

QUALITY

SERVICE

ACCOUNTABILITY



2016-17 ANNUAL REPORT





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KickStart Soccer Camp at Escambia County's Brent Athletic Park

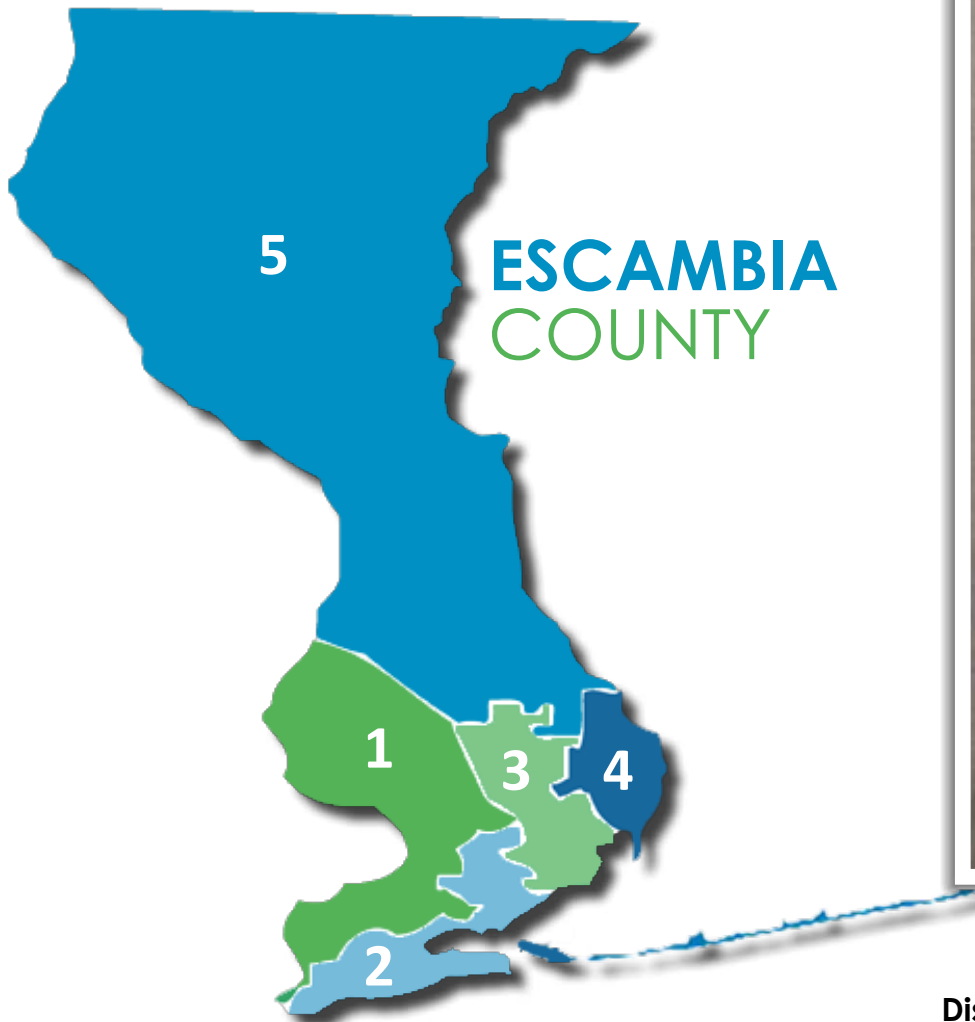


OUR MISSION

The mission of Escambia County government is to provide efficient, responsive services that enhance our quality of life, meet common needs and promote a safe and healthy community.

Your Board of County Commissioners

The board is the governing body of the county. The powers delegated by the state legislature are exercised by enactment of ordinances and resolutions, setting policy and through the county administrator, giving direction to county departments, commissions and agencies.



Left to right: District 4 Commissioner Grover Robinson, District 1 Commissioner Jeff Bergosh, District 3 Commissioner Lumon May, District 2 Commissioner Doug Underhill and District 5 Commissioner Steven Barry

Escambia County is divided into five districts. One commissioner is elected for each district by voters in that district. Commissioners serve a four-year term as the legislative and policy-setting body of Escambia County as established under Section 125 of the Florida Statutes.

find your
commission district:
myescambia.com/findmydistrict

District 1

CONTACT COMMISSIONER BERGOSH
(850) 595-4910
District1@myescambia.com



Commissioner Jeff Bergosh
2016/17 Vice Chairman
2017/18 Chairman



Commissioner Jeff Bergosh was elected to represent District 1 in 2016. Bergosh joined the commission after serving on the Escambia County School Board from 2006-16 as the elected District 1 member. Bergosh also works aboard Naval Air Station Pensacola as a civilian contractor, where he serves as the work control and quality assurance supervisor in the engineering annex. In 2016 he was the commission vice chairman, and he currently serves as chairman.

Active as a volunteer, Bergosh has a long history of working to strengthen our community, especially with organizations that benefit children and the military. Commissioner Bergosh grew up in a military family and has lived all over the world. He has lived in Pensacola four different times in his life for a total of 22 years. His wife Sally and their three children have most recently called Escambia County home since 2004.

Bergosh is a proud graduate of Pensacola High School, and he holds a Bachelor of Arts from San Diego State University and a Master of Science in Public Administration from the University of West Florida.

Above: Commissioner Bergosh speaks with residents at a District 1 Coffee with the Commissioner meeting.

Top right: Commissioner Bergosh presents a proclamation at the Mayor and County's Day of Recognition for Community Volunteers.

DISTRICT 1 FISCAL YEAR highlights

1 The Beulah Interchange is now identified a top priority for Escambia County.

2 Six outfalls were replaced at Crescent Lakes, helping to prevent future flooding along East Shore and West Shore drives.

3 Held 16 events to meet and connect with constituents including morning coffees, town halls and a district-wide "One Stop" meeting.

Commissioner Doug Underhill 2016/17 Chairman



Commissioner Doug Underhill was elected to serve the citizens of District 2 on the county commission in November 2014. He is a 25 year veteran of the Navy, currently serving as a Commander in the Naval Reserve. As a civilian contractor, he leads a team of Cyber Security Analysts providing services to the Department of Homeland Security. He served as the board chairman for 2016/17.

Growing up in a Navy family and while serving, Underhill has lived in numerous counties, cities and countries. However, he has chosen to call Escambia County his home. Currently, he resides in Perdido Key with his wife and two sons. The commissioner has served his community as a baseball and basketball coach, in numerous positions with the Boy Scouts of America and as a trustee at the Perdido Bay United Methodist Church.

Underhill's priorities include offering residents an open, understandable and resilient local government body.



Above: Commissioner Underhill speaks at a community meeting about the Barrancas Avenue beautification project.

Above right: Commissioner Underhill attends a Veterans Day ceremony at Veterans Memorial Park.

DISTRICT 2 FISCAL YEAR highlights

1 LED lighting projects totaling over \$500K for Myrtle Grove and Chief's Way brought 731 new lights to the neighborhoods.

2 An upgraded Perdido Kids Park reopened to the public in February. Park staff and volunteers installed new equipment, added fresh paint and artwork, along with making general repairs.

3 Efforts to improve the water quality of Bayou Chico continued with \$11 million in NFWF projects in the watershed currently underway and the Bayou Chico Contaminated Sediment Remediation Project selected as the single project for Gulf Consortium RESTORE funding.

District 3

CONTACT COMMISSIONER MAY
(850) 595-4930
District3@myescambia.com

Commissioner Lumon May
2017/18 Vice Chairman

Commissioner Lumon May was first elected to serve as the commissioner for Escambia County District 3 in November 2012, and was appointed chairman from November 2013 through November 2014. Commissioner May currently serves as vice chairman of the commission, chairman of the Public Safety Coordinating Council and the Transportation Disadvantaged Coordinating Board. He is a member of the Southern Youth Sports Association, Community Action Program Committee, Inc., Juvenile Justice Council and Council on Aging.

Commissioner May's parents taught him that he could change the world if he could change his neighborhood. Applying that lesson to life, Commissioner May has served area youth through sports and academics for more than 25 years. He has dedicated his life to improving the lives of others.

Commissioner May and his wife Tammie have two children, Armoni and LJ.



DISTRICT 3 FISCAL YEAR highlights

1 Fire Rescue continued implementing the free home smoke detector program with 844 units installed.

2 The Brownsville Community Center, which houses a gymnasium, auditorium with a seating capacity of more than 1,000 with a stage and sound system, meeting and conference rooms, and a full kitchen, opened on May 24.

3 Escambia hosted its first Summer Youth Employment Program to promote career development for ages 16-20. The program provided job readiness training workshops, eight weeks of on-the-job training and an award ceremony for program completion.



Above: Commissioner May at the 2017 Escambia Cares Community Resource Expo.



Left: Commissioner May cuts the ribbon at the grand opening of the Brownsville Community Center.

District 4

CONTACT COMMISSIONER ROBINSON
(850) 595-4940
District4@myescambia.com

Commissioner Grover Robinson



Commissioner Grover C. Robinson, IV, is a seventh generation Pensacolian who currently serves as Escambia County's District 4 Commissioner. Robinson has served on the county commission since 2006, and was appointed chairman in 2010 and 2016. He also serves as chairman for the Florida Gulf Consortium. His past services include president of the Florida Association of Counties from 2014-15, 2016 class member of Leadership Florida and an at-large board member of the National Association of Counties.

Robinson has been actively involved in the community, serving as a current or past board member for the Pensacola State College Foundation, Junior Achievement of Northwest Florida, United Way of Escambia County, Baptist Health Care Foundation, Christ Church Episcopal Parish and more. He and his wife Jill have two children, Grover V and Anna Lowrey.



DISTRICT 4 FISCAL YEAR highlights

1 In the Atwood CRA, 245 LED street lights were installed using CDBG grant funds and with future bills paid for by the Atwood TIF.

2 The county purchased 7.34 acres at the headwaters of Carpenter's Creek, bringing a total of 9.34 acres of property placed into conservation until it is transformed into a public park with nature trails and water access.

3 Completed Phase 1 of the East Olive Road improvement project, which included new drainage, sidewalks, bike paths and the addition of curb and gutter in areas from Gregg Road to Yancey Avenue.



Top left: Commissioner Robinson speaks at Gov. Rick Scott's ceremonial signing of the Triumph Gulf Coast Bill.

Left: Commissioner Robinson presents a \$50,000 check to the Pensacola Heritage Foundation.

District 5

CONTACT COMMISSIONER BARRY
(850) 595-4950
District5@myescambia.com

Commissioner Steven Barry



Commissioner Steven Barry was first elected to represent Escambia County's District 5 in 2012 and was appointed chairman of the commission in 2014. Barry has served on the Escambia County Planning & Zoning Board, Escambia County Citizens Environmental Committee and has chaired the Escambia County Fire Services Citizens Advisory Committee.

He has been active with local community groups, including the Escambia County Public Schools Foundation, Rotary Club of Cantonment, Pace Center for Girls and Covenant House Leadership Council.



Above: Commissioner Barry at the ECC Cantonment Pediatrics and Pediatric Dental Clinic grand opening.

Below: Eddie Hammond cuts the ribbon on his new home, replaced as part of the SHIP tornado recovery housing program.



DISTRICT 5 FISCAL YEAR highlights

1 On May 9, 2017 the first Century resident moved into SHIP tornado recovery housing.

2 Escambia Community Clinics opened several new clinics in District 5: Century Pediatric Dental and Medical, Cantonment Pediatric Dental and Medical, and Century Adult Primary Care.

3 Demolition began for the FEMA Hazard Mitigation Grant project in the Bristol Park-Bristol Creek-Ashbury Hills Flood Plain, marking the first step in implementing a much larger, long-term solution to mitigate flooding and improve stream and wetland flood plain habitat along 11 Mile Creek.

Dear Escambia County,

On behalf of the departments of the Escambia Board of County Commissioners, I'm pleased to present the Escambia County Fiscal Year 2017 Annual Report. Although this report can't possibly include every activity and achievement from the past fiscal year, I hope it can serve as an overview to give our residents a better understanding of the hard work county staff does every day, often behind the scenes.

While there is always room for improvement, I am happy with the progress we have made this year, especially in regard to improving public access to information and services, encouraging citizen engagement and striving for enhanced transparency:

- **Increased number of public meetings:** 77 commission meetings, workshops and special forums. Over 35 additional town halls, public meetings and coffees were held.
- **Additional notification requirements:** Notification requirements were extended or added for many types of potential development activity. Postcards are mailed to property owners, and some actions also require the permit requester to hold a town hall-type meeting for residents.
- **Improved online resources:** In FY 2016, the county launched a more user-friendly myescambia.com, with new resources added continually. Website traffic has dramatically risen, with visits for this fiscal year totaling almost 1.3 million. This is a 73 percent increase in page visits and a 47

percent increase in visitors in FY 2017 over FY 2016.

- **Launched Ask MyEscambia:** The Ask MyEscambia mobile app and website is our newest way for citizens to connect with county services. Questions and requests for non-emergency services can be submitted directly to the correct department 24/7. From June 17 to Sept. 30, residents submitted 1,805 requests. Learn more at MyEscambia.com/Ask.

This fiscal year has been a memorable one with many challenges and success stories, including:

- Nov. 22, 2016 – **District 1 Commissioner Jeff Bergosh** was elected, and **District 3 Commissioner Lumon May** and **District 5 Commissioner Steven Barry** were re-elected and took the oath of office.
- Jan. 1, 2017 – An early morning storm with **straight line winds** damaged approximately 30 homes and displaced six families in Ensley.
- Jan. 23, 2017 – The **International Paper** facility on Muscogee Road experienced an explosion of its pulp digester. Emergency crews responded to the scene and county staff later participated in the incident command in an advisory capacity.
- April 25, 2017 – Firefighters moved back into the **Myrtle Grove Fire Station**. Station 11, which operates as a combination fire service with both volunteer and career firefighting personnel, was closed June 24, 2016 due to a roof leak that resulted in mold issues in the building.



- May 24, 2017 – The **Brownsville Community Resource Center** opened to a crowd of more than 150. The center, which is home to an after school and summer program, includes a gymnasium/auditorium with seating for more than 1,000, stage and sound system, meeting rooms and a full kitchen. The center has already hosted several community events.
- Spring 2017 - We added **27 new fire rescue personnel**, with 24 of the new staff based at the Bellview and Innerarity Point stations to implement 24-hour staffing.
- Aug. 10, 2017 - The commission voted unanimously to select Whitesell-Green/Caddell Joint Venture as the No. 1 design-build entity for the **new correctional facility**. To read more, see page 11.
- Sept. 26, 2017 – After a “zero-based budget” process, the commissioners passed a **balanced 2017/18 budget**. There were no increases in taxes. Unfortunately, the board and Escambia County Sheriff David Morgan have yet to come to an agreement on the sheriff’s budget, and he exercised his right to appeal to the governor. At the time of writing this report, we are still awaiting direction from the governor’s office. To learn more about our budget, see page 19.

ADMINISTRATION

Jack Brown, County Administrator

...Continued from page 8

- Fall 2017- To improve efficiency, the commission voted to bring the Escambia County Area Transit System, or **ECAT, in house** starting Oct. 1.

In everything we do, we strive to keep you – the residents – at the forefront. Without you, Escambia County would not be the exceptional community it is today. We pledge to continue working together with our citizens to make Escambia County even better. We wish you and your loved ones all the best in 2018.

Sincerely,



Jack R. Brown

Jack Brown is the county administrator for Escambia County and has served as the chief administrative officer since June 2014. Brown's responsibilities include implementing all decisions, policies, programs and motions made by the Escambia Board of County Commissioners, as well as recommending an annual county operating and capital improvement budget. Brown previously served as county administrator and a county commissioner for Taylor County, Fla., and was recruited as the director of administration and development at the Florida Center for Reading Research at Florida State University. Brown has held several leadership positions for many organizations, including the Aucilla Regional Landfill Board of Directors and Taylor County Economic Development. He currently serves on the board of directors of the Florida Association of Counties Foundation and the Florida Association of County Managers.

Contact: (850) 595-4947 or jrbrown@myescambia.com

ASSISTANT COUNTY ADMINISTRATORS

Matt Coughlin

Matthew Coughlin serves as assistant county administrator. In his role, he oversees Corrections, Facilities Management, Building Services and Public Safety. Before joining the county in July 2017, Coughlin served as the assistant director of the Pensacola International Airport, where he was responsible for the daily management of the Small Hub FAA part 139 certified airport. Prior to his time with the city, he had a successful 24-year career as a Naval officer and aviator. His final tour was as Naval Air Station Whiting Field's base commanding officer from 2011 to 2014.

Contact: (850) 595-4949 or mcoughlin@myescambia.com

Amy Lovoy

Amy Lovoy serves as assistant county administrator and has been with the county for nearly 20 years. Lovoy oversees the Office of Management and Budget Services, as well as the Office of Purchasing, Office of Risk Management, property sales, contract management and the Pensacola Bay Center. Prior to being appointed assistant county administrator, Lovoy served as director of management and budget services and a county budget analyst.

Contact: (850) 595-4949 or allovoy@myescambia.com



Escambia County Board of County Commissioners

Jeff Bergosh
District 1

Doug Underhill
District 2

Lumon May
District 3

Grover Robinson
District 4

Steven Barry
District 5

County Attorney
Alison Rogers

County Administrator
Jack Brown

Community & Media Relations

Assistant County Admin
Amy Lovoy

Pensacola Bay Center
Management & Budget
Contract Management
Property Sales
Purchasing Office
Risk Management Office

Information Technology
Shawn Fletcher

Applications/Help Desk,
Infrastructure/Data Center,
Network/Telecom

Library Services
Todd Humble

Branch Libraries, Children's
Services, Circulation
Services, Computer
Services, Outreach Services,
Reference Services,
Support Services

Natural Resources
Chips Kirschenfeld

Environmental Enforcement,
Marine Resources,
Mosquito Control, Natural
Resources Conservation,
RESTORE, Water Quality/
Land Management

Waste Services
Pat Johnson

Engineering/Environmental,
Fleet Maintenance, Gas
Collection, Palafox Transfer
Station, Perdido Landfill, Waste
Services Admin & Operations

Development Services
Horace Jones

Development Review,
Geographic Information
Systems, Planning &
Zoning

Human Resources
Eric Kleinert

Benefits, Classification,
Records, Employee
Relations,
Policies & Procedures,
Union Negotiations,
Recruitment, Veterans
Services Officer

Mass Transit
Mike Crittenden

ECAT, Paratransit

Extension Services
Nick Simmons

Extension Services &
Education, Sea Grant,
Master Gardeners
EFNEP, FCS, 4-H

**Neighborhood &
Human Services**
Tonya Gant

Neighborhood
Enterprise, CRA,
Community Resource
Centers, Direct
Assistance,
Indigent Burial,
Job Skills Training,
Safe Neighborhoods

Parks & Recreation
Michael Rhodes

Community Centers,
Equestrian Center,
Park Maintenance,
Park Construction,
Recreational Services

Public Works
Joy Blackmon

Design/Traffic: Bob Sikes
Toll Bridge, Surveying,
Roads/Bridges:
Construction,
Engineering,
Fleet-Fuel, Stormwater,
Pensacola Beach
Public Works

Assistant County Admin
Matthew Coughlin

Economic Development
Public Safety, Corrections &
Facilities Oversight

Building Services
Tim Tolbert

Animal Services,
Building Inspections

Facilities Management
Bob Dye (Interim)

Custodial Services,
Design/Construction,
Maintenance, Utilities

Corrections
Tammy Jarvis

Community Detention
Community Corrections:
Check Diversion, Community
Work Release, Community
Services Work, Misdemeanor
Probation, Pre-Trial Diversion,
Pre-Trial Release

Public Safety
Mike Weaver

Emergency Communications,
Business Operations,
Emergency Management,
Emergency Medical
Services, Fire Rescue,
Lifeguards

**LEARN
MORE**

Visit myescambia.com/departments for more information about county departments and how to contact staff members.



