



BELLSOUTH HURRICANE DENNIS ADVISORY

Tuesday, July 19, 2005

For more information:

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***Miami, Florida* – Along with BellSouth technicians brought in from Kentucky, Tennessee and Georgia, BellSouth field personnel have moved swiftly and restored service to more than 15,000 customers in the Florida Panhandle.**

An estimated 5,000 customer lines are still affected in Bay, Escambia and Santa Rosa counties after Hurricane Dennis. These represent approximately 1.7 percent of BellSouth's 291,500 access lines in those counties.

BELLSOUTH SERVICE AREA	LINES REPORTED AFFECTED BY DENNIS	PERCENTAGE OF TOTAL LINES AFFECTED IN SERVICE AREA
Bay County	147	0.2%
Escambia County	2,000	1.3%
Santa Rosa County	2,900	4.4%

Fluctuations in the reported numbers can be expected as additional customers return to their homes and businesses and as telephone lines are taken down completely for repairs or otherwise impacted during the course of restoration work. The actual time it will take to restore service ultimately depends upon the extent of the physical damage to individual customer lines.

Any customers who have yet to report a telephone outage or other service trouble after the storm are encouraged to do so by calling: 1.877.737.2478 for residential lines; 1.866.620.6900 for business lines; 1.888.341.2355 for hearing impaired customers (TTY); and www.bellsouth.com/repair on the web.

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