converting homes to alternative power sources?	< \$74,999	265	3.65	***
	> \$75,000	124	3.07	
Q16d: How important is it that County government be involved in providing services to needy individuals or families?	< \$74,999	283	4.25	***
	> \$75,000	124	3.87	
Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and	< \$74,999	284	4.3	*
	> \$75,000	126	4.1	
Q16f: How important is it that County government be involved in agricultural lands and family farm protection?	< \$74,999	266	4.24	***
	> \$75,000	119	3.82	
Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?	< \$74,999	277	3.85	***
	> \$75,000	124	3.15	
Q17a: Please rate the County's level of performance on economic development	< \$74,999	266	2.61	**
	> \$75,000	123	2.29	
Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County	< \$74,999	269	2.3	**
	> \$75,000	121	2.07	

Group Statistics: Household Income > or < \$75k

Q17c: Please rate the County's level of performance on converting homes to alternative power sources	< \$74,999	202	2.24	**
	> \$75,000	85	1.92	
Q17d: Please rate the County's level of performance on providing services to needy individuals or families	< \$74,999	249	3.09	
	> \$75,000	95	3.14	
Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition	< \$74,999	236	3.28	
	> \$75,000	108	3.3	
Q17f: Please rate the County's level of performance on agricultural lands and family farm protection	< \$74,999	180	3.16	
	> \$75,000	77	3.13	
Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners	< \$74,999	190	3.08	
	> \$75,000	69	3.01	
Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce	< \$74,999	278	3.95	***
	> \$75,000	124	4.26	
Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the	< \$74,999	274	3.97	*
	> \$75,000	124	4.16	
Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development	< \$74,999	274	4.11	
	> \$75,000	124	4.07	
Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect	< \$74,999	259	3.84	**
	> \$75,000	118	3.47	
Q18e: Rate your willingness for County government to devote economic resources to provide monies or free land	< \$74,999	243	3.08	
	> \$75,000	113	3	
Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce	< \$74,999	272	3.82	
	> \$75,000	124	3.9	
Q30: What is your present marital status?	< \$74,999	291	2.021	
Q23: How satisfied are you with the overall quality of the job that the County is doing?	< \$74,999	283	3.42	***
	> \$75,000	122	3.15	

Group Statistics: Own vs. Rent

		N	Mean	
Q1: How would you rate your level of satisfaction with living in Escambia County?	Own	416	3.66	
	Rent	93	3.82	
Q2: How would you rate the quality of life in your neighborhood?	Own	418	4.08	
	Rent	93	4	
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	Own	236	3	***
	Rent	54	3.57	
Q4: How would you rate the professionalism of Escambia County Government?	Own	366	3.54	**
	Rent	78	3.82	
Q5a: Rate your level of satisfaction with fire protection services	Own	362	4.44	**
	Rent	82	4.65	
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	Own	417	3.37	
	Rent	94	3.44	
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	Own	351	4.4	
	Rent	79	4.49	
Q5d: Rate your level of satisfaction with stormwater/drainage	Own	401	3.45	**
	Rent	89	3.76	
Q5e: Rate your level of satisfaction with boat launch facilities	Own	188	3.37	***
	Rent	39	4.15	
Q5f: Rate your level of satisfaction with parks and recreation facilities	Own	357	3.56	**
	Rent	83	3.88	
Q5g: Rate your level of satisfaction with public beach accesses	Own	348	3.72	***
	Rent	84	4.12	
Q5h: Rate your level of satisfaction with street maintenance	Own	413	3.17	
	Rent	89	3.34	
Q5i: Rate your level of satisfaction with mosquito control	Own	388	3.17	***
	Rent	89	3.65	
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	Own	218	3.19	**
	Rent	55	3.69	

Group Statistics: Own vs. Rent

Q5k: Rate your level of satisfaction with library services	Own	330	3.96	
	Rent	76	4.09	
Q5l: Rate your level of satisfaction with recreational programming	Own	264	3.42	***
	Rent	59	3.97	
Q5m: Rate your level of satisfaction with County website	Own	209	3.74	*
	Rent	50	4.04	
Q6: Rate your level of satisfaction with Escambia County's sheriff services	Own	382	3.72	
	Rent	86	3.9	
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	Own	399	3.39	*
	Rent	90	3.62	
Q11: Rate your level of satisfaction with the County's Building Department	Own	181	3.82	
	Rent	11	4.18	
Q12: Rate your level of satisfaction with County code enforcement	Own	342	3.65	*
	Rent	70	3.94	
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	Own	399	4.4	
	Rent	86	4.42	
Q16a: How important is it that County government be involved in economic development?	Own	408	4.53	
	Rent	89	4.58	
Q16b: How important is it that County government be involved in bringing good jobs to Escambia County?	Own	417	4.74	
	Rent	93	4.71	
Q16c: How important is it that County government be involved in converting homes to alternative power sources?	Own	384	3.44	
	Rent	86	3.62	
Q16d: How important is it that County government be involved in providing services to needy individuals or families?	Own	404	4.04	***
	Rent	93	4.35	
Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?	Own	406	4.22	
	Rent	92	4.28	
Q16f: How important is it that County government be involved in agricultural lands and family farm protection?	Own	381	4.04	**
	Rent	82	4.33	
Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?	Own	396	3.44	***
	Rent	87	4.06	