OUR TOP STORIES

New Jail Facility Moves Forward

The Escambia County Commission began the fiscal year with a drive to see the new jail construction project, the largest county infrastructure project in years, significantly move forward with a special meeting on Oct. 18, 2016. At this meeting, county staff and the DLR Group addressed the status of the property acquisition, design-build process and steps moving forward. The project involves construction of a new Escambia County Correctional Facility located near the southeast corner of North Pace Boulevard and West Fairfield Drive on property the commission voted to purchase in July 2016.

On Dec. 19, 2016, Escambia County received five proposals for the design-build of the new jail. The short list of the three firms was advertised on Feb. 16, 2017. The commission heard presentations on Aug. 8, 2017 from the two shortlisted firms, and on Aug. 17 unanimously supported Whitesell-Green/Caddell to act as the design-build entity for the new correctional facility. The board also voted to authorize staff and the selected design-build entity to utilize Owner Direct Purchases. This is a method whereby the county acts as the pass-through agency for a contractor on subcontracts or other agreements to purchase material. This will allow the county to purchase items associated with this project tax-free at an estimated \$2 million to \$3 million in savings.

The base bid for the new 720-bed jail is \$128,609,505, and it will be constructed west of the existing jail structure located along "L" Street. Additional improvements to the property include construction of stormwater management systems, utility service connections, parking areas and new driveway connections to North Pace Boulevard, West Fairfield Drive and St. Mary Avenue. The total project area is approximately 19 acres. The site layout of the new correctional facility is located west of the existing jail structure which fronts "L" Street. The new structure will connect to the existing facility by means of a new connecting corridor which runs east-west between the buildings. The layout of the new facility allows for site access from Fairfield Drive, Pace Boulevard and St. Mary Avenue. Parking for the public and staff is provided in various locations around the facility. A new loading dock area will be constructed on the east side of the new facility. Safety and security of



Southwest rendering of the new jail

staff and inmates were priorities in the design of the facility and guided every step of the process. The design clearly matches the operational needs.

The process was slowed by a bid protest by W.G. Yates & Sons, the firm not selected, who filed an informal and formal protest in August. This pushed the process into the current 2017/18 fiscal year. The board voted on the final contract with Whitesell-Green/Caddell on Dec. 14, 2017. The notice to proceed is scheduled to be issued in January 2018. Currently, it is anticipated that the project will be complete in early spring 2020 with inmates being housed as soon as the summer of 2020.

CENTRAL BOOKING & DETENTION UPDATE

In November, a judge signed the Order of Preliminary Approval of Class Action Settlement for claims against the county relating to the explosion at the Central Booking & Detention Facility in April 2014. As part of the settlement process, the court set a 120-day discovery period to allow any party to inspect, video or photograph the facility to preserve evidence in the event of contested litigation resuming. Once the discovery period successfully expires, the county can move forward with soliciting bids for the demolition of the old Central Booking & Detention Facility through a Request for Proposal process.



Oil Spill Funding Update

The Resources and Ecosystems Sustainability, Tourist Opportunities, and Revived Economies, or RESTORE Act, established the Gulf Coast Restoration Trust Fund to receive penalty dollars collected from responsible parties associated with the spill: British Petroleum, Anadarko, and Transocean. Monies from the fund will be used for programs, projects and activities that restore and protect the environment and economy of the Gulf Coast region.

Pot 1 - Direct Component

In August 2016 the Escambia County Board of County Commissioners voted to nominate two projects per commissioner to develop the county's Multi-Year Implementation Plan, by selecting from the 124 projects submitted via the Escambia County Project Portal. The Multi-Year Implementation Plan is a document required by the RESTORE Act and the U.S. Department of Treasury, which prioritizes eligible activities for direct component, or "Pot 1," funds.

Commissioners selected 10 projects totaling \$8.64 million of the estimated \$70.68 million available in Escambia County's allocation in the Gulf Coast Restoration Trust Funds over 15 years. The approval comes after a three-year process of the RESTORE Advisory Committee reviewing and providing a framework for the process. The projects selected include:

- **Carpenter Creek & Bayou Texar Revitalization Plan**
- **Project Universal Access**
- **Perdido Key Gulf of Mexico Public Access**
- **Perdido Key Multi-Use Path**
- **OLF8 Commerce Park Master Plan**
- **South Dogtrack Drainage Project**
- **Eleven Mile Creek Stream Restoration**
- **Eleven Mile Creek Basin Project**
- **Hollice T. Williams Stormwater Park**
- **SOAR with RESTORE**



Escambia County, in accordance with the RESTORE Act, solicited broad-based participation from individuals, businesses, Indian tribes and nonprofit organizations during a 45-day public comment period from June 5 to July 19, 2017. A total of 349 comments were received. The Escambia County Board of County Commissioners reviewed public comments and on Sept. 7, 2017 authorized staff to submit the MYIP without modification to U.S. Department of Treasury.

Escambia County was notified Oct. 20, 2017 that the county's RESTORE Multi-Year Implementation Plan had been approved by the U.S. Department of Treasury, with the department finding the plan to be complete and conforming to RESTORE Act regulations. Treasury's acceptance of the MYIP is not a final determination for the projects, but the approval allows Escambia County to begin individual grant applications for the projects included in the MYIP. It is anticipated that final adoption of grant awards will occur in early 2018, with projects beginning shortly thereafter.

Continued on page 13...

OUR TOP STORIES

...Continued from page 12

Pot 2 - Federal Component

The Gulf Coast Ecosystem Restoration Council, or RESTORE Pot 2 funding, has awarded \$6.16 million for three projects in Escambia County. Design has been funded for the Bayou Chico Contaminated Sediment Remediation project, which will identify the most appropriate means of remediating contaminated sediment in Bayou Chico. Design has also been funded for the Pensacola Bay Living Shoreline project to design 24,000 feet of oyster reef breakwater and 200 acres of aquatic habitat around Naval Air Station Pensacola. Construction has been funded for the Beach Haven project for septic to sewer and stormwater enhancements in the Beach Haven neighborhood to improve water quality of Jones Creek and Bayou Chico.

The U.S. Environmental Protection Agency has selected a proposal by the Bay Area Resource Council and Escambia County to establish a new Estuary Program for Pensacola and Perdido Bays. The \$2 million grant is funded through the Gulf Coast Ecosystem Restoration Council as part of the RESTORE Act and will be hosted by Escambia County. The Estuary Program will guide the production of a Comprehensive Conservation and Management Plan that will be a fully vetted roadmap for achieving publicly identified outcomes and goals for Pensacola and Perdido Bays.

Pot 3 - Florida Component

The Escambia County Board of County Commissioners selected the Bayou Chico Contaminated Sediment Remediation Project as the single project to be funded through the Gulf Consortium, or Pot 3, funding. Over the next 15 years, \$12.6 million will come to Escambia County for this project.

TRIUMPH

Triumph Gulf Coast, responsible for administering 75 percent of economic damage penalties received by the State of Florida for the Deepwater Horizon Oil Spill, received its initial \$300 million payment in July. This \$1.5 billion fund will benefit projects in the eight disproportionately affected counties over the next 15 years. The Escambia County Board of County Commissioners supported sending five pre-applications for Triumph consideration in the initial cycle. Those projects include:

- **Beulah Interchange Connector**
- **OLF8/OLFX Land Swap**
- **Downtown Sports Complex**
- **Port of Pensacola Center for Dynamic Ocean Technologies**
- **Escambia County Workforce Development Program**



OTHER OIL SPILL-RELATED FUNDING

NRDA - The Natural Resource Damage Assessment has awarded over \$50 million to date for projects in Escambia County. All projects are under development.

NFWF - The National Fish and Wildlife Foundation awarded \$11 million in 2014 for five projects in the Bayou Chico watershed that are currently underway.



2014 Flood Projects Update

On April 29 and 30, 2014 some areas of Escambia County received as much as 22 inches of rain in a 29 hour period, making it fall between a 100 or 200 year event. The terms “100 year” and “200 year” floods are used to describe the estimated probability of a flood event happening in any given year. Assessments of homes, businesses and county facilities and infrastructure like roadways, bridges, drainage systems, and ponds yielded more than 2,300 damage points in the county.

Work to meet the repair needs of the county is ongoing almost four years after the storm, though much has been accomplished. Damage to county infrastructure resulted in 182 projects with an approximated cost of \$43.47 million for design and construction. Of those transportation and drainage projects, 173 are completed, totaling \$22.47 million. Three projects are currently under construction, four are in the design phase, one is awaiting a grant award and one project was terminated.



COMPLETED PROJECTS BY DISTRICT

District 1 - 31 projects=\$7.3 M

- Bell Ridge Pond
- Bellview Zone Ponds
- Beulah Helms
- Beulah Road
- Blue Springs/Crescent Lake
- Brownsville Pond, Glynn Key & Talladega
- Chimney Pines
- Constantine Drive
- Crescent Lake Outfalls
- Crescent Lake Dam Repairs
- Crowne Point Road
- Crystal Creek Subdivision
- East Shore Drainage
- Eight Mile Creek Road

- Emergency Repairs
- Emergency Bridge Inspections & Repairs
- Ferlon Avenue
- Galvin Avenue
- Huntsville Avenue
- Marcus Point
- Marlene Drive
- Mers Lane
- Millview Estates
- North Crow Road
- Pavement Rehab – Beulah School Road
- Pavement Rehab – Bay Oaks Drive
- Saufley Pines Road
- Southbay

- Viver Nell
- Wilde Lake Boulevard
- Woodridge Manor

Above and right:
The Wilde Lake Boulevard project before and after



OUR TOP STORIES

District 2 - 30 projects=\$5.4 M

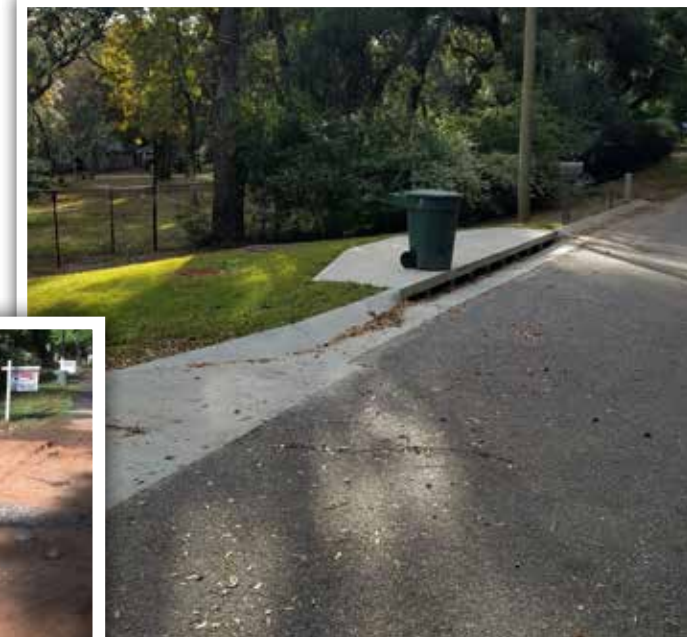
- Almax Court & North 52nd Avenue
- Atlanta & Augusta Bridges
- Bauer at Judd
- Bauer at Weekley
- Chanticleer Drive
- Colonade Circle & Devonshire Circle
- Dogtrack Road
- Emerald Shores
- Emergency Repairs
- Emergency Bridge Inspections & Repairs
- Gulf Beach Highway
- Idlewood Drive
- Jackson Lakes Box Culvert
- Jackson Lakes Maintenance Yard
- Jones Creek
- Lake Charlene Road
- Laramie Drive
- Maggies Ditch & Patton Lane
- Myrtle Grove Athletic
- North Loop Road
- Pavement Rehab – Templeton
- Pavement Rehab – Bay Oaks Drive
- Prieto Drive
- Quigley Road
- Redwood Circle
- Sanchez Lane
- Seaglades North Road
- South Old Corry Field Road Temporary Bridge
- Warrington & Myrtle Grove Zone Ponds (4 Sites)
- Winthrop West

District 3 - 12 projects=\$574,000

- 1300 Johnson Avenue
- 1997 West Detroit Boulevard
- Bridgedale Road
- Crystal Wells Outfall Pipe
- Emergency Bridge Inspections & Repair
- Ensley Ponds Kelly Avenue
- Newcastle (Bush)
- Newcastle Green Pit Pond (Abbington)
- Rolling Hills Road
- West Detroit at Bridge
- Pavement Rehab – Basin Street/Creekside Court
- Sparrow Lane

District 4 - 11 projects = \$3.6 M

- Addison Drive (2)
- Cypress Point & Glynn Broc Gully
- East Johnson Avenue Culvert
- Emergency Bridge Inspections & Repair
- Ensley Ponds
- Gatewood Ditch
- Johnson Avenue Culvert
- Northpointe Circle Culvert
- Olive Gully
- Olive Road Drainage
- Smith's Fish Camp Road



Top right photos: Gatewood ditch, before and after

Bottom right photos: Idlewood, before and after



District 5 - 24 projects=\$5.6 M

- Alysheba Drive
- Ashford-Turnberry Ponds (2)
- Calvin and Rhonda
- Copper Forrest Drive & Man O-War
- CR 297A at Ditches
- CR 297A at Box Culvert
- Devine Farm Road
- Emergency Bridge Inspections & Repair
- Emergency Repairs
- Gonzalez Zones (4 sites)
- Gonzalez Zone Ponds (12)
- Green Hills Road
- Guidy Lane Bridge
- Hillview Drive East
- Magnolia Lakes
- Meadowbrook
- Pavement Rehab – Rosedown
- Ponderosa Drive Pond
- Stillbrook Bridge Repair
- Swamphouse Road
- Tecumseh/ Clear Creek Farms
- Ten Mile Creek East Structure Repair

- Water Oaks
- Pavement Rehab – Basin Street/Creekside Court

Magnolia Lakes, before & after



PROJECTS REMAINING

There are eight projects totaling \$21 million remaining. Of that amount, \$18.4 million is expected to be reimbursable costs from federal and state agencies and \$2.6 million in local option sales tax.

Projects anticipated to be completed in 2018:

- Shadow Grove Subdivision Drainage Improvements - FEMA
- Mayfair/Algiers Drainage Improvements - LOST

Projects anticipated to be completed in 2019 or later:

- Willowbrook Lake Dam - LOST
- Delano Street Area Drainage Improvements - HMGP
- Lake Charlene Area Drainage Improvements - HMGP
- Bristol Park Area Improvements - HMGP
- Pin Oak Lane Drainage Improvements - HMGP
- Global Match – Beach Haven NE Phase I - HMGP

Additional projects and grants to address other flooded areas:

RESTORE Projects Awaiting Funding Award

- Beach Haven Sewer, Drainage and Stream/Wetland Restoration
- Dog Track South – Coral Creek – Mariners Village Stream Restoration
- Harold Avenue & Barnes Road Drainage & Stream/Wetland Restoration
- 8-Mile Creek Regional Pond & Stream/Wetland Restoration
- 11-Mile Creek Regional Pond & Drainage at Roberts Road
- 10-Mile Creek Regional Pond, Drainage & Stream/Wetland Restoration at Stefani Road
- 11-Mile Creek Floodplain & Wetland Restoration at CR 297A – Bristol Park/ Creek – Devine Farms Road

RESTORE-NFWF Projects

- Beach Haven Drainage & Sanitary

Improvements - Under construction

- Jones Creek Wetland/Floodplain Restoration - in design phase
- Jackson Creek Wetland/Floodplain Restoration - in design phase

Amendment-NFWFMD Projects

- Blue Springs at Clearwater Stormwater Improvements - awaiting funding
- Idlewood Drive Drainage & Water Quality Improvements - complete
- South Dog Track Road – Coral Creek – Mariners Village – Hampton Lakes Stream/Wetland Restoration Pond - awaiting funding
- Sydney Road Water Quality & Pond - awaiting funding

FDEP 319 Projects

- Bayou Chico Stormwater Retrofit Projects - in design phase
- Stormwater Pond at Beach Haven Northeast Phase 1 - under construction

OUR TOP STORIES

New Staff Take the Lead

Several key leadership roles were filled under County Administrator Jack Brown during fiscal year 2016/17. Each staff member selected has a drive for continuous improvement and growth, with a focus on fostering teamwork internally and improving customer service. Escambia's new senior staff included:

February 2017 - Tammy Jarvis, Corrections Director



On Feb. 1, 2017, Tammy Jarvis began as the county's new Director of Corrections. Her responsibilities include oversight of the Escambia County Jail, Community Corrections Division and Road Prison. Jarvis joined the county from Coleman, Florida, where she served as the CEO and warden at the Federal Correctional Complex within the Federal Bureau of

Prisons. In her previous role, she supervised more than 1,500 employees at the largest Federal Correctional Complex in the U.S. One initiative she is hoping to expand is the utilization of community corrections, which provides criminal justice alternatives for nonviolent offenders while promoting a safe environment.

October 2016 - Nick Simmons, Extension Services Director



Nick Simmons started with Escambia County on Oct. 17, 2016. As the new Extension Director and Commercial Livestock Agent, he provides administrative support for Extension Services, overseeing the office and ensuring adequate resources are in place to provide educational programs and make a positive impact in the community. Simmons served for five years as the Extension Coordinator in Tippah County before coming to Escambia, covering all components of agriculture, including animal and plant systems, horticulture, timber production and land management. Growing up in Saffillo, Mississippi, Simmons is a third generation 4-H member.

December 2016 - Tim Tolbert, Building Services Director



Tim Tolbert began as the new Building Official – Director of Building Services on Dec. 5, 2016, replacing Donald Mayo, who retired from the position after 38 years with the county. Tolbert's responsibilities include supervising the Building Services Department, providing support to county administration and the board of county commissioners and ensuring compliance with applicable federal, state and local laws, regulations and codes. The

Holley native has 22 years of experience as a building official and fire marshal and holds more than a dozen certifications and licenses in his field. Tolbert most previously served as the Building Official with Lafayette Consolidated Government in Lafayette, Louisiana.



March 2017 - Eric Kleinert, Human Resources Director



Escambia welcomed Eric Kleinert as the new Director of Human Resources on March 31, 2017. He joined our team from Carmel, Indiana, where he served as the Human Resources Director for the Indiana Department of Transportation. Kleinert's responsibilities with Escambia County include supervising the HR Department, mentoring and evaluating staff, advising the county administrator on the needs of the department and representing the department before the board of county commissioners. With 20 years of experience in the HR field, Kleinert has earned his Senior Professional in Human Resources certificate from the HR Certification Institute and Senior Certified Professional certificate from the Society for Human Resources Management.

July 2017 - Matt Coughlin, Assistant County Administrator



Matthew Coughlin was selected to fill the vacant Assistant County Administrator position, starting on July 24, 2017. His duties include oversight of departments and their strategic plans, along with development of clear performance benchmarks to meet the commission's objectives. Read Coughlin's bio on page 9.

August 2017 - Mike Crittenden, Mass Transit Director



Mike Crittenden started as the county's first Mass Transit Director in August. The newly-created internal position reports to the county administrator and is responsible for overseeing the operation of the Escambia County Area Transit System, or ECAT, and paratransit systems. Crittenden has over three decades of transportation experience in the public and private sectors in the areas of fleet operations, logistics, project management and transportation research. In his last position, Crittenden was employed with First Transit where he served in several roles over 17 years including regional director of operations for the Southeast and general manager of ECAT.

