



News Release

Escambia County
Office of Public Information and Communications
34 West Government Street, Pensacola FL 32501

Hurricane Ivan Update # 70
Date: October 4, 2004
Time: 1800

Page 1 of 8

Hurricane Ivan Situation Update

Citizen Information Line:

- The Escambia County Citizens Information Line will be manned from 7:00 a.m. to 7:00 p.m. each day. The phone is (850) 595-3344.

Community Services:

- Please use the following number listed to contact Community Services personnel until further notice
 - Community Services Director, Marilyn Wesley, 595-3324, 554-3076
 - Workfare program, Carla Jones, Chief, 554-3077
 - Community Centers, Valerie Jones, Chief, 554-3078
 - Veterans Services, Jerry White, (Monday, Tuesday, & Wednesday only) 471-7694
 - Indigent Burial Program, etc., 595-3324
- Staff is available at the above numbers from 8:00 a.m. through 5:00 p.m.

Property Appraiser's Office:

- Chris Jones Property Appraiser's Office is now located in a temporary office. For limited services, please go to the office located behind the main office on Romano between 8:00 a.m. and 5:00 p.m., phone 434-2735. Another temporary office is located in Molino.

Price Gouging:

- Complaints on price gouging of services or goods contact State Attorney's Office at 595-4253 or local law enforcement.

Bridges:

- The toll on the Garcon Pointe Bridge suspended.

FEMA Assistance:

- Escambia County residents may apply for FEMA assistance by calling 1-800-621-FEMA. Residents who sustained damage from Hurricane Ivan must register to be eligible for assistance. When you apply for disaster assistance please have the following available:
 - Social Security Number (including spouse)
 - Address and zip code of the damaged property
 - Directions to the damaged property
 - Telephone numbers where you can be reached during the day

Hurricane Ivan Situation Update

- A Disaster Recovery Center (DRC) is established in Century at the Ag Center on Industrial Park. A DRC is a facility where persons can meet face-to-face with represented Federal, State, local, and volunteer agencies.
- A full service Disaster Recovery Center (DRC) is open at St. Ann Catholic Church – Gulf Breeze, 100 Daniel Drive, Gulf Breeze. Residents should call 1-800-621-FEMA prior to going to the DRC.
- The mobile Disaster Recovery Center has relocated to Brent Oaks Shopping Center
- Anyone representing FEMA will have credentials indicating they are an official representative.

Escambia County Clerk of the Circuit Court:

SEE ATTACHMENT

The websites are: www.firstjudicialcircuit.org or www.flcourts.org.

Debris Removal Contractors:

- Solid Waste Management Department will be returning to their normal working hours on Monday, Oct 4.
- Oak Grove facility will reopen on Wednesday, resuming their normal working hours.
- Ash Britt, Crowder-Gulf or DRC have been hired by Escambia County to remove the debris on the County rights-of-way. There is no charge for this service. Any contractors attempting to charge Escambia County citizens for these services should be reported to the Sheriff's Department. If a citizen chooses to hire a private contractor for work on private property, that's their choice.
- All citizens are asked to ensure they stack the debris from their private property far enough away for any and all utility meters to prevent damage being done to these meters by debris removal equipment.
- It is possible that only part of your debris will be picked up at a given time and the company will return to pick up additional debris at a later date. Debris will continue to be picked up in all areas until an inspector clears the contractor.
- Follow these debris separation procedures to expedite clean-up:
 - Vegetative debris (trees, brush, etc.)
 - Construction debris (shingles, etc.)
 - Household garbage
- Place your debris on the right-of-way in front of your property. When doing so, be certain not to hide or cover fire hydrants.
- Do not place leaves or vegetative debris in plastic bags.
- Officials are asking homeowners to remove all grocery contents from any refrigerated appliances being disposed. These contents are subject to decomposition or decay and should be placed in plastic bags with your normal garbage.
- Debris drop off sites open daily from 7:00 to 7:00. They are:
 - Dickson Park, 1102 Paulding Rd, Warrington
 - Chimes Way, 5002 Chimes Way, Pensacola
 - Escambia County Equestrian Center, 7750 Mobile Hwy, Pensacola
 - Old Ensley School Park, 107 E. Detroit Blvd., Pensacola

Hurricane Ivan Situation Update

- Regency Park, 8245 Fathom Rd., Pensacola
- Don Sutton Park 2320 Crabtree Church Rd., Molino
- Byrneville, 1707 Hwy 4-A, Century
- For removal of debris from State rights-of-way, contact (850) 981-3000.