Group Statistics: Own vs. Rent

Q17a: Please rate the County's level of performance on economic development	Own	390	2.37	***
	Rent	79	3.15	
Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County	Own	387	2.11	***
	Rent	78	2.72	
Q17c: Please rate the County's level of performance on converting homes to alternative power sources	Own	269	2.05	***
	Rent	65	2.46	
Q17d: Please rate the County's level of performance on providing services to needy individuals or families	Own	339	3.06	**
	Rent	72	3.36	
Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition	Own	339	3.19	***
	Rent	68	3.68	
Q17f: Please rate the County's level of performance on agricultural lands and family farm protection	Own	241	3.08	**
	Rent	59	3.46	
Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners	Own	239	3.03	
	Rent	60	3.2	
Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce	Own	396	4.02	
	Rent	87	4.08	
Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County	Own	396	3.99	
	Rent	86	3.94	
Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development	Own	388	4.06	
	Rent	87	4.22	
Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect	Own	364	3.63	*
	Rent	83	3.94	
Q18e: Rate your willingness for County government to devote economic resources to provide monies or free land	Own	348	2.89	***
	Rent	79	3.44	
Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and	Own	385	3.78	
	Rent	86	3.87	
Q23: How satisfied are you with the overall quality of the job that the County is doing?	Own	401	3.29	**
	Rent	86	3.55	

Group Statistics: District 3 vs. Other

	DIST	N	Mean	
Q1: How would you rate your level of satisfaction with living in Escambia County?	District 3	103	3.78	
	Other	431	3.7	
Q2: How would you rate the quality of life in your neighborhood?	District 3	104	3.78	***
	Other	432	4.13	
Q3: How would you rate Escambia County government in terms of responsiveness to complaints?	District 3	59	3.42	**
	Other	248	3.06	
Q4: How would you rate the professionalism of Escambia County Government?	District 3	94	3.7	
	Other	374	3.59	
Q5a: Rate your level of satisfaction with fire protection services	District 3	94	4.59	
	Other	371	4.46	
Q5b: Rate your level of satisfaction with streets (ease of travel by car)	District 3	104	3.57	*
	Other	432	3.37	
Q5c: Rate your level of satisfaction with emergency medical services (ambulance)	District 3	94	4.54	
	Other	356	4.4	
Q5d: Rate your level of satisfaction with stormwater/drainage	District 3	101	3.82	***
	Other	414	3.47	
Q5e: Rate your level of satisfaction with boat launch facilities	District 3	36	3.78	
	Other	200	3.47	
Q5f: Rate your level of satisfaction with parks and recreation facilities	District 3	92	3.99	***
	Other	369	3.56	
Q5g: Rate your level of satisfaction with public beach accesses	District 3	85	4.11	***
	Other	366	3.75	
Q5h: Rate your level of satisfaction with street maintenance	District 3	104	3.5	***
	Other	423	3.15	
Q5i: Rate your level of satisfaction with mosquito control	District 3	97	3.3	***
	Other	403	3.26	
Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)	District 3	64	3.97	**
	Other	223	3.12	

Group Statistics: District 3 vs. Other

Q5k: Rate your level of satisfaction with library services	District 3	85	4.24	
	Other	338	3.93	
Q5l: Rate your level of satisfaction with recreational programming	District 3	75	3.73	*
	Other	265	3.48	
Q5m: Rate your level of satisfaction with County website	District 3	53	3.92	
	Other	217	3.78	
Q6: Rate your level of satisfaction with Escambia County's sheriff services	District 3	97	3.77	
	Other	394	3.77	
Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?	District 3	100	3.72	***
	Other	411	3.38	
Q11: Rate your level of satisfaction with the County's Building Department	District 3	30	4.43	***
	Other	167	3.75	
Q12: Rate your level of satisfaction with County code enforcement	District 3	88	3.66	
	Other	343	3.72	
Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes	District 3	100	4.56	*
	Other	405	4.38	
Q16a: How important is it that County government be involved in economic development?	District 3	99	4.7	**
	Other	417	4.5	
Q16b: How important is it that County government be involved in bringing good jobs to Escambia County?	District 3	103	4.74	
	Other	427	4.72	
Q16c: How important is it that County government be involved in converting homes to alternative power sources?	District 3	91	3.95	***
	Other	394	3.37	
Q16d: How important is it that County government be involved in providing services to needy individuals or families?	District 3	100	4.4	***
	Other	415	4.04	
Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?	District 3	99	4.43	**
	Other	419	4.19	
Q16f: How important is it that County government be involved in agricultural lands and family farm protection?	District 3	92	4.42	***
	Other	387	4.02	
Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?	District 3	96	4.17	***
	Other	402	3.44	

Group Statistics: District 3 vs. Other

Q17a: Please rate the County's level of performance on economic development	District 3	94	2.77	**
	Other	392	2.48	
Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County	District 3	93	2.3	
	Other	390	2.22	
Q17c: Please rate the County's level of performance on converting homes to alternative power sources	District 3	73	2.33	
	Other	276	2.11	
Q17d: Please rate the County's level of performance on providing services to needy individuals or families	District 3	91	3.25	
	Other	334	3.07	
Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition	District 3	77	3.32	
	Other	345	3.27	
Q17f: Please rate the County's level of performance on agricultural lands and family farm protection	District 3	67	3.19	
	Other	245	3.18	
Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners	District 3	73	3.25	
	Other	238	3.03	
Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce	District 3	91	4.03	
	Other	405	4.03	
Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County	District 3	94	4	
	Other	399	3.97	
Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development	District 3	96	4.17	
	Other	391	4.05	
Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources	District 3	83	3.8	
	Other	373	3.67	
Q18e: Rate your willingness for County government to devote economic resources to provide monies or free land	District 3	84	3.21	
	Other	350	2.94	
Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and	District 3	91	3.93	
	Other	391	3.75	
Q23: How satisfied are you with the overall quality of the job that the County is doing?	District 3	100	3.52	**
	Other	398	3.3	