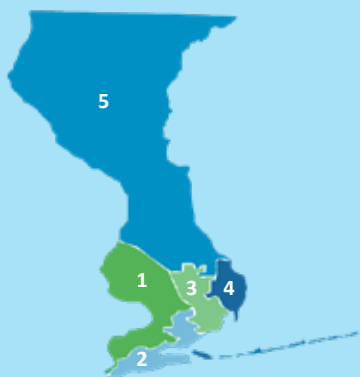


Citizen's Guide to the Adopted FY 16-17 Budget

1 Escambia County Governance

Board of County Commissioners

Doug Underhill, Chairman
 District 2 Commissioner
 Jeff Bergosh, Vice Chairman
 District 1 Commissioner
 Lumon May
 District 3 Commissioner
 Grover C. Robinson, IV
 District 4 Commissioner
 Steven Barry
 District 5 Commissioner
 Jack Brown
 County Administrator



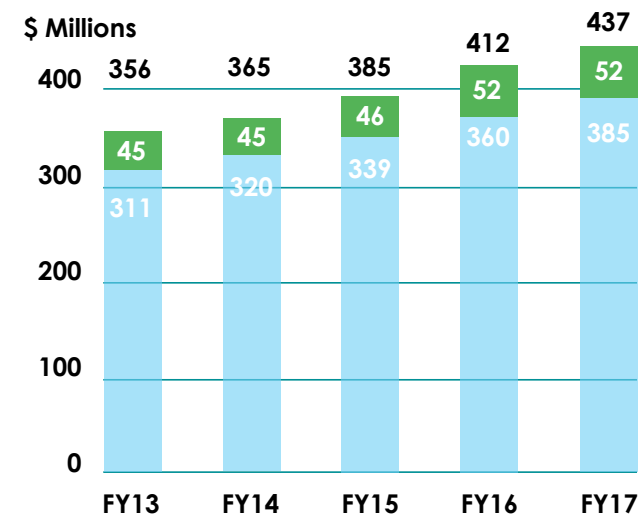
2 Our Goals

- ✓ Improve Customer Service
- ✓ Increase Public Trust, Confidence
- ✓ Promote Economic Development
- ✓ Maintain Infrastructure
- ✓ Uphold Fiscal Accountability

Vision

Exceeding expectations and leading the way through excellence in service and quality of life.

3 Total Budgets FY13-17



Operating Capital Improvement Program**

** Capital Improvement Program includes Capital and Debt Service

4 Where Do Your Property Taxes Go?



FY16-17
Escambia County
 (Unincorporated)

Escambia County

43.8 Escambia County
 3.2 Sheriff MSTU
 2.4 Library MSTU

49.4¢

Districts

.2 Water Management

.2¢

Escambia County School Board

34.2 School (State)
 16.2 School (Local)

50.4¢

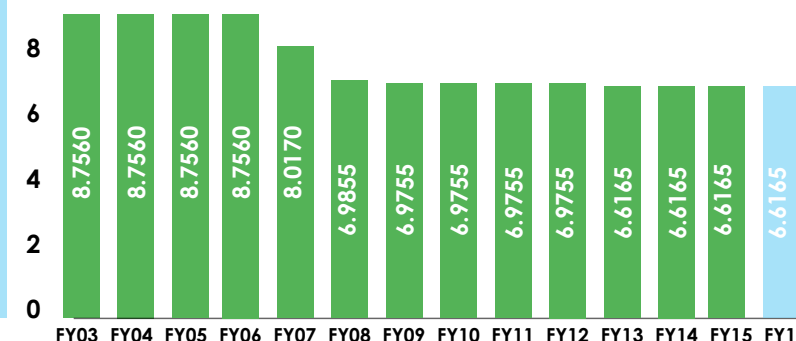
5 Millage Rate*

Escambia County's FY16 countywide millage rate is 6.6165. Other Florida rates (FY16) range from 2.8297 (Monroe County) to 10.0 (Dixie, Hamilton, Liberty, Madison and Union counties).

FY16 Millage Rates for Municipalities and Districts in Escambia County

City of Pensacola = 4.2895
 Downtown Improvement Board = 2.0000
 Town of Century = 0.9732
 NWFL Water Management = 0.0366
 Escambia School District:
 By Local Board = 2.2100
 By State Law = 4.6660

10 Escambia Countywide Millage Rate

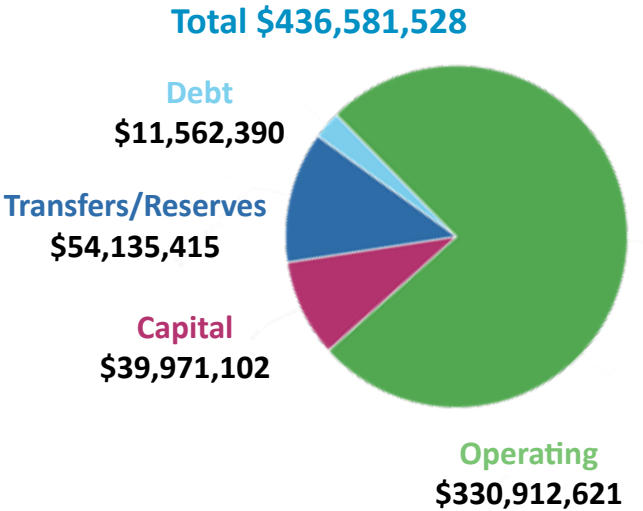


***Millage Rate** - the tax rate that is applied to the assessed value of real estate. One mill is equivalent to \$1 in taxes per \$1,000 in taxable value. For example, if your property has a taxable value of \$100,000, and you are assessed a 1 mill tax rate, you'll pay \$100 in taxes. To calculate your actual tax bill based on the millage rate, take that rate, multiply it by the taxable value of your property, then divide by 1,000.

6 Major Revenues

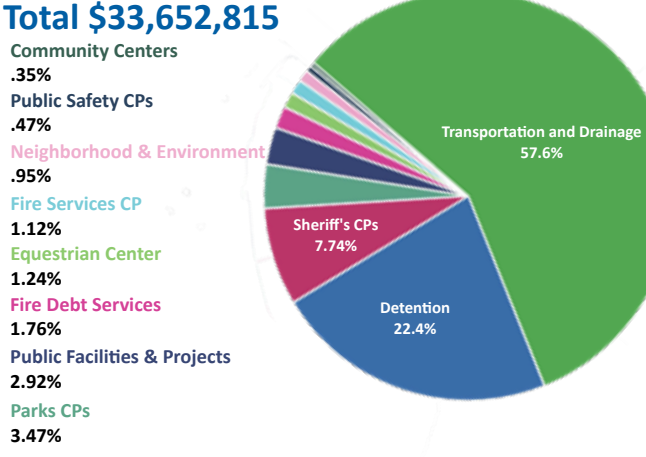
	FY16 Adopted Budget	FY17 Adopted Budget
Property Taxes (Ad-valorem)	104,939,534	109,425,234
Local Option Sales Tax (LOST)	35,522,666	36,055,506
Half-Cent Sales Tax	21,350,000	21,450,000
State Revenue Sharing	7,320,000	7,650,000
Local Option Gas Tax (LOGT)	6,875,000	6,900,000
Commercial Hauler Tipping Fees	8,900,000	11,850,000
Electric Franchise Fees	11,000,000	11,700,000
Tourist Development Tax	8,100,000	8,900,000
Fire MSBU	13,201,049	16,327,550
Library MSTU	5,310,326	5,537,072
TOTAL	\$222,518,575	\$235,795,362

7 Adopted Total Budget



DEFINITIONS
Debt - Funds used to account separately for the principal and interest payments on bonds, commercial paper and other debt.
Capital - Purchase of land, construction of buildings, major improvements and construction of basic infrastructure.
Reserves - Funds that cannot be appropriated and spent or that are legally limited to use for a particular purpose.
Transfers - Funds transferred from one fund to another to assist in financing the services of the recipient fund.
Operating - expenses that are ongoing costs of providing government services as well as the maintenance and operations of facilities and infrastructure.

8 LOST Capital Improvement Projects by Department



Departments	FY17 Adopted Budget
Public Facilities and Projects	\$1,010,185
Transportation and Drainage	\$19,959,571
Neighborhood and Environmental Projects	\$328,000
Detention	\$7,761,796
Community Centers	\$119,932
Fire Services Capital Projects	\$387,854
Fire Lost Debt Services	\$610,805
Public Safety Capital Projects	\$162,000
Parks Capital Projects	\$1,202,641
Equestrian Center LOST	\$428,129
Sheriff's Capital Projects	\$2,681,818

9 Constitutional Officers' Total Budgets

Sheriff	\$55,495,659
Property Appraiser	\$5,603,358
Tax Collector	\$4,421,691
Clerk of Courts	\$2,863,525
Court Administration	\$2,769,317
Supervisor of Elections	\$2,225,074
Board of County Commissioners	\$1,254,780
State Attorney	\$713,730
Public Defender	\$339,036
Regional Conflict Counsel	\$0
Guardian Ad Litem	\$0

10 Adopted Budgetary Cost Summary

Constitutional Officers and Other Boards/Agencies	FY17 Adopted Budget	% of Total Budget	FTEs
Property Appraiser	\$5,603,358	1.28%	70.00
Tax Collector	\$4,421,691	1.01%	100.00
Clerk of Courts	\$2,863,525	0.66%	42.66
Sheriff	\$55,495,659	12.71%	704.00
Supervisor of Elections	\$2,225,074	0.51%	15.00
Tourist Development	\$10,300,026	2.36%	0
County Attorney	\$1,462,398	0.33%	13.00
Medical Examiner	\$872,370	0.20%	0
Public Health Unit	\$337,649	0.08%	0
Merit System Protection Board	\$48,000	0.01%	0
Board of County Commissioners	\$1,254,780	0.29%	10.00
State Attorney	\$713,730	0.16%	0
Public Defender	\$339,036	0.08%	0
Court Administration	\$2,769,317	0.63%	18.00
Regional Conflict Counsel	0.00	0.00%	0
Guardian Ad Litem	0.00	0.00%	0
Sub-Total	\$88,706,613	20.32%	972.66

Departments (BCC Controlled)	FY17 Adopted Budget	% of Total Budget	FTEs
County Administration	\$1,252,909	0.29%	9.00
Corrections	\$46,561,228	10.66%	580.00
Neighborhood & Human Svcs	\$19,071,005	4.37%	20.00
Natural Resources Management	\$4,536,465	1.04%	60.00
Human Resources	\$25,440,747	5.83%	16.00
Information Technology	\$3,794,614	0.87%	22.00
Management and Budget	\$11,231,864	2.57%	18.00
Development Services	\$2,125,241	0.49%	29.00
Facilities Management	\$10,018,529	2.29%	66.00
Public Works	\$26,000,692	5.96%	229.00
Public Safety	\$42,946,520	9.84%	474.00
Parks	\$1,492,376	0.34%	27.00
Community & Media Relations	\$383,110	0.09%	4.00
Economic Development	\$655,000	0.15%	0
Escambia County Area Transit	\$12,715,000	2.91%	0
Grants	\$866,219	0.20%	0
West Florida Public Libraries	\$5,488,218	1.26%	77.00
Solid Waste/County Landfill	\$19,548,533	4.48%	47.00
Building Services	\$4,436,835	1.02%	65.00
Pensacola Bay Center	\$7,583,649	1.74%	0
Sub-Total	\$246,148,817	56.38%	1,743.00

Total Operating Budget	\$334,855,43	76.70%	
Total Non-Departmental	\$55,607,057	12.74%	
Local Option Sales Tax	\$34,652,731	7.94%	
Total Debt Service	\$11,466,310	2.63%	
Total County Budget	\$436,581,528	100.00%	2,715.66

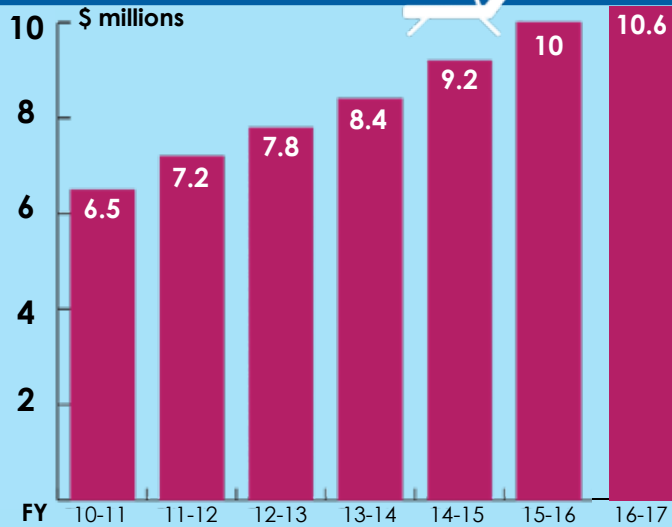


Top 10 Private Employers

Company	Employees
1 Baptist Health Care	6,633
2 Navy Federal Credit Union	6,342
3 Sacred Heart Health Systems	4,820
4 Gulf Power Company	1,774
5 West Florida Healthcare	1,200
6 Ascend Performance Materials	888
7 Alorica (fka West Corporation)	800
8 Innisfree Hotels	750
9 Santa Rosa Medical Center	521
10 Medical Center Clinic	500

FloridaWest Economic Development Alliance

Bed Tax Collections



Grant Funding to the County

TOTAL: \$42.94 MILLION

State
\$13.98
Million

Federal
\$28.94
Million

Military Economic Impact



Total Economic Impact:
\$7.61 Billion

Jobs: 60,589

Consumption:
\$3.03 Billion

Sales Activity:
\$4.39 Billion

Capital Investment:
\$1.15 Billion

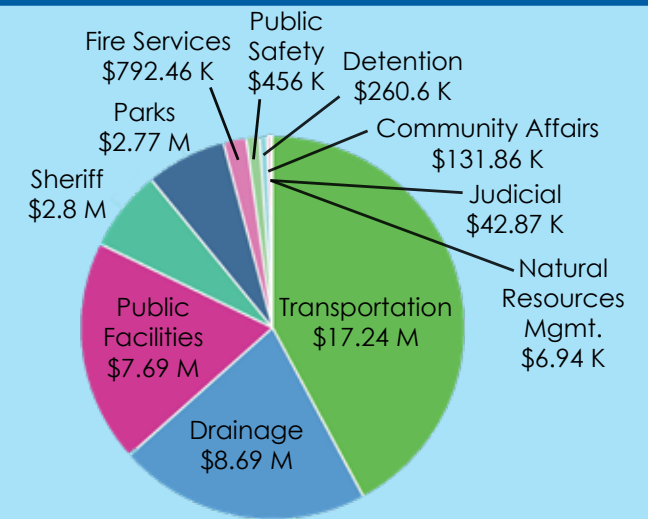
Total Defense Spending:
\$2.19 Billion

2017 Florida Defense Factbook

Building Permits Issued FY 16-17



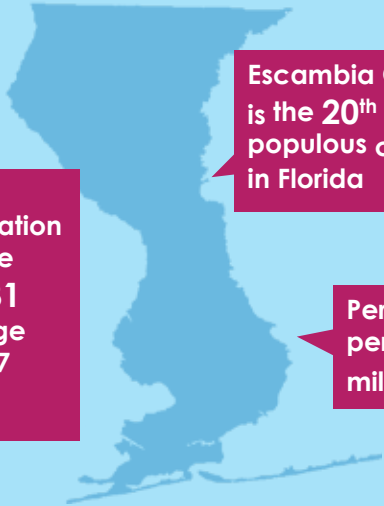
Local Option Sales Tax Spending





Escambia County Population

2017 Population Estimate
313,381
 % change 2010-17
5.3%



Escambia County is the **20th** most populous county in Florida

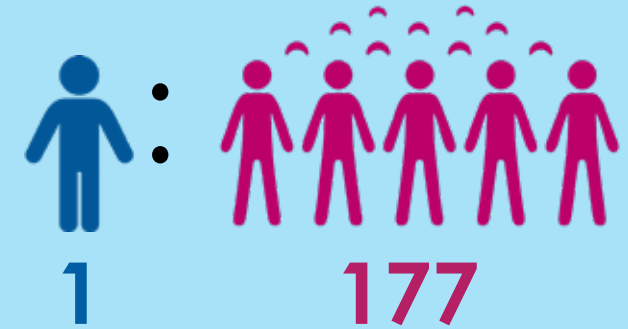
Persons per square mile **477**

How do we measure up?

661 square miles/area
225 miles of coastline
1,501 miles of paved county roads
59 miles of county dirt roads



BCC Staff to Citizen Ratio



How do we compare?

County	2016 Population Estimate	Population in Unincorporated Areas	2016 Operating Millage Rate	MSTU	Per Capita Taxes Levied
Escambia	309,986	83%	6.6165	0.8379	\$370
Lake	323,985	49%	5.1180	0.9570	\$331
Leon	287,671	34%	8.3144	0.5000	\$455
Manatee	375,591	78%	6.4206	0.4451	\$588
Marion	345,749	82%	3.8400	3.0646	\$316
Osceola	322,862	69%	6.7500	0.8693	\$525
St. Lucie	292,826	25%	7.4840	0.8948	\$515

2017 Youth Sports Participation



STORIES THAT MAKE US SMILE

ESCAMBIA CARES FOR ITS CITIZENS

The Neighborhood & Human Services Department hosted the Third Annual Escambia Cares Community Resource Expo Saturday, Sept. 24, 2017. The community resource expo was created as a mechanism to facilitate citizen access to local services provided by community partner organizations in Escambia County. The theme was hurricane preparedness.

The expo served as a “one-stop shop” for citizens by providing information in one location about resources and tools that are available to them. Community outreach and community partnering improves citizen access to local resources that are free or low-cost to citizens. This year’s event was held at the newly-opened Brownsville Community Resource Center. Over 60 community partners attended, offering valuable resources and services to citizens including employment opportunities, health care services, educational opportunities, affordable housing and much more. Over 300 citizens attended the event.



OPENING OUR HEARTS AND OUR STALLS

When Hurricane Irma greatly impacted most of Florida, the Escambia County Equestrian Center hosted 88 evacuating horses. Staff at the facility went to great lengths to provide care and comfort to the evacuees, as many had driven extremely long hours in traffic to get their animals to a safe location. Not only did staff receive great comments from evacuees on their efforts, attention to detail, and customer service, but the owners who had never been to the facility raved about its setup and surrounding areas. In addition, the community around the Equestrian Center, along with horse enthusiasts, reached out to provide care and comfort, demonstrating what the Escambia County community is all about. County residents, not just horse owners, stepped up in an unsolicited manner when fellow Floridians needed their help.



TWO STEPS TO SAVE A LIFE

This year Escambia County EMS is focusing on improving out-of-hospital cardiac arrest, and as a result has launched several initiatives. One initiative is to increase awareness of hands-only CPR. The department has started conducting flash mob-style demonstrations of hands only CPR. At Gallery Night, EMTs and paramedics descended on the event with CPR manikins and quickly engaged visitors with hands-only CPR demonstrations.



In addition, ECEMS has purchased PulsePoint. The free mobile app alerts citizens trained in hands-only CPR when someone in a nearby public place suffers sudden cardiac arrest. Public safety communications centers send alerts through the app at the same time they dispatch first responders to the scene. To learn more or download the app, visit pulsepoint.org.



SCREENINGS AS A WELLNESS TOOL

Biometric screenings are one facet of the BCC's wellness program. The screenings measure important indicators of wellness such as blood glucose, cholesterol and blood pressure. The number of participants in the biometric screenings has more than doubled since 2015, with over 38 percent of the eligible employee population turning out. Employees become more engaged with their health by learning their biometric numbers and participating in a brief coaching session where they receive instant feedback from a qualified health professional on their health and risk status.

"It's a great opportunity for an employee to interact with a health coach for the first time and be able to ask questions. It's a point in time conversation," Human Resources Director Eric Kleinert said. "And since a segment of our employee population that does a biometric screening has not seen a physician recently, that teachable moment with a health coach could be life-changing."

More than one BCC employee had that life-changing moment because of 2017's screenings. Eight employees were made aware of critical health conditions as a direct result. One participant noted that their family doctor had not detected the condition revealed by the biometric screenings, despite regularly-scheduled visits.

Biometric screenings allow employees to help take charge of their health. Escambia County is committed to offering a benefits package that allows employees to optimize their health. Currently, employees are offered use of several onsite gyms, a health clinic and an ongoing series of wellness classes. Wellness programs are one approach to help control the ever-rising costs of medical coverage. One recent study showed that every dollar invested in intervention yields \$6 in health care savings. But more importantly, wellness programs help to ensure the county's most important asset, its employees, are healthy and happy, while improving their quality of life.

THINGS GO RIGHT FOR LEFTY

Lefty, a 1-year-old dachshund mix, came to the shelter with severe injuries to her right upper leg. The large open wound was compromised by infection and dead tissue, making it very difficult to treat. Dr. Johnna Lee, the shelter's veterinarian and who had only just started, decided to attempt treatment and give Lefty a chance. She performed surgery, removing all of the necrotic tissue and closed the wound with a drain to deal with infection. After weeks of monitoring and treatments, it was determined that Lefty was in the clear and could be readied for adoption. She was adopted in only two days! She is now a member of a great family.