City of Pensacola Government:

- The City of Pensacola has established a call-in center to provide updated information to citizens on matters affecting the city and pertaining to Hurricane Ivan and the subsequent cleanup.
- The center will be open Monday thru Friday from 8:00 a.m. until 5 p.m. Residents or others with questions concerning sanitation, governmental relocation, code enforcement, public safety, or any other issues pertaining to the City of Pensacola and all of its agencies can call 437-9112.

Pensacola Naval Air Station:

- Any NAS personnel with housing related questions or issues, should call the Navy housing office at (850) 452-4412.
- The base remains closed to visitors.
- The Naval Aviation Museum will be reopening Oct 11.
- **The Navy Ball will go on as scheduled on Nov 10.**
- The Air Show will go on as scheduled o Nov 11-13.
- The NHP pharmacy is open regular hours of 8 a.m. to 8 p.m., Monday thru Friday, 10 a.m. to 5 p.m. on Saturday and closed on Sunday. All new prescriptions will be processed at the hospital pharmacy. If unable to call refill in for automated processing (850/505-6459 or toll free 1-888/513-4164) the main pharmacy will process refills at the pharmacy window.
- The Naval Hospital will process new and refill prescriptions for Branch Medical Clinics Whiting Field, NATTC, Corry Station and NAS Pensacola.
- Main pharmacy number is (850) 505-6640;
- Automated refill line: 1-888/513-4164; locally 505-6459;
- Branch clinic Whiting Field pharmacy number (850) 623-7707;
- Branch clinic NATTC pharmacy (850) 452-8651 ext. 148;
- Branch clinic Corry Station pharmacy (850) 452-6326 ext. 208;
- Branch clinic NASP pharmacy (850) 452-5242 ext. 117.

Utilities:

- Emerald Coast Utilities Authority (ECUA):
- 31 water wells are online
- 263 of 274 lift stations are online.
- 40% of the school sites have been assessed for debris removal. The debris will be removed prior to school starting back.
- Water has been restored to the structures that are able to receive it in Grand Lagoon and Johnson Beach areas.
- The #1 Waste water plant on the beach is open.

Hurricane Ivan Situation Update

- Citizens are urged to continue to conserve water.
- A boiled-water advisory has been lifted for Escambia County.
- Citizens are urged to report water leaks by calling 476-0480.

City of Pensacola Sanitation:

- Regular garbage collection has resumed.

BellSouth

- Extra support forces have arrived from South Florida, Georgia, Indiana, Wisconsin, Ohio, Michigan, Texas, Kansas, Oklahoma and Mississippi. They will remain in the Pensacola area for approximately two weeks.
- Reporting 80% of customers have phone service.
- Customers can call BellSouth for repair service at:
 - Residential repair from a BellSouth phone, dial 611; from wireless or non-BellSouth phone or outside of Florida, dial 1-800-432-1424.
 - Business repair from a BellSouth phone, dial 866-620-6900; from wireless or non-BellSouth phone or outside Florida, dial 1-800-252-0803.

Gulf Power:

- Reports approximately 10,753 citizens cannot get power until they repair or rebuild. Anyone else who does not have power and can receive it, should call 1-800-GUPOWER.
- 100% of the customers who have structures that can accommodate power have power restored system wide.
- To report power problems, call 1-800-GUPOWER (487-6937).
- Escambia River Electric Cooperative, Inc.:
- 100% of Escambia River's customers who can receive power have been restored.
- Call our outage response number 1-800-235-3848 if you see a power related emergency or if your neighbor has power and you do not.
- Energy Services of Pensacola (ESP):
- Call 474-5300 for all gas service requests.

Roads:

- The following are updates on roads and bridges in Escambia County:
- SR 292 Perdido Key Road: roadway damage anticipated opening – late January. Currently working to make it passable.
- Bob Sykes Bridge is open to emergency vehicles anticipated opening within a week.
- SR 8 (I-10) Escambia Bay Bridge: planning to open the westbound bridge to two way traffic Tuesday, October 5, between 6:00 and 7:00 a.m excluding oversized and overweight trucks. Permitted loads will use US 90 as a detour. A \$26 million emergency project to rebuild the damaged Interstate 10 Bridge over Escambia Bay in Pensacola is underway, according to the Florida Department of Transportation (FDOT).
- Millview Bayou Bridge (SR 298) approach: anticipated opening next week.
- SR 191 Garcon Point Bridge is open. The tolls have been waived.

Hurricane Ivan Situation Update

- The detour for cars/light trucks will be moved to US 90, the route that is the parallel to I-10, and commercial trucks will move to the current detour for cars.
- 80% of all local roads are cleared. The total system should be open by Friday except those areas previously specified.
- 83% of the signals in the impacted area are operating. The remaining signals have a higher degree of damage.