Q1: How would you rate your level of satisfaction with living in Escambia County?				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	16	3.2	3.2
	Somewhat dissatisfied	48	9.5	12.6
	Neutral	144	28.5	41.1
	Somewhat satisfied	146	28.9	70
	Very satisfied	152	30	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	Very dissatisfied	27	5.1	5.1
	Somewhat dissatisfied	32	6	11
	Neutral	150	28.1	39.1
	Somewhat satisfied	183	34.3	73.4
	Very satisfied	142	26.6	100
	Total	534	100	
	Missing	4		
	Total	538		

Q2: How would you rate the quality of life in your neighborhood?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	14	2.8	2.8
	Somewhat poor	35	6.9	9.7
	Neutral	91	18	27.7
	Somewhat good	175	34.7	62.4
	Very good	190	37.6	100
	Total	505	100	
	Missing	2		
	Total	507		
2008	Very poor	16	3	3
	Somewhat poor	20	3.7	6.7
	Neutral	89	16.6	23.3
	Somewhat good	203	37.9	61.2
	Very good	208	38.8	100
	Total	536	100	
	Missing	2		
	Total	538		

Q3: How would you rate Escambia County government in terms of responsiveness to complaints?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	49	13.1	13.1
	Somewhat poor	69	18.4	31.5
	Neutral	128	34.1	65.6
	Somewhat good	89	23.7	89.3
	Very good	40	10.7	100
	Total	375	100	
	Missing	132		
	Total	507		
2008	Very poor	30	9.8	9.8
	Somewhat poor	52	16.9	26.7
	Neutral	107	34.9	61.6
	Somewhat good	83	27	88.6
	Very good	35	11.4	100
	Total	307	100	
	Missing	231		
	Total	538		

Q4: How would you rate the professionalism of Escambia County Government?				
Year		Frequency	Percent	Cumulative Percent
2007	Very poor	14	3.2	3.2
	Somewhat poor	32	7.3	10.5
	Neutral	143	32.5	43
	Somewhat good	151	34.3	77.3
	Very good	100	22.7	100
	Total	440	100	
	Missing	67		
	Total	507		
2008	Very poor	20	4.3	4.3
	Somewhat poor	43	9.2	13.5
	Neutral	134	28.6	42.1
	Somewhat good	172	36.8	78.8
	Very good	99	21.2	100
	Total	468	100	
	Missing	70		
	Total	538		

Q5a: Rate your level of satisfaction with fire protection services				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	3	0.7	0.7
	Somewhat dissatisfied	8	1.9	2.6
	Neutral	18	4.3	7
	Somewhat satisfied	110	26.4	33.4
	Very satisfied	277	66.6	100
	Total	416	100	
	Missing	91		
	Total	507		
2008	Very dissatisfied	5	1.1	1.1
	Somewhat dissatisfied	8	1.7	2.8
	Neutral	33	7.1	9.9
	Somewhat satisfied	130	28	37.8
	Very satisfied	289	62.2	100
	Total	465	100	
	Missing	73		
	Total	538		

Q5b: Rate your level of satisfaction with streets (ease of travel by car)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	38	7.7	7.7
	Somewhat dissatisfied	86	17.3	25
	Neutral	166	33.5	58.5
	Somewhat satisfied	123	24.8	83.3
	Very satisfied	83	16.7	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	26	4.9	4.9
	Somewhat dissatisfied	82	15.3	20.1
	Neutral	164	30.6	50.7
	Somewhat satisfied	174	32.5	83.2
	Very satisfied	90	16.8	100
	Total	536	100	
	Missing	2		
	Total	538		

Q5c: Rate your level of satisfaction with emergency medical services (ambulance)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	5	1.3	1.3
	Somewhat dissatisfied	2	0.5	1.8
	Neutral	27	7	8.8
	Somewhat satisfied	119	30.7	39.4
	Very satisfied	235	60.6	100
	Total	388	100	
	Missing	119		
	Total	507		
2008	Very dissatisfied	11	2.4	2.4
	Somewhat dissatisfied	5	1.1	3.6
	Neutral	23	5.1	8.7
	Somewhat satisfied	152	33.8	42.4
	Very satisfied	259	57.6	100
	Total	450	100	
	Missing	88		
	Total	538		

Q5d: Rate your level of satisfaction with stormwater/drainage

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	52	11.1	11.1
	Somewhat dissatisfied	58	12.3	23.4
	Neutral	120	25.5	48.9
	Somewhat satisfied	133	28.3	77.2
	Very satisfied	107	22.8	100
	Total	470	100	
	Missing	37		
	Total	507		
2008	Very dissatisfied	34	6.6	6.6
	Somewhat dissatisfied	56	10.9	17.5
	Neutral	141	27.4	44.9
	Somewhat satisfied	166	32.2	77.1
	Very satisfied	118	22.9	100
	Total	515	100	
	Missing	23		
	Total	538		

Q5e: Rate your level of satisfaction with boat launch facilities

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	23	10.3	10.3
	Somewhat dissatisfied	13	5.8	16.1
	Neutral	50	22.4	38.6
	Somewhat satisfied	68	30.5	69.1
	Very satisfied	69	30.9	100
	Total	223	100	
	Missing	284		
	Total	507		
2008	Very dissatisfied	12	5.1	5.1
	Somewhat dissatisfied	32	13.6	18.6
	Neutral	62	26.3	44.9
	Somewhat satisfied	83	35.2	80.1
	Very satisfied	47	19.9	100
	Total	236	100	
	Missing	302		
	Total	538		

Q5f: Rate your level of satisfaction with parks and recreation facilities				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	16	3.8	3.8
	Somewhat dissatisfied	32	7.6	11.4
	Neutral	108	25.7	37.1
	Somewhat satisfied	168	40	77.1
	Very satisfied	96	22.9	100
	Total	420	100	
	Missing	87		
	Total	507		
2008	Very dissatisfied	24	5.2	5.2
	Somewhat dissatisfied	44	9.5	14.8
	Neutral	117	25.4	40.1
	Somewhat satisfied	162	35.1	75.3
	Very satisfied	114	24.7	100
	Total	461	100	
	Missing	77		
	Total	538		