ESCAMBIA COUNTY VETERANS FIND SUCCESS

90+ Year-Old Veteran, Spouse Able to Stay in Their Own Home

Mr. R was facing the prospect of placement in a nursing home, unable to pay for 24-hour, in-home care that would allow him to remain in his own home. The Escambia County Veterans Services Officer facilitated full benefits, including a \$15,000 retroactive payment, within 40 days of his application. Today, Mr. R and his wife are happy and thriving in their own home.

Vietnam War Veteran Gets Disability

Due to his worsening condition, Richard was unable to work. The Escambia County Veterans Services Officer assisted him in receiving an appeal of \$100,000 from new material submitted evidence, 100 percent permanent disability benefits, 100 percent property tax exemption, medical care and insurance, along with educational benefits for Richard and his wife.

Veteran Avoids Homelessness

James, a 39-year old Gulf War veteran, was facing homelessness after the Veterans Administration requested repayment of \$5,472 in alleged over-payments and began garnishing 35 percent of his monthly Social Security/Disability benefits. He was also recovering from a major auto accident and could not work to support himself. The Escambia County Veterans Services Officer facilitated a waiver of the repayment, restored James' monthly Veterans Administration Non-Service Connected Pension benefit and obtained a monthly increase to that benefit.

LEARNING BEYOND THE CLASSROOM

Escambia County's after school program made a transition from the traditional format, where recreation and homework assistance played a huge role, to continued learning focusing on homework assistance, reading circles, math remediation and project-based learning. With this format, more value can be placed on supporting youth with academic achievements while reinforcing what is being taught in the Escambia County School District. Although homework assistance remains a priority, the program places great emphasis on math and reading remediation. The program partners with the Escambia County School District to ensure that program participants have the necessary tools needed to encourage academic growth and improvement. The Escambia County IT Department provided Chrome Books to students to assist with educational success.



MISSION STATEMENT

The Building Services Department provides a safeguard for the health, safety and welfare of Escambia County citizens, property owners, businesses and visitors by requiring the certification of individuals engaged in the business of contracting within the county, investigating contractor complaints, regulating contractor licenses and policing unpermitted or unlicensed building activities. The department also conducts plan reviews and inspection services to ensure the integrity of all new structures and major improvements to existing structures built in the unincorporated area of the county, while ensuring all residential and commercial construction is in compliance with state and local building codes.



Building Inspections staff on site

Fiscal Year 2016-17 Accomplishments

- The Building Services Department continued to ensure all permitted residential and commercial construction activity is in compliance with state and local building codes.
- Issued 20,881 building permits, with 928 new residential projects and 148 new commercial projects. The department also conducted same-day review of 58 percent of plans submitted, 93 percent within three days, and performed 38,848 inspections.
- Maintained Escambia County's current CRS Rating of 6 and helped seven families obtain FEMA grants to remove their homes from the threat of flood within the special flood hazard areas.
- Reviewed 39 applications for Examination for Certificate of Competency licensure that were approved by the Contractor Competency Board and Board of Electrical Examiners. Received and reviewed 60 written complaints against licensed contractors, with 25 percent resulting in resolution between the parties and seven disciplinary actions taken by the boards.
- Investigated over 700 cases of unlicensed/unpermitted activity, with over \$16,000 in citations, four probable cause arrest affidavits issued and over \$200,000 in restitution returned to victims. Achieved a 98 percent success rate of obtaining permits for unpermitted work.
- Seeking to improve customer service and streamline operations, Building Inspections, along with Development Services and Environmental Code Enforcement, entered into a contract with South Central Planning & Development Commission for new permitting software called MyGovernmentOnline. This software opens many doors for contractors and homeowners by allowing them to submit plans, obtain permits, renew licenses and schedule inspections online.

MISSION STATEMENT

Escambia County Animal Services includes both Animal Control and the Escambia County Animal Shelter. Animal Control is dedicated to public safety and the welfare of animals in our community. Our officers are tasked with enforcing state and local laws to protect both the animals and citizens of Escambia County. The Animal Shelter provides temporary care for homeless or confiscated animals. The staff at the shelter work diligently to provide exceptional care for all animals in their oversight. Homes are sought using a variety of programs including adoptions, fosters, transfers to rescue organizations, and transports to shelters in other states that are lacking adoptable pets. Both departments provide humane education to county residents to help them better care for their pets.

Fiscal Year 2016-17 Accomplishments

- Hired a new full-time veterinarian to provide medical care and prepare animals at the shelter for adoption.
- Provided a grant to Pensacola Humane Society to help with spay and neuter surgeries for low-income residents. Provided funding to Panhandle Equine Rescue to assist with care of horses that have been suffering abuse or neglect that Animal Control removed.
- Assisted Liberty County and the ASPCA with two hoarding cases, allowing our officers to get some field training and experience while helping a community that has no Animal Control whatsoever.
- Set up and operated a host shelter for the pets of Hurricane Irma evacuees.
- Entered into a partnership with Pensacola State College's Veterinary Technology

- Program as a clinical training site, allowing vet tech students an opportunity to learn shelter medicine with our veterinarian.
- Updated the Dangerous Dog Ordinance to improve public safety.
- Entered into an agreement with Santa Rosa Island Authority to add an officer, allowing Animal Control to focus on Pensacola Beach animal issues.
- Adopted 1,352 and transferred 1,216 animals from the shelter.
- Shelter staff helped to return 555 lost pets to their owners.
- Animal control answered 7,389 calls for assistance.
- Investigated 3,612 complaints of nuisance, bites or cruelty situations.
- Handled 2,330 roaming-at-large complaints.

Escambia County Animal Shelter staff and Animal Control officers





Above: Filming a commissioner roundtable video
Right: Ask MyEscambia staff training



MISSION STATEMENT

The Escambia County Office of Community and Media Relations proactively facilitates the accurate, effective, timely and consistent flow of public information to internal and external parties, while also providing community outreach and serving as the county's liaison with its media partners. The office provides services to enhance the relationship between Escambia County government, its citizens and the media through positive public and media relations.



Fiscal Year 2016-17 Accomplishments

- Helped to configure, train staff and administer "Ask MyEscambia," a desktop and mobile citizen request system, connecting residents to county departments.
- Distributed over 700 news releases in an effort to provide local citizens and media with consistent, up-to-date information on county activities, policies and programs.
- Continued to advance the content and consistently offer new information available on the county's website, making almost 2,000 updates to the site. The site had a 73 percent increase in page visits and 47 percent increase in visitors in FY 2016/17 over FY 2015/16.
- Ensured the flow of up-to-date information during crisis events including the International Paper explosion, a possible anhydrous ammonia leak, fire deaths, escaped prisoners, inclement weather and large commercial fires.
- Responded to over 850 local, state and national media requests on topics including EMS and fire response, commission agenda items, staff changes, the budget, changes to tolls on the Bob Sikes Bridge, animal control, county jail mug shots and other topics, road projects and more.
- Maintained the county's social media accounts, growing the following by 37 percent and posting over 3,400 times.
- Coordinated or assisted with more than 50 county-wide special events, including ribbon-cutting ceremonies, park openings, groundbreaking and community meetings.
- Created more than 280 design products ranging from business cards, flyers, brochures and signage to annual reports and preparedness guides.
- Scripted, filmed and edited over 85 informational videos for the web and TV.
- Broadcasted 77 BCC meetings, workshops and special forums live on ECTV, which can be found on channel 98 for Bright House, Cox Cable and Mediacom (Pensacola Beach) subscribers and channel 99 for AT&T U-verse subscribers. Meetings are also available on MyEscambia.com on demand.
- Oversaw the design, bidding and award of a two building digital migration upgrade project. The project includes the installation of full HD online capability, greatly improving the quality of meeting footage on the county's website and adding the ability to stream and broadcast from the Central Office Complex for public viewing of planning board and board of adjustment meetings. The project, which will be completed in February 2018, will also move ECTV to channel 4 on Cox for a merger with WUWF, also in full HD.

MISSION STATEMENT

Our dedicated team of professionals is devoted to the protection of the public by maintaining a balanced correctional system of institutional and community programs. These programs provide options for criminal offenders and are faithful to maximizing opportunities for offenders through accountability, treatment, education, and positive reinforcement within a safe and secure environment. Department responsibilities include oversight of the Escambia County Jail, Community Corrections Division and the Road Prison.



*Above: Corrections staff
Left: Road Prison welding program
Below: Escambia County Jail staff*



Community Corrections

Manager: Tammie Booker

(850) 595-3100

communitycorrections@myescambia.com

MISSION STATEMENT

Escambia County Community Corrections is comprised of community-based programs with the mission of relieving jail overcrowding through court-approved sentencing alternatives, with an emphasis on public safety. Eligible offenders are placed into community sanctions, rather than in jail, to free up corrections space for more serious offenders. Rehabilitative and monitoring options include substance abuse treatment, monitoring services, substance use testing, community service work and pre-trial release supervision. Our staff has received training for the Florida Courts E-filing Portal process, and we are one of the first community corrections programs to “go live” with this process in the state of Florida. Community Corrections continues to emphasize the importance of participation in provider fairs, career fairs, training, workshops and other county initiatives.



Community Corrections staff

Fiscal Year 2016-17 Accomplishments

- Misdemeanor Probation Officers performed investigative work and probation counseling, issued warrants, worked closely with other criminal justice agencies and supervised more than 1,100 sentenced probationers on a monthly basis. The department provided intensive supervision for 452 defendants via electronic monitoring devices and participated in the supervision of offenders who were sentenced to Veteran's Court and Teaching, Education, Accountability and Motivation, or TEAM, Court.
- The Check Restitution Program supervised more than 764 cases and collected restitution for Escambia County businesses in the amount of \$192,523.50. The program is designed to assist and educate chronic worthless check writers and enable them to pay restitution and fees prior to arrest.
- Work Release Program increased its security measures and enhanced policies and procedures, with 186 inmates successfully completing the program. Work Release houses qualified inmates who have been sentenced to serve a period of incarceration. These inmates are allowed to continue their employment while serving their sentence.
- Pre-Trial Release provided intensive supervision for more than 2,303 defendants. The Pre-Trial Release Program assists in alleviating overcrowding of the jail, and defendants released to the program must comply with court-ordered conditions while awaiting a date for their case to be adjudicated. Forensic mental health is a component of the Pre-Trial Release Program.
- More than 1,523 offenders successfully completed the Pre-Trial Diversion Program. Pre-Trial Diversion is most often utilized by first-time offenders as referred by the court. Once the offender's required conditions are completed successfully, the case is closed and does not appear on his or her record.
- The Community Service Program received 694 referrals. The program is designed to place individuals who are ordered by the court to complete a specified number of community service hours with agencies throughout the county.
- Court Services ensured the dispersal of accurate court information and provided courteous customer service to more than 10,000 citizens.

MISSION STATEMENT

The Jail Division is committed to providing a safe, secure, and humane environment for persons incarcerated. This is accomplished through professional staff that is trained in the dynamics of interpersonal skills, human diversity, the standards of law, and the United States Constitution. The corrections team is dedicated to providing a public service by ensuring a safe environment for staff, visitors, and the public. The goal of the Jail Division is to maximize resources while continually developing self-enrichment programs for the inmate population that will assist in basic life skills needed after incarceration with the objective to reduce recidivism. It is our goal to do so while ensuring the operation is fiscally sound and cost effective, minimizing the impact on the taxpayer and maximizing funding resources.



The initial intake desk at the jail

Fiscal Year 2016-17 Accomplishments

- Installed court docket interface program, which increased effectiveness in and allowed the Clerk of Court to interface with the jail management system.
- Sponsored Corrections Academy at George Stone Training Center.
- Moved all Escambia County inmates from the Santa Rosa County Jail, resulting in approximately \$1 million in savings annually.
- Opened two new jail dorms at the Work Release Center.
- Converted four cells in Jail Infirmary to critical care capable cells.
- Medical staff moved into a newly-renovated nurse's station.
- Juvenile inmates were moved from multiple cells to one central open-dormitory cell with a corrections officer to act as a mentor.
- Added 44 new beds to the main jail.
- Implemented an awards program to publicly recognize Escambia County Jail employees for exemplary services while serving the community. Through the program, eight officers received an Escambia County Corrections Challenge coin, one corrections officer received a Life Saving medal and 31 corrections officers received Letters of Recognition.
- 37 Jail personnel were certified as Crisis Intervention team members, with a total of 141 current jail employees certified as CIT.
- Upgraded video visitation servers in order to perform visitation from other venues, with 39,307 individuals utilizing video visitation at the current video visitation site.
- Added paramedics and RNs with advanced critical care experience to the jail medical team.
- Added advanced health care testing equipment to medical staff tools.
- Programs:
 - Two juveniles received high school diplomas while incarcerated.
 - Eight adults earned GED diplomas while incarcerated.
 - 324 students enrolled in the GED program.
 - 816 participated in parenting class.
 - 2,888 participated in Alcoholics Anonymous.
 - 456 participated in Cocaine Anonymous.
 - 572 participated in anger/stress management:
- Hired 41 new corrections officers, with field training officers providing 19,680 hours of training to new officers.
- Intake: 17,264, an increase of 951 from the same time period of fiscal year 2015/16.
- Releases: 17,282

MISSION STATEMENT

The Escambia County Road Prison is a work camp that prepares inmates for re-entry into society by offering a structured work environment, while teaching accountability and life management skills. The facility models a healthy, well-organized environment that encourages inmates to contribute to their community by providing part of the manual labor workforce for the Road Department, Fleet Maintenance, Solid Waste, Parks and Recreation, Animal Shelter and Facilities Maintenance. Under the supervision of Road Corrections Officers, these work crews perform various tasks for the county, such as clearing rights of way, grounds maintenance, drainage projects and other aspects of road and stormwater maintenance. In an effort to minimize food expenditures and work toward self-sufficiency, the department also uses and trains inmates in farming, hydroponics and aquaculture programs.



Road Prison staff

Fiscal Year 2016-17 Accomplishments

- Had 34 inmates enrolled in the welding training program through a partnership with George Stone Technical Center. Of those enrolled, there were four inmates removed for various reasons (11 percent), leaving 30 inmates who participated in the program. George Stone issued 45 Occupational Certificates of Participation for the various disciplines of Welding (150 percent of participants). Of the 30 inmates enrolled, 21 (70 percent) received American Welding Society National Certifications that are recognized throughout the United States.
- Successfully implemented the ServSafe Food Handler training and certification program, issuing three certifications since implementation in September 2017.
- Harvested more than 40,000 pounds of produce through the Farm Training Program to include greens, okra, cabbage, squash, cucumber and corn. These inmates also produced more than 4,000 pounds of tilapia in the Aquaculture Training Program.
- Provided inmate programs such as GED, Test of Adult Basic Education, or TABE, testing, life skills/parenting classes, 40 Days of Purpose, and Alcoholics Anonymous.
- Assisted the Road Department in completing more than 4,934 work orders and dispatched an estimated 262 after-hours call outs.
- Increased the Road Prison's total population by adding an additional four bunks, bringing the headcount from 252 to 256.
- Successfully completed the 2017 Florida Model Jail Inspection & Florida Model Jail Medical Inspection.
- The Road Prison K-9 Team competed in the 2017 Southern States Manhunt Field Trials taking second place in the Drug Detection Division and third place in the Multi-Leash Manhunt Division.
- Hosted the Road Prison's annual Southeastern States Manhunt Field Trials, which brought in 21 teams from Arkansas, Louisiana, Alabama and Florida together for a week-long training event.

Fiscal Year 2016-17 Accomplishments

Development Services

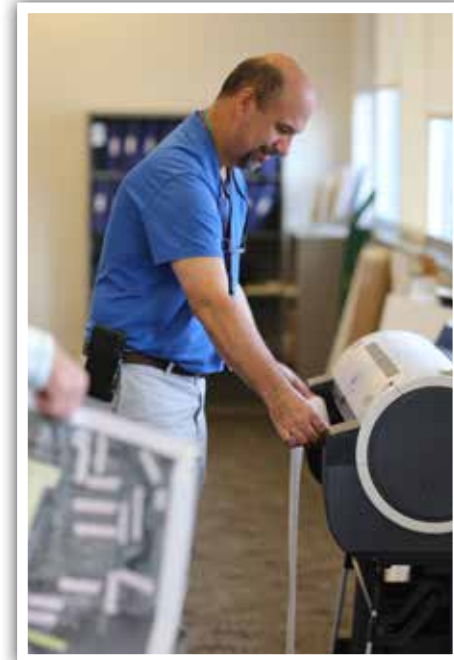
- Processed 229 cases total, including:
 - 173 DRC projects (does not include pre-application submittals)
 - 10 construction plans
 - 12 final plats
 - 7 minor (unplatted) subdivisions
 - 5 master plans
 - 13 preliminary plats
 - 16 preliminary plans/construction plans
 - 87 site plans
 - 23 minor site plans
 - 0 borrow pits
 - 0 planned unit developments
 - 38 Planning Board cases
 - 26 rezonings
 - 5 small-scale amendments
 - 2 large-scale amendments
 - 3 comprehensive plan amendments
 - 1 vested rights
 - 1 opt out of Sector Plan
 - 18 Board of Adjustment cases
 - 2 administrative appeals
 - 9 conditional uses
 - 7 variances
 - 0 extensions to development orders
 - 3,426 permits issued
 - 2,653 land use
 - 109 land management
 - 563 rights of way
 - 101 driveways
 - Implemented QLess Kiosk System for enhanced efficiency and decreased customer wait times.

Geographic Information System

- Handled more than 60 general GIS website requests.
- Issued over 1,000 letters regarding addresses/verification of maps or data findings.
- Created 2,778 structure addresses.
- Added 16 streets to GIS and processed via petition and/or subdivision plat and named by BCC.
- Assisted with 25 flood information and data calculations for CRS Premium Rates Study.
- Handled 360 phone-in Real Estate Disclosure AIPD and noise-related requests.
- More than 1,400 maps created, printed or provided electronically for outside agencies/boards working with the BCC.
- Conducted more than 20 meetings/consultations/advisements to organizations attempting to implement their own spatial data program (high schools, volunteer organizations, economic, environmental/hazard awareness and recreational agencies).
- Assets added in GIS and Lucity databases:
 - 20 stormwater ponds
 - 896 stormwater structures
 - 850 stormwater conduits (e.g., pipes, ditches)
 - 10 county facilities
 - 161 street segments

MISSION STATEMENT

The Escambia County Development Services Department is comprised of three divisions: Development Review, Planning and Zoning and Geographic Information Systems, or GIS. The department provides educational opportunities to the public and business communities by hosting numerous workshops and meetings at locations throughout the community to provide information and answer questions for citizens, contractors and developers regarding the many projects, tasks and assignments for which it is responsible.



GIS staff printing a map.



Development Services staff providing support to the Planning Board.

MISSION STATEMENT

The University of Florida's Institute of Food and Agricultural Sciences, or UF/IFAS, is a federal, state and county partnership dedicated to developing knowledge in agriculture, human and natural resources and the life sciences, and to making that knowledge accessible to sustain and enhance the quality of human life.



Extension hosts a "Cotton Talk" class.

Fiscal Year 2016-17 Accomplishments

- The department developed an eight-week fall and spring gardening series that reached 154 Myrtle Grove community members. Evaluations ranged from 88-100 percent of participants improving knowledge on topics such as growing tomatoes, composting, growing perennials and turf care.
- The department's horticulture agent taught 10 hours of pesticide and best management practices training for 138 horticulture professionals who were maintaining state certification.
- The department's Coastal Sustainability agent coordinated the annual Arbor Day tree giveaway for 121 participants, providing educational information on tree species and planting techniques. Collaborating with the Florida Forest Service and Agriculture agent, Extension gave away 250 one-gallon native trees at the Davisville Community Center.
- After graduating from the Expanded Food and Nutrition Education Program series of classes, 217 limited-resource adults and 1,844 limited-resource youth learned to choose healthy foods and to prepare and eat foods in healthier ways. Vegetable consumption increased 32 percent for youth by program completion. Adults using the "Nutrition Facts" label to make healthy food choices increased 67 percent. The average yearly savings per EFNEP participant was \$290. EFNEP saved Escambia County citizens \$2.5 million on health care costs and \$597,690 on food expenses.
- The Sea Grant Invasive Species Program educated 6,240 county residents and visitors this past year. Over 6,000 people attended

the annual Lionfish Removal and Awareness Day, where 6,043 lionfish were removed. Including the pre-tournament submissions, close to 8,000 lionfish were removed.