Escambia County Area Transit:

- ECAT resumed full service, including the weekends, effective Wednesday, September 29, 2004, with the exception of the following areas:
- Route 21 to Pensacola Beach
- Route 22, traveling Scenic Highway to UWF
- No evening service – routes 31, 32, 33, 34, & 35
- For additional information contact ECAT at 595-3228.

Escambia County Animal Regulation/Control:

- Escambia County Animal Control and The Animal Shelter can be reached at 595-3075 for non-emergency calls, and 595-3080 for emergencies. The Animal Shelter resumed normal operating hours 9 a.m. – 4 p.m. Monday – Saturday.
- Injured wildlife should be taken to the Wildlife Sanctuary, 105 N S Street, Pensacola.
- For lost pets, please go to the Animal Control Office at 200 W. Fairfield Drive.

Burn Ban:

- The Escambia County Board of County Commissioners established an emergency ordinance implementing a Burn Ban for the County until further notice. Low water pressure and water line breaks make burning brush extremely dangerous.

Red Cross:

- Two service centers are open from 9:00 a.m. to 6:00 p.m., Monday through Saturday (closed Sunday) at:
- East Brent Baptist Church Family Life Center, 4801 N. Davis Highway, and Pine Forest Methodist Church, 2800 Wild Lake Blvd.
- There will be no casework done at the headquarters on Pace Boulevard. At the service center, each individual or family will have an opportunity to meet one-on-one with a trained caseworker to help determine needs and provide urgently needed assistance which may include new clothing, first month's rent, emergency home repairs, transportation, household items, medicines, groceries, counseling and tools. Red Cross may also be able to refer victims to other agencies, which can assist with their needs.
- Disaster victims who because of age, physical difficulty or similar reasons are not able to visit a Red Cross service center may call the Red Cross hotline at 1-866-438-4636. Hearing impaired callers may call TDD 1-800-526-1417.
- Olive Baptist Church kitchen and food distribution will be closed after noon on Tuesday, October 5.
- **No casework will be done at the 3300 Pace Blvd office.**

Hurricane Ivan Situation Update

Salvation Army Service:

- There is a homeless shelter located at 1310 N. "S" Street. The bed capacity is 40 males and 10 females. The phone number is 432-1579.
- Roving Canteens:
- Molino
- Florida Town
- Navy Point neighborhood
- Perdido Key at Eckerds
- Aiding in the emergency food stamps office.

Army Corps of Engineers:

- The Army Corps of Engineers will place temporary roof covering on homes damaged by the hurricane. Residents must complete a right of entry form before work can begin. Call 1-888-ROOF BLU for additional information. This information is free of charge.
- You may go to the following locations in Pensacola:
- Former Winn Dixie, on N. Hwy 29, Cantonment, 8:00 a.m. to 6:00 p.m.
- St. Ann's Catholic Church, Daniel Dr., Gulf Breeze, 8:00 a.m. to 6:00 p.m.
- Warrington: Winn Dixie, 400 N. Navy Blvd, 8:30 a.m. to 5:30 p.m.
- Ag Center, Industrial Road, Century, FL from 8:00 a.m. to 5:30 p.m.
- Wal-Mart, 4600 Mobile Highway, Pensacola, from 8:00 a.m. to 6:00 p.m.
- Wal-Mart, 2650 Creighton Road, Pensacola, from 8:00 a.m. to 6:00 p.m.
- Wal-Mart, Blue Angel Parkway, Pensacola, from 8:00 a.m. to 6:00 p.m.
- Wal-Mart, Highway 29, Pensacola, from 8:00 a.m. to 6:00 p.m.
- Food World, 6032 Highway 90, Milton from 8:00 a.m. to 6:00 p.m.
- Old Eckerd Building @ intersection of Gulf Beach Highway and Innerarity Road in Perdido Key
- Old Scotty's Building at Mobile Highway and Fairfield Drive
- The Ag Building, Scotty's, Winn Dixie on Highway 29 and on Navy Boulevard will have "self help tarps", all other locations will not have tarps. These are the locations where you need to go to sign the "right of entry" forms to get the blue tarps put on.
- Operation Blue Roof will be working in the North End of the County starting tomorrow to enroll property owners who need tarps in the program.

Schools:

- The target date for reopening the Escambia County schools is Oct 11.
- School District hotline number is 469-6373 for parents and employees.
- All School bus drivers and bus assistants who have not been in contact with the Transportation Department need to call 469-5591.