Q5g: Rate your level of satisfaction with public beach accesses				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	25	6	6
	Somewhat dissatisfied	53	12.7	18.7
	Neutral	98	23.4	42.1
	Somewhat satisfied	126	30.1	72.2
	Very satisfied	116	27.8	100
	Total	418	100	
	Missing	89		
	Total	507		
2008	Very dissatisfied	20	4.4	4.4
	Somewhat dissatisfied	34	7.5	12
	Neutral	102	22.6	34.6
	Somewhat satisfied	146	32.4	67
	Very satisfied	149	33	100
	Total	451	100	
	Missing	87		
	Total	538		

Q5h: Rate your level of satisfaction with street maintenance

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	39	7.9	7.9
	Somewhat dissatisfied	79	15.9	23.8
	Neutral	167	33.7	57.5
	Somewhat satisfied	149	30	87.5
	Very satisfied	62	12.5	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	41	7.8	7.8
	Somewhat dissatisfied	86	16.3	24.1
	Neutral	189	35.9	60
	Somewhat satisfied	138	26.2	86.1
	Very satisfied	73	13.9	100
	Total	527	100	
	Missing	11		
	Total	538		

Q5i: Rate your level of satisfaction with mosquito control				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	77	16.1	16.1
	Somewhat dissatisfied	57	11.9	28.1
	Neutral	125	26.2	54.3
	Somewhat satisfied	143	30	84.3
	Very satisfied	75	15.7	100
	Total	477	100	
	Missing	30		
	Total	507		
2008	Very dissatisfied	69	13.8	13.8
	Somewhat dissatisfied	59	11.8	25.6
	Neutral	133	26.6	52.2
	Somewhat satisfied	147	29.4	81.6
	Very satisfied	92	18.4	100
	Total	500	100	
	Missing	38		
	Total	538		

Q5j: Rate your level of satisfaction with public transportation (Bus/ECAT)				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	13.4	13.4
	Somewhat dissatisfied	48	18.3	31.7
	Neutral	72	27.5	59.2
	Somewhat satisfied	58	22.1	81.3
	Very satisfied	49	18.7	100
	Total	262	100	
	Missing	245		
	Total	507		
2008	Very dissatisfied	33	11.5	11.5
	Somewhat dissatisfied	42	14.6	26.1
	Neutral	77	26.8	53
	Somewhat satisfied	73	25.4	78.4
	Very satisfied	62	21.6	100
	Total	287	100	
	Missing	251		
	Total	538		

Q5k: Rate your level of satisfaction with library services

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	22	5.8	5.8
	Somewhat dissatisfied	24	6.3	12.2
	Neutral	50	13.2	25.4
	Somewhat satisfied	131	34.7	60.1
	Very satisfied	151	39.9	100
	Total	378	100	
	Missing	129		
	Total	507		
2008	Very dissatisfied	11	2.6	2.6
	Somewhat dissatisfied	32	7.6	10.2
	Neutral	78	18.4	28.6
	Somewhat satisfied	129	30.5	59.1
	Very satisfied	173	40.9	100
	Total	423	100	
	Missing	115		
	Total	538		

Q5I: Rate your level of satisfaction with recreational programming				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	23	7.2	7.2
	Somewhat dissatisfied	22	6.9	14.1
	Neutral	89	27.8	41.9
	Somewhat satisfied	110	34.4	76.3
	Very satisfied	76	23.8	100
	Total	320	100	
	Missing	187		
	Total	507		
2008	Very dissatisfied	23	6.8	6.8
	Somewhat dissatisfied	38	11.2	17.9
	Neutral	85	25	42.9
	Somewhat satisfied	121	35.6	78.5
	Very satisfied	73	21.5	100
	Total	340	100	
	Missing	198		
	Total	538		

Q5m: Rate your level of satisfaction with County website				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	2	0.9	0.9
	Somewhat dissatisfied	12	5.7	6.6
	Neutral	45	21.3	28
	Somewhat satisfied	81	38.4	66.4
	Very satisfied	71	33.6	100
	Total	211	100	
	Missing	296		
	Total	507		
2008	Very dissatisfied	9	3.3	3.3
	Somewhat dissatisfied	16	5.9	9.3
	Neutral	68	25.2	34.4
	Somewhat satisfied	101	37.4	71.9
	Very satisfied	76	28.1	100
	Total	270	100	
	Missing	268		
	Total	538		

Q6: Rate your level of satisfaction with Escambia County's sheriff services				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	7.7	7.7
	Somewhat dissatisfied	36	8	15.7
	Neutral	82	18.1	33.8
	Somewhat satisfied	153	33.8	67.7
	Very satisfied	146	32.3	100
	Total	452	100	
	Missing	55		
	Total	507		
2008	Very dissatisfied	23	4.7	4.7
	Somewhat dissatisfied	38	7.7	12.4
	Neutral	107	21.8	34.2
	Somewhat satisfied	183	37.3	71.5
	Very satisfied	140	28.5	100
	Total	491	100	
	Missing	47		
	Total	538		

Q7: Do you feel speeding/traffic violations are regularly enforced in Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	No	222	45.3	45.3
	Yes	268	54.7	100
	Total	490	100	
	Missing	17		
	Total	507		
2008	No	191	37.7	37.7
	Yes	315	62.3	100
	Total	506	100	
	Missing	32		
	Total	538		

Q8: Rate your level of satisfaction with the County's efforts to keep citizens informed about what the County is doing?