- Escambia County 4-H continued its mission of enhancing youth development through screened, trained volunteers who teach hands-on life skills. During the 2016/17 4-H year, 4,298 youth throughout Escambia County participated in 4-H programs. Two new 4-H agents came on board to implement youth development programs.
- Escambia and Santa Rosa County agriculture agents were awarded \$13,000 in grant funding to study cover crops and soil moisture irrigation sensors. The agriculture agent coordinated two field days, with a total of 35 participants.
- The Family and Consumer Sciences agent conducted a series of educational programs on diabetes, food safety, child nutrition, elder nutrition, food preservation and financial management. Programs reached 4,392 individuals in Escambia County.
- Extension-trained volunteers provided the equivalent of \$576,922 in volunteer hours in the community.

Extension Service Statistics

- 379 educational materials produced
- 768 field consults
- 1,311 office consults
- 48,425 group learning contacts
- 4,850 telephone consults
- 83,054 email consults
- 44,410 website contacts
- 594 volunteers
- 32,783 volunteer hours

MISSION STATEMENT

The goal of the Escambia County Facilities Management Department is to provide safe, clean and comfortable facilities for county departments, agencies and the citizens who frequent them. The department is also responsible for the maintenance, repair and security of county-owned and leased buildings, utilities, capital lease management, space needs planning and the oversight of capital improvement and renovation projects.



Fiscal Year 2016-17 Accomplishments

Completed Projects

- **Brownsville Community Resource Center**

The project work included renovation of the existing two-story building originally constructed in 1997, which was being used as a community center. The ground level totals 22,728 square feet and the second level totals 14,043 square feet. Exterior renovations included the replacement of all rooftop package air conditioning systems and a new roof system on the low slope roof areas, along with painting the exterior of the building. Interior renovations included minor partition modifications, some new ceilings, some new floor and wall finishes and modifications to the proscenium. The project was completed in May 2017 at a cost of \$1,692,691.

- **Southwest Escambia Sports Complex**

The project scope included construction of men's and women's restrooms at the softball fields at the Southwest Escambia Sports Complex. The project was completed in May 2017 at a cost of \$167,670.

- **M.C. Blanchard Judicial Building Law Library Modifications**

Modifications to the Law Library to allow for three separate interview rooms. The project was completed in February 2017 at a cost of \$34,903.

- **Sherriff Administration Building Investigations and Finance Break Room Modifications**

Renovations to create two warming kitchens, including new casework and appliances. The project was completed in June 2017 at a cost of \$62,000.

- **Central Office Building Chiller Replacement**

The replacement of the inefficient chiller

project had started in early 2014 before the building was damaged by the April 2014 flooding, thus canceling the project. After 16 months, the occupants moved back into the first floor of this facility, and staff recommend that we move forward with the replacement of the old and inefficient chiller. The project was completed in May 2017 at a cost of \$104,640.

Projects in Progress

- **New Escambia County Correctional Facility**

The construction of a new 1,476-bed correctional facility through the design-build process. The design criteria package for the new 1,476-bed Escambia County correctional facility includes two phases: Phase I: construction of a 700-bed correctional facility with core services to handle future housing unit build-outs. The remaining phase II design criteria package is to construct housing units to reach capacity of 1,476 inmates. The project's cost estimate is \$130 million and is anticipated to be completed in 2020.

- **Beachside Restroom and Boardwalk**

The project includes construction of a restrooms facility and boardwalk on Pensacola Beach Gulfside across from Portofino, to be ADA-accessible and include an observation area. The project's cost estimate is \$732,000 and is anticipated to be completed in June 2018.

- **Beulah Regional Park Restroom Addition**

The construction of a new restroom facility at the Beulah Regional Park. The project's cost estimate is \$125,000 and is anticipated to be completed in June 2018.

MISSION STATEMENT

To deliver integrated human resource services, allowing the BCC to effectively achieve its stated goals and objectives. Through career development, employee benefits, talent acquisition, employee relations and compensation, employees and managers have resources available at their fingertips to positively contribute to the organization. The Human Resources Department also ensures BCC compliance with all applicable employment-related local, state and federal laws and regulations. Additionally, Human Resources administers the group medical, dental, life, retirement, deferred compensation and cafeteria plan benefits to all county employees serviced by the BCC HR staff.

Fiscal Year 2016-17 Accomplishments

We continue to refine our services and programs to help all of us succeed at every stage of our employment and to make the BCC a better place to work. Among our accomplishments:

- Successfully onboarded 125 employees from Escambia County Area Transit. The employees began BCC-employment on Oct. 1, 2017. The HR team spent the weekends prior to start date on site at ECAT orientating the new employees and assisting with benefits enrollment.
- At the board's direction, developed a legally compliant benefits opt-out program that provides a \$200 per month stipend to employees who chose to enroll in other benefit programs. The program helps empower employees to be good insurance consumers.
- Began an in-depth comprehensive examination of employee health benefit usage in preparation of potential plan design changes in 2018.
- Completed data gathering and modeling for a compensation and organizational design study covering the BCC and other constitutional offices.



*Top: HR Employment Supervisor Janice Floyd
Above: HR Specialist Allison Brice teaches an Excel Class.*

MISSION STATEMENT

The Veterans Services Office strives to always maintain its "veterans first" motto and achieve its goal of applying specialized knowledge in the best way suited to meet the needs of every individual veteran or dependent who comes to the office for assistance.



Veterans Services

Fiscal Year 2016-17 Accomplishments

- Conducted more than 450 unique client interviews with veterans and dependents.
- Handled more than 1,782 phone and email contacts.
- Performed an additional 543 client support activities, which encompass activities other than claims and appeals. These activities typically include tasks such as military record requests, VA home loan guarantee applications, G.I. Bill education benefit applications, VA life insurance applications, death notifications, VA cemetery and government headstone requests, income verifications and VA health care enrollments and VCAA Veterans Claims Assistance Act.
- Attended an accredited Florida Department of Veterans' Affairs training and accreditation conference, one FDVA Women Veterans' training conference and 12 meetings with local veterans' organizations. Conducted four speaking engagements and performed 12 outreach benefit processes for disabled veterans who did not have the physical ability to visit an office. Received national accreditation from two veteran service organizations.

Veterans Services Statistics

- There are 41,556 veterans in Escambia County, according to the most recent Department of Veterans Affairs reports.
- Total expenditures by the Department of Veterans Affairs in Escambia County equaled \$306.31 million.
- Escambia County veterans and their dependents received cash payments of \$193.88 million in fiscal year 2016/17.

- Costs associated with the Department of Veterans Affairs' education, vocational rehabilitation and employment services exceeded \$29.14 million.
- There are over 1,700 military retirees living in Escambia County, bringing in over \$34,000,000 annual taxable income (about \$20,000 per retiree).

Client Services

- 2,325 total client contacts: Total number of contacts, including telephone, email or in the Veterans Services Office.
- 543 new clients: Clients who have not been seen before or have not been seen in the last 12 months.
- 1,782 total claims assistance: Total new claims and return visits because of development of new information
- 450 total unique clients- total number of unduplicated clients
- 5.17 Average Contact per client- total client contact divided by total unique clients

Community Relationships

- The VSO and the following community partners meet on a monthly basis to share information on veteran programs and to address the current needs and to solve the many veteran community issues:
- American Red Cross, Florida Department of Veterans' Affairs, Florida Veterans Foundation, USO, United Way, Vet Center, Waterfront Rescue Mission, UWF Military and Veterans Resource Center, PSC Upward Bound, VA Joint Ambulatory Care Center, 90 Works and Career Source Escarosa.

MISSION STATEMENT

The Information Technology Department provides technology-related services to the Escambia County Board of County Commissioners, Tax Collector, Property Appraiser, Supervisor of Elections, Clerk of Court, State Attorney, Public Defender, and Court Administration. The services provided for the constitutional offices vary based on agreements from basic services like internet and phone service to partnerships to host virtual servers on the BCC IT infrastructure. Additionally, IT services the technology needs of over 1,700 BCC personnel. This includes everything from basic application, computer and print needs to more advanced network, server/storage and core business application needs.

IT Help Desk staff

Fiscal Year 2016-17 Accomplishments

- The Ask MyEscambia mobile app and website was launched, making it easier for residents to connect with county services 24/7.
- The West Florida Public Libraries' new website was launched, creating an easier to navigate, mobile-responsive site for residents.
- All of the library locations were put on Southern Light fiber, helping to provide better internet services to patrons. Additionally, web filtering was put in place to protect patrons from negative websites, and the Federal E-Rate program was leveraged to provide better internet and data services to patrons at a fraction of the cost.
- Firewall upgrades that provide better management of traffic and web filtering have been put in place for the BCC and constitutional officers.
- The migration to Microsoft Exchange Online as one part of the Office 365 suite was completed for the Clerk of Court, Supervisor of Elections, Tax Collector, and the BCC. This will provide security and business continuity in the event of a disaster.
- A new help desk system was implemented. It will become the core business system for the department.
- New server infrastructure was installed. Once it is fully implemented, it will provide better performance while requiring less cooling and power.
- The VoIP phone system was extended to Public Safety.

- Many community centers began receiving internet service, which will continue to expand in fiscal year 2017/18.
- Four personnel from the BCC IT department graduated from the Certified Public Manager Course, which is a professional course provided by the Florida State University Askew School of Public Administration and Policy.
- Mini computers were issued to Mosquito Control so they can perform their duties more efficiently and provide great service to the citizens of Escambia County.
- A fiber data line was put in place between the Roads and Bridges administration building and Mosquito Control so that Mosquito Control personnel would have a more robust connection to the BCC IT services. This connection was previously serviced by a slow point-to-point wireless connection.



BY THE NUMBERS

Number of Valid Emails Received	6.2 million
Number of Emails Blocked	112 million
Number of Internal Emails	112,000
% of Daily Help Desk Calls Completed	70%
Average Number of Users per IT Service Staff	1:250
Average Monthly Visits to MyEscambia.com	110,00

MISSION STATEMENT

The mission of the West Florida Public Libraries is to act as the community's independent learning center for residents of all ages who live in Escambia County. The library strives to meet the informational, recreational and educational needs of the community by providing free access to reading, audio-visual materials and serving as an information portal offering public computing, database and internet access technology. Our libraries serve all of Escambia County by providing free and open access to information and enrich, empower and inform citizens by providing educational and recreational resources and experiences for citizens. Programming and resources support school readiness, lifelong learning, research and development, and help improve quality of life for local residents.



Solar eclipse event at Pensacola Library

Fiscal Year 2016-17 Accomplishments

- West Florida Public Libraries added 16,620 new physical items to branch collections, coming to a grand total of 371,077 books, DVDs, CDs, graphic novels, e-books and other materials available for checkout.
- Adult and teen volunteers donated 5,475 hours organizing West Florida Public Libraries and making them more accessible for all Escambia County residents.
- The seven branches of West Florida Public Libraries reported a total of 682,081 visits, an increase from the previous year's total of 636,671 visits. Escambia County residents checked out items 798,959 times over the year. Expansion of our e-books collection accounted for 68,722 checkouts. This includes 25,732 talking books, up from the previous year's total of 22,262. Talking books are beneficial for library users whose low vision, blindness, or physical disability makes it difficult to read regular books.
- 10,096 Escambia County residents signed up for new library cards, with many joining for the special edition Teen Titan Library Card that premiered during September 2017 for National Library Card Sign-up Month.
- 41,623 Special Edition Library Cards were issued to Escambia County students. West Florida Public Libraries and the Escambia County School District teamed up to ensure every student in Escambia County received a special edition library card. The cards were issued to all K-12 Escambia County School District students, and homeschooled children registered with the district have a limit of three books or audiobooks at a time with unlimited access to online resources like e-books and research databases.
- West Florida Public Libraries launched a new website in July. The revamped site was created to provide a user-friendly experience that makes it easier than ever for citizens, businesses and visitors to access information about the library system from their computer, tablet or mobile phone. From June 5 to Sept. 30, there have been 390,077 page views and 217,904 unique page views.
- Library staff answered 83,268 questions (all modes of interaction; email, phone, etc.) ranging from "Where is the bathroom?" to "What do I do if I am experiencing sudden blindness?" and "What is Twitter?" 27,841 of those questions were asked through phone calls.
- Meeting rooms at the libraries were utilized for non-library, community events 1,343 times with an attendance of more than 48,685 people.
- The West Florida Public Libraries logo was redesigned. The new logo is an illustration of a great horned owl with book pages as the "horns" or tufts of feathers.
- Friends of West Florida Public Library made a donation of \$15,000.
- West Florida Public Libraries had a total of 858 events throughout all seven branches, including story times, lectures, concerts, themed days and other events, with a total of 23,259 in attendance.

MISSION STATEMENT

The Escambia County Office of Management and Budget Services is responsible for all aspects of the budgetary accounting system, including budget preparation, expenditure and revenue forecasting, monitoring and reporting. The office supports the policy and program initiatives of the Escambia County Board of County Commissioners and county administrator by providing professional municipal finance and budget analysis assistance to functions under the board. The office provides assistance to all county departments so that those departments can perform their tasks and services in an effective and efficient manner to better serve the citizens of Escambia County.



Budget staff

Fiscal Year 2016-17 Accomplishments

- Adopted and executed the fiscal year 2016/17 budget in the amount of \$437 million per F.S. Chapter 129.
- Developed and adopted through administration and board action the fiscal year 2017/18 budget in the amount of \$455 million per F.S. Chapter 129. This budget is our best effort to provide the services and quality of life our citizens have come to expect.
- Coordinated with administration and the clerk of court to issue the Series 2017 Sales Tax Revenue Bonds in the amount of \$78.1 million for construction of the new jail facility.
- Millage rates remain the same as FY 2017/18 at the FY 2016/17 level of 6.617 county-wide, .685 Law Enforcement MSTU, and .359 for the Library MSTU.
- The FY 2016/17 budget is in compliance with the Truth in Millage, or TRIM, Certification for Escambia County per F.S. 200.065. By remaining in compliance, no penalties are levied upon the Escambia County government by the state of Florida, and it keeps our board-adopted millage rates at the amounts presented to the public.
- Received zero TRIM violations for FY 2016/17 and FY 2017/18.
- Received the Distinguished Budget Presentation award for the FY 2016/17 budget from the Government Finance Officers Association.
- Processed 244 budget amendments totaling roughly \$276 million in various funding.
- Performed position control for an adopted total of 1,766 positions for FY 2016/17.
- Reviewed more than 1,064 personnel action forms to confirm budgeted salary, position and cost center.
- Managed and executed on an annual basis approximately 25 agreements and miscellaneous appropriations and eight other agency POs for local nonprofits, outside agencies and organizations in Escambia County that benefit the overall community, per BCC direction.
- Managed over 198 Special Districts/MSBUs totaling roughly \$1.036 million annually and processed first-year levies of five new MSBUs for street lighting, holding pond maintenance and construction improvements. The MSBU assessment roll was successfully adopted as part of the adopted county budget.
- Managed McDonald Shopping Center leases for seven tenants, with collections of rent totaling \$101,900.
- Sold surplus furniture totaling approximately \$15,244.
- Performed 21 site inspections on escheated/foreclosed county properties and reviewed 300+ county-held tax certificates before application for tax deed.

Mass Transit

Director: Mike Crittenden
(850) 595-3228, ext. 1221
mccrittenden@myescambia.com

MISSION STATEMENT

Escambia County shall operate a safe, reliable public transportation system that effectively and efficiently accommodates existing / future mobility needs, stimulates economic development and strengthens communities as identified through ongoing outreach to Escambia County's residents, visitors and businesses.

Mass Transit Brought In-House

In FY 2016/17 Mass Transit was managed by contractor First Transit. For FY 2017/18, the Escambia County Commission voted to create an in-house Mass Transit Department, which reports directly to the county administrator. The newly created Mass Transit Department is the county's public transportation system, which includes Escambia County Area Transit and Escambia County Community Transportation. Escambia County is also the designated Community Transportation Coordinator by the Florida Commission for the Transportation Disadvantaged.



Fiscal Year 2016-17 Numbers

- Total (Fixed Route Only) Ridership - 1,234,586
- Farebox Revenue - \$978,260
- Total Revenue Miles - 1,492,115
- Total Revenue Hours - 94,400



Natural Resources Management

Director: Chips Kirschenfeld
(850) 595-1630
jtkirsche@myescambia.com

MISSION STATEMENT

To provide efficient responsive services that enhance the quality of life, meet common needs, and promote a safe and healthy community. To conserve, restore, and protect our natural and built environments through ecologically sound and sustainable development principles. To ensure compliance with policies, codes, rules, regulations and permits in a proper, timely manner as prescribed by the law and enforcement codes. The department consists of the following county divisions: Environmental Enforcement, Marine Resources, Mosquito Control, Natural Resources Conservation, RESTORE, and Water Quality & Land Management.



*Lower left: Southwest Greenway
Left: Carpenter's Creek
Below: Pensacola Beach*



Fiscal Year 2016-17 Accomplishments

- Managed over \$30 million in competitive grants for natural resources projects including water quality and habitat improvement projects.
- Conducted groundwater and surface water sampling for county landfills at a cost savings of approximately \$100,000 annually.
- Coordinated RESTORE Act program for the county and obtained over \$20 million in RESTORE funds.
- Maintained NELAC Certification for the county water quality laboratory.
- Responded to more than 6,400 environmental code enforcement complaints, removed 583 tons of trash and litter, and removed 1,306 illegal dump sites.
- Mosquito Control Division responded to 587 service requests and treated 19,165 acres.
- Secured \$4.45 million in Emergency Watershed project funds.
- Assisted in implementing conservation cost share practices/programs for our county's farm producers.
- Marine Resources Division obtained two new permitted artificial reef sites: Quietwater Kids Snorkeling Site and Casino Beach Snorkeling Reef.
- Nine new artificial reefs were deployed in the Gulf of Mexico, and one new artificial reef was deployed in the Park West Snorkeling Reef via public donations and grant funding, thus at no cost to Escambia County.

Environmental Enforcement

Manager: Sandra Slay
(850) 595-1820
sfslay@myescambia.com

MISSION STATEMENT

The Environmental Enforcement Division investigates environmental issues in response to complaints filed by citizens about various conditions and activities within their neighborhoods, while also enforcing codes and regulations protecting the environment and quality of life in Escambia County. The division also issues warnings, stop work orders and notices of noncompliance after incidents are processed and investigated thoroughly.



An estimated 20,000 tires were removed from B&S Tires.