Public Health/Safety

- Owners of private wells need to make sure they have checked the water by using the test package that is provided by the Health Department.

Hurricane Ivan Situation Update

- The Dept. of Health has established locations for mobile clinics to provide primary care (other than emergency care):
 - Quietwater Beach parking lot at Pensacola Beach
 - 17400 Perdido Key Drive (parking lot adjacent to Panama Macs)
 - 940 Massachusetts Avenue (Circle, Inc.)
 - Emergency mental health locations
 - CSU located at “J” and Avery (469-3497)
 - Baptist Hospital Emergency Room, 1700 “E” Street, Pensacola
 - Regular patients should go to Lakeview Center
- Dept. of Health and County Officials are urging all users of portable generators to exercise due care in order to prevent carbon monoxide poisoning. When operating a generator, be sure the generator remains outside the home or business. DO NOT operate a portable generator within a confined space such as a garage or in a home. Carbon Monoxide poisoning can be lethal.

Mosquito Control:

- With all the rain and standing water from Hurricane Ivan, Neighborhood Environmental Services Department would like to remind everyone of the Five “D’s” for mosquito control.
 - Dusk - Avoid being outside at dusk.
 - Dawn - Avoid being outside at dawn.
 - Deet - Use repellent with DEET as an ingredient.
 - Drain- Remove standing water in any thing that is located in the yard.
 - Dress- Wear light colored clothing and cover all exposed areas of skin.

Water and Boat Safety:

- Under the Ports and Waterways Safety Act, the Coast Guard has established a temporary safety zone closing the navigable waters with the following exceptions:
 - Pensacola Bay and Escambia Bay are open to vessels with 10 foot draft or less, and the Escambia Rive is open with no restrictions.
 - The Pensacola Bay Channel and Pensacola Bar Channel are open with no restrictions. Aids to navigation in Pensacola Bay and Escambia Bay have not been verified and all mariners are urged to use extreme caution while transiting this area.
 - All mariners are urged to exercise caution when transiting waterways due to post Hurricane Ivan debris.
 - The Captain of the Port Mobile will inform the public through broadcast notice to mariners and press release on any changes.
- Anyone who has information or needs information on a boat, should call the Vessel Lost and Found hotline at 888-404-3922.

United States Postal Service:

- Pensacola City and Associates Offices have resumed delivery to all accessible areas. Retail operations have returned to normal hours.

Hurricane Ivan Situation Update

- The Pensacola Plant is processing mail and the Pensacola Main Post Office (1400 W. Jordan Street) Retail (window) Unit is back to normal hours of 7:30 am to 5:30 pm.
- NAS Branch is closed until further notice.
- Residents should ensure that there is a clear path to their mailboxes for mail delivery.
- The Postal Service is recommending that residents, whose houses were damaged, not change addresses. Please put a hold on your mail and pick it up at the post office.

Escambia County Government:

- The Escambia County Property Appraiser's Office will be opening with limited services in their Molino office. Their phone number, 434-2735, will be working in the Molino Office. The Property Appraiser's website – www.escpa.org is also up and running. We apologize for the inconvenience.
- All Tax Collector offices are in full operation. For additional information, call 438-6500 ext. 252.
- Building Inspections moved back to their office in the Town and Country Plaza and can be reached at 595-3550. As they inspect electric panels and homes, they will be placing a green sticker on the meter box or house to indicate it has been inspected. This green sticker needs to remain until further notice.

Agriculture Disaster Relief:

- If you had any damage to your farm, ranch, or timberland due to Hurricane Ivan, several local officials are gathering to offer information related to alleviating losses. This meeting will be held the evening of October 7, 2004 at the Molino Park Elementary School on Highway 97.
- The Agenda for this meeting is as follows:
 - 7:00 to 7:45 p.m. Storm Damage in Timer and Recovery
 - 7:45 to 8:00 p.m. NRCS Technical Assistance
 - 8:00 to 8:20 p.m. Livestock Fences and Debris Removal
 - 8:20 to 8:40 p.m. Emergency Loans
 - 8:40 to 9:00 p.m. Crop Disaster.
- If more information is needed, please call 475-5230.

Insurance Information:

- Citizens should check credentials on anyone who claims to be an insurance adjuster to ensure the adjuster has been processed by the Florida Insurance Council.
- To question or report insurance fraud, contact The Division of Insurance Fraud at (850) 453-7802.

Citizen Information Line (850) 595-3344

Media Note: For more information, call Sonya M. Smith, Public Information Manager at (850) 595-3315 or (850) 595-3362.