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	35	7.2	7.2
	Somewhat dissatisfied	66	13.6	20.8
	Neutral	165	34	54.7
	Somewhat satisfied	134	27.6	82.3
	Very satisfied	86	17.7	100
	Total	486	100	
	Missing	21		
	Total	507		
2008	Very dissatisfied	31	6.1	6.1
	Somewhat dissatisfied	65	12.7	18.8
	Neutral	155	30.3	49.1
	Somewhat satisfied	163	31.9	81
	Very satisfied	97	19	100
	Total	511	100	
	Missing	27		
	Total	538		

Q9: Where do you get most of your information about Escambia County?

Year		Frequency	Percent	Cumulative Percent
2007	County website	24	4.7	4.7
	The Commissioner's District newsletter	5	1	5.7
	Word of mouth	32	6.3	12.1
	Escambia Library	1	0.2	12.3
	Local newspapers	211	41.7	54
	Local TV/radio	216	42.7	96.6
	Other	17	3.4	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	County website	39	7.3	7.3
	The Commissioner's District newsletter	10	1.9	9.1
	Word of mouth	40	7.5	16.6
	Board of Commissioner's meetings	3	0.6	17.2
	Escambia Library	1	0.2	17.4
	Local newspapers	211	39.4	56.7
	Local TV/radio	202	37.7	94.4
	Other	30	5.6	100
	Total	536	100	
	Missing	2		
	Total	538		

Q10: Have you ever applied for a building permit or had a building inspected by the County's Building Department?				
Year		Frequency	Percent	Cumulative Percent
2007	No	316	62.5	62.5
	Yes	190	37.5	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	No	325	61.3	61.3
	Yes	205	38.7	100
	Total	530	100	
	Missing	8		
	Total	538		

Q11: Rate your level of satisfaction with the County's Building Department				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	13	7.2	7.2
	Somewhat dissatisfied	20	11	18.2
	Neutral	28	15.5	33.7
	Somewhat satisfied	56	30.9	64.6
	Very satisfied	64	35.4	100
	Total	181	100	
	Missing	326		
	Total	507		
2008	Very dissatisfied	13	6.6	6.6
	Somewhat dissatisfied	13	6.6	13.2
	Neutral	39	19.8	33
	Somewhat satisfied	57	28.9	61.9
	Very satisfied	75	38.1	100
	Total	197	100	
	Missing	341		
	Total	538		

Q12: Rate your level of satisfaction with County code enforcement

Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	33	7.7	7.7
	Somewhat dissatisfied	36	8.4	16.1
	Neutral	89	20.8	36.9
	Somewhat satisfied	142	33.2	70.1
	Very satisfied	128	29.9	100
	Total	428	100	
	Missing	79		
	Total	507		
2008	Very dissatisfied	38	8.8	8.8
	Somewhat dissatisfied	44	10.2	19
	Neutral	78	18.1	37.1
	Somewhat satisfied	118	27.4	64.5
	Very satisfied	153	35.5	100
	Total	431	100	
	Missing	107		
	Total	538		

Q13a: Code violation rank order: Bulk trash in swale or right of way

Year		Frequency	Percent	Cumulative Percent
2007	first	129	29.4	29.4
	second	82	18.7	48.1
	third	69	15.7	63.8
	fourth	61	13.9	77.7
	fifth	45	10.3	87.9
	sixth	53	12.1	100
	Total	439	100	
	Missing	68		
	Total	507		
2008	first	122	26.1	26.1
	second	88	18.8	44.9
	third	84	17.9	62.8
	fourth	79	16.9	79.7
	fifth	51	10.9	90.6
	sixth	44	9.4	100
	Total	468	100	
	Missing	70		
	Total	538		

Q13b: Code violation rank order: Work done without permits

Year		Frequency	Percent	Cumulative Percent
2007	first	40	9.5	9.5
	second	45	10.7	20.3
	third	37	8.8	29.1
	fourth	58	13.8	43
	fifth	109	26	69
	sixth	130	31	100
	Total	419	100	
	Missing	88		
	Total	507		
2008	first	23	5.1	5.1
	second	35	7.7	12.8
	third	43	9.5	22.3
	fourth	79	17.4	39.7
	fifth	106	23.4	63.1
	sixth	167	36.9	100
	Total	453	100	
	Missing	85		
	Total	538		

Q13c: Code violation rank order: Overgrown lawns				
Year		Frequency	Percent	Cumulative Percent
2007	first	28	6.5	6.5
	second	76	17.5	24
	third	93	21.4	45.4
	fourth	90	20.7	66.1
	fifth	78	18	84.1
	sixth	69	15.9	100
	Total	434	100	
	Missing	73		
	Total	507		
2008	first	23	5	5
	second	67	14.4	19.4
	third	80	17.2	36.6
	fourth	101	21.8	58.4
	fifth	108	23.3	81.7
	sixth	85	18.3	100
	Total	464	100	
	Missing	74		
	Total	538		

Q13d: Code violation rank order: Junk car or boats				
Year		Frequency	Percent	Cumulative Percent
2007	first	73	16.9	16.9
	second	90	20.9	37.8
	third	106	24.6	62.4
	fourth	89	20.6	83.1
	fifth	47	10.9	94
	sixth	26	6	100
	Total	431	100	
	Missing	76		
	Total	507		
2008	first	93	20	20
	second	107	23	42.9
	third	105	22.5	65.5
	fourth	79	17	82.4
	fifth	52	11.2	93.6
	sixth	30	6.4	100
	Total	466	100	
	Missing	72		
	Total	538		