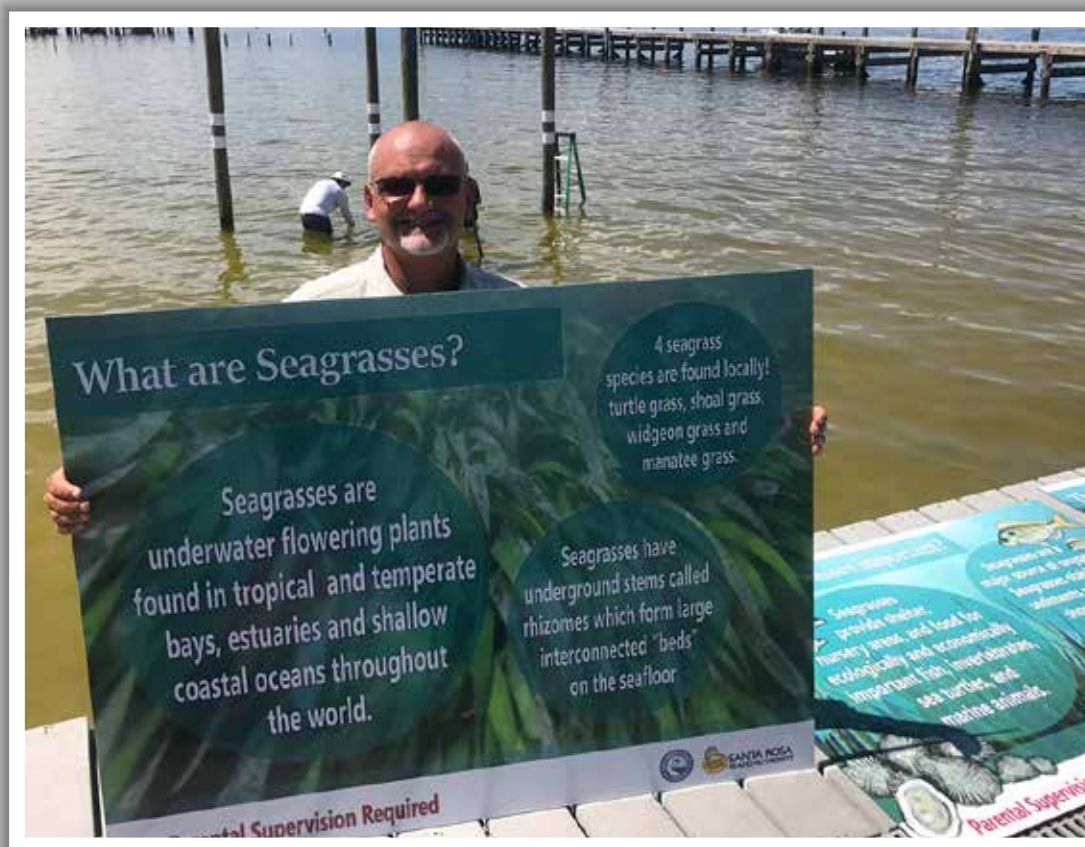
Environmental Enforcement staff

Fiscal Year 2016-17 Accomplishments

- Responded to more than 6,471 environmental code enforcement complaints.
- Assisted more than 12,942 citizens.
- Completed 204 demolitions and lot abatements.
- Removed 582.83 tons of trash and litter.
- Participated in 19 clean sweeps throughout the county.
- Removed 1,306 illegal dump sites.

MISSION STATEMENT

The Marine Resources Division's mission statement is to provide access to safe, healthy and productive waterways. Our management strategy is to balance resource use with resource sustainability. Marine Resources Division provides public access to marine and aquatic resources to provide the public opportunities for sustainable use. An additional non-regulatory tool utilized to implement the strategy is through outreach and education. Division programs include artificial reefs, waterways access, waterways management and special projects.



Left: Weekley Bayou dredging; Above: Robert Turpin with educational signage

Fiscal Year 2016-17 Accomplishments

- Obtained two new permitted artificial reef sites: Quietwater Kids Snorkeling Site and Casino Beach Snorkeling Reef. Nine new artificial reefs were deployed in the Gulf of Mexico, and one new artificial reef was deployed in the Park West Snorkeling Reef via public donations and grant funding, thus at no cost to Escambia County.
- Continued the development of the design, engineering and permitting for a new public boat ramp on Perdido Bay, funded by a grant Marine Resources Division obtained from Florida Fish and Wildlife Conservation Commission.
- Completed a number of waterways management projects including: Weekley Bayou dredging, lionfish management, water monitoring for red tide and micro-plastics, and removal of three derelict vessels. The Marine Resources Division Manager serves as a representative on the technical committee for the fish hatchery to be constructed on Pensacola Bay and on the US Coast Guard's Area Committee to maintain the area contingency plan for oil spills.
- Completed a number of special projects including: served as weigh-master for six local fishing rodeos, participated in fishing and outdoor recreation events for youth, military, and under-served segments of the community. Managed the volunteer and intern program, providing experience in marine resources management to local college and university students and graduates.

MISSION STATEMENT

To achieve and maintain levels of control of mosquitoes and other insects of public health or nuisance importance to protect human health and safety and improve the quality of life of people, promote economic development of the county, and facilitate enjoyment of its natural attractions by reducing the number of pestiferous and disease-carrying mosquitoes.

Fiscal Year 2016-17 Accomplishments

- Our state-certified and licensed personnel continued to implement integrated mosquito management, or IMM, measures, including source reduction, biological control and chemical applications to control mosquitoes without an unreasonable adverse effect on the environment, as per chapter 388, Florida Statutes. Chapter 5E-13, Florida Administrative Code, regulates this division's operations and management.
- Responded to 587 service requests, averaging less than 24 hours response time from the initial call to on-site inspection performed.
- Emphasized the importance of public education and public awareness, along with improved surveillance and species identification, development of bio-rational alternatives, use of existing facilities to secure and to maintain vehicle safety and chemical efficacy, and focused management of domestic mosquito impacts as both nuisance and public health mosquito-borne disease risks are concerned.



Mosquito Control staff

- With the continued concern of the Zika virus nationwide, Mosquito Control implemented additional trapping methods with the BG-Sentinel Lure Traps, which primarily attract the *Aedes aegypti* and *Aedes albopictus*, the container-breeding mosquitoes that may carry the Zika virus.
- In compliance with state regulations and NPDES regulations, the division continued to achieve and maintain the control of mosquitoes on a county-wide basis in a manner consistent with the protection of the environmental and the ecological integrity of all lands and waters.
- Programs of source reduction, biocontrol, and surveillance enhance IMM Best Practices:
 - Biological – use of mosquito fish as larval predators
 - Chemical – use of bio-rational control and internal growth regulator larvicides
 - Physical – promote draining and dumping of containers as may hold water to breed mosquito larval forms and hatch into flying adults
- Mosquito control technicians' activities included:
 - Service requests received and responded to: 587
 - Independent field inspections: 6,445
 - Larvicide applications: 1,646 with 402 acres treated
 - CDC light traps and BG Sentinel Trap missions: 120
 - Biological control methods (Gambusia Fish installations): 124
 - Acres treated by adulticiding: 19,165

Natural Resources Conservation

Manager: Eddie Cooper
(850) 587-5404
eddie_cooper@myescambia.com

MISSION STATEMENT

The division provides Escambia County citizens with technical assistance to address land care concerns such as soil erosion and drainage issues, and also assists to assure adequate water supplies, reduced energy consumption, improved air quality and general conservation of the county's limited resources. The division partners with the United States Department of Agriculture Natural Resources Conservation Service, or USDA/NRCS, to bring about conservation of land, water, and related resources. Technicians provide assistance to implement USDA/NRCS cost-share programs to local producers and landowners.

Fiscal Year 2016-17 Accomplishments

- Assisted 400 citizens with property erosion, wetlands, historical aerals, soils classifications and best management practices.
- Secured \$4.45 million in Emergency Watershed project funds.
- Assisted with Jones Swamp land management for a total of 121 hours.
- Performed invasive species control along Escambia County's rights of way for 26 hours.
- 30 conservation practices were certified, 42 applications processed and 1,330 acres conserved.
- Assisted in implementing \$98,052 in conservation cost share practices and programs for county's farm producers.
- Maintained the Escambia County Eco-Geocache Tour.
- Participated in environmental education activities.



Left: Natural Resources Conservation staff

Above: Conservation practice strip

MISSION STATEMENT

The Escambia County Water Quality and Land Management Division provides high-quality technical and scientific management for preservation and enhancement of the county's natural resources. The division's goals are to conserve, restore and protect our natural and built environments through scientifically and ecologically sound and sustainable principles.



Above: Escambia County Water Quality Laboratory
Left: Ground water sampling

Fiscal Year 2016-17 Accomplishments

- Escambia County Water Quality Laboratory maintained certification from the Florida Department of Health.
- Successfully managed compliance and monitoring requirements for county National Discharge Elimination System stormwater permit.
- Managed more than \$30 million in competitive grants for natural resources projects including water quality and habitat improvement.
- Supported development and submittal of millions of dollars of restoration projects for RESTORE Act-related funding consideration
- Conducted a field study in Bayou Chico to estimate thickness and distribution of soft sediment. Data collected will support the development of the Bayou Chico Sediment Remediation Project.
- Conducted surface water quality monitoring at 21 long-term ambient stations located throughout Escambia County.
- Began implementation of the next phase of the Carpenter Creek Bacteria Pollution Control Plan.
- Continued implementation of the data collection/monitoring phase for the Eleven/Ten Mile Creek BPCP.
- Participated in the annual update of the Bayou Chico Basin Management Action Plan.
- Provided technical support for incident command following the Cantonment digester incident.
- Assisted Escambia County Waste Services with groundwater and surface water sampling for the Perdido Landfill and three closed solid waste facilities: Beulah, Klondike and Saufley Field landfills. Annual cost savings to Waste Services was estimated at approximately \$100,000.
- Assisted Waste Services with the development and implementation of Incremental Sampling Methodology for their 15-acre expansion site.
- Continued monthly monitoring of the Escambia County Central Office Complex green roof and pervious pavement parking lot.
- Maintained four air monitoring stations located around the former Rolling Hills Construction and Demolition Debris Facility. Stations monitored the concentration of hydrogen sulfide gas, or H₂S, every 30 minutes. Data generated was automatically posted to the county website in real-time.
- Monitored county permitted concrete recycling facilities for airborne particulates, or PM_{2.5}.
- Enhanced urban canopy species diversity by hosting education/tree giveaway events and planting more the 300 trees on 10 county project locations.
- Promoted protection of natural resources through professional arboricultural assessments, tree inventories, monitoring, restoration and exotic plant removal.
- Held or participated in seven cleanup and outreach events including Bay Day, Arbor Day and Jones Swamp.

MISSION STATEMENT

The mission of the Neighborhood & Human Services Department is to enhance the quality of life for the citizens of Escambia County. The department achieves this through a variety of community-based programs and initiatives that provide efficient and effective services that improve the quality of life for the citizens of Escambia County.

The department oversees the Escambia County Community Redevelopment Agency, the Safe Neighborhood Program, Neighborhood Enterprise Division, various community centers and community resource centers, and the Indigent Burial Program, the Job Readiness Program, as well as after school programs and summer camps.



Clockwise left to right: 2017 Celebrating Brownsville Festival; Fire Rescue safety presentation at the Ebonwood Play, Learn, Grow Summer Camp; and Community Corrections staff at the 2017 Escambia Cares event

MISSION STATEMENT

The Community Redevelopment Agency seeks to revitalize and enhance the quality of life within the CRA areas by encouraging private sector reinvestment, promoting economic development, and providing public sector enhancements. This includes initiatives that promote revitalization for the residential, commercial, and industrial zones within the designated CRA areas.

Fiscal Year 2016-17 Accomplishments

- Awarded 105 grants, expending \$377,726 toward Residential Rehab, Commercial Façade and Sign, Tree Trimming and Painting Programs in the Barrancas, Cantonment, Brownsville, Englewood, Ensley, Palafox and Warrington areas.
- Spent over \$62,137 for repair and maintenance in six CRA areas. Funds were used for streetscaping beautification, mowing and cleaning vacant lots and medians, park amenities and other projects.
- Provided \$77,967 for the summer CRA Workers Program for rights of way maintenance in the Brownsville, Englewood and Palafox Redevelopment Areas.
- Three redevelopment plans were written and Tax Increment Finance Ordinances were established for the newly-designated areas of Ensley, Atwood and Oakfield CRAs.
- Provided 37 demolitions and lot abatement projects to clean up blighted lots using TIF and Safe Neighborhood funds, expending over \$104,833.
- Five capital improvement projects were completed and/or are in progress, using CRA Tax Increment Finance, Community

Development Block Grant, FDOT and LOST funds totaling \$170,188.

- Brownsville Gateway Entrance Sign
- Chief's Way LED Streetlighting Project
- Lexington Terrace Fitness Equipment
- Montclair Sidewalk Project
- Massachusetts Sidewalk Project: Total Project Cost \$300,000; \$6,010 for FY 2016/17
- Conducted 10 CRA and Safe Neighborhood cleanups, removing 529 tons of bulk and yard waste and 45 tons of tires.
- An additional 1,401 LED roadway streetlights were installed throughout the Myrtle Grove Safe Neighborhood, Atwood CRA/Safe Neighborhood, Ensley CRA/Safe Neighborhood and the Warrington CRA District. Together, CRA and Safe Neighborhood funds support over 5,100 roadway lights. The total amount expended this year was \$843,550 using TIF, SN and CDBG funding.
- Two special outreach projects were conducted to provide resources and awareness to the communities:
 - The Fourth Annual Celebrating Brownsville Festival, which was a community outreach



Local artwork from the 4th Annual Celebrating Brownsville Festival

event that included entertainment, arts/culture, Brownsville mural contest and other community vendors.

- Escambia Cares Resource Expo (see page 23)

Projects in Progress:

- Old Corry Field Road Sidewalk and Drainage Project: Total Project Cost: \$1.66 million
- Barrancas Landscape and Beautification Project: Total Construction Project Cost: \$250,000
- Beach Haven Sidewalk Project with Sewer and Drainage Phase 1: Total Project Cost: \$104 million, with CRA Warrington TIF funding providing \$109,325
- In fiscal year 2018, an additional 517 LED Streetlight Projects will be installed funded through the CRA's Safe Neighborhood Program,, totaling \$348,665 for the following areas:
 - Wedgewood & Rolling Hills: 268 Lights
 - Lincoln Park & Detroit Rd: 33 Lights
 - Avondale: 18 Lights
 - Carriage Hill: 34 Lights
 - Cantonment: 164 Lights

MISSION STATEMENT

The mission of the Escambia County Department of Neighborhood & Human Services is to enhance the quality of life for the citizens of Escambia County. The department achieves this is through a variety of community-based programs and initiatives that provide efficient and effective services that improve the quality of life and meet the common needs of the citizens of Escambia County, while promoting a safe community.



Above: A Youth Employment Program participant at work in the Human Resources Department.

Right: Youth Employment Program graduation

Fiscal Year 2016-17 Accomplishments

- **Summer Youth Employment Program** - This cycle, 30 area youths had the opportunity to participate in the county's first Summer Youth Employment Program to promote career development for those between the ages of 16-20. The program provided upfront job readiness training workshops, eight weeks of on-the-job training at a designated work site, post-employment debriefing and evaluation, which culminated with an award ceremony for program completion. The participants were placed in a variety of jobs in county departments. Participants worked up to 20 hours per week and were paid at the state minimum wage rate of \$8.10 per hour.
- **Indigent Burial/Cremation Program** - The program is designed to provide payment of the expenses incurred for the disposition of deceased persons declared unclaimed or indigent (by program standards), or resident or non-resident if the death occurred in Escambia County.
 - Reviewed 213 requests for assistance through the county's Indigent Burial/Cremation Program, with 174 requests being approved. Eleven of the requests were for veterans of the armed services. Thirty-nine of the cases were denials or families who chose to opt out of the program.
- **Job Readiness Training Workshops** - The workshops are designed to assist job seekers with information that will develop and enhance their chances of gaining employment and/or promotion. The training sessions consist of: job application and resume development, interviewing techniques, dress for success instruction, time management tutorials, how to find the right job for you, customer service skills in the workplace, getting along with others in the workplace, social media effects on the workplace, instructions for keeping a job and more. These workshops are free to the public.
- **Low Income Direct Emergency Assistance Program** - The Low Income Direct Emergency Assistance Program is a county program that provides help for those who qualify for emergency utility bill payment assistance, mortgage/rental payments, food or payment for prescribed medication. This program will be considered a last resort after all means of acquiring assistance have failed. This program is administered via a grant through the Escarosa Coalition on the Homeless.
 - 145 households qualified for and were approved for emergency assistance.



Century SHIP house before and after



MISSION STATEMENT

The Neighborhood Enterprise Division seeks to increase the supply of decent affordable housing through a variety of rental and homeownership programs for the community's low and moderate income residents as well as encourage neighborhood and housing sustainability through the preservation and rehabilitation of existing housing stock.

Fiscal Year 2016-17 Accomplishments

- 112 first-time home buyers purchased homes through the State Housing Initiatives Partnership, or SHIP, first-time homebuyer program, and nine homebuyers purchased homes through the HOME Program in Escambia County. All buyers participated in pre-purchase homebuyer counseling and post-purchase foreclosure prevention education.
- Administered various repair programs for low-income homeowners, completing 14 Community Development Block Grant rehabilitations, which included four complete lead based paint abatements. Eighteen State Housing Initiatives Partnership Housing Repair projects were completed in the unincorporated county, including seven tornado repairs and four referrals from Environmental Enforcement.
- Utilizing SHIP funds, nine homes destroyed by the February 2016 tornado in Century were replaced in partnership with Pensacola Habitat for Humanity. SHIP funds were leveraged with private funds at an average 1:1 ratio.
- Five low-income homeowners that could not qualify for the SHIP program were screened and referred for replacement housing under the Escambia County Housing Finance Authority's disaster replacement housing program.
- Nine low-income homeowners were screened for Environmental Health's septic to sewer program.
- Worked with the CRA and Safe Neighborhoods Program to place new LED street lighting in the Atwood, Ensley and Myrtle Grove communities. A total of 1,351 LED lights were installed, utilizing \$812,134 in CDBG Funds.
- Two neighborhood improvement groups participated in CDBG Neighborhood Renewal Mini Grant Projects, implementing volunteer-based improvements in the Warrington and Barrancas communities.
- Worked with Environmental Enforcement to assist 11 low-income property owners to abate code violations at their properties through demolition/clearance of their properties totaling \$71,120.
- The division, jointly with CRA, funded nine facade and sign grants in Community Redevelopment Areas totaling \$39,982 and leveraging \$42,321 in private funding.
- Administered five public service contracts with Council on Aging of West Florida, Escambia-Pensacola Human Relations Commission, Legal Services of North Florida, EscaRosa Coalition on the Homeless, and Loaves and Fishes Soup Kitchen, totaling \$110,500 in CDBG funds and \$142,245 in Emergency Solutions Grant funding.

Project in Progress

- The Atwood Fire Hydrant and Water Main upgrade project with ECUA installed approximately 4,700 linear feet of new PVC water mains to replace outdated piping and 6 new fire hydrant assemblies in the Atwood CRA, utilizing \$220,500 in CDBG funds.
- The Montclair Sidewalks Phase 2 Medford and Havre Way Project in coordination with engineering has expended \$487,968 in CDBG funds to date and is expected to be completed by December 2017.



Left: Brownsville Community Resource Center grand opening
Above: Black History Month Program

MISSION STATEMENT

The Division of Public Social Services & Community Resource Centers strives to enhance the quality of life for the citizens of Escambia County. This is accomplished through the provision of a variety of community-based programs and initiatives that encourage participation of all Escambia County citizens. Partnerships with non-profit organizations, and other agencies that provide public social services/community-based programs are maintained, in an effort to provide efficient and quality services to the public.

Fiscal Year 2016-17 Accomplishments

- The grand opening of the Brownsville Community Resource Center was held on May 24, 2017.
 - Chromebooks were placed in the Ebonwood and Brownsville Community Centers, in partnership with the Escambia County IT Department, for after school and summer programs.
 - Job Readiness Workshops were held in Ebonwood, Lexington Terrace, and the Marie K. Young/Wedgewood Community Centers
 - The Ebonwood Community Center Seniors Program offered arts and crafts, creative writing, book discussions and computer classes. The program also hosts healthcare programs, community outreach programs, recreation and fitness classes, as well free income tax completion and filing services.
 - The Wedgewood Community Center Group, Inc., in cooperation with the Council on Aging of West Florida provide oversight of the Marie K. Young/Wedgewood Community Center Seniors Program.
 - The Englewood Community Center served as host for a local Girl Scout troop.
 - Internet service was installed in Ebonwood, Marie K. Young/Wedgewood, and Mayfair Community Centers.
 - Held its first Black History Month Program on Feb. 22, 2017, highlighting African-Americans, with presentations by the program's students.
 - The Extra Mile/Str8-Up hosted its second After School Teen Program at the Dorrie Miller Community Center. Along with providing homework assistance, Extra Mile/Str8 Up continued its effort to assist youth in acquiring summer employment.
 - "The Youth Connection" After School Program was hosted at the Ebonwood Community Center in partnership with Community Drug and Alcohol Council, Inc., GSI Recycling and the Ebonwood Homeowner & Neighborhood Watch Community Inc., with a daily program average of 27 students.
- Play, Learn, Grow Summer Camp Program**
- Brownsville Community Resource Center was the host site for the Fourth Annual Play, Learn, Grow Summer Camp. The camp serviced a daily average of 102 participants and provided 5,956 meals, serving as a summer feeding site.
 - Ebonwood Community Center, in partnership with Community Drug and Alcohol, Children's Home Society, Oakcrest Elementary School, GSI Recycling, and the Ebonwood Homeowner & Neighborhood Watch Community Inc., served as a host site for Play-Learn-Grow Activities and Summer Feeding Program, with a daily average of 120 youths, with a total of 4,840 meals served.
- Play, Learn, Grow After School Program**
- The Marie K. Young/Wedgewood Community Center hosted the Play, Learn, Grow After School Program, averaging 25 participants daily.

