



WORKERS' COMPENSATION

REPORTING PROCEDURES

February 7, 2008

Escambia County



PREFERRED GOVERNMENTAL CLAIMS SOLUTION (PGCS)

- ✚ Escambia County has contracted with Preferred Governmental Claims Solution (PGCS) to administer its workers' compensation program effective October 1, 2005. Below are contact numbers:
- ✚ Reporting new claims:
 - Phone: 1-866-683-7710
 - E-mail: pgcsclaims@qrm-inc.com
 - Fax: (407) 513-4252
- ✚ Adjusters: 1-800-237-6617 Fax: (321) 832-1448 / 1449
 - Lost Time Adjuster: Desiree Townley (ext 4134)
dtownley@pgcs-tpa.com
 - Medical Only Adjuster: Evelyn Asencio (ext 4031)
easencio@pgcs-tpa.com
- ✚ Nurse Case Manager: 1-800-237-6617

REPORTING THE INJURY

- ✦ For medical emergencies, call 911 or get medical treatment immediately
- ✦ Notify your supervisor
- ✦ Your supervisor will notify PGCS at 1-866-683-7710
- ✦ PGCS, with assistance from Amerisys Managed Care, will assist you in selecting a primary care provider
- ✦ The Medical Provider Directory is assessable at www.rockporthealthcare.com (User Name: AMER001 Login: 5139)
- ✦ All local pharmacies are approved.