Q13e: Code violation rank order: House in disrepair (needs painting, etc.)				
Year		Frequency	Percent	Cumulative Percent
2007	first	94	21.9	21.9
	second	89	20.7	42.6
	third	72	16.7	59.3
	fourth	79	18.4	77.7
	fifth	67	15.6	93.3
	sixth	29	6.7	100
	Total	430	100	
	Missing	77		
	Total	507		
2008	first	121	26.1	26.1
	second	104	22.4	48.5
	third	97	20.9	69.4
	fourth	68	14.7	84.1
	fifth	46	9.9	94
	sixth	28	6	100
	Total	464	100	
	Missing	74		
	Total	538		

Q13g: Code violation rank order: Roaming animals				
Year		Frequency	Percent	Cumulative Percent
2007	first	98	22.5	22.5
	second	54	12.4	34.9
	third	54	12.4	47.4
	fourth	45	10.3	57.7
	fifth	71	16.3	74
	sixth	113	26	100
	Total	435	100	
	Missing	72		
	Total	507		
2008	first	3	50	50
	third	1	16.7	66.7
	fifth	1	16.7	83.3
	sixth	1	16.7	100
	Total	6	100	
	Missing	532		
	Total	538		

Q13f: Code violation rank order: Other				
Year		Frequency	Percent	Cumulative Percent
2007	first	11	73.3	73.3
	second	2	13.3	86.7
	third	2	13.3	100
	Total	15	100	
	Missing	492		
	Total	507		
2008	first	105	22.6	22.6
	second	75	16.1	38.7
	third	49	10.5	49.2
	fourth	52	11.2	60.4
	fifth	88	18.9	79.4
	sixth	96	20.6	100
	Total	465	100	
	Missing	73		
	Total	538		

Q15: Rate your level of satisfaction with the County's preparation for and response to hurricanes				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	12	2.5	2.5
	Somewhat dissatisfied	10	2.1	4.6
	Neutral	54	11.4	16
	Somewhat satisfied	174	36.6	52.6
	Very satisfied	225	47.4	100
	Total	475	100	
	Missing	32		
	Total	507		
2008	Very dissatisfied	6	1.2	1.2
	Somewhat dissatisfied	10	2	3.2
	Neutral	50	9.9	13.1
	Somewhat satisfied	140	27.7	40.8
	Very satisfied	299	59.2	100
	Total	505	100	
	Missing	33		
	Total	538		

Q16a: How important is it that County government be involved in economic development?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	11	2.1	2.1
	Somewhat unimportant	6	1.2	3.3
	Neutral	48	9.3	12.6
	Somewhat important	82	15.9	28.5
	Very important	369	71.5	100
	Total	516	100	
	Missing	22		
Total	538			

Q16b: How important is it that County government be involved in bringing good jobs to Escambia				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	9	1.7	1.7
	Somewhat unimportant	4	0.8	2.5
	Neutral	17	3.2	5.7
	Somewhat important	64	12.1	17.7
	Very important	436	82.3	100
	Total	530	100	
	Missing	8		
	Total	538		

Q16c: How important is it that County government be involved in converting homes to alternative power sources?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	58	12	12
	Somewhat unimportant	63	13	24.9
	Neutral	108	22.3	47.2
	Somewhat important	101	20.8	68
	Very important	155	32	100
	Total	485	100	
	Missing	53		
	Total	538		

Q16d: How important is it that County government be involved in providing services to needy individuals or families?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	14	2.7	2.7
	Somewhat unimportant	27	5.2	8
	Neutral	92	17.9	25.8
	Somewhat important	138	26.8	52.6
	Very important	244	47.4	100
	Total	515	100	
	Missing	23		
Total		538		

Q16e: How important is it that County government be involved in protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	15	2.9	2.9
	Somewhat unimportant	26	5	7.9
	Neutral	72	13.9	21.8
	Somewhat important	113	21.8	43.6
	Very important	292	56.4	100
	Total	518	100	
	Missing	20		
Total		538		

Q16f: How important is it that County government be involved in agricultural lands and family farm protection?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	17	3.5	3.5
	Somewhat unimportant	22	4.6	8.1
	Neutral	84	17.5	25.7
	Somewhat important	132	27.6	53.2
	Very important	224	46.8	100
	Total	479	100	
	Missing	59		
	Total	538		

Q16g: How important is it that County government be involved in assistance to qualified first time homeowners?				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not important at all	64	12.9	12.9
	Somewhat unimportant	58	11.6	24.5
	Neutral	83	16.7	41.2
	Somewhat important	113	22.7	63.9
	Very important	180	36.1	100
	Total	498	100	
	Missing	40		
	Total	538		

Q17a: Please rate the County's level of performance on economic development				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	123	25.3	25.3
	Somewhat needing improvement	99	20.4	45.7
	Neutral	173	35.6	81.3
	Somewhat good performance	61	12.6	93.8
	Exceptional performance	30	6.2	100
	Total	486	100	
	Missing	52		
	Total	538		

Q17b: Please rate the County's level of performance on bringing good jobs to Escambia County				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	157	32.5	32.5
	Somewhat needing improvement	130	26.9	59.4
	Neutral	140	29	88.4
	Somewhat good performance	38	7.9	96.3
	Exceptional performance	18	3.7	100
	Total	483	100	
	Missing	55		
	Total	538		

Q17c: Please rate the County's level of performance on converting homes to alternative power				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	129	37	37
	Somewhat needing improvement	95	27.2	64.2
	Neutral	86	24.6	88.8
	Somewhat good performance	21	6	94.8
	Exceptional performance	18	5.2	100
	Total	349	100	
	Missing	189		
	Total	538		

Q17d: Please rate the County's level of performance on providing services to needy individuals or				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	43	10.1	10.1
	Somewhat needing improvement	65	15.3	25.4
	Neutral	168	39.5	64.9
	Somewhat good performance	102	24	88.9
	Exceptional performance	47	11.1	100
	Total	425	100	
	Missing	113		
	Total	538		