MISSION STATEMENT

The Parks and Recreation Department strives to provide efficient, accessible and responsive services that enhance the quality of life, meet common and diverse needs, and promote safe and healthy recreation opportunities to a growing community.

The Parks and Recreation Department is responsible for the maintenance and enhancement of boat ramps and regional, neighborhood and athletic parks. The Equestrian Center, Lake Stone Campground and the Pensacola Fishing Bridge are internally managed by the department, along with various adult athletic leagues at county-owned facilities. Youth athletics are coordinated by local organizations at county parks, with the department serving as a liaison to each organization. The department also partners with eight associations in the management of eight community centers that provide various activities.



Above: Volunteers were a vital part of the Perdido Kids Park renovations.

Right: Youth football at Brent Athletic Park.

Fiscal Year 2016-17 Accomplishments

- Major events were held at the Southwest Sports Complex, Ashton Brosnham Soccer Complex and John R. Jones Park. Teams from across the country came to compete, creating significant local economic impact within Escambia County.
- The Davisville and Byrnesville Community Centers combined for 95 rentals, which increased by 30 rentals from the previous year. Dance and cheerleading camps were also held at these centers.
- A new walking track was added at Civitan Park.
- A new walking track and basketball court were installed at Old Ensley School Park.
- A new pavilion and walking track were added at the Old Molino Community Center and Park.
- Basketball goals and a pavilion were added at Treasure Hills Park.
- Safety netting was added at the Miracle League fields in addition to entry and parking enhancements.
- Lights were added to a field at Bradberry Park.
- Major renovations were completed at the Perdido Kids Park.
- Partnered with the Marine Resources and Water Quality and Land Management for dock repairs and boardwalk repairs at Glynn Key and in Jones Swamp .
- Assisted in the Escambia Cares and Celebrating Brownsville events.

Youth and Adult Athletic Participation

- 7, 513 participants in youth athletics
 - Baseball, softball, and t-ball - 2,906
 - Basketball - 216
 - Football & cheerleading - 1,168
 - Soccer - 3,157
 - Lacrosse - 66
- 156 teams with 1,862 members competed in adult athletic leagues
 - Softball teams in men's, co-ed, and church league - 42
 - Soccer teams in men's and co-ed leagues - 114

Equestrian Center Statistics

- 66 events this past year, including 13 new events
- Over \$18 million in economic impact



MISSION STATEMENT

The mission of the Escambia County Public Safety Department is to provide security and safety for all residents and patrons in the county through oversight and execution of strategic operational practices. The department also continues to improve community and first responder safety through training, technology, fleet upgrades and increased community visibility, as well as enhancing collaborations across all public safety bureaus. Department divisions include **Emergency Communications**, **Emergency Medical Services**, **Emergency Management**, **Escambia County Fire Rescue**, **Pensacola Beach Water Safety** and **Business Operations**.



*Above: EMS Leadership Academy students
Top right: An Emergency Operations Center training
Bottom right: An Emergency Communications dispatcher*

Fiscal Year 2016-17 Accomplishments

- Emergency and Non-Emergency Telephone Call Volume:
 - Answered and processed a total of 379,264 calls; 235,064 emergency calls and 144,200 non-emergency calls
- Dispatched Calls for Service:
 - EMS - 69,005
 - Fire - 13,318
- ECC Call Takers:
 - Instructed callers on providing Cardiopulmonary Resuscitation, or CPR, 499 times for confirmed cardiac arrests.
 - Guided callers through Heimlich maneuver instructions 102 times.
 - Processed and coordinated 3,099 motor vehicle accidents.
 - Processed and coordinated 675 structure fire responses.
 - Provided childbirth instructions that resulted in the successful delivery of four newborns.
- Training:
 - Dispatchers completed over 1,200 hours of continuing dispatch education.
 - Seven personnel completed Emergency Medical Dispatch and Emergency Fire Dispatch certification renewal.
 - Four new personnel achieved Department of Health 911 Telecommunicator certification.
- Miscellaneous:
 - Implemented radio procedures between Public Safety and United States Coast Guard for improved interoperability.
 - Added a UTAC 41 receiver at Gulf Breeze radio site for improved communications with USCG.
 - Implemented Text-to-911 with all four major carriers.
 - Successfully passed State 911 inspection with no deficiencies found.

MISSION STATEMENT

To provide accurate, timely and professional care and support to our community and responders.

The Emergency Communications Division provides the critical link between Emergency Management, Escambia County EMS, Escambia County Fire Rescue, law enforcement services and the citizens who call for emergency assistance. The 911 Emergency Communications Center processes over 200,000 emergency telephone calls annually, and dispatches over 69,000 medical calls and 13,000 fire calls annually. ECC dispatchers are certified by the state of Florida, the National Academy of Emergency Medical Dispatch and the National Academy of Emergency Fire Dispatch. They provide lifesaving pre-arrival instructions to 911 callers, and coordinate multi-agency response to emergency calls.



Left: Dispatcher Doug Lunsford receives a certificate for providing instructions to a caller on childbirth, with another healthy baby born.

Below: A screen from the Computer Aided Dispatch System, or CAD, used by Emergency Communications staff.



MISSION STATEMENT

Escambia County Emergency Medical Services' mission is innovative in our pursuit of being a community-focused, employee-engaged, performance-driven provider of emergency health services. EMS provide services that range from Advance Life Support, Basic Life Support, Critical Care transports, special details and Bariatric transports for Escambia County's over 350,000 citizens. EMS also helps enhance the health and safety of our community by offering a large number of educational opportunities to our citizens. EMS also provides incident management and medical support at large-scale events such as the Blue Angels, concerts and other large gatherings.



Fiscal Year 2016-17 Accomplishments

- Received the American Heart Association Mission Lifeline Gold Award for the commitment to improving the overall quality of care and survival rates of heart attack victims.
- Established and graduated its first in-house Paramedic Program. Ten EMTs graduated from the program and are transitioning to paramedic positions.
- Held an open house at its headquarters during the 2017 EMS Week. This event allows citizens to come through and meet employees and tour equipment.
- Formed an organizational committee made-up of employees at all levels of the organization responsible for developing, with the senior staff, the division's first strategic plan. The committee has made major improvements and members of the committee have been selected to present at a large EMS conference on strategic planning and employee engagement.
- Promoted the first section chief of the newly-formed Section of Administration, Professional Standards and Community Engagement. This section oversees training, quality assurance, performance improvement, policy, accreditation, information support and community engagement.
- Launched a tier response transport system through a collaborative agreement with the state of Florida. ECEMS now deploys Rescue Ambulances at the Basic Life Support level in addition to its Advanced Life Support Ambulances. These new units allow ALS units to be more available throughout the county and ensure more timely emergency services.
- Launched its first ever Leadership Academy, created to provide essential leadership and management training to aspiring and current leaders in the EMS division as well as emergency communication and beach safety.

EMS Statistics

- 52,291 total responses
- 36,375 total number of patients transported
- Trauma Calls
 - 3,911 motor vehicle accidents
 - 4,090 falls
 - 1,326 assaults
 - 201 vehicle versus pedestrian
 - 66 stabbings
 - 99 gunshot wounds
 - 30 unspecified stabbing or gunshot
- Medical Calls
 - 779 cardiac arrests
 - 3,835 chest pain
 - 3,944 difficulty breathing
 - 1,066 strokes
- Special Event Coverage
 - 333 EMS stand-by events
 - 400 total ambulances provided to stand-by events

Emergency Management

Manager: John Dosh
(850) 471-6400
jdosh@myescambia.com

MISSION STATEMENT

In an effort to support and enhance the Escambia County mission, the Emergency Management Division will continue to develop and enhance the efforts of an all-hazard, multi-jurisdictional, multi-organizational plan through prevention, preparedness, response, recovery and mitigation disaster activities. It is this mission that drives us to continuously evaluate our plans and procedures to better our preparedness and response activities for the citizens of Escambia County.

Fiscal Year 2016-17 Accomplishments

- Participated in more than 13 different public outreach/ education programs, reaching hundreds of residents and business owners and encouraging them to actively participate in preparing for and mitigating against future disasters.
- Participated in multi-agency disaster exercises which included the annual Florida Statewide Hurricane Exercise, Pensacola International Airport Aircraft Incident Exercise, and several multi-agency tabletop exercises focusing on response and recovery activities.

Emergency Response Activities

- Participated in the coordination of a host shelter for evacuees from Hurricane Irma. The shelter was in the Pensacola Bay Center, housing over 228 evacuees, including 55 pets.
- Escambia County emergency responders provided mutual aid response to the peninsula of Florida in support of those communities impacted by Hurricane Irma.
- The Division of Emergency Management provided command and control assets for the two Blue Angel air shows on Pensacola Beach and NAS Pensacola.



Top two photos: After the all clear was given to Escambia, a team headed to south Florida to assist our fellow Florida counties with Hurricane Nate recovery.

Above: The Bay Center welcomed Hurricane Irma evacuees as a host shelter.

MISSION STATEMENT

Escambia County Fire Rescue proudly operates as a combination fire department, utilizing the talents and diversities of volunteer and career firefighting personnel. Volunteer firefighters operate out of nine districts throughout Escambia County, while career firefighters operate out of 14 districts throughout Escambia County. Thirteen of the career companies are staffed 24 hours a day. Escambia County Fire Rescue also offers other emergency services such as hazardous material response, special operations and ALS non-transport.

Fiscal Year 2016-17 Accomplishments

Fire Rescue Crew Responses

- Responded to 6,289 calls for fire suppression, 1,044 of which were structure fires.
- Responded to 7,751 calls for medical emergencies and motor vehicle accidents.
- Responded to 1,748 incidents of false alarm system or sprinkler activations.
- Responded to 26 weather-related incidents.
- 844 smoke detectors installed in homes at no cost to the homeowners.

Fire Marshal Office

- Building Plans Reviewed - 160
- Development Review Committee Plans Reviewed - 259
- Fire System Permits Issued - 381
- Fire Safety Inspections/Permits - 832
- Annual Fire Safety Inspections - 1,440



Top left: Outreach, like this Hazmat Awareness Day, is an important part of Fire Rescue's job. Bottom left: Crews work a commercial fire in the Ellyson Industrial Park. Above: A cooking safety demonstration for local media and residents. Top right: New cadet training at the Fire Rescue training facility.

MISSION STATEMENT

Our mission is to educate and protect the public on Pensacola Beach. The division's core competency is dealing with incidents that develop in the aquatic environment. We contract with Gulf Islands National Seashore to provide lifeguard coverage for the seashore's three swimming beaches: Opal, Langdon and Johnson Beach. Lifeguards provide coverage year-round with our operations split between two seasons: tower and beach patrol. The beach patrol operates mid-October to the start of tower season, which generally begins March 1. During the beach patrol season, the primary function is implementation of the surf warning system, responding to aquatic emergencies and maintenance of equipment. In tower season, lifeguards staff six Gulf-front towers and a tower at the Quietwater public use areas. During the beach patrol season, lifeguards patrol the beach with the use of patrol vehicles.

Fiscal Year 2016-17 Accomplishments

- Supported a successful Pensacola Beach Blue Angels Airshow.
- Established the marked area of the airshow box.
- Interacted with almost 100,000 visitors to Pensacola Beach.
- Assisted EMS with care and transport of patients from the beach.
- Worked to prevent injuries in the aquatic environment.

Lifeguard Statistics

- 94,000 contacts with beach visitors
- 26,000 preventative actions
- Rescued 63 people from drowning
- Assisted 207 people in moderate distress
- Attended 45 major medical incidents
- Helped locate 117 lost children
- Assisted Escambia County EMS with 35 patients requiring transport
- 14,000 people reached through water safety presentations



Top: Summer 2017 Lifeguard Staff

Above: Guards getting a tower location ready for the day.

MISSION STATEMENT

The mission of the Public Works Department is to provide efficient, responsive services that enhance the quality of life, meet common needs, and promote a safe and healthy community. The department is charged with the conservation and preservation of Escambia County's infrastructure and ensures that all public improvements are designed and built in accordance with county standards and accepted engineering and construction practices. The department administers all capital improvement projects for paving, drainage and utilities, including all design, right of way, contracting and final acceptance of projects. Its divisions include **Engineering Construction Management, Roads, Fleet Maintenance** and **Transportation & Traffic**.

Fiscal Year 2016-17 Accomplishments

- Continued to manage a multi-million dollar budget efficiently; minimizing cost overages and meeting project deadlines.
- Processed over 1,550 invoices.
- Prepared and submitted approximately 230 board recommendations, including project award for capital improvements, contract management and real estate acquisition.
- Continued efficient budget/project management with \$28 million awarded in construction projects and over \$3 million in design.



Top right: A culvert project

Right: Improvements on Via De Luna Drive on Pensacola Beach

MISSION STATEMENT

The Escambia County Division of Engineering and Construction manages and provides oversight on real estate acquisitions, the county's National Pollutant Discharge Elimination System MS-4 permit, contract design and construction of local option sales tax-funded infrastructure projects, which include bridges, new roadways, roadway resurfacing, dirt road paving, lane widening, stormwater facilities, civil site work on public property and the construction of grants and other agency-funded projects. The division also manages contracted survey, design and construction services for infrastructure projects funded by state and federal agencies.



Fiscal Year 2016-17 Accomplishments

- Construction contracts awarded for 65 projects totaling over \$28 million.
- Design contracts awarded for 26 projects totaling over \$3 million.
- Resurfacing miles completed: 10.3 miles
- Dirt road paving miles completed: 4.73 miles
- Real estate processed and successfully presented to the BCC: 81 recommendations for consideration. This included 28 for easement, deeds, restrictive covenants, stormwater MSBU, encroachment agreements and subdivision improvements for acceptance, 16 acquisitions, six authorizations for acquisition, nine agency conveyances, one conservation easement release, seven schedules for public hearings, 13 public hearings for vacations, and one lease agreement termination.
- Significant projects completed this year include: Almax Court and North 52nd, Ashton Brosnham Soccer Field, Buddy's Lane, Calvin & Ronda, Casino Beach Parking Lot Modifications, Channing Place, Civitan Park Walking Track, CR 99 and CR 196 Bridge Approach Rehabilitation, CR399 Pensacola Beach Traffic Calming, CR 99 Barrineau Park Road to CR 97A, CR 297A at Pine Cone Traffic Signal, Crescent Lake Outfalls, Doug Ford Drive Turn Lane, East Johnson Avenue Stormwater Repair, East Shore Drainage Outfall, EOC Above Ground Storage Tank, Figland Avenue Drainage, Gatewood Ditch, Green Hills Road Repair, Hamilton Crossing, Hicks Street DRP and Drainage, Highway 97-Phase 1, Idlewood at Railroad Tracks, Meadowbrook Burningtrees Bridge Repair, Midas Muldoon Pond Expansion, Montclair Group Resurfacing, Montclair Sidewalks Phase 1 Harve Way, Northpointe Circle, Ora Drive Bridge, Palafox Sidewalks (Caro to Hood Drive), Pine Forest at West Roberts Turn Lane, Ponderosa Pond Expansion, Prieto Drive Sidewalks, Quintette Road Bridge Scour CR 184, Smith's Fish Camp Road, Southwest Sports Complex Restroom Facility, and Merlin Phase 1 and 2.
- Significant Projects to be completed next year include: Bristol Park estimated at \$6.2 million, Lake Charlene estimated at \$2 million, OLFX Phase 1 estimated at \$5.3 million, Delano estimated at \$7.55 million, OLF Phase 2 estimated at \$5.6 million, Beach Access estimated at \$1.9 million, Beach Congestion Management Plan Phase 2 Parking Lots estimated at \$1.2 million, Beach Congestion Management Plan Phase 3 Round-a-Bouts estimated at \$1.1 million, and Ferry Landing estimated at \$1.8 million.

MISSION STATEMENT

The Escambia County Fleet Division ensures vehicles and equipment are safe and fully operational by performing preventative maintenance and repair services on light, heavy and miscellaneous vehicles/equipment on a scheduled basis. The Fleet Division also oversees the function of fuel distribution, managing all fuel and lubricant purchases, storage and distribution to all county staff and elected officials' agencies, while maintaining 33 storage sites, featuring nine fueling islands, nine fire stations and 14 generator sets.

Fiscal Year 2016-17 Accomplishments

- Performed 4,987 maintenance and service/repair work orders across the county's three fleet division locations.
- Performed 168 maintenance and service/repair work orders on fire service apparatus at the Cantonment Fleet Division location.
- Managed installation and implementation of 200 additional GPS units within the county fleet, bringing the total to 748 vehicles with tracking and diagnostic capabilities.
- Delivered more than 1.8 million gallons of fuel throughout the county, with zero reportable spills.
- Continued maintenance and repair services to the annual Community Redevelopment Agency Mowing Program, completing 89 work orders.



Fleet Maintenance staff





MISSION STATEMENT

The mission of the Public Works Department is to provide efficient, responsive services that enhance the quality of life, meet common needs, and promote a safe and healthy community.



Fiscal Year 2016-17 Accomplishments

- Received 4,091 work requests; 16,194 work orders completed.
- Resurfaced five miles of open graded/cold mix roads.
- Prepped two miles of dirt roads for paving.
- Street Sweeping
 - 4,420 miles swept
 - Removed 6,000 cubic yards of debris
- Sidewalk Maintenance
 - Completed 2.5 maintenance cycles on 88 miles of sidewalks and 217 county-owned lots
- Holding Ponds
 - 33 holding ponds rehabilitated
 - Completed three mowing cycles of the 621 ponds totaling 910 acres
- Pot Hole Patching
 - Patched 8,240 potholes
 - Completed 2,489 requests
- Right of Way Mowing
 - 6,730 miles mowed

Left: Repair project before and after

Below: Pothole patching is a major endeavor of the Road Department.



MISSION STATEMENT

The Transportation and Traffic Operations Division includes four technical sections: Transportation, Traffic Operations, Design, and Survey. The Transportation Section coordinates the programming of many transportation-related roadway improvements such as new road construction, shoulder widening, sidewalks, bike lanes, capacity enhancements, traffic calming devices, roadway striping and re-striping, and ADA enhancements. The Traffic Operations Section provides the management, installation and maintenance of all signals and traffic control devices. The Design Section essentially functions as an in-house design team to handle all design aspects of projects funded through the local option sales tax. The Survey Section provides surveying services to internal clients. TTO also provided oversight for the county's Mass Transit System until the current fiscal year, when the department was brought in-house.



Untreiner Sidewalk project before and after

Fiscal Year 2016-17 Accomplishments

- Continued to upgrade the county's signalization system through ongoing implementation of Intelligent Transportation System and Advanced Traffic Management System concepts and designs.
- Staff installed USB chargers in 15 existing ECAT shelters in the county and city rights of way. Staff also continued to work on retro-fitting older shelters with solar light kits for illumination and safety purposes.
- Completed 15 design projects and evaluated the feasibility of 10 other projects. Design projects included an international soccer field at Ashton Brosnaham Park, the realignment of County Road 95A, miles of walking paths and sidewalks, and the rehabilitation of roads, ditches and stormwater ponds. The team continues to coordinate with ECUA to reduce the number of private sanitary sewer lift stations left to residents to operate and maintain. The team is also managing a \$1 million FDEP grant to upgrade an abandoned water and sewer system. An additional \$500,000 grant was awarded in July 2017 for a grand total of \$1.5 million.
- Completed 123 surveys for various county departments. These projects consisted of boundary, topographic and bathymetric surveys; right of way and boundary staking, legal descriptions and sketches for real estate acquisition, maintenance claim maps, and preliminary and final subdivision plat review.
- Funded the design of six miles of sidewalks and constructed two miles of sidewalks throughout the county.
- Budgeted \$400,000 for traffic calming and neighborhood enhancement projects, which also included ADA upgrades, curb cut ramps, bus benches and radar speed signs. These projects included the installation of traffic calming devices like speed bumps, roadway signage and pavement markings.
- Staff assisted with the evaluation of 174 pre-applications, 158 initial applications and 128 final applications.
- Secured millions in federal and state grant dollars to offset the burden on the local tax base for many projects and programs.
- Funded a new traffic signal bucket truck to be used solely by TTO staff for repair and maintenance items for the signalized intersections throughout the unincorporated county jurisdiction. The bucket truck will serve as a cost-savings measure.

Fiscal Year 2016-17 Accomplishments

- Solicitations
 - Invitations to Bid – 60
 - Request for Proposal – 14
 - Request for Qualifications – 2
 - Request for Letters of Interest (Architect & Engineering Services) – 11
 - Purchase Orders Issued – 1,545 for a total of \$120,746,253
- Vehicle / Equipment Purchases
 - Vehicles – 15
 - Construction-type equipment – 8
- Accomplishments
 - PD 16-17.004, Design-Build Services for the new county correctional facility, the largest public works project ever advertised by Escambia County. Originally budgeted for \$143,000,000, the firm recommended for award base price was \$128,609,505.
 - Roads
 - Two dirt road paving solicitations issued and awarded
 - Three bridge replacements
 - One road widening and drainage project
 - Quietwater Beach Ferry Landing | Waterside
 - As a result of the tornado in the Town of Century, many homes were destroyed. A solicitation for replacement homes resulted in the recommendation to award a contract to replace these homes.
 - A \$5 million solicitation for expansion of the Perdido Landfill was advertised and awarded, expanding the life of the landfill.
- Participated in or hosted in the following outreach programs for vendors in Escambia County:
 - Escambia County Cares Community Resource Expo, outreach to small, local and minority businesses
 - How to Do Business with our Local Government with the Gulf Coast African American Chamber of Commerce
 - How to Do Business with Escambia County with University of West Florida SBDC

MISSION STATEMENT

The Office of Purchasing supports the functions of the county operations by providing procurement services and processes that meet all state statutes and county ordinances in the completion of quality acquisitions and contract.



Top: Artist's rendering of the new jail facility, the largest public works project in the county's history.

Above: Work underway to prepare the new jail site.



MISSION STATEMENT

Risk Management is responsible for protecting the county's assets and preserving operational continuity from risks and safety hazards that may arise from activities/events that may affect the county. Our goal is to minimize compensable exposure through risk identification and analysis, risk avoidance, risk control and risk financing.

Fiscal Year 2016-17 Accomplishments

- Performed over 66 classroom hours in safety training including defensive driving, heat stress, work zone traffic safety, office safety/ergonomics and more. A total of 886 employees attended the classes.
- Minimized lost time expenses by placing 70 injured employees in temporary duty positions.
- Investigated 208 general liability claims and 142 accidents.
- Held four Incident Review Board meetings and reviewed nine incidents.
- Conducted eight fire drills.
- Inspected 113 county facilities and 75 parks.
- Performed nine pre-purchase inspections on property acquired by the county.
- Performed 24 indoor air quality tests.
- Reviewed 342 certificates of insurance and 101 agreements/contracts.
- Processed 103 general liability claims and 275 workers' compensation claims.
- Recovered \$94,815 in funds due to the county as a result of damage to property.
- Employee Hearing Conservation Program tested 247 employees.



Risk Management is responsible for evaluating and responding to a wide variety of county risks, hazards and accidents, including natural and man-made.

MISSION STATEMENT

Today's municipal solid waste landfills are much more than places to dump household trash. They're engineered facilities that are designed to hold and isolate the trash from the environment and are governed by both federal and state regulations. Escambia County Waste Services Department consistently strives to achieve and maintain environmental compliance and implementation of community outreach programs.

Before and after photos of the Central Conveyance Stormwater Restoration Project



Fiscal Year 2016-17 Accomplishments

- **Completed construction of recycled "Air Space" in Cell IA, of Section V.** - Project provided for the reutilization/recycling of approximately 15 acres of air space. This is the initial phase of a two-phase project, which will provide approximately six years of capacity and will update the area to the most recent environmental protection standards for landfills.
- An article written by staff, "Soil Sampling the 'ISM' Way," was featured in the May issue of MSW Management.
- **Haul Road Paving Project** - This high-traffic road used by heavy equipment and trucks was repaved, which increased stormwater and air quality and has provided improved access for vehicles.
- **Central Conveyance Stormwater System Restoration Project** - The project entailed the removal of trees, vegetation and silt from a total area of approximately one acre that was interfering with the system's original design grade.
- Staff played an integral role in the start-up of ECUA's Interim Materials Recycling Facility.
- Recycled approximately 45,000 tons of processed vegetation for daily cover and top soil.
- Recycled 48 percent of the waste generated within the county, 43 percent from traditional methods plus five percent from renewable energy.
- Diverted approximately 6,500 gallons of unused latex paint from landfill disposal.
- Continued public education and community outreach, including five Regional Roundups, participation in Neighborhood Clean Sweeps, overseeing the Perdido Riverwalk, Northwest Florida RC Modelers and the Klondike Archery Park, and illegal dumps/right-of-way pickup.
- Perdido Landfill Flare and Gulf Power Gas-to-Energy plant collected and destroyed a combined 5,783.91 metric tons of methane. This is equivalent to the amount of energy needed to power 900 homes.
- Perdido Landfill exceeded the industry standard with a Waste Compaction. Waste Compaction of 1,840 lbs./cy was obtained.
- Palafox Transfer Station completed a project to remove pre-existing arsenic contaminated soil from the facility.
- Diverted the following from the Perdido Landfill:
 - Waste Tires – 435 tons
 - Yard Waste – 46,000 tons
 - Hazardous Household Waste – 645 tons
 - Clean Concrete – 5,102 tons
 - Scrap Recycling – 203 tons
 - Electronics Recycling – 93 tons

Contact Us



Public Works

Joy Blackmon, P.E.

Public Works Director &
County Engineer
(850)595-3492
jdblackm@myescambia.com



Public Works

Colby Brown, P.E.

Public Works Branch Director &
Assistant County Engineer
(850)595-3433
csbrown@myescambia.com



County Administration

Jack Brown

County Administrator
(850)595-4947
jrbrown@myescambia.com



Natural Resources
Management

Eddie Cooper

Conservation Division Manager
(850)840-9089
cecooper@myescambia.com



County Administration

Matt Coughlin

Assistant County Administrator
(850)595-4949
mccoughlin@myescambia.com



Mass Transit

Mike Crittenden

Director
(850)595-3228, ext. 1221
mccrittenden@myescambia.com



Public Safety

John Dosh

Emergency Management
Division Manager
(850)471-6409
jdosh@myescambia.com



Risk Management &
Facilities Management

Robert Dye

Risk Manager & Interim
Facilities Management Director
(850)595-4769
redye@myescambia.com



Information Technology

Shawn Fletcher

Director
(850)595-1678
spfletch@myescambia.com



Public Works

David Forte

Traffic & Transportation Division
Manager
(850)595-3595
dvforte@myescambia.com



Neighborhood & Human
Services

Tonya Gant

Director
(850)595-1620
trgant@myescambia.com



Development Services

Charlie Gonzalez

GIS Division Manager
(850)595-3598
cfgonzal@myescambia.com



Fire Rescue

Patrick Grace

Fire Chief
(850)475-5530
ptgrace@myescambia.com



Public Safety

Dave Greenwood

Pensacola Beach Water
Safety Chief
(850) 916-5232
degreenwood@myescambia.com



Management & Budget

Stephan Hall

Budget Manager
(850)595-4960
sdhall@myescambia.com



Public Safety

Andrew Hamilton

Emergency Communications
Division Manager
(850)471-6316
ahamilton@myescambia.com



Public Safety & Corrections

Dr. Paul Henning

Medical Director
Public Safety & Jail
(850)471-6416
prhenning@myescambia.com



Development Services

Andrew Holmer

Division Manager
(850)554-2795
adholmer@myescambia.com



Library Services

Todd Humble

Director
(850)436-5042
tjhumble@mywfpl.com



Corrections

Tammy Jarvis

Director
(850)595-9110
tsjarvis@myescambia.com



Waste Services

Patrick Johnson

Director
(850)937-2160
ptjohnson@myescambia.com



Neighborhood & Human Services

Carla Jones

Division Manager
(850)595-3130
csjones@myescambia.com



Development Services

Horace Jones

Director
(850)554-8210
hljones@myescambia.com



Public Works

Joy Jones, P.E.

Division Manager & Assistant
County Engineer
(850)595-3440
djones@myescambia.com



Neighborhood & Human Services

Valerie Jones

Division Manager
(850)595-3130
vcjones@myescambia.com



Natural Resources Management

Chips Kirschenfeld

Director
(850)595-1630
jtkirsche@myescambia.com



Human Resources

Eric Kleinert

Director
(850)595-1637
eakleinert@myescambia.com



Neighborhood & Human Services

Clara Long

CRA Division Manager
(850)595-3596
cflong@myescambia.com



County Administration

Amy Lovoy

Assistant County Administrator
(850)595-3936
allovoy@myescambia.com



Natural Resources Management

Matthew Mellow

Mosquito Control Division Manager
(850)937-2188
memello@myescambia.com



Human Resources

Marvin Merillat

Veterans Services Officer
(850)595-1479
mrmerillat@myescambia.com



Public Works

Wes Moreno

Public Works Branch Director
(850)937-2122
wjmoreno@myescambia.com



Purchasing

Paul Nobles

Division Manager
(850)595-4918
prnobles@myescambia.com



Parks & Recreation

Adam Reed

Division Manager
(850)475-5220
awreed@myescambia.com



Neighborhood & Human Services

Meredith Reeves

Neighborhood Enterprise
Division Manager
(850)595-4968
mareeves@myescambia.com



Parks & Recreation

Michael Rhodes

Director
(850)475-5220
merhodes@myescambia.com



Animal Services

John Robinson

Division Manager
(850)595-3078
jarobinson@myescambia.com



Extension Services

Nick Simmons

Director
(850)475-5230
n.simmons@ufl.edu



Natural Resources Management

Sandra Slay

Environmental Code Enforcement
Division Manager
(850)595-1820
sflay@myescambia.com



Building Services

Tim Tolbert

Director
(850)595-3550
jttolbert@myescambia.com



Community & Media Relations

Joy Tsubooka

Division Manager
(850)595-3629
Joyt@myescambia.com



Natural Resources Management

Robert Turpin

Marine Resources
Division Manager
(850)595-3474
rkturpin@myescambia.com



Public Safety

Mike Weaver

Director
(850)471-6411
mdweaver@myescambia.com



Public Safety

Steve White

EMS Division Manager
(850)471-6426
spwhite@myescambia.com



Natural Resources Management

Brent Wipf

Water Quality & Land Division
Manager
(850)595-3598
bawipf@myescambia.com

Other Important Numbers

Commission Offices

All Emergencies **911**
Customer Service **595-4933**
Fraud, Waste & Abuse Hotline **(844)640-0008**

Board of County Commissioners

District 1 595-4910
 District 2 595-4920
 District 3 595-4930
 District 4 595-4940
 District 5 595-4950

Law Enforcement

All Emergencies 911
 Esc. Cty. Sheriff's Office 436-9630
 Florida Highway Patrol 484-5000
 Pensacola Police Department 435-1900

Other Local Government

City of Pensacola 435-1603
 Property Appraiser 434-2735

School District 432-6121
 Supervisor of Elections 595-3900
 Town of Century 256-3208
 Tax Collector 438-6500

State Government

Dept. of Children and Families 595-8200
 Dept. of Environmental Protection.. 245-2118
 Dept. of Labor (fraud, waste, abuse) (800) 347-3756
 FL Dept. of Transportation 414-4100
 FL Forest Service (burn permits) 957-5701
 Poison Control (800) 222-1222
 Florida Dept. of Health in Escambia County 595-6500

Utilities

AT&T (888) 757-6500
 Call Before you Dig 811
 ECUA 476-0480
 Esc. River Electric Co-op 675-4521

Farm Hill Utilities 968-2573
 Gonzalez Utilities 968-5434
 Gulf Power (800) 225-5797
 Molino Utilities 587-5538
 Pensacola Energy 474-5300
 Peoples Water 455-8552
 Town of Century (water/natural gas) 256-3208

Garbage Collection

City of Pensacola (black garbage cans) 435-1890
 ECUA (green garbage cans or blue if previously Allied Waste) 476-0480
 Town of Century (blue garbage cans) 256-3208
 Escambia County Landfill 937-2160



Ask MyEscambia is your official tool to connect with services delivered by county departments. Our mobile and desktop application allows non-emergency service requests such as road issues, code enforcement complaints, stray dogs, stormwater maintenance, Pensacola Beach issues and more to be submitted directly to the correct department.

Ask MyEscambia can be accessed on a desktop computer at MyEscambia.com/ask, or residents can download the mobile app for free by searching "Ask MyEscambia" in the Apple App Store and Google Play Store or searching "PublicStuff" in the Windows Store or BlackBerry App World.

Stretch Your Mind & Body

Escambia County Athletic Parks, Community Centers & Libraries

West Florida Public Library System

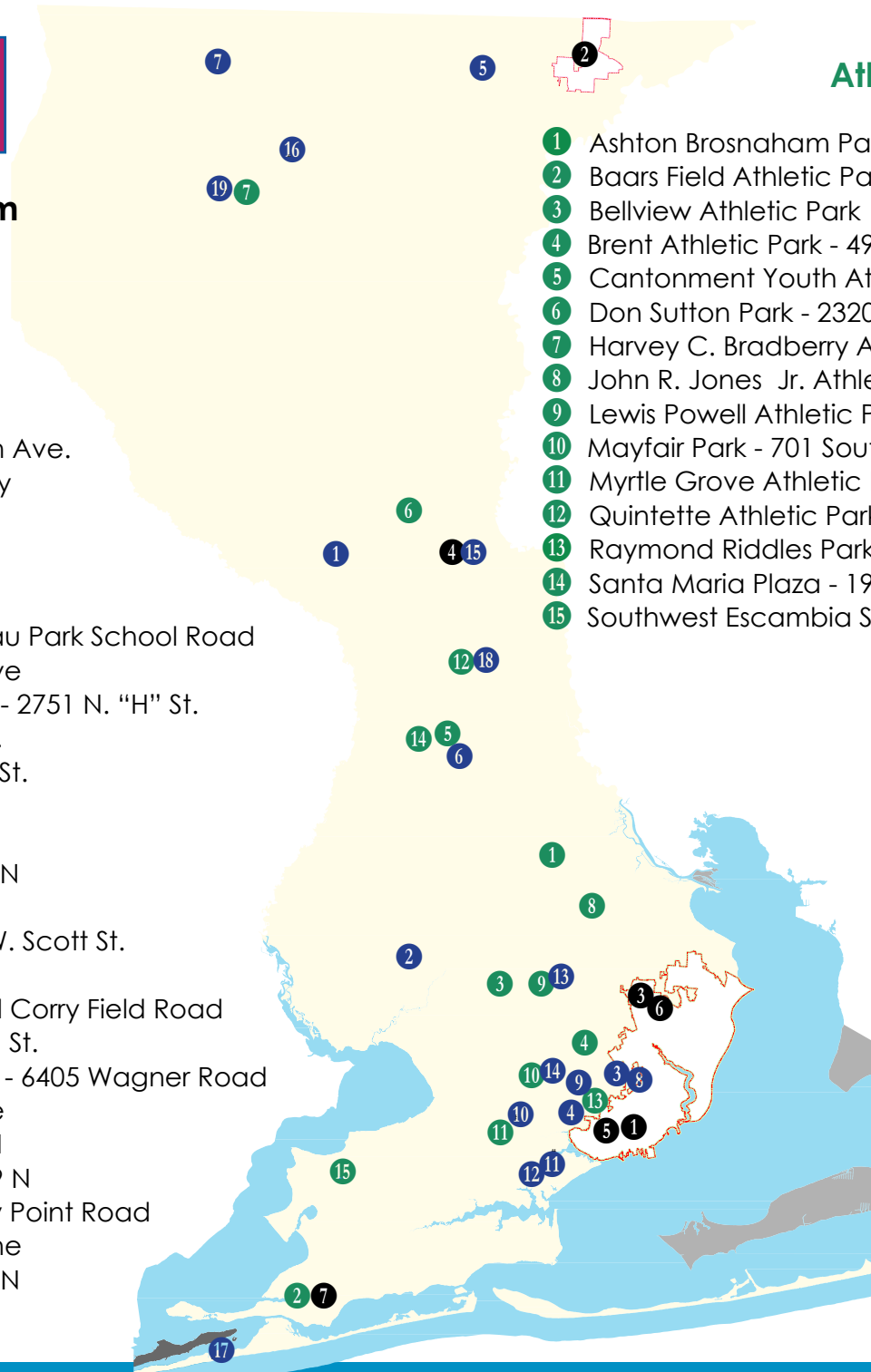
- 1 Main Library - 239 N. Spring St.
- 2 Century Branch - 7991 N. Century Blvd.
- 3 Lucia M. Tryon Branch - 1200 Langley Ave.
- 4 Molino Branch - 6450 Highway 95A
- 5 Westside Branch - 1301 W. Gregory St.
- 6 West Florida Genealogy Library - 5740 N. Ninth Ave.
- 7 Southwest Branch - 12248 Gulf Beach Highway

Community Centers

- 1 Barrineau Park Community Center - 6055 Barrineau Park School Road
- 2 Beulah Senior Citizen Center - 7425 Woodside Drive
- 3 Boys & Girls Club/Englewood Community Center - 2751 N. "H" St.
Englewood Neighborhood Center - 2749 N. "H" St.
- 4 Brownsville Community Center - 3200 W. De Soto St.
- 5 Byrneville Community Center - 1701 Highway 4-A
- 6 Carver Park Resource Center - 208 Webb St.
- 7 Davisville Community Center - 10200 Highway 97 N
- 8 Dorrie Miller Community Center - 2819 N. Miller St.
- 9 Ebonwood/Oakcrest Community Center - 3511 W. Scott St.
- 10 Felix Miga Senior Citizen Center - 904 N. 57th Ave.
- 11 Lexington Terrace Community Center - 700 S. Old Corry Field Road
- 12 Marie Ella Davis Community Center - 16 Raymond St.
- 13 Marie K. Young Wedgewood Community Center - 6405 Wagner Road
- 14 Mayfair Community Center - 701 S. Madison Drive
- 15 Molino Community Center - 6450 Highway 95-A N
- 16 Oak Grove Community Center - 2550 Highway 99 N
- 17 Perdido Bay Community Center - 13660 Innerarity Point Road
- 18 Quintette Community Center - 2490 Quintette Lane
- 19 Walnut Hill Community Center - 7850 Highway 97 N

Athletic Parks

- 1 Ashton Brosnaham Park - 10370 Ashton Brosnaham Drive
- 2 Baars Field Athletic Park - 13001 Sorrento Road
- 3 Bellview Athletic Park - 2750 Longleaf Drive
- 4 Brent Athletic Park - 4905 N. Palafox St.
- 5 Cantonment Youth Athletic Park - 681 Well Line Road
- 6 Don Sutton Park - 2320 Crabtree Church Road
- 7 Harvey C. Bradberry Athletic Park - 4760 S. Highway 99A
- 8 John R. Jones Jr. Athletic Park - 555 E. Nine Mile Road
- 9 Lewis Powell Athletic Park - 7000 Rolling Hills Road
- 10 Mayfair Park - 701 South Madison Drive
- 11 Myrtle Grove Athletic Park - 99 N. 61st Ave.
- 12 Quintette Athletic Park - 2490 Quintette Lane
- 13 Raymond Riddles Park - 1704 N. "W" St.
- 14 Santa Maria Plaza - 199 Madrid Road
- 15 Southwest Escambia Sports Complex - 2020 Bauer Road





2016-17 ANNUAL REPORT

Escambia County Board of County Commissioners
221 Palafox Place, Ste. 400
Pensacola, FL 32502
myescambia.com