Q17e: Please rate the County's level of performance on protection of wetlands, drinking water and other environmentally sensitive lands through regulation and acquisition				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	37	8.8	8.8
	Somewhat needing improvement	56	13.3	22
	Neutral	140	33.2	55.2
	Somewhat good performance	130	30.8	86
	Exceptional performance	59	14	100
	Total	422	100	
	Missing	116		
Total		538		

Q17f: Please rate the County's level of performance on agricultural lands and family farm protection				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	30	9.6	9.6
	Somewhat needing improvement	39	12.5	22.1
	Neutral	124	39.7	61.9
	Somewhat good performance	82	26.3	88.1
	Exceptional performance	37	11.9	100
	Total	312	100	
	Missing	226		
Total		538		

Q17g: Please rate the County's level of performance on assistance to qualified first time homeowners				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Performance needs improvement	45	14.5	14.5
	Somewhat needing improvement	43	13.8	28.3
	Neutral	112	36	64.3
	Somewhat good performance	63	20.3	84.6
	Exceptional performance	48	15.4	100
	Total	311	100	
	Missing	227		
	Total	538		

Q18a: Rate your willingness for County government to devote economic resources to provide tax credits to employers who expand their workforce				
Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	20	4	4
	Somewhat unwilling	30	6	10.1
	Neutral	78	15.7	25.8
	Somewhat willing	155	31.3	57.1
	Very willing	213	42.9	100
	Total	496	100	
	Missing	42		
	Total	538		

Q18b: Rate your willingness for County government to devote economic resources to provide free or reduced prices on infrastructure to business willing to relocate in the County

Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	16	3.2	3.2
	Somewhat unwilling	24	4.9	8.1
	Neutral	112	22.7	30.8
	Somewhat willing	145	29.4	60.2
	Very willing	196	39.8	100
	Total	493	100	
	Missing	45		
	Total	538		

Q18c: Rate your willingness for County government to devote economic resources to reclaiming dilapidated areas for economic development

Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	19	3.9	3.9
	Somewhat unwilling	23	4.7	8.6
	Neutral	82	16.8	25.5
	Somewhat willing	141	29	54.4
	Very willing	222	45.6	100
	Total	487	100	
	Missing	51		
	Total	538		

Q18d: Rate your willingness for County government to devote Ad Valorem 1/2 mil for land acquisition program to prevent development encroachment on military installations, protect agricultural land use and protect natural resources

Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	57	12.5	12.5
	Somewhat unwilling	27	5.9	18.4
	Neutral	84	18.4	36.8
	Somewhat willing	119	26.1	62.9
	Very willing	169	37.1	100
	Total	456	100	
	Missing	82		
	Total	538		

Q18e: Rate your willingness for County government to devote economic resources to provide monies

Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	109	25.1	25.1
	Somewhat unwilling	49	11.3	36.4
	Neutral	99	22.8	59.2
	Somewhat willing	91	21	80.2
	Very willing	86	19.8	100
	Total	434	100	
	Missing	104		
	Total	538		

Q18f: Rate your willingness for County government to devote economic resources to provide incentives to businesses opening or moving to priority locations such as commerce parks and designated redevelopment areas

Year		Frequency	Percent	Cumulative Percent
2007	Not applicable	507	100	100
2008	Not at all willing	25	5.2	5.2
	Somewhat unwilling	33	6.8	12
	Neutral	118	24.5	36.5
	Somewhat willing	151	31.3	67.8
	Very willing	155	32.2	100
	Total	482	100	
	Missing	56		
	Total	538		

Q22: Which of the following do you believe is the most important challenge facing Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	Managing growth	78	15.7	15.7
	Transportation	32	6.4	22.1
	Building and maintaining a sense of community	23	4.6	26.7
	Attracting jobs and economic development	226	45.4	72.1
	Affordable housing	89	17.9	90
	Access to waterways	3	0.6	90.6
	Other	47	9.4	100
	Total	498	100	
	Missing	9		
	Total	507		
2008	Managing growth	29	5.7	5.7
	Transportation	27	5.3	11
	Building and maintaining a sense of community	25	4.9	15.9
	Attracting jobs and economic development	368	72.4	88.4
	Affordable housing	38	7.5	95.9
	Access to waterways	8	1.6	97.4
	Other	13	2.6	100
	Total	508	100	
	Missing	30		
	Total	538		

Q23: How satisfied are you with the overall quality of the job that the County is doing?				
Year		Frequency	Percent	Cumulative Percent
2007	Very dissatisfied	8	1.6	1.6
	Somewhat dissatisfied	34	6.9	8.5
	Neutral	166	33.5	41.9
	Somewhat satisfied	224	45.2	87.1
	Very satisfied	64	12.9	100
	Total	496	100	
	Missing	11		
	Total	507		
2008	Very dissatisfied	27	5.4	5.4
	Somewhat dissatisfied	45	9	14.5
	Neutral	199	40	54.4
	Somewhat satisfied	185	37.1	91.6
	Very satisfied	42	8.4	100
	Total	498	100	
	Missing	40		
	Total	538		

Q24: How many years have you lived in Escambia?				
Year		Frequency	Percent	Cumulative Percent
2007	0 - 2	45	8.9	8.9
	3 - 6	62	12.3	21.3
	7 - 10	44	8.7	30
	11 - 20	99	19.7	49.7
	21 - 40	116	23.1	72.8
	More than 40	137	27.2	100
	Total	503	100	
	Missing	4		
	Total	507		
2008	0 - 2	41	7.9	7.9
	3 - 6	69	13.4	21.3
	7 - 10	55	10.7	32
	11 - 20	93	18	50
	21 - 40	139	26.9	76.9
	More than 40	119	23.1	100
	Total	516	100	
	Missing	22		
	Total	538		

Q26: Do you own or rent your residence?				
Year		Frequency	Percent	Cumulative Percent
2007	Own	416	82.1	82.1
	Rent	84	16.6	98.6
	Refused to answer	7	1.4	100
	Total	507	100	
2008	Own	418	78	78
	Rent	95	17.7	95.7
	Refused to answer	23	4.3	100
	Total	536	100	
	Missing	2		
	Total	538		

Q28: Which of the following age ranges do you fall into?

Year		Frequency	Percent	Cumulative Percent
2007	18-25	32	6.3	6.3
	26-35	38	7.5	13.8
	36-45	52	10.3	24.1
	46-55	78	15.4	39.4
	56-65	114	22.5	61.9
	Over 65	181	35.7	97.6
	Refused to answer	12	2.4	100
	Total	507	100	
2008		1	0.2	0.2
	18-25	33	6.1	6.3
	26-35	48	8.9	15.2
	36-45	74	13.8	29
	46-55	99	18.4	47.4
	56-65	102	19	66.4
	Over 65	161	29.9	96.3
	Refused to answer	19	3.5	99.8
	Under 18	1	0.2	100
	Total	538	100	

Q29: What is the highest degree or level of school you have completed?				
Year		Frequency	Percent	Cumulative Percent
2007	Less than high school	44	8.7	8.7
	High school diploma or GED	118	23.3	32
	Some college or AA degree	180	35.5	67.5
	College degree or higher	160	31.6	99
	Refused to answer	5	1	100
	Total	507	100	
2008	Less than high school	22	4.1	4.1
	High school diploma or GED	117	21.8	25.9
	Some college or AA degree	185	34.5	60.3
	College degree or higher	189	35.2	95.5
	Don't know	1	0.2	95.7
	Refused to answer	23	4.3	100
	Total	537	100	
	Missing	1		
	Total	538		

Q30: What is your present marital status?				
Year		Frequency	Percent	Cumulative Percent
2007	Now married	318	62.7	62.7
	Divorced	50	9.9	72.6
	Never married	65	12.8	85.4
	Widowed	59	11.6	97
	Separated	6	1.2	98.2
	Don't know	1	0.2	98.4
	Refused to answer	8	1.6	100
	Total	507	100	
2008	Now married	318	59.2	59.2
	Divorced	60	11.2	70.4
	Never married	71	13.2	83.6
	Widowed	56	10.4	94
	Separated	5	0.9	95
	Don't know	4	0.7	95.7
	Refused to answer	23	4.3	100
	Total	537	100	
	Missing	1		
	Total	538		

Q30a: Which of the following ethnic groups best describes your race?				
Year		Frequency	Percent	Cumulative Percent
2007	African American/Black	58	11.4	11.4
	Asian/Pacific Islander	7	1.4	12.8
	Hispanic/Latino	3	0.6	13.4
	Native American	13	2.6	16
	Caucasian/White	399	78.7	94.7
	Other	14	2.8	97.4
	Don't know	2	0.4	97.8
	Refused to answer	11	2.2	100
	Total	507	100	
2008	African American/Black	69	12.8	12.8
	Asian/Pacific Islander	11	2	14.9
	Hispanic/Latino	10	1.9	16.8
	Native American	11	2	18.8
	Caucasian/White	410	76.4	95.2
	Other	9	1.7	96.8
	Don't know	2	0.4	97.2
	Refused to answer	15	2.8	100
	Total	537	100	
	Missing	1		
	Total	538		

Q31: Which category best describes your total household income?

Year		Frequency	Percent	Cumulative Percent
2007	Under \$10,000	28	5.5	5.5
	\$10,000 - \$14,999	22	4.3	9.9
	\$15,000 - \$24,999	33	6.5	16.4
	\$25,000 - \$34,999	60	11.9	28.3
	\$35,000 - \$49,999	77	15.2	43.5
	\$50,000 - \$74,999	72	14.2	57.7
	\$75,000 - \$99,999	51	10.1	67.8
	\$100,000 - \$149,999	35	6.9	74.7
	\$150,000 - \$199,999	7	1.4	76.1
	\$200,000 or more	5	1	77.1
	Don't know	37	7.3	84.4
	Refused to answer	79	15.6	100
	Total	506	100	
	Missing	1		
	Total	507		
2008	Under \$10,000	21	3.9	3.9
	\$10,000 - \$14,999	21	3.9	7.8
	\$15,000 - \$24,999	35	6.5	14.3
	\$25,000 - \$34,999	54	10.1	24.4
	\$35,000 - \$49,999	75	14	38.4
	\$50,000 - \$74,999	85	15.8	54.2
	\$75,000 - \$99,999	62	11.5	65.7
	\$100,000 - \$149,999	42	7.8	73.6
	\$150,000 - \$199,999	16	3	76.5
	\$200,000 or more	8	1.5	78
	Don't know	22	4.1	82.1
	Refused to answer	96	17.9	100
	Total	537	100	
	Missing	1		
	Total	538		

Gender				
Year		Frequency	Percent	Cumulative Percent
2007	Female	304	60	60
	Male	203	40	100
	Total	507	100	
2008	Female	272	50.7	50.7
	Male	265	49.3	100
	Total	537	100	
	Missing	1		
	Total	538		

Escambia County Operations Survey:

Presentation of Numerical Results

February 10, 2009

Rick Harper, Ph.D. / Jeff Williams, MBA

Questions?

The logo consists of the letters 'TLG' in white, bold, sans-serif font, centered within a blue rectangular box with a horizontal gradient from light blue on the left to dark blue on the right.

TLG

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